



AREA ENERGY & ELECTRIC, Inc.
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SERVICE AGREEMENT PROGRAM

AREA ENERGY & ELECTRIC IS OFFERING A SERVICE AGREEMENT PROGRAM TO FULFILL YOUR HEATING AND AIR CONDITIONING SERVICE REQUIREMENTS. THIS PROGRAM WILL ENHANCE THE PERFORMANCE AND EXTEND THE LIFE OF YOUR EQUIPMENT.

ALL SERVICE AGREEMENT CUSTOMERS RECEIVE:

- 1) 10% DISCOUNT ON REPAIRS.
- 2) PREFERRED CUSTOMER STATUS, FASTER RESPONSE TIME (HIGH PRIORITY IN SCHEDULING).
- 3) EMERGENCY SERVICE, AFTER NORMAL WORKING HOURS, WILL BE CHARGED AT REGULAR RATES WITH 10% DISCOUNT ON REPAIRS.
- 4) ONE YEAR WARRANTY ON REPAIRED PARTS.

LET ONE OF OUR TRAINED TECHNICIANS TUNE-UP YOUR HEATING AND AIR CONDITIONING EQUIPMENT SO YOU CAN RECEIVE BETTER EFFICIENCY AND A LONGER LIFE FROM YOUR SYSTEM. SEE REVERSE SIDE FOR FURTHER DESCRIPTION OF THE FEATURES AND BENEFITS OF THIS PROGRAM.

	<u>1 YEAR</u>	<u>3 YEARS</u>
SUMMER SERVICE AGREEMENT	\$103.00	\$95.00 PER YEAR (\$285.00)
WINTER SERVICE AGREEMENT	\$103.00	\$95.00 PER YEAR (\$285.00)
SUMMER & WINTER SERVICE AGREEMENT	<u>\$206.00</u>	<u>\$570.00</u>

NOTE: ITEMS LISTED UNDER THE SERVICE CHECKLIST ARE PERFORMED FOR THE PRICES SHOWN ABOVE. PRICING FOR ANY ADDITIONAL REPAIR WORK WILL BE PROVIDED BY OUR TECHICIANS AT TIME OF SERVICE.

DETACH AND MAIL WITH PAYMENT TO:
 AREA ENERGY & ELECTRIC
 ATTN: HVAC SERVICE DEPARTMENT
 2001 COMMERCE DRIVE
 SIDNEY, OH 45365

CUSTOMER NAME: _____

SUMMER SERVICE AGREEMENT

ADDRESS: _____

WINTER SERVICE AGREEMENT

PHONE: _____

EMAIL ADDRESS: _____

LENGTH OF CONTRACT

AMOUNT ENCLOSED \$ _____

1 YEAR 3YEAR

METHOD OF PAYMENT: CASH _____ CHECK _____

CARD TYPE _____ # _____

EXP DATE _____

PRIMARY SYSTEM @	\$ _____
EACH ADDITIONAL SYSTEM QTY _____	\$ _____
OPTIONS: HUMIDIFIER @ \$ _____ 1 YR	\$ _____
ELECTRONIC AIR CLEANERS @ \$ _____ 1 YR	\$ _____
OTHER @ \$ _____ 1 YR	\$ _____
SERVICE AGREEMENT TOTAL	\$ _____
SERVICE AGREEMENT START DATE	_____

FEATURES/BENEFITS OF FURNACE TUNE-UP

CLEAN BURNERS: DIRTY BURNERS DO NOT BURN FUEL EFFICIENTLY. CAUSES EXCESSIVE FUEL USAGE AND CAN DAMAGE HEAT EXCHANGERS.

ADJUST COMBUSTION: IMPROPER AIR AND FUEL MIX RESULTS IN EXCESSIVE FUEL USAGE.

LUBRICATE ALL MOVING PARTS: POOR LUBRICATION CAUSES DRAG IN THE MOTOR REQUIRING MORE ELECTRICITY TO OVERCOME RESISTANCE. CAN RUIN THE BEARINGS AND BURN OUT THE MOTOR.

TEST SAFETY SHUT-OFF: CHECK SENSOR THAT TELLS WHEN PILOT LIGHT IS OUT AND SHUTS OFF GAS.

