

February 2018 Newsletter





Meeting your Heating & Cooling needs since 1990!

9301 Reading Rd. Cincinnati, OH 45215

513-769-0871

Visit us on the web at: www.cincinnatiheatingandcooling.com



While we are on the downhill stretch to spring we still have a lot of winter to go so call today to schedule a preventative maintenance to ensure your furnace can go the distance!





This month we are featuring: Missy Conroy - Front Office Manager

Missy recently celebrated her 7th year with Air Plus. While Missy's background was in corporate banking she began here as a receptionist and has worked side by side with Rob to earn her place as the front office manager and is



responsible for accounting, coordinating and managing our service department as well as many other vital duties that keep Air Plus on track. Missy's dedication to her work has been an integral part of the growth and success of Air Plus. Missy lives in Reading and has two grown sons and a granddaughter who is the light of her life.

CARBON MONOXIDE (CO) POISONING



Carbon monoxide is a byproduct of the process which produces the heat from your HVAC system and water heater. If the carbon monoxide is drawn away safely there is no danger. Should the HVAC system malfunction, however, and the room is filled with carbon monoxide, there is a very real danger, and you will not be aware of it. In this day and age when we are making our homes tighter and more energy efficient we are at greater risk of exposing ourselves.

Call our office today at (513)769-0871 to schedule an appointment for one of our qualified technicians to perform a thorough inspection and testing of your HVAC system and water heater to ensure your home is CO free for a special flat rate fee of \$35.00.



Programmable thermostats have become more standard in homes across the nation. Many homeowners are finding that making a simple change from a manual thermostat to a programmable one offers many benefits to your wallet, your home and your comfort.

A programmable thermostat allows you to create personalized programs based on your lifestyle, this enables you to control your heating and cooling system for total comfort and efficiency. The simple addition of a programmable thermostat offers:

- Energy savings: Set back the temperature overnight and when you're away. According to the U.S. Environmental Protection Agency, a programmable thermostat can save you up to 30% on energy costs annually.
- Progressive recovery: This feature ensures your home is always at your desired temperature by
 activating the heating and cooling equipment prior to a scheduled setting; so your desired
 temperature is assured just when you want it.
- Can control Single Stage or Multistage standard or heat pump systems.
- A programmable thermostat offers simple and convenient functions in a quality digital control and works with both standard and heat pump HVAC systems.



Aprilaire Programmable Thermostat

The Aprilaire Model 8466 Thermostat is easy to program and helps you save money on energy costs by allowing you to set back the temperature during the night or when you're away.

Convenient 5/1/1 day (weekdays, Saturday and



Aprilaire Programmable Thermostat \$ 184.00 (Regular cost \$ 204.00) (Includes Installation)

Sunday) or 5/2 day (weekdays and weekends) programming lets you customize your weekday and weekend schedule based on your needs.

Call our office and schedule your appointment today!



This is the month to celebrate.....CHOCOLATE!!



Chocolate Covered Anything Recipe

Prep time: 5 mins Cook time: 2 mins Total time: 7 mins

Chocolate Covered Anything's are an easy, delicious treat when entertaining or anytime.

Ingredients (makes 1 pint)

- 1 cup milk or dark chocolate chips
- 2 teaspoons coconut oil
- Dipping items, be creative and remember, there are no rules!

Instructions

- 1. Line a rimmed baking sheet with parchment paper and set aside. Prepare items to be dipped.
- 2. Heat chocolate chips and coconut oil in microwave safe bowl for 2 minutes on 50%. Stir until smooth. Dip each item into the melted chocolate, making sure that it's covering at least half to 3/4 of the item. Place chocolate covered item onto parchment lined baking sheet and place into the freezer for at least 15 minutes to set.
- 3. ENJOY!!!!



Q. Why do you charge a service call fee on top of repair fees?

A. A Service Call fee is a bill for the expense associated with the time and travel to diagnose, inspect and provide expert recommendations for a home's heating or air conditioning system by a certified professional technician. Repair costs are charged specific to only the needed repair for parts and labor. While most companies charge the service fee and a flat hourly labor rate plus parts, we have found this to be a more cost efficient way to help our customers save money on HVAC repair costs.

