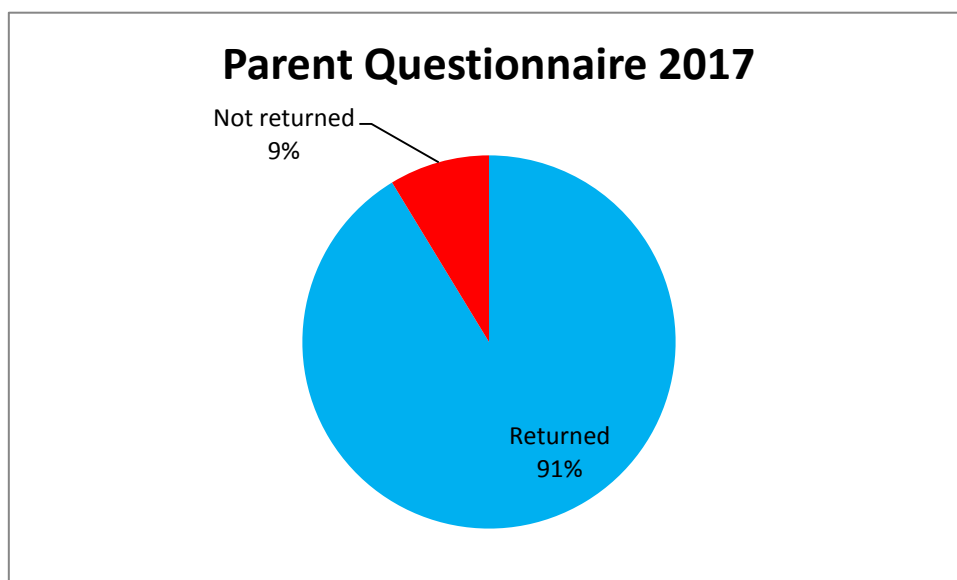


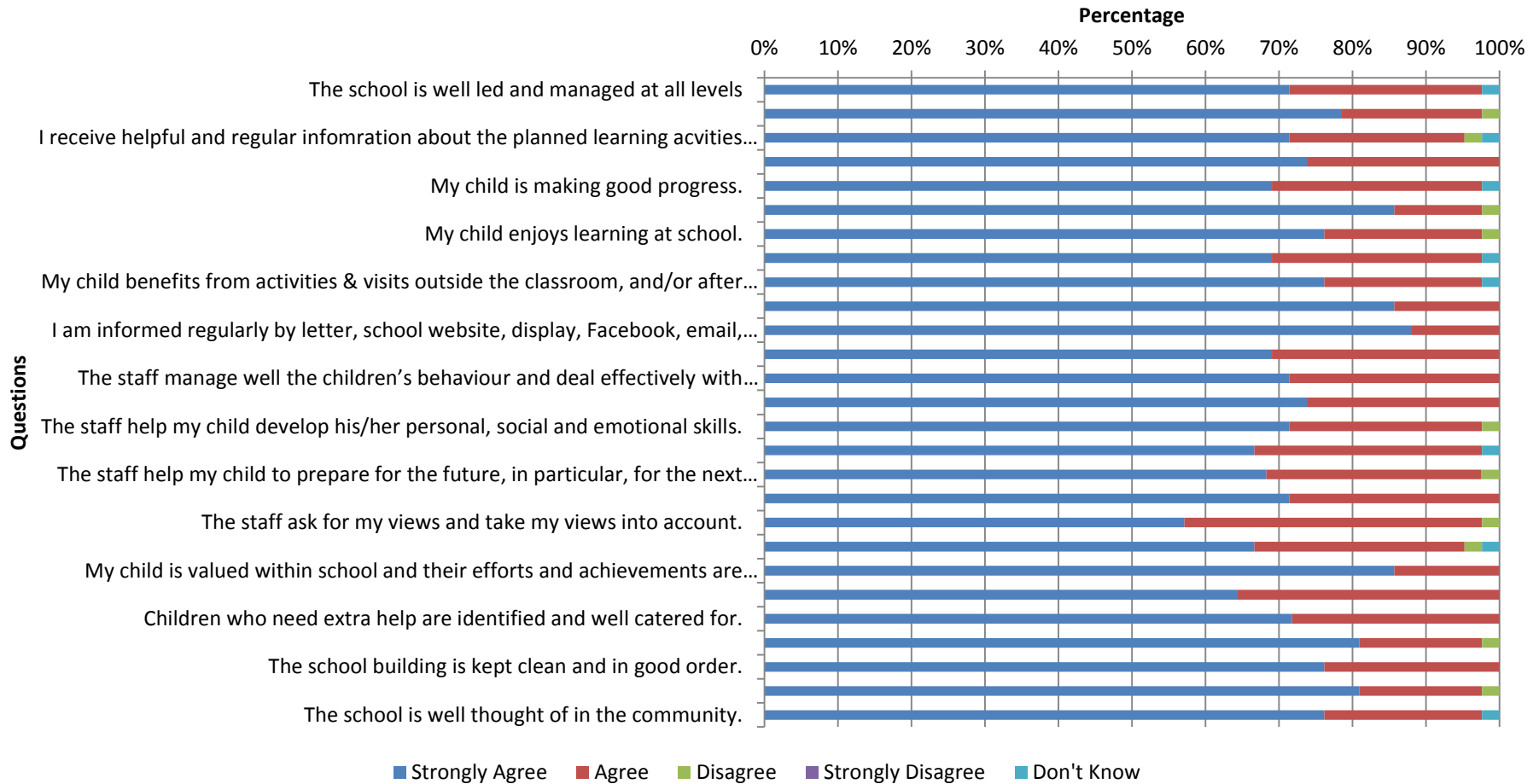
# Landhead Primary School Parent Questionnaire 2017



