

## **ECCO TEC HOME SERVICES LLC. SERVICE AGREEMENT**

THIS SERVICE AGREEMENT (this “Service Agreement”) is entered into on or as of the \_\_\_\_\_ day of \_\_\_\_\_, 201\_ (the “Effective Date”) by and between Ecco Tec Home Services LLC., an installer of and service provider for residential and commercial HVAC systems located at 9633 Liberty rd suite M, randallstown, MD 21133 (“Seller”), and \_\_\_\_\_ located at

---

(“Customer”).

The parties hereby agree that the complete agreement between such parties with respect to the services contemplated by this Service Agreement shall consist solely of this Service Agreement.

### A. Scope of Work

Seller shall provide the following services (collectively, the “Services”) in accordance with the timeline, if any, set forth in this Service Agreement.

Services Provided:

#### **21 Point Furnace Tune Up:**

1. Perform heat exchanger inspection
2. Clean and adjust all safety devices
3. Inspect pilot and/or flame sensor
4. Clean and inspect burners
5. Inspect motors, and if necessary, lubricate
6. Clean and replace standard filter if necessary
7. Check for carbon monoxide leaks
8. Test for natural gas leaks around furnace
9. Check blower compartment
10. Check furnace for proper cycling
11. Measure temperature variation on supply/return
12. Check and adjust tstat if necessary
13. Check, and if needed, tighten all electrical connections
14. Inspect condensate line
15. Inspect condensate pump
16. Check duct work
17. Inspect fanbelt tension
18. Check thermocouple
19. Test ignition system for proper operation
20. Measure blower motor ampage and voltage
21. Test safety and control circuits for proper operation
22. Customer consultation on condition of equipment

### **21 Point AC Tune Up:**

1. Check operating temperatures (Evaporator temp drop)
2. Check voltage of outdoor compressor
3. Check and adjust supply and return vents if required
4. Inspect motors and if necessary lubricate moving parts
5. Clean or replace standard air filter
6. Check low voltage wiring and contactor
7. Inspect condensate line
8. Inspect condensate pump
9. Check, and if needed, tighten all electrical connections
10. Check for visual refrigerant leaks
11. Check, and if necessary, adjust thermostat calibration
12. Test humidistat operation if applicable
13. Check ductwork
14. Test safety and control circuits for proper operation
15. Test float switch if applicable
16. Inspect electronic air cleaners if applicable
17. Check temperature differential
18. Check fan motor amperage draw
19. Inspect service valves
20. Check condenser coil and advise
21. Clean and adjust blower components
22. Customer consultation on condition of equipment

### **Excluded Services:**

- Service and repair made necessary due to damage from flooding, lightning, fire, theft, vandalism, or any acts of God. Customer understands that services required to recover from failure and/or incidents caused by such circumstances are not considered normal maintenance and are not covered under this Service Agreement.
- Service and repair made necessary by the alteration or modification of equipment other than that authorized by Seller.
- Service and repair of damage or problems caused by neglect, malicious activity, or misuse including, without limitation, use of the system for purpose(s) other than which it was designed or intended, by the Customer, its employees, or third-party contractors.
- Service or repair due to electrical damage caused by or resulting from electrical surges, sags, or spikes.
- If in the reasonable opinion of Seller, as supported by its experience, any particular user's requests exceed normal and reasonable frequency, Seller may advise the Customer that the user's requests are excluded until such time as the user has received additional training.

Pricing

In consideration of the Services contemplated by this Service Agreement, Customer shall pay Seller as follows:

Payment Terms and Schedule: Visa, MasterCard, American Express, Check

B. Timeline

Except as otherwise set forth herein, the Services contemplated by this Service Agreement shall commence as of the Effective Date.

C. Term

The term of this Service Agreement is as follows:

D. Customer Obligations

Customer shall be responsible for the following:

- Provide adequate access to residence

ACCEPTED AND AGREED:

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Customer Printed Name

Billing Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Credit Card # \_\_\_\_\_

Exp. Date \_\_\_\_\_

CCV \_\_\_\_\_

\_\_\_\_\_  
EccoTec Home Services, LLC

9633 Liberty Rod, Suite M

Randallstown, Maryland 21133

(202) 785-2063