



## 1. Parties

This HVAC Maintenance Agreement is entered into by and between:

**Service Provider:** SA Heating and Cooling, LLC and

**Customer:** \_\_\_\_\_

**Service Address:** \_\_\_\_\_

**Mailing Address (if different):** \_\_\_\_\_

Effective Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Contract Term: ☐ 1 Year ☐ 2 Years ☐ Other: \_\_\_\_\_

**Total Premium Annual Fee:** First system @ \$\_\_\_\_\_ Additional system/s @ \$\_\_\_\_\_

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## 2. Premium Maintenance Services Provided

The Company agrees to perform **comprehensive, multi-point HVAC maintenance** on the Customer's equipment. Services include:

### Heating System Premium Service

- Full inspection and cleaning of burners, flame sensor, & ignition system
- Inspection of heat exchanger (visual, no disassembly)
- Testing of all safety controls and limit switches
- Inspection of blower assembly (pull & clean at additional price)
- Tightening of electrical connections, amperage testing
- Verification of proper venting & gas pressure.

### Cooling System Premium Service

- Full cleaning of outdoor condenser coil with professional solvents
- Inspection of blower assembly (pull & clean at additional price)
- Refrigerant level testing and performance evaluation
- Inspection of evaporator coil (if accessible)
- Cleaning and flushing of condensate drain line
- Testing of compressor & fan motors, capacitors, contactors, relays
- Electrical safety inspection and thermostat calibration

### Indoor Air Quality Services

- 1 complimentary high-efficiency pleated filter per visit (1" or equivalent)
- Visual inspection of ductwork
- Humidity & airflow evaluation



### 3. Customer Responsibilities

Customer agrees to:

- Provide full, safe access to equipment
  - Maintain clear surroundings around indoor & outdoor units
  - Replace filters between visits unless provided by the Company
  - Notify Company promptly of any unusual system behavior
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### 4. Exclusions

This Agreement **does NOT include:**

- Parts or labor required for repairs
  - Refrigerant beyond scheduled check-ups
  - Major component replacement (compressors, heat exchangers, coils, motors, etc.)
  - Damages caused by misuse, weather-related events, pests, improper installation, or lack of electrical power
  - Mold remediation
  - Repairs to ductwork, electrical wiring, or plumbing outside the HVAC system
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### 5. Agreement Term & Cancellation

Either party may terminate this Agreement with **30 days' written notice**. Refunds are **prorated** based on services already performed and discounts used.

The Company may cancel immediately for:

- Safety hazards
  - Non-payment
  - Customer harassment or unsafe environment
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### 6. Premium Benefits

- Priority service.
  - **10% discount** on all repairs
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### 7. Signatures

**Customer Name:** \_\_\_\_\_

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Company Representative:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_