We had a 91% response rate for this year's questionnaire and are very grateful for the time people took to complete and return them.



# Results of 2017 Parent/Carer Questionnaire



Responses were categorised as positive if they were strongly agree and agree.

Questions with 100% positive response.

|  |
|--|
| As a parent I feel welcome in Landhead Primary School.   |
| The staff support the care, dignity and wellbeing of my child.   |
| I am informed regularly by letter, school website, display, Facebook, email, text, etc. about the life and work of the school. |
| The school has informed me about how to report any concerns/complaints I may have.   |
| The staff manage well the children's behaviour and deal effectively with related issues.                                       |
| The school has informed me about how to report a safeguarding/child protection matter.   |
| Overall, I am happy with my child's experiences at Landhead.   |
| My child is valued within school and their efforts and achievements are celebrated.  |
| There is a culture of mutual respect between staff and pupils.   |
| Children who need extra help are identified and well catered for.  |
| The school building is kept clean and in good order.   |

Some issues that arose have been identified and are being worked on. These include:

All the areas where we had someone who disagreed.

In each case it was 1 person which equates to 2% of the responses.

- I receive helpful and regular information about planned learning activities for my child  
*This information is sent via the Newsletter and on our Facebook page and school website. Additional information may be gained by contacting your child's class teacher.*
- The staff help my child develop his/her personal, social and emotional skills  
*This is achieved through our NSPCC Keeping Safe programme and Helping Hands. We also use social games in classes, discussion activities and have a number of child committees in school, such as the School Council, SNAG and Rights Respecting. It is perhaps not always obvious how we develop these skills but they are a major factor in Landhead school life.*
- The staff help my child to prepare of the future, in particular, for the next stage of their learning.  
*In Primary 7 we have been working with the post primary schools on a Transition project which is completed in the term prior to the children*

*leaving. We are always happy to talk through children's concerns when they are moving on – if we know about them. We want the transition to post primary to be as smooth and stress free as possible for the children.*

- The staff ask for my views and take my views into account.

*During both parent interviews parents should take the opportunity to let the teacher know their views. We are more than willing at any other time for parents to speak to us about any matter regarding their child and we will take these in to account.*

*At other times we send questionnaire or ask parents opinions when we can.*

- If my child feels unwell or unhappy in school the staff deal with it effectively.

*There are at least 2 members of staff in each classroom and at least 2 on each break or lunch time. If we see children in physical or mental distress we try to deal with this in a sympathetic and caring manner. We cannot help when the child does not tell us. Please encourage your child to let us know when they are unwell or unhappy.*

*If a child needs intervention with a cut or graze or bump to the head we do try to inform the parent if at all possible. In certain circumstances we may contact the emergency number to have the child taken to get checked out. Minor falls we do not let parents know as children are mostly up and running immediately.*

- I have been informed about the school's policy in acceptable use of the internet.

*ALL parents and pupils are given this when they are about to enter Primary 1.*

*However we will put a copy in the parent's area of the school website with the policies.*

*Any other policies parents may want added please let us know.*

*We will be adding an up to date Complaints Policy after the next Board of Governors meeting.*

- Meetings with teachers and parents are helpful and informative

*Please feel free to bring notes in to parents meetings and make sure you ask anything specific that you have concerns about. Sometimes we don't know what it is we have not brought to your attention that you may want please let the teacher know at interview or make an appointment and speak to them at any other time.*

- There were a few responses 'don't know' -

**WE WELCOME PARENTS ASKING QUESTIONS AND IF YOU ARE NOT SURE ABOUT ANYTHING PLEASE ASK ANY ONE OF THE STAFF OR MAKE AN APPOINTMENT WITH THE PRINCIPAL.**