CHECK HEAT LIMIT SWITCH: THE SWITCH PREVENTS FURNACE FROM OVERHEATING.

CHECK FAN SWITCH: THIS SWITCH CONTROLS AIR CIRCULATION. POOR FUNCTIONING CAUSES SHORT CYCLING (SHORT ON-OFF FAN CYCLES) WHICH CAUSE IMPROPER HEATING WITH LOSS OF COMFORT AND CAN CAUSE DAMAGE TO BLOWER MOTOR.

CHECK AIR FILTERS: A DIRTY AIR FILTER CAN SUBSTANTIALLY REDUCE THE AIRFLOW THROUGH THE FURNACE RESULTING IN INADEQUATE HEATING OF HOME AND EXCESSIVE ENERGY USAGE.

CHECK FLUE: VERIFIES THAT FLUE GASES ARE VENTING THROUGH FLUE AND NOT INTO THE HOUSE TO PREVENT POSSIBLE CARBON MONOXIDE POSITIONING.

CHECK HEAT EXCHANGER: CRACKS OR OPENINGS ALLOW FLUE GASES AND CARBON MONOXIDE INTO THE HOUSE.

CHECK ELECTRIC CONNECTIONS: RESISTANCE CAUSED BY LOOSE CONNECTIONS WILL CREATE EXCESSIVE HEAT AT THAT POINT CAUSING DAMAGE TO THE UNIT.

CHECK THERMOSTAT CALIBRATION: AN IMPROPERLY CALIBRATED THERMOSTAT WILL CALL FOR MORE OR LESS HEATING THAN DESIRED.

FEATURES/BENEFITS OF AIR CONDITIONING TUNE-UP

CHECK AND CLEAN CONDENSER COIL: FOREIGN MATERIAL ON THE CONDENSER COIL REDUCES THE SYSTEMS CAPACITY TO REMOVE HEAT FROM THE HOUSE SO YOUR AIR CONDITIONING SYSTEM MUST RUN LONGER, INCREASING ENERGY CONSUMPTION.

CHECK AND ADJUST BLOWER COMPONENTS: PROPER ADJUSTMENT, CLEANLINESS OF BLOWER AND COMPONENTS ARE NECESSARY FOR ADEQUATE AIRFLOW TO ASSURE MAXIMUM COOLING EFFICIENCY AND EQUIPMENT RELIABILITY.

CHECKED CONDENSATE DRAIN: A CLOGGED CONDENSATE DRAIN CAN CREATE CONSIDERABLE WATER DAMAGE, AS WELL AS AFFECT INDOOR HUMIDITY LEVELS.

CHECKED OPERATING PRESSURES FOR PROPER REFRIGERANT CHARGE: IMPROPER REFRIGERANT CHARGES (TOO MUCH OR TOO LITTLE) CAN DAMAGE THE COMPRESSOR AND COULD CAUSE HIGH ELECTRIC BILLS DUE TO LOWERED SYSTEM EFFICIENCY.

CHECK AIR FILTERS: A DIRTY AIR FILTER CAN SUBSTANTIALLY REDUCE THE AIRFLOW OVER THE EVAPORATOR COIL, RESULTING IN INADEQUATE COOLING OF THE HOME AND EXCESSIVE ENERGY USAGE AND COMPRESSOR DAMAGE.

CHECK THERMOSTAT CALIBRATION: AN IMPROPERLY CALIBRATED THERMOSTAT WILL CALL FOR MORE OR LESS COOLING THAN DESIRED.

LUBRICATE ALL MOVING PARTS WHERE NECESSARY: POOR LUBRICATION CAUSES DRAG IN THE MOTOR AND DRIVESHAFT, THEREBY REQUIRING MORE ELECTRICITY TO OVERCOME RESISTANCE. CAN RUIN THE BEARINGS AND BURN OUT THE MOTOR.

CHECK SAFETY CONTROLS WHERE APPLICABLE: ESSENTIAL FOR PROPER PROTECTION OF THE UNIT.

CHECK ALL ELECTRICAL CONNECTION: RESISTANCE CAUSED BY LOOSE CONNECTIONS WILL CREATE EXCESSIVE HEAT AT THAT POINT, CAUSING DAMAGE TO THE UNIT.