



Dear customer,

As a company we have been monitoring the events surrounding the Coronavirus (COVID-19) and the impact it will have on our community. We would like to be proactive and do our part to prevent the spread of this virus. As a result we will be taking many precautions both in customers' homes and in our business operations.

The following will be effective immediately:

- Our service technicians will wear new floor savers, gloves, and masks in every customer's home.
- Service technicians will be dispatched from home.
- Face to face contact within our business will be limited.
- Office staff that are able to work from home will do so.
- Team meetings will be temporarily suspended.

If you are in need of service, we are here to make you comfortable. We will be happy to serve you for any of your heating and cooling needs. If you have any questions feel free to contact our office at (330)339-1177.