

Air-Master Comfort Assurance

Plan Guarantee

The CAP which was performed on your home comfort system as part of your annual maintenance agreement is guaranteed by Air-Master Heating and Air Conditioning for a period of **12 months**. If during the guarantee period you experience a mechanical failure you will incur no trip and diagnostic charges and will only be responsible for the actual repair amount. This guarantee excludes any repairs that were recommended and declined at the time the CAP was performed.

We understand that by committing to an annual maintenance program you are doing everything possible to insure reliable operation and experiencing a breakdown despite these efforts can be a frustrating experience. As part of our system CAP we perform a complete diagnostic procedure in order to spot developing problems. Despite our best efforts things can occasionally get overlooked or simply fail without any advanced notice. Besides insuring that you will incur no additional trip and diagnostic costs, our guarantee helps us get valuable information back to the manufacturers and our technicians which in turn allows us to continue to offer the highest attainable customer service.

100% customer satisfaction is our goal. Please help us achieve this by calling if you are experiencing any problems. Thank you for allowing us to earn your trust.

Items serviced and guaranteed: Furnace/Air handler Air conditioner/heat pump
 Humidifier Air cleaner UV purifier Other _____

Guarantee valid from _____ until _____

Technician's signature _____

Your assurance of quality since 2010

Air-Master

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