

# MANN

Heating & Air Conditioning

## Mann's Maintenance Protection Plan

522 Smith Street  
Perth Amboy, NJ 08861  
1-800-930-MANN  
www.mannsheating-ac.com

Name: \_\_\_\_\_

Jobsite Address if Different: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone # \_\_\_\_\_

Email: \_\_\_\_\_

### Benefits of Regular Tune-Ups

- ❖ Helps prolong the life of the heating/air conditioning system
- ❖ Improves efficiency and reduces your energy bills by keeping the equipment running at its optimum
- ❖ Fewer costly repairs by diagnosing problems early

### Gold Plan

\$ \_\_\_\_\_

- Expert heating and/or air conditioning **preventative maintenance checkup** – twice\* annually (see reverse for details)
- **Free Parts and Labor** (see exclusions on reverse side)
- **Priority Scheduling**
- **24 Hour Emergency Service** during Heating Season

### Silver Plan

\$ \_\_\_\_\_

- Expert heating and/or air conditioning **preventative maintenance checkup** – twice\* annually (see reverse for details)
- **15% Discount on Labor** for all other service calls during the year
- **15% Discount on Parts**
- **Priority Scheduling**
- **24 Hour Emergency Service** during Heating Season

<i>Equipment</i>	<i>Make</i>	<i>Model</i>	<i>Serial No.</i>	<i>Install Date</i>

This contract covers the period from \_\_\_\_\_ to \_\_\_\_\_. Mann's will twice\* annually provide a qualified technician to inspect your air conditioning and / or heating system for proper operation to ensure that it's in the best possible condition for the oncoming cooling and/or heating season.

\*Heating or Cooling Only Contracts will have one preventative maintenance checkup.

Customer Approval: \_\_\_\_\_ Date: \_\_\_\_\_

Company Approval: \_\_\_\_\_ Date: \_\_\_\_\_

## Additional Terms and Conditions

1. Preventative Maintenance Check Ups include; performing manufacturer’s suggested maintenance, oiling motors, calibrating thermostat, cleaning of burners and combustion chamber, cleaning of condensing coils as needed, inspecting the flue pipe and chimney, changing filters (standard 1” filter) and humidifiers pads (once per year **only for equipment listed on contract**), test temperature differentials, tightening electrical connections, and checking for proper voltages and amp draws.
2. Any alterations, additions, adjustments or repairs made by others, unless authorized or agreed upon by this contractor, will be cause to terminate our obligation under this agreement.
3. Repairs necessitated by fire, floods, acts of God, abuse or improper use of equipment listed will be the sole responsibility of the owner and are not covered by this agreement.
4. This agreement does not cover any work or modifications which may be required by government regulations or codes, or insurance company requirements.
5. **This agreement includes all low voltage wiring of the indoor and outdoor units and line voltage wiring and controls within the units. External power wiring, circuit breakers, fuses, disconnects and other components are not covered.**
6. While this agreement covers all functional components of the air conditioning system, it does not cover ductwork, structural supports or other sheet metal components, which may deteriorate due to corrosion or rust.
7. NEITHER PARTY to this agreement shall hold the other responsible for any indirect or consequential damages of a commercial nature such as, but not limited to, loss of revenue or loss of use of any equipment or facilities.
8. The Contractor’s maximum liability based upon any claim or cause of action shall not exceed the yearly contract price of this agreement.
9. Payment for this agreement will be net upon receipt of invoice. The Contractor offering this agreement reserves the right to discontinue service any time payment has not been made as agreed.
10. This agreement may be terminated by either party upon 30 days written notice. A refund for the remaining contract period will be made on a pro-rata basis, with deduction for work already completed.
11. **All repairs and service work are to be performed during normal working hours; Monday through Friday 8:00am to 6:00pm, and Saturdays 8am to 12:00pm.**
12. This agreement does not include chimney or duct cleaning. We recommend a duct cleaning be performed every three years.
13. Identification and repair of refrigerant leaks are **not** covered by this agreement.

### Additional Terms and Conditions — *Gold Plan Only*

14. This agreement does **not** cover replacement or repairs of heat exchangers, compressors, evaporator coils, condenser coils, service valves, and thermostats.
15. Work performed outside normal business hours, will be billed at half the normal overtime rate.
16. It is agreed that we will provide replacement parts to keep the equipment listed in proper working order. This includes, but is not limited to;

Condensing Unit	Furnace	Boiler
• Motor and Fan Blade	• Blower Motor	• Pressure Reducing Valve
• Capacitor	• Blower Wheel	• Low Water Cut Off
• Condensate Pump	• Inducer Motor	• Expansion Tank
• Time Delay Relay	• Circuit Board	• Circulator Pump
• Circuit Board	• Transformer	• Back Flow Preventer
• Contactor	• Gas Valve	• Pressure/Temp Gauge
• Refrigerant (limited to 2 lbs of refrigerant per contract period)	• Limit/Rollout Switch	• Pressure Control
	• Ignitor	• Guard Dog Control
	• Pressure Switch	• Relief Valve
	• Flame Sensor	• Zone Valves
	• Ignition Module	
	• Thermocouple	