

Customer Name: \_\_\_\_\_ Customer No.: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Telephone No.: \_\_\_\_\_ Email: \_\_\_\_\_

## Yearly Residential Service Options



### Platinum Plan

- includes Preventative Maintenance inspection
- includes System Check
- includes cost of selected parts
- includes labor to install selected parts



### Gold Plan

- includes Preventative Maintenance inspection
- includes System Check
- includes labor to install selected parts
- 10% parts discount



### Silver Plan

- includes Preventative Maintenance inspection
- includes System Check
- 10% parts discount

Annually, your covered air conditioning and/or heating system will be inspected by one of our qualified professionals. The 10 Point Preventative Maintenance inspection includes:

- |   |                                     |
|---|-------------------------------------|
| 1. Inspect & clean or replace standard 1" filters | 6. Check condensate drains          |
| 2. Check refrigerant pressures                    | 7. Check coils                      |
| 3. Check electrical connections                   | 8. Perform system operational check |
| 4. Check for proper voltage & AMPs draw           | 9. Inspect & adjust belts           |
| 5. Lube motors, if required                       | 10. Inspect furnace heat exchanger  |

All service will be performed during normal business hours (Monday through Friday, 8:00 AM to 5:00 PM). There is an additional fee of \$100.00 for service provided outside normal business hours.

All equipment to be covered by this Service Agreement must first pass an inspection by a qualified R. M. Crossan Professional and all deficiencies must be corrected, at the customer's expense, prior to being covered by this agreement.

Equipment	Plan	Annual Cost	# of units	Plan	Annual Cost	# of units	Plan	Annual Cost	# of units	Total Annual Cost
Gas Furnace or Boiler	Platinum	\$225.00		Gold	\$175.00		Silver	\$99.00		
Air Conditioner	Platinum	\$215.00		Gold	\$175.00		Silver	\$99.00		
Heat Pump (2 Visits)	Platinum	\$425.00		Gold	\$350.00		Silver	\$195.00		

Exclusions: Plans will not be issued on equipment deemed by our technician to be obsolete, improperly installed or located in extreme working conditions. Plans do not cover material, parts or labor required as a result of abuse, vandalism, fire or acts of God, such as floods or other abnormal conditions. Working conditions deemed unsafe such as dangerous installations, asbestos, inaccessible products, failure of components external to the unit, such as cabinets, inadequate plumbing, wiring, rust, pests or pets, negligence, misuse and contaminating appliances are not covered.

**SELECTED PARTS COVERED** (Any equipment/system part that is not listed below is not covered by this agreement.)

**GAS FURNACE OR BOILER** Warm Air Furnace, Hot Water Boiler, or Steam Boiler up to 300,000 BTU (not all parts appear on all types of heaters):  
 Vent Dampers (original equipment), Ignition Transformers (original equipment), Pilot Assemblies, Safety Pilots, Thermocouples, Gas Valves, Burners, Non-programmable Thermostat, Emergency Switches, Factory Wiring, Internal Fuses, Hot Surface Igniter, Pressure Switches, Inducer, Furnace Control Board, Blower Control Board, All Safety Controls (Internal to Furnace), Control Transformer, Fan and Limit Controls, Blower Bearings, Blower Motor (not more than 1 HP, Belts, Pulleys, Aquastats (well type only), Circulator\*+ (not more than ¼ HP), Pressure Controls+, Water Level Switches+, Pressure Temperature Relief Valve+ (except excessive water pressure problems).  
 +Draining and filling of system is an additional cost. \*Limit: one circulator (additional unit coverage available at additional cost.)

**AIR CONDITIONER OR HEAT PUMP** (Whole House systems up to 5 tons: not all parts appear on all types of systems):  
 Blower Assembly, Condenser Fan & Motor Assembly, Manual Thermostat, Internal Fuses, Relay, Capacitor (start & run), Transformer, Start Relay, Contactor, Pressure Switches, Pulleys, Timer, Bearings, Switches, Factory Wiring, Circuit Board, Accumulator, Refrigerant Filter/Driers, Metering Devices, Reversing Valve, Defrost Controls, Crankcase Heater, Backup Resistance Heating Coil, Fossil Fuel Kit.

### CUSTOMER ACCEPTANCE

The above prices and selections are satisfactory and are hereby accepted. I authorize the Company and its representatives to access my property to perform the work. Payment will be made within ten (10) days of acceptance of this agreement by customer. This agreement may be cancelled any time prior to midnight of the third business day after the date of this agreement, by written notice being received by the Company at its offices located at 1133 Newark Road, Toughkenamon, PA, 19374; or by mail to P O Box 156, Avondale, PA, 19311 or fax to (610) 268-3895.

Customer's Signature: \_\_\_\_\_ Date Signed: \_\_\_\_\_