



“All this information at our fingertips has been a game changer. We couldn’t have grown as much without this proper ERP system. SAP Business One and Vigor represent a future.”

Jonathan Hynd – Quality Manager at Umicore Coating Services

www.eom.umicore.com



Staying connected creates growth with SAP Business One

Market leaders in the thin film coatings industry, Umicore Coating Services, simplified their operations by implementing SAP Business One with the help of Vigor. By unifying multiple databases, the team now have a complete overview of their business, improving efficiency and growth potential.

OBJECTIVES

- Umicore Coating Services previously had six different, unsynchronized databases.
- All data had to be tracked down and entered manually, a process that was time consuming and cumbersome.
- The majority of data was not tracked, which meant the team had many ‘blind spots’.
- Umicore Coating Services required an ERP system that could grow with them.

WHY SAP AND VIGOR

- SAP Business One came highly recommended to Umicore Coating Services by a different branch within their group.
- Vigor has initiated SAP across the business, and although Umicore Coating Services went live in 2016, Vigor is continually recommending improvements.

17%
increase in
equipment
efficiency in
three years

£50K SAVED
in the last 12 months,
by analyzing and
identifying defects
faster

BENEFITS

- The Umicore Coating Services team can now identify defects faster, and react accordingly.
- Reports can be obtained with one click of a button.
- All processes have been standardized, and now work seamlessly with SAP, saving valuable time.
- All data is automatically entered into a centralized database, allowing the team to access customer information and orders faster, helping strengthen customer relationships.