

Customer Name	Address
Phone # Home	City/State/Zip
Phone # Cell	Email
Furnace model/serial number/manufacturer date	Air Conditioner model/serial number/manufacturer date
Furnace filter size - model	Humidifier model/serial number

We will provide a complete 15 point precision ✓ up and professional cleaning semi-annually for your HVAC System

Edge Guys Heating and Cooling Service Club Benefits

Discount On Repairs	15%
Reduces Utility Bills	✓
Prolongs Equipment Life	✓
Reduces Repairs	✓
Improves Comfort and Reliability	✓
Priority Customer Service	✓
Protects Your Investment	✓
Validates Manufacturer and Edge Guys Warranty	✓
We Contact You To Schedule	✓
20% Discount on Indoor Air Quality Products	✓
15% Discount on Humidifier Service	✓
15% Discount on 24 Hour Emergency Service Diagnostic Fees	✓
15% Discount on Diagnostic Calls <i>valid during normal business hours only</i>	✓
\$500 Credit Toward Full System Replacement	✓
*OUT OF PLAN PURCHASE:	<input type="checkbox"/> \$59 Humidifier Service <input type="checkbox"/> Filter Replacement MERV _____ \$ _____ <i>(15% Discount Filter Up To MERV 11)</i>
*ANNUAL CHARGE - 1st SYSTEM	\$170.00
*MONTHLY CHARGE - 1st SYSTEM	\$17.00
*ANNUAL CHARGE - 2nd SYSTEM	\$158.00
*MONTHLY CHARGE - 2nd SYSTEM	\$16.00
*ANNUAL CHARGE - 3rd SYSTEM (or more)	\$146.00
*MONTHLY CHARGE - 3rd SYSTEM	\$15.00
TOTAL YEARLY CHARGE	\$ _____

***Denotes Automatic Renewal:** This agreement will automatically renew at the end of each year unless either party gives the other written notice of termination at least 30 days prior to the end of the relevant term.

Credit Card # & Expiration	VISA	MC	DISCOVER	AMEX
Customer Authorization	START DATE	CASH	CK #	
Service Representative	EXP. DATE	ANNUAL CHARGE	MONTHLY CHARGE	

Customer agrees that Edge Guys Heating and Cooling may scan, fax, email, image or otherwise convert this service agreement into an electronic format of any type or form, now known or developed in the future, and any unaltered or unadulterated copy of this service agreement produced from such electronic format will be legally binding upon all the parties and equivalent to the original for all purposes.

MAINTENANCE AGREEMENT TERMS AND CONDITIONS

1. Authorization. Owner warrants that he/she owns the property set forth above at the Project Address and has the right and power to contract for such services.
2. Payment, Attorney Fees and Interest. Payment shall be made for services rendered within thirty (30) days from the date of invoicing for the services. In the event payment is not timely made, this Contract becomes voidable at the sole discretion of Contractor. Owner agrees to pay interest at the rate of 1 1/2% per month on the unpaid balance, fees and costs of collection beginning on the next day after the last date on which payment is due as set forth above until the same is fully collected, paid or lawfully discharged. A \$50.00 fee shall be charged for all dishonored payments and Contractor reserves the right to pursue civil and criminal liability for same.
3. Scope of Work. Owner hereby retains Contractor to perform the scope of work identified on the reverse of this Contract. Any service-calls or repairs not covered by this Contract shall be billed by Contractor at the current prevailing rate for materials and labor.
4. Expiration. This Contract will expire thirty (30) days from the date it is submitted to Owner unless signed.
5. Owner's Obligations. This contract is voidable at the sole discretion of Contractor in the event that Owner fails to do any of the following: (a) promptly notify Contractor of any unusual operating conditions of the equipment and/or plumbing/electrical system, (b) permit only Contractor's service personnel to work on the equipment system. This Contract is expressly made voidable at the sole discretion of Contractor if Owner performs any work whatsoever on the equipment system other than replacement of the filter. Furthermore, Owner shall permit Contractor access to the equipment in a timely manner. After the second unsuccessful attempt to schedule service, Contractor shall be deemed to have fulfilled its obligations hereunder.
6. Exclusions. This contract expressly excludes from the scope of work for the following services: (a) Hepa filters, (b) UV lights, (c) zone systems, (d) thermostats, (e) mold remediation, (f) water damage repair, (g) damages caused by acts of God, (h) structural or cosmetic alterations to the premises necessary to perform services, (i) moving or relocating equipment, (j) work made necessary due to changes in laws, regulations, building codes or permits, (k) pre-existing conditions that were not discovered prior to execution of this Contract that should previously have been repaired, (l) electrical troubleshooting or (m) freezing of any kind.
7. Conditions. The time, means and methods to be employed by Contractor in the performance of this agreement are solely within Contractor's discretion. Repair or replacement of defective materials, parts, or units is solely within Contractor's discretion. This agreement shall be void if the covered equipment, in Contractor's sole judgment, has been subject to misuse, abuse, negligence, accident, fire, lightning, windstorm, or vandalism, or if the equipment has been tampered with or altered in any way or operated contrary to the manufacturer's instructions.
8. Disclaimer. Any representations made by Contractor's technician, or any other person(s), other than those executing the Contract on behalf of Contractor, are expressly disclaimed.
9. Right to Cure. Not less than sixty (60) days before you may file a lawsuit for defective construction against Contractor, you must deliver to the Contractor a written notice of any construction conditions you allege are defective and provide Contractor the opportunity to make an offer to repair or pay for the defects. If you unreasonably reject a reasonable offer and commence an action against Contractor, a court may award attorney's fees and costs to Contractor.
10. Limited Warranty. The services to be performed under this Contract are not guarantee against obsolescence or normal wear, nor shall inspections be construed as an approval or guarantee of the condition of the equipment. The warranties and obligations set forth herein are in lieu of all other warranties and liabilities expressed or implied in law or in fact including the implied warranties or merchantability and fitness for particular use. In no event will Contractor be liable for indirect, special or consequential damages (including without limitation, business interruption or lost profits) even if advised of the possibility of such damages. Contractor's total liability to Owner or any third party for a claim of any kind related to this agreement, whether for breach of contract or warranty, strict liability, negligence or otherwise, shall not exceed the amount of service fees paid to Contractor for the services involved in this agreement. No action, regardless of form, arising out of the transactions under this agreement may be brought by customer more than one year after the events which give rise to the action occurred. There are no other expressed or implied warranties.
11. Non-Assignment. This Contract may not be assigned without the advance written approval of Contractor.
12. Dispute Resolution. Any controversy arising out of or relating to this Contract shall be resolved, at contractor's sole discretion, by arbitration under the Construction Industry Arbitration Rules of the American Arbitration Association or litigation field in the state or federal courts in Hamilton or Marion County, Indiana and shall be adjudged using the laws of the State of Indiana.
13. Entire Agreement. This contract, including any Attachments hereto, comprises the complete agreement of the parties and no representative or agreements have been made either party except as expressly stated in this Contract. All modifications to this Contract shall be in writing and signed by both parties hereto. If any provision of this Contract becomes or is determined to be illegal or unenforceable for any reason, the remainder of the Contract shall remain in full force and effect.
14. Non-Transferable. This contract is non-transferable.