PERFORMANCE WORK STATEMENT (PWS)
X-Ray Scanner Security Maintenance Repair and Training Service
Headquarters United States Military Entrance Processing Command (USMEPCOM)
2834 Green Bay Road, North Chicago IL 60064

PART 1
GENERAL INFORMATION

1. GENERAL: This is a non-personal services contract to provide X-Ray Scanner Security Maintenance Repair and Training Service. The Government shall not exercise any supervision or control over the contract service providers performing the services herein. Such contract service providers shall be accountable solely to the Contractor who, in turn is responsible to the Government.

1.1. Description of Services/Introduction: The Contractor shall provide all personnel, equipment, supplies, transportation, tools, materials, supervision, and other items and non-personal services necessary to provide an all-inclusive Maintenance Protection Plan that includes annual preventive maintenance, radiation surveys and safety tests, operator training, as-needed corrective service, telephone support, labor, travel, materials, and replacement parts for all cabinet X-ray security systems listed in Technical Exhibit C and defined in this PWS. The Contractor shall perform to the standards in this contract.

1.2. Background: Headquarters (HQ) United States Military Entrance Processing Command (USMEPCOM) is responsible for determining the aptitude, moral character, and medical qualification of applicants and Selective Service System registrants for enlistment or induction into the Armed Services. Bags and personal items entering USMEPCOM facilities are screened using cabinet X-ray security systems for prohibited items, dangerous weapons, and contraband. Cabinet X-ray security systems maintenance and training are required to maintain serviceable equipment to screen personnel and packages that enter USMEPCOM facilities.

1.3. Objectives:

1.3.1. The Contractor shall provide all labor, materials, travel, replacement parts, tools, and support necessary to provide annual preventive maintenance, onsite repairs, radiation surveys, safety tests, and operator training for Government-owned cabinet X-ray security systems.

1.3.2. The Contractor shall provide corrective services to restore cabinet X-ray security systems to operational condition after failure, including replacing parts as needed.

1.3.3. The Contractor shall provide technicians qualified to service the applicable Astrophysics, Smiths Detection, and LINEV Systems equipment and shall maintain access to applicable OEM-certified parts, software, technical data, and support necessary to perform the required services.

1.4. Scope: Provide USMEPCOM cabinet X-ray security systems with preventive maintenance, radiation surveys and safety test, onsite repairs, and operator training in order to improve equipment life by preventing excess depreciation and impairment.

1.5. RESERVED

1.6. General Information

1.6.1. Quality Control (QC): The Contractor shall provide a written Quality Control Plan (QCP) which outlines the development, implementation, and maintenance of an effective Quality Control System. The QCP shall implement standardized procedure and methodology for monitoring and documenting contract performance to ensure all contract requirements are met. The Contractors' QCP must contain a systematic approach to monitor operations to ensure acceptable services/products are provided to the Government.

The QCP, at a minimum, shall address continuous process improvement; procedures for scheduling, conducting, and documentation of inspection; discrepancy identification and correction; corrective action procedures to include procedures for addressing Government discovered nonconformances; procedures for root cause analysis to identify the root cause and root cause corrective action to prevent re-occurrence of discrepancies; procedures for trend analysis; procedures for collecting and addressing customer feedback/ complaints. The Contractor shall upon request provide to the Government their quality control documentation. The QCP shall be provided to the Contracting Officer (KO) and Contract Specialist via e-mail within ten business days of the performance start date. The Government will accept or return the QCP for revision within ten business days. Any change to the QCP requires the review and acceptance of the KO.

1.6.2. Quality Assurance: The government shall evaluate the contractor's performance under this contract in accordance with (IAW) the Quality Assurance Surveillance Plan. This plan is primarily focused on what the Government must do to ensure that the contractor has performed IAW the performance standards. It defines how the performance standards will be applied, the frequency of surveillance, and the minimum acceptable defect rate(s).

