



FUEL ★ HEATING ★ AIR CONDITIONING
Residential – Commercial
www.fritch.com

“For Comfort You Can Count On”



Our Coronavirus (Covid-19) Response and Procedures

We are concerned for the safety of you, your family, co-workers and our customers and we understand that you may have questions or concerns surrounding the COVID-19 virus and our service.

Following Centers for Disease Control (CDC) guidelines, we are taking a number of precautionary measures for the health and safety of both our customers and our team members.

Prior to coming to work each day, we are asking our employees to take a personal health assessment, which includes questions such as:

Do ANY of the following currently apply to you?

- Fever (greater than 100.4°F) Temperature to be taken at the beginning of each day.
- Respiratory symptoms, dry cough or shortness of breath, headache, muscle aches and pains, chills, sore throat or other unexplained severe illness accompanied by a fever.
- Possible contact (within 3 feet) of symptomatic individuals or someone who has come in contact with the virus.

If our employees answer yes to any of the above, they are being asked to self-quarantine for 14 days, and they cannot return to work until the risk has passed.

Likewise, we ask you to let us know if any of the above apply to you, and we can assess how we serve you, keeping in mind everyone's safety and health.

We will be using the following “common sense” preventative measures throughout this pandemic.

Our Technicians may:

- refrain from shaking hands with you
- maintain 6 or more feet away from you while talking
- ask for your help if touching/moving items in your house

Our Technicians will be:

- frequently washing / disinfecting hands
- using new, clean shoe coverings in each home when applicable.
- carrying, and using disinfecting wipes

We thank you for your business and appreciate your flexibility as we navigate the unprecedented time while keeping you and our employees safe and healthy

Additional Resources:

<https://www.health.pa.gov/topics/disease/coronavirus/Pages/Coronavirus.aspx>

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Fuel ★ Heating ★ Air Conditioning

116 River Street, P.O. Box 1037, Bethlehem, PA 18016-1037 • 610-691-1212 • Fax 610-974-8290
Home Improvement Contractor Registration Number: PA008963

3-31-2020