Office of
PROCUREMENT AND
BUSINESS SERVICES

Clemson University's Bid #184093574 Disaster
Restoration and Water Cleanup Services

Any changes to the original scope reflected in these answers will take precedence over any information in the original Bid solicitation. Any information not addressed specifically in this amendment will remain as stated in the original Bid solicitation.

Q1. 10% overhead and 10% profit for third party labor , equipment, and consumables, is industry standard and on our T&M Rate Sheet. The Solicitation only allows 10% markup. Is there any room to get back to 10/10 as there are costs involved with any third party.

Answer: These items (#44 & 46) have been modified in Attachment A to align better with industry standards.

Q2. 3% small tools charge is also industry standard and would not be allowed .is that correct? and any way to incorporate that?

Answer: A small tools markup to be applied to labor charges has been added to Attachment A – Item #47 to better align with industry standards.

Q3. Does every personnel on site need to be IICRC licensed even if that is standards they must follow from internal training? AS IICRC is residential based.

Answer: Not all employees would need to be certified but must be under the direct supervision of someone that is licensed. All other employees should be trained on the basic safety and requirements.

Q4. Project documentation. Do you want each project documentation in a binder versus email?

Answer: Email/Electronic is acceptable.

Q5. For water losses, accurate psychometrics and moisture content readings to include , every project must include these write ups under (4)(i)?

Answer: We will only need what is required by the State insurance adjuster.

Q6. Is there any flexibility to incorporate per diem for large loss project ?

Answer: Per Diem is allowed on a project-by-project basis in large loss projects, but must be reviewed and approved by the Clemson University Project Manager as described in Section B –

Required Documentation, Item b(iv). Section L Per Diem in the scope of work has been clarified.

Q7. Response time. For large loss would within 3- 4 hours response time be acceptable?

Answer: Contractor must have the capability of responding onsite within 2 hours. For example, an emergency cleanup project involving a water emergency (ie: brown water emergency, or emergency in dining or residential halls) where water is migrating thru a building - this will require a 2 hour or less response time. For other projects, the final decision of response time shall be decided between the contractor and the Clemson University project manager on a project-by-project basis.

Q8. Do you have any pictures of the area that needs cleaning?

Answer: No. This is a contract to provide services to Clemson University for potential work that may arise during the course of the contract.

Q9. When would you like to commence the project?

Answer: Currently there is no project. The anticipated start date of the contract is 12/18/2024.

Q10. What is the expected duration for the completion of this project?

Answer: Currently there is no project. The maximum duration of the contract is 12/17/2029.

Q11. Can you clarify if things such as a per diem will be allowed under specialty circumstances on a project-by-project basis and/or address it in the contract?

Answer: See Q6 above.

Q12. Can you double check Skilled Labor rate on Attachment A?

Answer: The skilled & general labor rates were incorrect. Please see updates to these 2 labor rates in Attachment A.