1.6.3. Recognized Holidays: The Contractor is not required to perform services on holidays.

New Year's Day
Martin Luther King Jr.'s Birthday
President's Day
Memorial Day
Independence Day
Juneteenth Day
Labor Day
Columbus Day
Veteran's Day
Thanksgiving Day
Christmas Day

1.6.4. Hours of Operation: The Contractor is responsible for conducting business, between the hours of 8:00 AM through 4:00 PM CT Monday thru Friday except Federal holidays or when the Government facility is closed due to local or national emergencies, administrative closings, or similar Government directed facility closings. There will be no claims granted for overtime under this Fixed-Price contract. The contract price remains fixed regardless of the number of hours worked by the Contractor. The Contractor shall always maintain an adequate workforce for the uninterrupted performance of all tasks in this PWS when the Government facility is not closed for the above reasons. When hiring personnel, the Contractor shall keep in mind that the stability and continuity of the workforce are essential.

1.6.5. Place of Performance: Work under this contract shall be performed at the HQ USMEPCOM, MEPS, and RPS locations identified in Technical Exhibit C.

1.6.6. Type of Contract and Period of Performance: The anticipated contract type is Firm-Fixed-Price. The total period of performance is one 12-month Base Year and four 12-month Option Years as follows:

Base Year: 19 November 2026 through 18 November 2027

Option Year 1: 19 November 2027 through 18 November 2028

Option Year 2: 19 November 2028 through 18 November 2029

Option Year 3: 19 November 2029 through 18 November 2030

Option Year 4: 19 November 2030 through 18 November 2031

1.6.7. Security Requirements: Upon entering the government facility, all personnel employed by or representing the Contractor shall abide by all USMEPCOM security procedures that are in effect. No Contractor employee will be permitted on the installation/facility if his/her presence is deemed by the security guard or MEPS Commander to be detrimental to the security of USMEPCOM. Contractor workforce shall comply with all personal identification verification requirements as directed by the Department of Defense (DOD), Headquarters Department of the Army (HQDA) and/or local policy. In addition to the changes otherwise authorized by the changes clause of this contract awarded hereunder, should the force protection condition (FPCON) at any individual facility change, the government may

require changes in the Contractor security matters or processes. The Contractor shall also provide all information required for background checks to meet access requirements to be accomplished by installation Provost Marshal Office, Director of Emergency Services or Security Office. Contractor personnel and all associated sub-contractors' employees performing work under this contract shall comply with adjudication standards and procedures using the National Crime Information Center Interstate Identification Index (NCIC-III) and Terrorist Screening Database (TSDB) (Army Directive 2014-05/AR 190-13) prior to accessing installations and must maintain the level of security required for the life of the contract.

1.6.7.1. PHYSICAL Security: The contractor shall be responsible for safeguarding all government equipment, information and property provided for contractor use. At the close of each work period, government facilities, equipment, and materials shall be secured.

1.6.7.2. Key Control. RESERVED

1.6.7.2.1. RESERVED

1.6.7.2.2. RESERVED

1.6.7.3. Lock Combinations. RESERVED

1.6.7.4. Anti-Terrorism and Information Assurance Training. IAW ATTP 4-10 (FM 3-100.21)

1.6.7.5. AT Level I Training: All contractor employees, to include subcontractor employees, requiring access to Army installations, facilities and controlled access areas shall complete AT Level I awareness training within 30 calendar days after contract start date or effective date of incorporation of this requirement into the contract, whichever is applicable. The contractor shall submit certificates of completion for each affected contractor employee and subcontractor employee, to the Contracting Officer Representative (COR) or to the KO if a COR is not assigned, within 30 calendar days after completion of training by all employees and subcontractor personnel. AT Level I awareness training is available at the following website: https://jkodirect.jten.mil/ .

1.6.7.6. AT Awareness Training for Contractor Personnel Traveling Overseas: US based contractor employees and associated sub-contractor employees to make available and to receive government provided area of responsibility (AOR) specific AT awareness training as directed by AR 525-13. Specific AOR training content is directed by the combatant commander with the unit ATO being the local point of contact.

1.6.7.7. Access and General Protection/Security Policy and Procedures: For contractors that do not require CAC, but require access to a DoD facility or installation. Contractor and all associated sub-contractors employees shall comply with adjudication standards and procedures using the National Crime Information Center Interstate Identification Index (NCIC-III) and Terrorist Screening Database (Army Directive 2014-05/AR 190-13), applicable installation, facility and area commander installation/facility access and local security policies and procedures (provided by government representative); or, at OCONUS locations, IAW status of forces agreements and other theater regulations.

