

Dirt & Neglect are the top causes of heating and cooling system inefficiency and failure. To ensure energy efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems.
(www.energystar.gov)

Key Benefits Of Regular Maintenance Include:

- Prolonged equipment efficiency
- Assures lower utility costs
- Guards against unexpected failures
- Prolongs equipment life
- Meets all manufacturer's warranty requirements for annual maintenance

**100% SATISFACTION
GUARANTEED**

- Your technician will be professional, uniformed and qualified to work on your equipment.
- We will take extra ordinary care in your home.
- We will provide you with a written quote for repairs before we start any work.
- Our technicians will follow a stringent quality assurance task list to ensure a complete and thorough service each and every time.

Service you can Trust



Diamondback A/C Heating & Refrigeration is focused on providing the highest level of service with a focus on your individual needs for home comfort. Our maintenance plans follow Energy Star Recommendations along with National Standards for residential maintenance.

We look forward to being your trusted Home Comfort Specialist!

This Agreement includes the following:

- Check Refrigerant System for proper operation, pressures and temperatures
- Test & Calibrate safety and operating controls
- Test for correct amperage and voltages
- Check all electrical components, contacts, and wiring connections for arcing or wear
- Check motors and bearings for wear (grease as needed)
- Clear Primary Condensate Drain line
- Rinse Condenser Coil (as necessary)
- Inspect gas fittings for leaks (gas furnaces)
- Perform thorough visual inspection of system components and ductwork
- Thorough testing of system operation
- Written report of system conditions and repairs needed or enhancements suggested



***Integrity is our Main
Priority***

(210) 409-7271

457 County Road 347
La Vernia TX 78121



www.diamondbackacr.com

LIC #TACLA 298456E

Service you can Trust



Plan Benefits

Silver

Gold

Diamond

▪ **21 Point Inspection (2 Visits Per Year)**



▪ **Reminder Service (Filter service available)**



▪ **Repair Warranty**

1 year

2 years

3 years

▪ **Priority Status**

36 Hours

24 Hours

Same Day

▪ **No Overtime**

-



▪ **Pre-Season Scheduling**



▪ **Plan Inflation Protection**

1 year

2 years

3 years

▪ **Diagnostic Fees Waived (system requires acceptance inspection)**



▪ **Replacement Purchase Accrual System**

-

\$50 per year

\$75 per year

▪ **Up to 2 lbs of refrigerant annually**

-



▪ **Discount on Repairs**

5%

10%

15%

▪ **Common additional cleaning costs:**

• **Blower / AHU Cleaning (\$350-\$400)**

-

-



• **Burner Cleaning (\$175)**

-

-



• **Clean Condenser Coils (\$167 -\$205)**

-

-



• **Condensate Treatments (\$18)**



▪ **Annual Investment – First system on site**

\$155

\$375

\$576

▪ **Annual Investment – Additional systems on site**

\$124

\$300

\$461

▪ **Monthly Investment**

\$14 / *\$11

\$35 / *\$28

\$50 / *\$39

Name:_____Address:_____Date_____

Phone #_____Plan Selected_____Signature_____

Email Address_____# of Systems_____Frequency_____

This agreement will automatically renew annually and remain in place until 30 day termination notice is sent and acknowledged by either party.