

## "Attention! COVID-19 Update!"



"We at Eco Heating & Air Solutions would like to update our community on the steps we are taking in regards to the Coronavirus outbreak.

For all families that have been laid off or have lost work due to the drop in economy or infection as a direct result of COVID-19, we will be extending our billing on service repairs for 4 months. So you will have up to 4 months from the date of the repair before payment will be due. We understand how important having heating and air can be, so we don't want any of our neighbors to go without.

For social distancing, all customers who wish can choose a zero contact service call. Our technician will call you once he arrives and will instruct you on how to operate your thermostat and breaker panel while he works on your unit outside or in your crawl space. Once finished, he will send you a picture of the invoice and payment can be done through the mail or over the phone with our office staff.

If you would like to purchase filters or another over-the-counter product from our office, just pull up to a parking spot, call our office, place your order, pay over the phone, and we will bring your product out to your vehicle.

We have also increased sanitizing our frequently touched surfaces & have limited the amount of times our technicians stop into our shop to help prevent the spread of germs.

As always, the safety and health of our neighbors is first and foremost in our efforts in the business that we conduct. If you need any assistance in your heating, air conditioning, or indoor air quality products, please do not hesitate to call. We still offer 24 hour emergency service."