

PRIVACY POLICY

Identification

Registered office and address where the data is processed “*Questo Consult BV*”, hereinafter referred to as *B&B Josephine*
Ten Doorn 7 1852 Beigem (Belgium)
BE0772.753.567

You can visit this website www.bnbjosephine.be and check out our Bed and Breakfast, product and services without entering any personal data on yourself. Only if you wish to contact us via the contact form or wish to make a reservation, your personal data shall be required. B&B Josephine deals with any personal information in accordance with the below policy as well as with the legal regulations on the handling of personal data.

1. Confidential handling of personal data

The personal data collected by B&B Josephine is safely stored and is not available to the public. It can only be consulted by a limited number of B&B Josephines employees who need this information for the implementation of their job. The data will only be processed for internal purposes.

B&B Josephine does not share any personal data with third parties, except to comply with legal obligations and also when explicitly requested by judicial authorities or the police. If, exceptionally, B& Josephine does pass on personal information, this will be expressly mentioned, or your consent will be explicitly applied for.

2. Purpose of handling

B&B Josephine processes the collected personal data in order to identify you and to possibly contact you and offer premium services. The data can also be used to send you news items and to inform you about new B&B Josephine services and products. If you don't want to receive such information, please notify B&B Josephine thereof by email or by letter.

3. Permission for handling

By providing your personal data, you give B&B Josephine your express consent to use it for the above purposes. In case B&B Josephine wants to use it for any other purpose or wants to pass it on to organizations or companies it works with, your express consent to do so shall be applied for and you're entitled to oppose.

4. Right to inspect, correct and remove personal data

You have the right to check your personal data B&B Josephine has recorded and to have any incomplete or inaccurate data corrected. Furthermore, you can ask B&B Josephine at any time to remove your personal data from its database. To do so, please send an email or letter to B&B Josephine.

5. Cookie Policy

In general

This website uses cookies. A cookie is a simple small text file that is sent along with the pages of this website and is stored on the hard drive of your computer by your browser. During your next visit to our website, the stored information can be returned to our servers in order to guarantee a perfect operation of the website, but also to offer you a better service.

After all, cookies remember certain choices and settings you entered so a next visit can be quicker, more efficient and easier.

Information per cookie category

Persistent cookies:

Persistent cookies are used to recognize a user upon her/his next visit to the website. Therefore, the website can be especially set to the user's preferences. Also the fact that the user accepting the cookies, can be retained by a cookie. This is time-saving because the user does not need to repeat his preferences. Persistent cookies can be deleted through the settings of the user's web browser.

Session cookies:

Session cookies are used to identify the parts of the website that are viewed by the user. This helps to adapt the services as much as possible to the surfing behavior of the users, again to guarantee a perfect and smooth use of the website. Session cookies are automatically deleted once the web browser is closed.

Functional cookies:

These cookies are required for the performance of the website. Function cookies can store login data, language setting etc...

Third-party cookies:

Through the website, a cookie is placed by Google, as part of the Google Analytics service. This service is used to collect information on how the website is used. Google can provide this information to thirds if Google is legally obliged to do so or insofar thirds process the information on behalf of Google. Furthermore we refer to Google's Privacy Policy. (<https://www.google.com/intl/en/policies/privacy/>).

Information used on this website

Google analytics, to gather and store information about how users interact with the website, in order to improve the services. For further information and lifetime:

<https://www.google.com/policies/technologies/cookies/>

Google AdWords, to retain how many users visited the website through a Google ad. For further information and lifetime:

<https://www.google.com/policies/technologies/cookies/>

Pop-up cookie: allows the user to get a pop-up whenever he visits the website within an hour interval, in order to get quicker access to promotions, products etc...

Social sharing through social media: allows the user to share certain promotions, products etc. on social media. The lifetime is one browsing session.

YouTube: to promote the services, YouTube instruction videos are shared on the website. For further information and lifetime:

<https://www.youtube.com>

Management and removal of cookies

You decide yourself whether or not you wish to accept cookies. Upon your first visit to the website, your consent regarding these cookies is requested. Most web browsers automatically accept cookies, but usually you can adapt the settings of your browser to refuse the use of cookies. You must adapt these settings for every browser and on every device. Click HELP in the browser you use, to learn how to adapt your settings.

Please be aware that by not accepting, turning off or deleting cookies, certain functionalities of the website may become less accessible or even malfunctioning.