

YOUR SATISFACTION IS OUR PRIORITY. WE GUARANTEE IT.

COMFORT CLUB
HVAC Preventative Maintenance Plan

100% Satisfaction Guarantee

We guarantee our work on all repairs.

Trained Technicians Guarantee

We will never send out an employee who is not qualified to do the job properly.

Cleaner than we found it Guarantee

Your home is treated like our home. We promise To leave our work area **CLEANER THAN WE FOUND IT.** Otherwise we will gladly pay for a cleaning service to come and clean your home.

Straight Forward Price Guarantee.

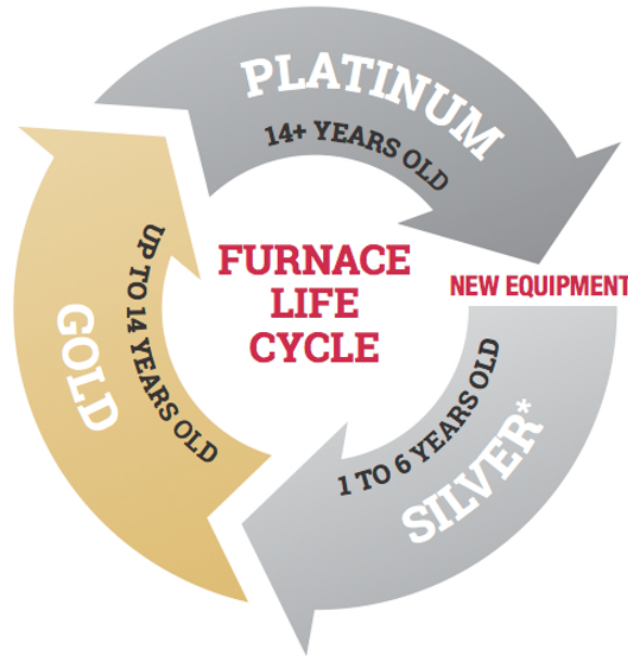
Once the work started, the price quoted for the equipment being installed is the price you will pay. Even if the job entails more work, within the scope of the proposed project, you will never be charged for it, not even a penny more.

Property Protection Guarantee

We will always use floor and shoe protection. We will pay a professional of your choice to fix any issues we cause during the install.

Lifetime Workmanship Guarantee

All materials and workmanship needed to install the new equipment are warranted for the life of the equipment. This includes things like ductwork, line-sets, sheet metal, pvc drains, water and gas piping, electrical wiring, conduit, hangers, sealants, flu piping, as well as gas lines.



Peace of Mind All Year Long



Sign Up Today and Gain Peace of Mind All Year Long with our Comfort Club Program

SATISFACTION GUARANTEED



We are experts in Heating and Air Conditioning Installation, Service and Repair

Streamwood, IL 60107
847-630-9562
onthemarkhvac.com

COMFORT CLUB MEMBERSHIP

PROGRAM BENEFITS	PLATINUM	GOLD	SILVER*
Semi-Annual Furnace and AC Tune-up	✓	✓	✓
Discount on Repairs	20%	15%	10%
Priority Front of Line Service (Normal Business Hours)	Same Day	48 Hours	-----
Extended Repair Warranty	5 Years	3 Years	2 Years
New Equipment Reward (Must be member for 1 Year)	\$400	\$200	\$100
Tune-up Reminders	✓	✓	✓
Humidifer Pad with Cleaning Included - \$28 Value	✓	✓	+ \$2 / Month
Reduced Diagnostics Charge (Regular \$89)	\$50 Off	\$30 Off	-----
2 Hour Appointment Windows	✓	-----	-----
1" Filter Included	✓	✓	-----
Free 1# of Refrigerant - \$134 Value (R-410A Only)	✓	✓	-----
10% Off IAQ Products (Indoor Air Quality)	✓	✓	-----
Water Heater Maintenance - \$69 Value	✓	-----	-----
Monthly Investment	\$29 / Month	\$24 / Month	\$15 / Month

*Silver Membership is for equipment installed by On The Mark HVAC.

For a single piece of equipment the monthly payments are as follows:
Platinum \$15 / Month Gold \$12 / Month Silver \$7.50 Month

100% Money Back Guarantee

If for any reason you are unhappy within the first year of owning your new equipment On The Mark Heating & Air Conditioning will do whatever it takes to make it right or we will remove the equipment and refund you 100% of the original purchase price.

\$500 "No-Breakdown" Guarantee

If your NEW furnace or air conditioner fails to heat or cool your home during the first year, we will fix it at no charge, including parts and labor. If the system cannot be fixed within 48 hours, we will also write you a check for \$500 for your inconvenience.

Level for Life Guarantee

As long as you own your condenser it will be level or we will come out for free and re-level it.

No Lemon Guarantee

If your compressor fails within the first 5 years or your heat exchanger fails within 10 years On The Mark Heating and Cooling will replace the ENTIRE unit at NO CHARGE. Units must be maintained yearly by On the Mark Heating and Cooling

Equipment Size Guarantee

On The Mark Heating's Master Technicians will properly calculate the size of the equipment needed to heat and cool your home properly.

Perfect Fit Guarantee

At On The Mark Heating we custom make our sheet metal fittings by hand to ensure our perfect fit guarantee.

Ultimate Savings Guarantee

You'll save at least 15% on your annual utilities or I'll write a check for double the difference.
(Bryant Evolution System only)