It is the intent of Franklin County Municipal Court, Clerk of Court to obtain bids to establish a purchase order for 3rd party Cisco Smartnet maintenance and support for use by the Clerk's Office, 375 South High Street, 16th Floor, Columbus, Ohio 43215.

Description: 3rd party Cisco Smartnet maintenance and support.

Start Date: 01/01/2027 End Date: 12/31/2027

Brand: Cisco

Line 10

Description: Cisco Catalyst 3650 24

All replacement parts shall be Cisco Catalyst 3650 24 compatible.

Quantity: 18

Serial Numbers Covered:

FDO2147Q0G0	FDO2147E0MN	FDO2147V0TY	FDO2147E0L8
FDO2147V0VB	FDO2147V0V3	FDO2147V0UF	FDO2147Q0HX
FDO2147Q0K0	FDO2147E0JX	FDO2147E0ML	FDO2147E0LJ
FDO2147V0TJ	FDO2147E0LS	FDO2147Q0K5	FDO2147E0M2
FDO2147Q0JP	FDO2147E0LL		

Line 20

Description: Cisco 6509 Switch

All replacement parts shall be Cisco 6509 Switch compatible.

Quantity: 2

Serial Numbers Covered:

SMG1603N01K SMG1603N01S

Line 30

Description: CON-SNT-WSC3652S on Cisco Catalyst 3650 24 Port PoE 4x1G Uplink IP Base

Quantity: 2

Serial Numbers Covered:
FDO2147V0TN FDO2147V0UN

Service level description:

7X24X4 FOUR HOUR RESPONSE: Unlimited tech support 24 hours a day, 7 days a week, including holidays. with guaranteed response time of 4 hours.

Manned Help Desk Support 7x24x365.

Vendor is responsible for all parts and shipping, as well as on-site support, if needed.

Replacement parts to be 4 hour.

All shipping and handling costs shall be included in the total final bid amount.

The repair or maintenance is to include all costs associated with the service/labor, travel expenses, parts, for the term of the contract.

DELIVERY: Bid shall include cost of required inside delivery, F.O.B. destination prepaid and allowed.

******Please note switches are end of support with cisco********