

BREWER HEATING AND AIR CONDITIONING INC.
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PROTOCOL FOR RESIDENTIAL PREVENTIVE MAINTENANCE

Our company has been designated an essential business and we have received permission from the state to continue our work.

We want to make sure since you are spending all your time at home that your comfort system is operating correctly. We have developed a procedure that our technicians will follow to make the experience as safe as possible.

Our technicians will be:

- Wearing gloves
- Wearing Mask
- No paper exchange with customer we will need an **email address**

The technician will call ahead and give you his arrival time. He will ask the customer to clear a path to the indoor unit, open doors, pull down attic access if possible if there is an outside entrance that can be used please let him know. We want to have minimal contact with customer maintaining social distancing. If customer has questions, please ask them to write them down ahead and leave them at unit.

If you have any questions or problems, please call the office we are here!

PA LICENSE #PA009350