

BENEFITS OF ADCO INC. ENERGY SAVER AGREEMENT

SATISFACTION GUARANTEE: If not fully satisfied with our service, call our Customer Satisfaction Line at 270-898-5771 for a resolution or a refund. Refund will be made on a pro-rated basis, with deduction for work already performed.

SAFETY: Periodic maintenance ensures unit to be operating safely. We check furnaces for Carbon Monoxide and check the unit's safety devices for proper operation.

PEACE OF MIND: The automated, scheduled inspections, in addition to lubrication and adjusting of your heating and cooling system, keep it running at peak, trouble-free efficiency. Potential troubles are spotted before they cause problems.

DEPENDABLE STAFF OF EXPERTS: NATE - Certified technicians will perform service on your equipment when necessary. Our technicians are trained and certified by the leading manufacturers in our industry.

PRIORITY SERVICE: Scheduled maintenance increases system reliability, but should you need emergency service, our ENERGY SAVER AGREEMENT customers are given PRIORITY service when they have a problem. We service our agreement customers first and you receive a 10% discount.

EMERGENCY SERVICE: Our phones are answered 24-hours a day by a live answering service. If emergencies arise after normal business hours, we have technicians on-call.

PEAK PERFORMANCE: Regular maintenance and service on mechanical equipment prolongs its life. It also keeps the equipment operating at peak efficiency to save you money.

TRANSFERABLE: The maintenance agreement you select can be transferred to a new property owner.

SERVICE YOU CAN TRUST: Our highly trained staff of experts know their business. Feel at ease knowing that ADCO Inc. has made major investments in training, tools, test and communications equipment, trucks and other equipment to assure our policy holders prompt and efficient service at a minimum cost.

ADCO Inc. is a licensed, bonded, insured and drug-free company.

THE ENERGY SAVER AGREEMENT

The ADCO Inc. ENERGY SAVERS AGREEMENT includes:

10% Discount on All Parts and Labor*

Season Maintenance Service:

Two comprehensive 15-point inspections each year, our NATE-Certified technicians will:

- Check all the applicable items listed on the ADCO Inc. Certificate of Inspection
- Oil motors as needed
- Clean indoor coil and drain pan as needed**
- Remove rust and debris / build-up from heat exchanger and burners as needed**
- Check refrigerant cycle for proper operation (heat pumps and air conditioner cooling season)

Priority Emergency Service

*You only pay for parts, labor and materials supplied by ADCO Inc. Heating and Air Conditioning as needed to repair your system.

The Compressor, heat exchanger, and coil will be replaced and you will be charged for labor, freight, warranty processing fees, only when covered by a manufacturer's warranty, you will be charged for all of the above plus the part.

**Note: additional charge will apply if removal of coil, ductwork, heat exchanger, disassembly of equipment cabinet, cleaning of coil, removal of gas manifold becomes necessary. This tune-up is intended to keep equipment in top condition as part of thorough maintenance program and is not used to correct a service problem caused by component failure or environmental damage.

All policy discounts DO apply to any additional charges.

ENERGY SAVER AGREEMENT

COVERAGE PROVIDED UNDER AGREEMENT

ADCO Inc. will perform thorough inspections on the heating and cooling system(s) twice yearly on the equipment listed on the front page.

These services will be scheduled during regular business hours, Monday through Friday, excluding holidays. ADCO Inc. will provide a copy of the technician's report as verification of our work.

Your repair calls will be scheduled on a preferential customer basis. ADCO Inc. will perform the work specified above for the sum specified on the front page of this agreement.

ADCO Inc. will maintain records on all equipment to expedite repair parts acquisition and to establish equipment operational histories. It is mutually agreed that this policy covers only electrically operated parts inside the equipment and does not cover electrical or plumbing work beyond the units or work required due to the negligence or misuse of the equipment or because of fire, flood, acts of God, sabotage of electrical, gas or water supply or damage caused by freezing or circumstances beyond our control.

Unnecessary or nuisance calls beyond the scope of this contract will be charged and paid by the purchaser at the prevailing service rates. Examples: fuses, circuit breakers, dirty filters. Remedial repair service will be performed upon your authorization at prevailing service rates, less a 10% discount on parts and labor.

ADCO Inc. shall not be liable for loss or damage caused by failure or delay in performing service; nor for any loss or damage arising out of our performance of this agreement in excess of the sum paid by you for the agreement.

The agreement does not give rise to any warranty for the continued operations of your equipment, but it does assure you that potential problem areas will be examined by a qualified technician.

Our repair work carries a one (1) year parts limited warranty which is set forth on the front of the invoice. We are not responsible under this agreement for deficiencies in system design or system comfort performance.

This agreement will be renewed every year. Unless otherwise specified, you will be automatically renewed and expected to remit payment. You will be billed for the renewal at the prevailing renewal rate, at the end of your current agreement.

We appreciate the opportunity to be of service to you and look forward to providing you with unparalleled year-round comfort.