

Procedure for Parents who wish to raise a Child Protection Concern

I have a concern about my/a child



I can talk to the class teacher



If I am still concerned, I can talk to Mrs Gould (Designated Teacher) or Mr Young (Deputy Designated Teacher/Principal)



If I am still concerned, I can talk/write to the
Chairperson of the Board of Governors:
Mr Ben Ovens



If you have escalated your concern as set out in the above flowchart and are of the view that it has not been addressed satisfactorily, you may revert to the school's 'Complaint Policy'. This policy should culminate in the option for you to contact the NI Public Services Ombudsman (NIPSO) who has the legislative power to investigate your complaint.

NIPSO website: www.nipso.org.uk

Telephone: 0800343424

At any time, a parent can talk to a Social Worker at the –

Gateway Team (Western Trust) - Telephone Number: 028 7131090

PSNI at the Central Referral Unit – Telephone Number: 999 (Emergency) or 101 (non-Urgent)