



Georgia License Numbers:	
Electrical:	EN003250
Conditioned Air:	CN004404
Plumbing:	MP004318

Dockery's Electrical, Plumbing, HVAC  
263 Camp Creek Road / PO Box 706  
Cornelia, Georgia 30531  
Phone: 706-778-5304 Fax: 706-776-2665

Thank you for requesting information regarding our service agreement for annual Preventive maintenance on Tankless and Tank Water Heaters.

All prices listed below include labor, and a flush solution for 1 Water Heater. If other parts are needed, they will be covered under warranty or paid by the customer upon completion of service. Examples of parts include: Pop off, Upper or Lower Elements, Upper and Lower Thermostats, Gas valve, Flame sensor, Flue pipes. Dockery's will discuss any needed parts and pricing prior to the installation of part.

This agreement is between Dockery's and Our Valued Customers. All Customers who choose to participate in this maintenance program will receive a 3% discount on all HVAC or Plumbing service calls excluding annual or bi-annual maintenance.

This agreement does not cover any unexpected or emergency calls for service. Those requests for service will be answered at the discounted labor and service rates listed above.

This program is designed to extend the "life" of your investment for as long as possible and prevent a total loss or shut down of the system.

- Dockery's stands by all our parts and labor. Dockery's will refund the total cost of a clean and check if your system fails 15 days after our check up.
- Dockery's and most manufacturers recommend annual service of all water heaters to prevent the water source from becoming contaminated. Examples of contaminants are SCALE, SLUDGE, RUST, BACTERIA, and Foul Smelling Water.
- Dockery's recommends any system 5 years or older that has never been served, be serviced as soon as possible to ensure the water source is still potable and contaminate free.

Annual Service	\$150 (first water heater)	\$140 (second water heater)
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*\*Dockery's - Our focus is on You\**

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