

A Huge Hello to Our Wonderful Customers!

We hope that you and your family have had a fantastic year. There have been many changes in the HVAC industry this year including changes to the Ameren Missouri Energy Efficiency rebates, increases in the cost of metal due to the new tariffs and the phase out of R-22 refrigerant but we have you covered! By signing up for our service agreement our technicians will help ensure your system is running at its top performance. In addition once you sign up we will contact you to schedule your Spring and Fall clean and checks so you don't have to remember. If you have any questions please call us today!

To better serve our Customers we are continuing to offer two options for your 2019 Annual Clean and Check Maintenance Agreement.

2019 Standard Maintenance Agreement includes:

- 2019 Spring **ENERGYSTAR** Recommended Maintenance Check (includes 1 Air Conditioner - \$60.00 per additional A/C)
- 2019 Fall **ENERGYSTAR** Recommended Maintenance Check (includes 1 Furnace/Boiler - \$60.00 per additional Furnace/Boiler)
- Automatic scheduling reminders and pre-season scheduling
- 10% Discount on parts for repair

2019 Premium Maintenance Agreement includes:

- All benefits of the Standard Maintenance Agreement **PLUS**....
- Priority scheduling both Maintenance Agreements and Service Calls
- **No Over-time Labor Rate** for evening and weekend Service Calls
- **15% Discount on parts** for repair(s)
- 1 Media Air Filter with 2019 Spring Service (**Air Purifier Filters not included**)
- **\$10 diagnostic charge discount** per visit
- **UP TO \$200.00 discount** towards the cost of a new Air Conditioner, Furnace, Humidifier and/or other Indoor Air Quality system.

WE HAVE MANY WAYS YOU CAN COMMUNICATE AND LEARN MORE ABOUT US!

CALL us at (314) 961-3181

EMAIL our office at

AMYBHVAC@GMAIL.COM

TEXT us at 314-961-3181

WEBSITE for more information or 24/7 chat option

www.qualityheatingandcool.com

FACEBOOK for updates, news or to send us a message [facebook.com](https://www.facebook.com/qualityheatingandcooling1960)

[/qualityheatingandcooling1960](https://www.facebook.com/qualityheatingandcooling1960)

BETTER BUSINESS BUREAU for our profile, search for our company at

www.bbb.org/stlouis

IMPORTANT NOTICE

Per the EPA "As the United States phases out refrigerant R-22, you will need to make informed choices when servicing, repairing, or replacing an existing air-conditioning unit or when purchasing a new unit." In addition per the EPA, "In 2020, R-22 will no longer be produced or imported. After 2020, only recovered, recycled, or reclaimed supplies of R-22 will be available. In the future, R-22 supplies will be more limited and costs to service equipment with R-22 may rise."

If you have questions about your current system, please feel free to contact our office for information.

Please complete the enclosed Service Agreement form and mail using the envelope provided. Should you have any questions, please do not hesitate to call, text or email our office. Thank you for your business.

*Richard Wagner Sr.
Amy Brockschmidt*

*Carol Wagner
Malcolm Adams*

*Richard Wagner, Jr.
Rick Brockschmidt*

2019 CLEAN AND CHECK SERVICE MAINTENANCE AGREEMENT

VALUED CUSTOMER NAME(S) _____

SERVICE ADDRESS _____

CITY AND ZIP CODE _____

HOME PHONE _____ CELL PHONE _____

EMAIL ADDRESS _____

PREFERRED FORM(S) OF CONTACT (*Please circle*) HOME CELL EMAIL TEXT

PLEASE SELECT YOUR AGREEMENT OPTION(S) BELOW:

\$ _____ STANDARD SERVICE AGREEMENT (\$175 includes 1 A/C **AND** 1 Furnace/Boiler)

\$ _____ PREMIUM SERVICE AGREEMENT (\$255 includes 1 A/C **AND** 1 Furnace/Boiler)

\$ _____ ADDITIONAL FURNACE/BOILER (\$60.00 EACH)

\$ _____ ADDITIONAL AIR CONDITIONER (\$60.00 EACH)

\$ _____ PER AIR HANDLER (\$30.00 EACH)

\$ _____ PER HUMIDIFIER (**NO CHARGE WITH ANY SERVICE AGREEMENT**)

\$ _____ TOTAL AMOUNT ENCLOSED

After completing this Service Agreement form please mail, along with your payment, to our office using the enclosed envelope provided.

Please make checks payable to "QUALITY HEATING AND COOLING"

