

12 May 2022

Dear Parent/Carer,

Re: Improving School Attendance and the Education Welfare Service Transformation Project

As you are aware, the Education Authority is undertaking a Transformation Project of the Education Welfare Service to ensure an efficient and effective Service to support young people to engage with education. To date, we have progressed extensive engagement with our young people, schools and partners, and we will continue this engagement through the summer months.

As part of our Education Welfare Service Transformation Project, we asked you what challenges your family face, what your needs are and the best way we can help support you with positive school attendance. In total we had almost 10,000 responses from you, our parents and carers, children and young people, and school professionals. We would like to thank you for your participation and feedback which is shaping our next steps with the transformation of the Education Welfare Service.

Please see attached one-page overview of what you, our parents and carers, asked for in this transformation project. Included are some of the key considerations we have taken into the design of the draft model for how our Education Welfare Service will be structured and how it will operate to best meet the needs of our families, pupils and schools.

We have also included the one-page overview of our engagement with children and young people and we ask that you share with your child/children, if relevant.

Our next step is to consult with you on this draft model. In the coming weeks you will receive a copy of the model, along with a link to a survey to provide your comments and feedback on the draft model. At the same time, we will also be providing a short survey to hear your thoughts on how you would like our service to engage with you.

Your support with this work is greatly appreciated.

Yours sincerely



Elaine Craig
Acting Interim Assistant Director
Children and Young People's Services

“To inspire, support and challenge all our Children and Young People to be the best that they can be.”

Education Authority

40 Academy Street, Belfast, BT1 2NQ

T: +44 (0)28 9056 4000 F: +44 (0)28 9033 1714 W: www.eani.org.uk