## QUESTIONNAIRE COMMENTS 2017

### WEBSITE

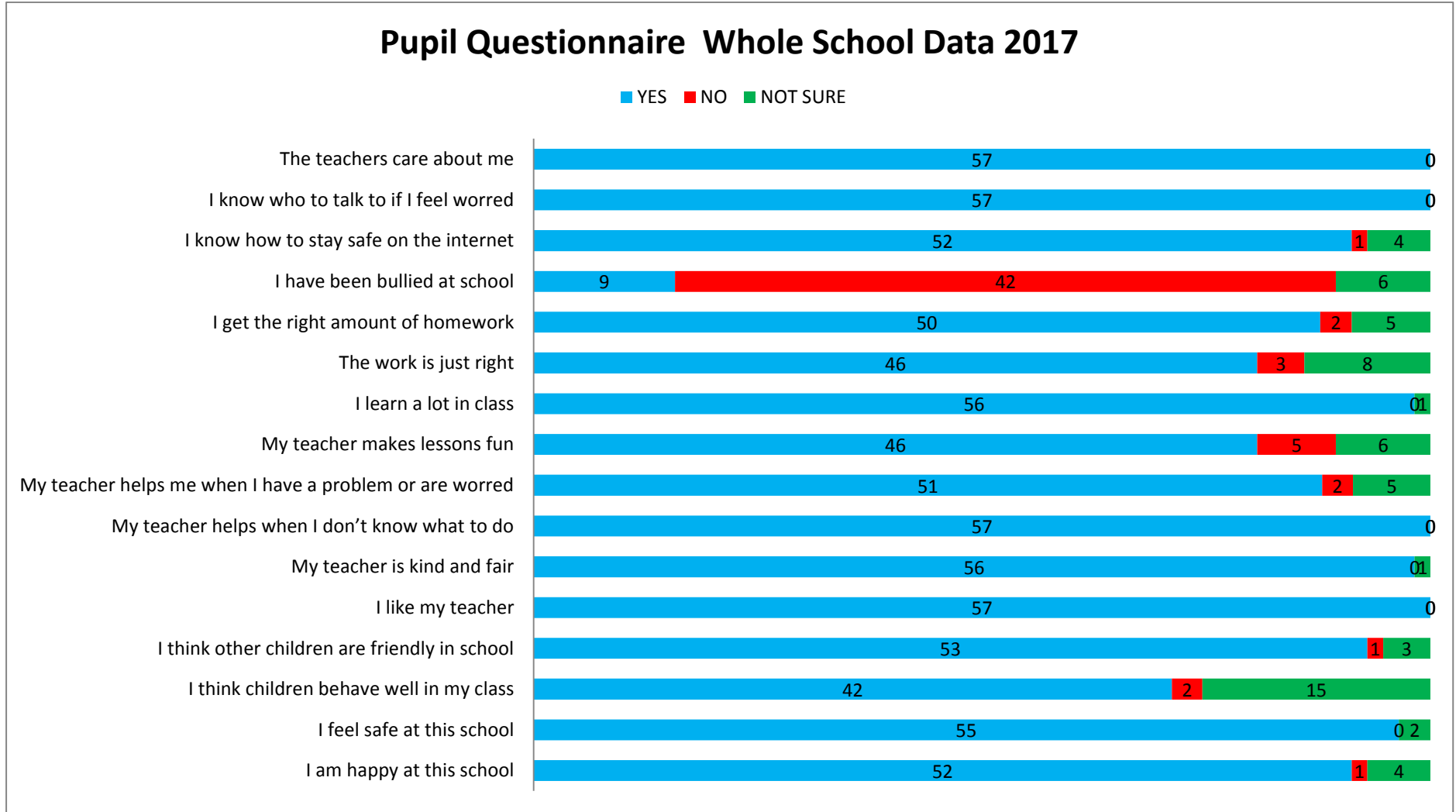
- I find the website very informative with regard to my child's activities in school.
- All great.

### OTHER

- Would like to participate in hockey after school **as she is a member of Ballymoney Hockey Club** but this is only currently open to P5 upwards.  
*Due to numbers and in the interests of fairness, after school clubs start in Primary 4.*
  - Keep up the good work.
  - I can't say a bad word about the school or its staff.
  - Couldn't ask for as better school.
  - My child is worried about the move to secondary school. I'm not sure if this is discussed at school. We love Landhead and are all happy with the learning.  
*This is discussed with children in the last term of Primary 7.*
  - Great school.
  - Extremely pleased with the school and what they give my child.
  - Child has never been sick or unhappy at school. We feel in terms in preparation for transfer tests needs were very well catered for and Mrs McKinney gave our child a lot of attention.
  - Slightly concerned on the teaching of Ulster Scots.  
*Ulster Scots is a small part of the curriculum and is our local language.*
  - P1 & 2 Afterschool clubs are limited to none. Unsure if activities outside of the classroom otherwise except for school trips.
  - My child is happy and loves school and looked after well. Keep up the good work.
  - Be nice when they got star pupil if they get a star certificate to bring home to have to keep.  
*Star certificates have been purchased although the children do get a star to keep.*
  - Late notice letter for Valentine's Day & Pudsey, etc. notifications.  
*Apologises for this. We do try to give adequate notice and will endeavour to do better.*
- Other comments that may identify specific children have been removed but have been dealt with if the parent added their name.

As always if you have a concern about any aspect of your child's education or their time at the school please do not hesitate to contact us. We are more than happy to talk to parents and to clarify any issues they, or their child, may have.

# The Children's Questionnaire



**We have addressed issues that the children had, if they put their name on their questionnaire.**

**Like parents they could remain anonymous.**