



Return policy

We hope you are delighted with your purchase. However, should you wish to return your order for an exchange or refund, please note we will accept returns sent back within 14 days of your order.

Please ensure the item(s) are in their original condition and packaging, with all tags attached.

We will not accept returns on lingerie that has been damaged or worn. We cannot accept bottoms for hygienic reasons. We cannot accept gift cards. We will not accept sale items. We will not accept calendars.

Please note all return shipping costs need to be covered by the customer except in cases where the item is confirmed to be faulty by our team.

We allow the exchange of purchased items for selectable variants. Once we receive and check your item, the replaced item will be shipped to you.

All returns will take approximately 5-7 business days from date of delivery. Our team is working hard to make sure your return is processed as quickly as possible, we appreciate your understanding & patience.