

RESIDENTIAL ENERGY SAVINGS AGREEMENT

We agree to provide you with a complete precision tune-up and professional cleaning either annually or semi-annually as described for your heating and / or air conditioning equipment during the term indicated.

Precision tune-up Procedures include:

- Clean and adjust burner assembly
- Clean ignition assembly
- Clean heat exchanger or elements
- Monitor flue draft
- Monitor refrigerant pressure
- Testing starting capabilities
- Test safety capabilities
- Clean filters
- Clean and adjust blower component
- Measure for correct air flow
- Tighten electrical connections
- Measure volt / amps
- Lubricate all moving parts
- Adjust thermostat calibration
- Clean evaporator coil if accessible
- Clean condenser coil
- Clean condensate drains
- Measure temperature difference
- Check humidifier and air cleaner for proper operation

Date _____ Total Price for Plan Coverage and Accessories \$ _____

NOTE: This offer must be accepted within fifteen days from date set by A to Z representative.

Name _____	Billing _____
Job Address _____	Address _____
City, St. _____	Zip _____
Home # (____) _____ - _____	Work # (____) _____ - _____ Agreement # _____

A to Z Representative: _____ Customer Acceptance: _____

METHOD OF PAYMENT:

Visa MasterCard Check Credit Card # _____ Exp. Date _____

PLEASE READ TERMS & CONDITIONS ON BACK!

A TO Z TOTAL HEATING AND COOLING
 24614 Van Born Road • Dearborn Heights, MI 48125 • (313) 291-8200 • Fax (313) 291-4120
www.atozheating.com

A COMPANY YOU CAN COUNT ON!

Heating & Air Conditioning Preferred Service Pricing

YOUR PARTNERS IN HOME COMFORT

All prices are for a single system consisting of a single air conditioner and a single heating unit. 20% discount on additional systems for homes with more than 1 system.

This agreement applies to residential equipment only. For commercial quote ask for our service coordinator.

Plan Coverage:	Type of System:	Yearly Price:
<ul style="list-style-type: none"> • Two Precision Tune-Ups per year • Priority Service • 10% Discount on Parts • 50% Off Filters • After Hour Rates will be charged the same as Day Rates, Including Saturdays, Sundays & Holidays 	Gas Furnaces Boilers Air Conditioning Space Paks Unico	<input type="checkbox"/> \$ 159.00

Benefits:

- Lower utility bills
- Extended equipment life
- Fewer repair
- Improved capacity
- 10% discount on repairs
- Priority customer
- Inflation protection
- Agreement is transferable

Preferred Service Agreement

Planned Maintenance:

This agreement includes two planned maintenance inspections per year (furnace and boilers only one inspection) to help prevent breakdowns and to maintain efficiency. During these visits we will inspect and advise you of any needed repairs. No repairs will be made without your approval. In addition, you will receive a 10% discount on any repair parts as well as priority service. We service our Preferred Service Agreement and Warranty customers first. Labor for repairs to be charged at prevailing rates. Furnaces with central A/C must have gas furnace with A/C plan.

Agreement Terms and Conditions

1. It is mutually agreed that this agreement covers only electrically operated components inside the equipment and does not cover electrical or plumbing work beyond the units or work required due to negligence, misuse of the equipment or because of fire, floods, acts of God or government, vandalism, sabotage of electrical, gas or water supply or damage caused by freezing.
2. **A to Z Total Heating and Cooling** (hereafter referred to as **A to Z**) reserves the right to reject any agreement if an inspection by our service technician reveals the equipment to be in such condition that the service will be unsatisfactory. The equipment must be brought up to industry standards at customer's expense before acceptance of agreement at the time of the first maintenance check.
3. **A to Z** shall not be responsible for system design or performance in maintenance design conditions except through failure of equipment covered herein.
4. Any changes, adjustments or repairs made by others, unless authorized and approved by **A to Z** in writing, shall terminate its obligation hereunder.
5. It shall be at the discretion of **A to Z** to repair or replace defective materials and parts. In the event any or all of the equipment is not, in our opinion, economically repairable, **A to Z** will quote a replacement cost. Unit replacement has taken place, no further service will be performed.
6. **A to Z** will not be required to furnish without extra cost any items of material, labor or equipment which are recommended or required by insurance companies, Government, State, Municipal or other authorities.
7. The customer cannot assign or transfer this agreement without prior written consent of **A to Z**.
8. Unnecessary or nuisance calls beyond the scope of this agreement will be charged to and paid by the purchaser at the prevailing service rates. Examples: blown fuses, dirty filters, tripped breakers.
9. All service will be performed during regular working hours (Monday through Friday, 8:00am to 5:00pm.) Emergency NO HEAT service during the winter will be take 7 days a week until 11:00pm.
10. **A to Z** will endeavor to render prompt and efficient service hereunder, but it is expressly agreed that **A to Z** shall in no event be liable for damage or loss caused by delay or any loss or excess costs arising out of performance of this agreement. **A to Z** does not guarantee the proper functioning of your equipment and shall not be liable for any loss, damage, or fuel/energy cost resulting from the improper functioning of your equipment
11. The agreement will run for a term of 12 months and is automatically renewable yearly but may be terminated by either party upon 30 days written notice of its intention to terminate. A refund for the remaining contract period will be made on prorated basis with deductions for work already completed.

This Proposal and the Terms and Conditions specified herein constitute our entire agreement. This proposal becomes an agreement upon receipt of moneys specified and written approval by our authorized representatives.