O. Why does my furnace smell?

A. Furnaces sometimes will give off a nasty odor. If this is the case in your home, you are going to want to call in a professional and have it serviced. It may just need a tune-up because of all the dirt and dust that has accumulated in the system. Routine inspection and maintenance is always a good idea when it comes to furnaces.

If it's the first time you've turned on your gas or electric furnace, it is quite common to get a smell due to dust collection on the heat exchanger or electrical heating elements.

You may need to change the air filter. If it's very dirty, this could cause the smell.

If it smells like burning rubber and there is no air coming from the registers, your fan may be jammed.

If there's a strong burning smell, it may also be a sign that the unit has overheated due to dust on the heat exchanger.

Q. Can My Furnace Cause a Fire or Explode?

A. Heating equipment may be the 2nd leading cause of house fires, but that is mostly from space heaters. Furnaces are pretty safe, but they can catch on fire. One way a furnace can catch on fire is if there is a problem with the blower motor. It doesn't happen a lot, but blower motors can stop working for some reason and cause the furnace to overheat. Furnaces also run on combustible gas, whether that is natural gas or propane. If something goes wrong with the supply line or a leak is created somewhere near the furnace, there is the possibility of explosion or fire. Chances are your furnace won't catch on fire or explode. It is much more likely to just stop working properly.

Thanks for submitting your questions!

Keep the questions coming for our future Newsletters and remember,

if we use your question you will earn a \$10 gift card!

Email questions to; airpluscinti@outlook.com

(Gift cards will be mailed to the address we have on file unless otherwise stated in the email)



3 BIG BENEFITS TO UPGRADING YOUR FURNACE OR AC

Is it time to upgrade your HVAC system? If your heating or cooling system is more than 10 years old or has had a number of repairs, it may be time to consider an upgrade. You may even want to upgrade early if you're itching to enjoy these prime perks of a new system.







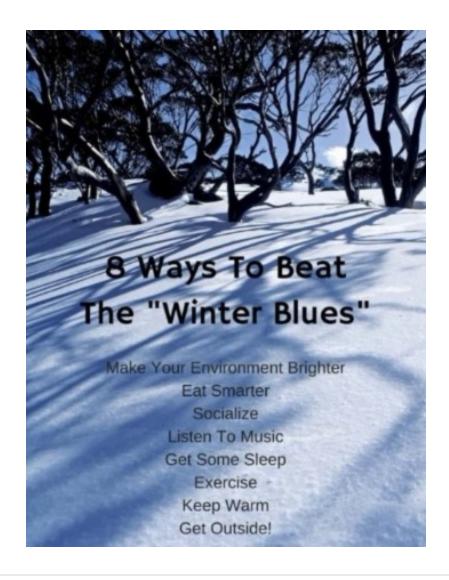
Energy Star models are **10 to 15%** more efficient than standard options.



With an Energy Star certified HVAC unit, you may save up to \$200, possibly more off your utility bill annually.

Call our office today to schedule a free in home estimate and ask to speak to our office professionals about financing options.

(Various finance term products offered including same as cash options)





Anytime is the right time to sign up for our annual maintenance program!

When it comes to your comfort system our Maintenance Agreement Program delivers peace of mind. Our professionally trained technicians will perform prescribed maintenance and a series of safety tests on your system to assure optimum performance. Our Preventative Maintenance Agreement provides:

- Improved health and safety
- Reduced energy bills
- Extended equipment life
- Improved system efficiency
- Fewer Breakdowns

The agreement includes (1) spring and (1) fall precision tune up and professional cleaning, other benefits of owning a maintenance agreement include discounts on parts and priority scheduling and 24/7 emergency service calls. Call our office and speak to one of our office professionals for pricing and to set up your Preventative Maintenance appointment today!











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Our mailing address is:

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