1.6.7.8. iWATCH Training: The contractor and all associated sub-contractors shall brief all employees on the local iWATCH program (training standards provided by the requiring activity ATO). This local developed training will be used to inform employees of the types of behavior to watch for and instruct employees to report suspicious activity to the COR. This training shall be completed within 60 calendar days of contract award and within 30 calendar days of new employees commencing performance with the results reported to the COR NLT 30 calendar days after contract award.

1.6.7.9. Contractor Employees Who Require Access to Government Information Systems: RESERVED

1.6.7.10. Global Address Listing (GAL): RESERVED

1.6.7.11. OPSEC Training: Per AR 530-1, Operations Security, the contractor employees must complete Level I OPSEC Awareness training. New employees must be trained within 30 calendar days of their reporting for duty and annually thereafter.

1.6.7.12. Threat Awareness and Reporting Program (TARP). IAW AR 381-12, 1-10 all DA contract employees possessing a security clearance shall receive annual TARP training instructed by a CI agent or other trainer as specified in AR381-12,2-4b. Training shall be accomplished annually during the organization's scheduled TARP training session. In those instances where live training is not possible, such as in deployed theaters of operation, CI units may, in coordination with appropriate commanders, develop alternative means to conduct threat awareness training and meet the requirements of this AR 381-12.

1.6.7.13. Information assurance (IA)/information technology (IT) training: RESERVED

1.6.7.14. Annual Cyber Awareness Training: All contractor employees, to include subcontractor employees, requiring access to Army installations, facilities and controlled access areas shall complete the Annual Cyber Awareness Training located at the US Army IA Training Center web site listed below (previous training expires 25/Nov/13): Link: https://ia.signal.army.mil/DoDIAA/default.asp.

1.6.7.15. Acceptable Use Policy: All contractor employees, to include subcontractor employees, requiring access to Army installations, facilities and controlled access areas shall complete a new Acceptable Use Policy (Annual Requirement) at the same web site: Link: https://ia.signal.army.mil/DoDIAA/default.asp. (Click “Login”, Log in with CAC, confirm information on page, click on “View and Sign AUP”.

1.6.8. Special Qualifications: Technicians shall be trained and qualified to service the specific Astrophysics, Smiths Detection, or LINEV Systems equipment on which they perform work. Qualifications shall include applicable manufacturer/OEM training, certification, or documented equivalent experience. Personnel performing radiation surveys and safety testing shall be appropriately trained and qualified for those functions. Documentation of qualifications shall be provided upon Government request.

1.6.9. Post Award Conference/Periodic Progress Meetings: The Contractor agrees to attend any post award conference convened by the contracting activity or contract administration office IAW Revolutionary Federal Acquisition Regulation Overhaul (RFO FAR) Subpart 42.302. The KO, Contracting Officers Representative, and other Government personnel, as appropriate, may meet periodically with the contractor to review the contractor's performance. At these meetings the KO will apprise the contractor of how the government views the contractor's performance and the contractor will apprise the Government of problems, if any, being experienced. Appropriate action shall be taken to resolve outstanding issues. These meetings shall be at no additional cost to the government.

1.6.10. Contracting Officer Representative (COR): The COR will be identified by separate letter. The COR monitors all technical aspects of the contract and assists in contract administration The COR is authorized to perform the following functions: assure that the Contractor performs the technical requirements of the contract: perform inspections necessary in connection with contract performance: maintain written and oral communications with the Contractor concerning technical aspects of the contract: issue written interpretations of technical requirements, including Government drawings, designs, specifications: monitor Contractor's performance and notifies both the KO and Contractor of any deficiencies; coordinate availability of government furnished property, and provide site entry of Contractor personnel. A letter of designation issued to the COR, a copy of which is sent to the Contractor, states the responsibilities and limitations of the COR, especially with regard to changes in cost or price, estimates or changes in delivery dates. The COR is not authorized to change any of the terms and conditions of the resulting order.

