

A Few Good Reasons To Own A Preventive Maintenance Agreement From B & G HEATING AND AIR, INC.

PROLONG THE EFFECTIVE LIFE OF YOUR EQUIPMENT THROUGH:

- Regularly scheduled thorough inspection and maintenance calls.
- Correct minor problems before they grow into more costly ones.

MINIMIZE ENERGY CONSUMPTION THROUGH SCHEDULED MAINTENANCE

- Proper adjustments and cleaning can reduce consumption up to 12%.
- Get more cooling-heating for your energy dollar.

REDUCE THE LIKELIHOOD OF EMERGENCY CALLS

- Protect your investment.
- Air conditioners and furnaces are expensive; extend their life and increase their efficiency through proper maintenance.

PROMPT SERVICE

- Should you ever need emergency service, you get it fast...service agreement holders get priority attention over all call-in customers.

B & G HEATING AND AIR, INC., A COMPANY IN WHICH YOU CAN HAVE CONFIDENCE

- Serves the entire lower shore area.
- Written commitment of dependability.

TRANSFERABLE ONLY

- Should you ever sell your home, the agreement shifts automatically to the new owners.
- Not pro-rated, no refunds.

PROFESSIONAL SERVICE RECORD MAINTAINED ON EACH PIECE OF EQUIPMENT

- Running record of service performed.

COSTS LESS THAN REGULAR EMERGENCY SERVICE

SERVICES SHALL INCLUDE:

SPRING START-UP: Air Conditioning

1. Inspect equipment for refrigerant leaks.
2. Lubricate all moving parts.
3. Adjust tension on all belts.
4. Check operating pressures of condensing units.
5. Inspect and adjust temperature.
6. Inspect and adjust safety controls (where applicable).
7. Inspect and adjust all refrigerant valves (where applicable).
8. Inspect and clean evaporator coil (as needed).
9. Inspect and clean condenser coils (as needed).
10. Inspect and clean condensate drip pans.
11. Inspect and clean condensate drains at the unit only.
12. Inspect air filters and clean or replace with new filters.

FALL START-UP: Heating

1. Spray all electrical contacts with corrosion inhibitor.
2. Relieve tension on all belts.
3. Inspect, clean and lubricate blowers.
4. Adjust dampers and controls to winter settings.
5. Clean and adjust thermostat.
6. Check and clean electrical contacts.
7. Check heating elements for correct amperage.
8. Adjust blower speed if necessary.
9. Inspect and adjust fan control.
10. Clean and adjust all safety controls.
11. Check out complete furnace cycle.
12. Inspect air filters and clean or replace with new filters.

The current contract prices are as follows:

	Preventive Maintenance	Full Service
(1) System	\$ 165.00	\$ 215.00
(2) Systems	\$ 245.00	\$ 300.00
(3) Systems	\$ 315.00	\$ 390.00
(4) Systems	\$ 390.00	\$ 480.00
(5) Systems	\$ 470.00	\$ 570.00
Humidifiers (Pad not included).	\$ 20.00 each.	\$ 20.00 each (Pad not included).
Electronic Air Cleaners	\$ 30.00 each	\$ 30.00 each

B & G HEATING AND AIR, INC.

Heating, Air Conditioning, Refrigeration

P.O. Box 118, Bishopville, MD 21813

Phone: 410-289-6707 • Fax: 410-352-3754

MD HVAC# 01-4316

B & G HEATING AND AIR, INC., SELLS SERVICE TO ITS CUSTOMERS BECAUSE WE SERVICE WHAT WE SELL AIR CONDITIONING AND/OR HEATING PREVENTIVE MAINTENANCE AGREEMENT

Spring & Fall Preventive Maintenance Coverage Agreement

(See back for services to be performed)

