

A Huge Hello to Our Wonderful Family of Customers!

I am sure we can all agree this past year has been a trial and we have had to make some adjustments to life. Many have had to balance home schooling with working from home or an early retirement. With more time being spent indoors, your home's indoor air quality has become even more important, and we are here to help you. From thorough clean and checks of your system to offering indoor air purification solutions we are here for you and your family. Customer safety continues to be a top priority to our company, and we have implanted safety precautions to protect you and our employees. If you have any questions, please contact us today!

To better serve our Customers we are continuing to offer two options for your 2022 Annual Clean and Check Maintenance Agreement.

2022 Standard Maintenance Agreement includes:

- 2022 Spring **ENERGYSTAR** Recommended Maintenance Check (includes 1 Air Conditioner - \$60.00 per additional A/C)
- 2022 Fall **ENERGYSTAR** Recommended Maintenance Check (includes 1 Furnace/Boiler - \$60.00 per additional Furnace/Boiler)
- Automatic scheduling reminders and pre-season scheduling
- 10% Discount on parts for repair

2022 Premium Maintenance Agreement includes:

- All benefits of the Standard Maintenance Agreement **PLUS**....
- Priority scheduling both Maintenance Agreements and Service Calls
- **No Over-time Labor Rate** for evening and weekend Service Calls
- **15% Discount on parts** for repair(s)
- 1 Media Air Filter with the 2022 Spring Service (**Air Purifier Filters not included but are discounted**)
- **\$10 diagnostic charge discount** per visit
- **UP TO \$200.00 discount** towards the cost of a new Air Conditioner, Furnace, Humidifier and/or other Indoor Air Quality system.

WE HAVE MANY WAYS YOU CAN COMMUNICATE AND LEARN MORE ABOUT US!

CALL us at (314) 961-3181

EMAIL our office at

AMYBHVAC@GMAIL.COM

TEXT us at 314-961-3181

WEBSITE for more information or 24/7 chat option

www.qualityheatingandcool.com

FACEBOOK for updates, news or to send us a message **[facebook.com/qualityheatingandcooling1960](https://www.facebook.com/qualityheatingandcooling1960)**

BETTER BUSINESS BUREAU for our profile, search for our company at **www.bbb.org/stlouis**

****IMPORTANT NOTICE****

Per the EPA "As the United States phases out refrigerant R-22, you will need to make informed choices when servicing, repairing, or replacing an existing air-conditioning unit or when purchasing a new unit." In addition, per the EPA, "In 2020, R-22 will no longer be produced or imported. After 2020, only recovered, recycled, or reclaimed supplies of R-22 will be available. In the future, R-22 supplies will be more limited and costs to service equipment with R-22 may rise."

If you have questions about your current system, please feel free to contact our office for information.

Please complete the enclosed Service Agreement form and mail using the envelope provided. Should you have any questions, please do not hesitate to call, text, or email our office. Thank you for your business.

*Carol Wagner
Amy Brockschmidt*

*Richard Wagner, Jr.
Rick Brockschmidt*

*Rick Brockschmidt Sr
David Gao*

2022 CLEAN AND CHECK SERVICE MAINTENANCE AGREEMENT

VALUED CUSTOMER NAME(S) _____

SERVICE ADDRESS _____

CITY AND ZIP CODE _____

HOME PHONE _____ CELL PHONE _____

EMAIL ADDRESS _____

PREFERRED FORM(S) OF CONTACT (*Please circle*) HOME CELL EMAIL TEXT

PLEASE SELECT YOUR AGREEMENT OPTION(S) BELOW:

\$ _____ \$175 STANDARD SERVICE AGREEMENT (INCLUDES 1 A/C **AND** 1 FURNACE/BOILER)

\$ _____ \$255 PREMIUM SERVICE AGREEMENT (INCLUDES 1 A/C **AND** 1 FURNACE/BOILER)

\$ _____ \$150 DUCTLESS MINI SPLIT SYSTEM SERVICE AGREEMENT (INCLUDES SPRING & FALL)

\$ _____ \$60 EACH (ADDITIONAL FURNACE/BOILER)

\$ _____ \$60 EACH (ADDITIONAL AIR CONDITIONER)

\$ _____ \$30 EACH (PER AIR HANDLER/FAN COIL)

\$ _____ \$0 PER HUMIDIFIER (**NO CHARGE WITH ANY SERVICE AGREEMENT**)

\$ _____ **TOTAL AMOUNT ENCLOSED**

After completing this Service Agreement form please mail, along with your payment, to our office using the enclosed envelope provided. Checks payable to "QUALITY HEATING AND COOLING"

