County of San Mateo

Request For Information (RFI) for CT Scanner

Health - SMMC

RFI No. 66600-2627-269

RFI Contact: SMMC Contracting

smmc_contracting@smcgov.org

1. Introduction and Schedule

The County of San Mateo (the "County" or "SMC") covers most of the San Francisco Peninsula. The region covers 744 miles and is home to nearly 800,000 residents and 20 incorporated cities. The County provides for the health and welfare of all residents within its borders and serves as the local government for the unincorporated areas. Innovation thrives here in industries including bioscience, computer software, green technology, hospitality, financial management, health care, education and transportation. The County prides itself on how that prosperity fosters its commitment to protecting and enhancing the health, safety, welfare and natural resources of the community.

1.1. Summary

The scope encompasses the complete procurement, implementation, and lifecycle support of a CT scanner system for a hospital in California.

This RFI solicitation document is being issued for market research to obtain general information from suppliers about their products, services, and capabilities to assist the County in the development and issuance of a potential future Request for Proposal (RFP) solicitation for (insert departments name). Proposers may be requested to perform product demonstrations.

1.2. Contact Information

SMMC Contracting
SMMC Contracting
Email: smmc_contracting@smcgov.org
Phone: (650) 573-2222

Department:
Health - SMMC

Department Head:
Colleen Chawla
Chief, San Mateo County Health

1.3. Timeline

RFI Released	October 23, 2026
Submittal Due Date and Time	November 11, 2026, 1:00pm

2. Scope of Work

2.1. Scope of Supply and Technical Requirements

Please provide detailed information regarding your solution for each of the following categories, specifying whether features are standard, optional, or third-party integrations.

A. **Core Hardware:** CT scanner system, associated hardware, patient table, gantry, operator console, reconstruction systems, and required accessories.

B. **Clinical Applications & Software:** Acquisition protocols, advanced clinical applications, image reconstruction, image processing, and dose optimization software.

C. **Ancillary Equipment:** Contrast administration equipment and proposed injector integration.

D. **Connectivity & Integration:** DICOM connectivity and seamless integration with existing PACS, RIS, EHR, and other hospital systems.

E. **Site Planning & Infrastructure:** Facility assessment, shielding requirements, electrical, HVAC, cooling, network utilities, equipment delivery, and rigging plans.

F. **Implementation & Support:** Installation, acceptance testing, clinical applications training, and go-live support.

G. **Maintenance & Lifecycle:** Preventative and corrective maintenance, parts availability, technical support, warranty details, service agreements, software upgrades, cybersecurity support, and equipment lifecycle planning.

3. Submission Requirements

3.1. Submission Deadline

Proposals must be electronically received by 1:00 pm**,** on Wednesday, November 11, 2026 via the County's eProcurement system**.**

Allow sufficient time for the upload to complete by the Due Date and Time. Partial uploads will automatically terminate, and proposals will be rejected. The eProcurement system submission time will be the official submission time. The County will not be responsible for and may not accept proposals that are late due to slow internet connections or for any other failure of the eProcurement system.

NOTE: The County does not maintain the eProcurement system and is not liable for site failures or technical problems. To resolve technical issues, contact OpenGov Technical Support directly by using the real time chat located in the lower right hand corner of the screen, or via email at procurement-support@opengov.com

https://procurement.opengov.com/portal/smcgov

3.2. Pre-submission Registration

Organizations or individuals interested in responding to this solicitation must register online with the County of San Mateo at:

- https://procurement.opengov.com/portal/smcgov

It is recommended that organizations complete this registration as soon as possible. The County will not be responsible for and may not accept proposals that are late due to a failure to timely register with the eProcurement system.

3.3. Submission via eProcurement Portal

Required Documents

Documents requested in the RFI

Electronic Submissions

Include the proposer name and the RFI title and number in each filename. Submit proposals via the eProcurement website, allowing sufficient time for the upload to complete by the Due Date and Time. As noted above, the eProcurement portal submission time will be the official submission time, and partial uploads will automatically terminate, and proposals will be rejected. Contact eProcurement Portal with technical questions regarding this site.

Conflicts between Certain Requirements

It is recommended that organizations complete this registration as soon as possible. The County will not be responsible for and may not accept proposals that are late due to a failure to timely register with the eProcurement system.

Format

Documents should be created in the following format:

- Text should be Times New Roman (12-point minimum font size) and unjustified (i.e., with a ragged-right margin)
- Pages should have margins of at least one inch on all sides (excluding headers and footers)
- If the proposal is lengthy, a Table of Contents should be included.
- PDF format is preferred.

Errors in Proposals

The County will not be liable for any errors in proposals. Proposals may be rejected as unresponsive if they are late, incomplete, missing pages or information, or cannot be opened for any reason. The County may waive minor irregularities, but such waiver will not modify any remaining RFI requirements.

4. Minimum Qualifications and Solution Summary

4.1. Minimum Qualifications

1. Min of 5 years of experience supplying and installing CT in California Hospitals

2. HCAI Special Seismic Certification Preapproval (OSP)

4.1.1. 1.1. Firm has a minimum of 5 years of providing CT scanner installation and services to hospitals in California *

This is to be adjusted by department (instructions)

☐ Yes
☐ No

*Response required

4.1.2. Qualification Summary*
*Response required

4.2. Solution Summary
Questions related to scope of work.

4.2.1. Name of Organization*
*Response required

4.2.2. Name of Solution.*
*Response required

4.2.3. Does the Solution have integration capabilitites with PACS, RIS, EHR*
Include more instructions

☐ Yes
☐ No

*Response required

4.2.4. Name of Contact Person*
Name:

Title:

Contact Email:

Contact Phone Number:

*Response required

4.2.5. Brief Introduction of the Firm and Solution.*
*Response required

4.2.6. Insert a Link for Short Video of Solution Capability.*
*Response required