

**What if the EA decides not to issue a Statement or if you disagree with what we say?**

We will always be willing to hear and consider your views. If we cannot agree, you have a right to go to mediation and /or to appeal.

If you need help or advice at any stage, you can speak to your SEN Link officer in the Statutory Assessment and Review Service, contact the EA SEN Helpline, or you may wish to contact the following agencies:

**The Dispute Avoidance & Resolution**

**Service DARS** is an independent service provided by Global Mediation which works towards avoiding and resolving disagreements between parents and the Authority, or parents and a school, in regard to children with SEN. The service provides a forum for exploring differences, identifying points of agreement and finding a way forward which is acceptable to all involved.

Global Mediation

55-59 Adelaide Street, Belfast

Tel: 028 9072 6060

Email: [DARS@globalmediation.co.uk](mailto:DARS@globalmediation.co.uk)

**Special Educational Needs and Disability**

**Tribunal SENDIST** s an independent body which hears parents' appeals against the Authority's decisions on Statutory Assessments and Statements of Special Educational Needs.

2nd Floor  
Royal Courts of Justice  
Chichester Street  
Belfast BT1 3JF

Tel: 0300 200 7812

Email: [tribunalsunit@courtsni.gov.uk](mailto:tribunalsunit@courtsni.gov.uk)

**EA SEN CONTACT DETAILS**

**STATUTORY ASSESSMENT AND REVIEW SERVICE**

Armagh Office Tel: 028 37512200  
Ballymena Office Tel: 028 25661111  
Belfast Office Tel: 028 90564000  
Dundonald Office Tel: 028 90566200  
Omagh Office Tel: 028 82411411

**THE SEN HELPLINE**

**028 9598 5960**

**The SEN Helpline** provides general advice and information to help parents of children with special educational needs access support, guidance and advice in relation to the needs of their children.

The SEN Helpline team are available Monday to Friday from 9am to 5pm\*

(\*except for statutory holidays)

**USEFUL DOCUMENTS**

[DE \(1998\) The Code of Practice on the Identification and Assessment of Special Educational Needs](#)

[DE \(2005\) Supplement to the Code of Practice on the Identification and Assessment of Special Educational Needs](#)



**Special Educational Needs**

**The Statutory Assessment Process**

**Guidance for Parents and Guardians**



**CYPS SEND Implementation Team**

[www.eanl.org.uk](http://www.eanl.org.uk)