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*"The speed with which we process orders, the easy planning and reporting, the follow-up of documents and the ability to quickly request all information on an order are benefits of the package that should not be underestimated. Our current, efficient method of working would not be possible without SAP Business One."* Guy Heylen, CEO, LGTB



## **LGTB increased efficiency and also significantly improved its service provision by giving clients greater insight**

LGTB has offered complete solutions for the surface treatment of various materials since 1952. LGTB specialises in complete solutions: besides surface treatment, the company also offers logistic services. A process that requires strict monitoring. By 2004, LGTB's ERP system no longer fulfilled the company's needs. To better monitor production processes, LGTB wanted to implement a web application but the DOS environment of the ERP package did not allow for this. Modernisation was therefore urgently needed.

### **BENEFITS**

- Clients can monitor the production process and the status of their stock in the user-friendly application.
- Large increase in efficiency, resulting in faster and safer order processing.
- Create accurate schedules easily and print out reports.
- Follow-up of documents is now centrally and effectively organised.
- All information on an order is now quickly accessible because it is all stored in a single system.