

P&P HEATING & COOLING

2109 E TINCUP RD, MAHOMET, IL 61853

PHONE: 217-586-2218 FAX: 217-586-2890

WWW.PANDPSERVICE.COM

Peak Performance Maintenance Agreement

Customer Information

Customer Name: _____

Address: _____

City/ST/Zip: _____

Phone Number 1: _____

2: _____

Component

Furnace	_____	\$110
Air Conditioner	_____	\$110
Heat Pump	_____	\$115
Furnace & Air Conditioner	_____	\$170
Furnace & Heat Pump	_____	\$175
Electronic Air Cleaner	_____	\$45
Spacegaurd or Media Filter	_____	\$60
Whole House Humidifier	_____	\$25
Accuclean	_____	\$15

Monthly Rates _____(total) ÷ 12 = _____

**Monthly plans with valid credit card number on file only.

Covered Equipment Make, Model, and Serial Number

Furnace: _____

A/C or Heat Pump: _____

Filter: _____

Humidifier: _____

Signatures

Customer Signature: _____ Date: _____

P&P Rep. Signature: _____ Date: _____

Dates of Agreement: _____ to _____

Maintenance Agreement Conditions

Furnace inspections will be performed by P&P in the fall. The customer will receive a phone call in the beginning of September to schedule service. The air conditioning inspections will take place in the spring. The customer will receive a phone call in the beginning of April to schedule this service. If the customer is not available and/or does not contact P&P regarding messages left, P&P is not liable for services not rendered. Any other equipment inspections will take place during the furnace inspection unless otherwise arranged with a P&P representative at the time of initial agreement. The inspections will take place during normal business hours which are M_F 8am-5pm.

Please Note: Parts Discount: The parts discount does not include the replacement of any equipment. Nor does it include the replacement of compressors, heat exchangers, or coils that are out of warranty.

Please Note: Priority Service: This agreement provides priority service in the event of an emergency (after hours). However, all overtime and holiday rates will apply.

Exclusions:

1. Equipment movement or relocation.
2. Electrical service beyond the equipment disconnect switch, control wiring expected.
3. Any damage due to weather.
4. Cabinets and ductwork.
5. Water supply and drain, beyond equipment proper.
6. Devices and controls that are not supplied by P&P are excluded from this agreement unless otherwise specified in this agreement.
7. Work brought upon by enforcement of building and union regulations or government codes.
8. P&P is not responsible for failure or damage to equipment or premises due to improper fuel or fuel supply
9. Balancing system air flow other than the equipment.
10. P&P shall not be responsible for system design and for maintaining design throughout this agreement.

General: P&P will take all responsible precautions to avoid injury and damage to property when on premises. However, P&P is not responsible for any special or consequential damage. We shall not be liable for losses or defects arising from flood, wind, vandalism, or acts of God. No services will be performed by P&P for customers with past due accounts. This agreement does not cover future or changes required by codes, government regulations, of insurance needs/requirements. This agreement may be terminated by either party upon 30-day written notice. This Contract will automatically renew unless we receive 30-day notice to cancel. The customer will be notified at least 45 days in advance of any rate increases.

P&P Agrees To: Furnish labor and parts as specified within this contract; provide a checklist of service performed at every maintenance visit; and instruct the customer on operation of equipment.

The Customer Agrees To: operate the equipment as instructed by P&P; give P&P prompt notification of any unusual operating conditions associating with the HVAC equipment; permit ONLY P&P personnel to perform services on the covered equipment.