

How a parent can make a complaint

Stage One
Write to the
Principal
Ms S Wilson



Stage Two
Write to the
Chairperson of Board
of Governors
Mr W Pinkerton
C/o Dundela Infants'
School

If unsatisfied, parents can also
contact the NI Public Services
Ombudsman
Tel: 0800 343 424
Ombudsman Progressive House
33 Wellington Place

Parents may have access to the school's complaints policy which is available from the office.