AGREEMENT CONDITIONS

1. This agreement goes into effect the day it is prepaid, and extends for 12 months. It shall be automatically renewable, unless cancelled in writing by either party and subject to price revision on renewal.
2. Any defects in the equipment will be repaired at the owner's expense during the first inspection on the heating and/or air conditioning equipment before this agreement will become effective.
3. As a part of this service agreement, we shall NOT be required to furnish any items of equipment which may be recommended or required by insurance companies, Government, State, Municipal or other authorities.
4. Any alterations, additions, adjustments or repairs made by others, unless authorized by us, shall terminate our obligations hereunder.
5. The Seller's work under this contract (unless specifically written herein) will not include major air distribution balancing, ductwork repairs, alteration or cleaning of duct work, chimneys, flues, fire chambers, repair or replacement of insulation, boilers, furnaces, oil or gas burners, sanitary water supply or drain plumbing, electrical service and disconnect switches, water treatment and/or supplies, recorders, gauges, thermometers, thermo-couples, pneumatic controls, air pressure systems and instruments, responsibility for maintaining the appearance of decorative casing or cabinets.
6. Our service mechanics shall be granted free access to all equipment during normal working hours so that we may complete inspections called for under this contract. If you cannot make a previously scheduled appointment, 24 hr. notice is required. If we are not able to access your home for a scheduled appointment, either by the homeowner or representative, the inspection will be forfeited.
7. We shall not be liable for any damage due to labor disturbances, freeze-ups, fire, commercial delays, spoilage, loss of business, war conditions, acts of nature or circumstances beyond our control, energy or fuel costs associated with the covered equipment's operation, and all freights charges. B & G Heating and Air, Inc. will repair and maintain heating and air conditioning equipment covered by this agreement. However, this is not an insurance policy. B & G Heating and Air, Inc. is not an insurer and will not be held liable for any and all special and consequential property damages due to or related to equipment or failure of same. This includes water damage due to leaks from condensate lines, indoor coils or water lines. Furthermore, B & G Heating and Air, Inc. will not be liable for a home not continuously occupied or damages that occur during an extended period of time in which a home is vacant.
8. Failure on the part of the purchaser to make payments when due shall relieve the Seller of the entire obligation of performance of this contract.
9. If an invoice is not paid within 15 days, then B & G Heating and Air, Inc. is not required to render any additional services. It is expressly understood by all parties concerned that the cost of Attorney's fees and other collection expenses will be the responsibility of the customer should litigation be necessary to collect overdue invoice fees.
10. All work performed under this agreement shall be between the hours of 7:30 a.m. to 4:00 p.m., Monday through Friday.

B & G HEATING AND AIR, INC. AGREES:

- To make two maintenance inspections per year, Spring and Fall (performed during normal working hours). Inspections include (1) one inch standard or pleated filter only. Additional filters will be charged accordingly.
- To provide emergency 24 hour service, night and day, 7 days a week, on any no-heat service request.
- To respond to non-emergency service requests within 24 hours, (Saturdays, Sundays and Holidays excluded).
- To give preferred service to any contract customer over all incoming calls.

AIR CONDITIONING AND/OR HEATING FULL SERVICE MAINTENANCE AGREEMENT

If full service contract is requested, the contract covers everything a preventive maintenance agreement covers. Also covers all labor for ordinary service and any repairs at no additional charge during normal working hours. Any work performed on Holidays, Saturdays, Sundays and other than normal working hours will be at overtime rates when applicable. No materials or parts are covered under either agreement.

	Preventive Maintenance	Full Service
Air Conditioning w/ Gas or Electric/Heat Pump w/ Electric Heat		
# Of Systems _____	\$ _____	\$ _____
Electronic Air Cleaner(s) # _____ @ \$ _____ each	\$ _____	\$ _____
Humidifier(s) # _____ @ \$ _____ each (pad not included)	\$ _____	\$ _____
Other (specify) _____	\$ _____	\$ _____

SERVICE ADDRESS _____ **PHONE #** _____

B & G HEATING AND AIR, INC. (Preferred Service) Customer

Customer's Name _____ Date Issued _____

Address _____ Effective Date _____

Expiration Date _____