1.6.11. Key Personnel: The Contract Manager (CM) and Alternate Contract Manager (ACM) are considered key personnel. The CM shall be responsible for overall contract performance and daily coordination. The Contractor shall designate the CM and ACM in writing to the KO. The CM or ACM shall have authority to act for the Contractor on matters relating to daily contract operations and shall be available during normal business hours, Monday through Friday, excluding Federal holidays.

1.6.12. Identification of Contractor Employees: All contract personnel attending meetings, answering Government telephones, and working in other situations where their contractor status is not obvious to third parties are required to identify themselves as such to avoid creating an impression in the minds of members of the public that they are Government officials. They must also ensure that all documents or reports produced by contractors are suitably marked as contractor products or that contractor participation is appropriately disclosed. Contractor personnel will be required to obtain and wear badges in the performance of this service.

1.6.13. Contractor Travel: Contractor travel required to perform preventive maintenance, corrective maintenance, radiation surveys, training, and other services at the locations identified in Technical Exhibit C shall be included in the applicable firm-fixed-price contract line item. No separate reimbursement for travel is authorized.

1.6.14. Other Direct Costs**:** All materials, parts, shipping, freight, equipment, supplies, and other incidental costs necessary to perform the requirements of this PWS shall be included in the applicable firm-fixed-price contract line item. No separate reimbursement for Other Direct Costs (ODCs) is authorized unless specifically approved in writing by the KO.

1.6.15. Data Rights: RESERVED

1.6.16. Organizational Conflict of Interest: Contractor and subcontractor personnel performing work under this contract may receive, have access to or participate in the development of proprietary or source selection information (e.g., cost or pricing information, budget information or analyses, specifications or work statements, etc.) or perform evaluation services which may create a current or subsequent Organizational Conflict of Interests (OCI) as defined in FAR Subpart 9.5. The Contractor shall notify the KO immediately whenever it becomes aware that such access or participation may result in any actual or potential OCI and shall promptly submit a plan to the KO to avoid or mitigate any such OCI. The Contractor's mitigation plan will be determined to be acceptable solely at the discretion of the KO and in the event the KO unilaterally determines that any such OCI cannot be satisfactorily avoided or mitigated, the KO may effect other remedies as he or she deems necessary, including prohibiting the Contractor from participation in subsequent contracted requirements which may be affected by the OCI.

PART 2
DEFINITIONS, ACRONYMS, AND ABBREVIATIONS

2. DEFINITIONS, ACRONYMS, AND ABBREVIATIONS:

2.1. DEFINITIONS:

2.1.1. CONTRACTOR. A supplier or vendor awarded a contract to provide specific supplies or service to the government. The term used in this contract refers to the prime.

2.1.2. CONTRACTING OFFICER. A person with authority to enter into, administer, or terminate contracts, and make related determinations and findings on behalf of the government. Note: The only individual who can legally bind the government.

2.1.3. CONTRACTING OFFICER'S REPRESENTATIVE (COR). An employee of the U.S. Government appointed by the contracting officer to assist in the administration of the contract. Such appointment shall be in writing and shall state the scope of authority and limitations. This individual has authority to provide technical direction to the Contractor as long as that direction is within the scope of the contract, does not constitute a change, and has no funding implications. This individual does NOT have authority to change the terms and conditions of the contract.

2.1.4. DEFECTIVE SERVICE. A service output that does not meet the standard of performance associated with the Performance Work Statement.

2.1.5. DELIVERABLE. Anything that can be physically delivered, but may include non-manufactured things such as meeting minutes or reports.

2.1.6. KEY PERSONNEL. Contractor personnel that may be required to be used in the performance of a contract.

2.1.7. PHYSICAL SECURITY. Actions that prevent the loss or damage of Government property.

2.1.8. QUALITY ASSURANCE. The government procedures to verify that services being performed by the Contractor are performed according to acceptable standards.

2.1.9. QUALITY ASSURANCE Surveillance Plan (QASP). An organized written document specifying the surveillance methodology to be used for surveillance of contractor performance.

2.1.10. QUALITY CONTROL. All necessary measures taken by the Contractor to assure that the quality of an end product or service shall meet contract requirements.

2.1.11. SUBCONTRACTOR. One that enters into a contract with a prime contractor. The Government does not have privity of contract with the subcontractor.

2.1.12. WORK DAY. The number of hours per day the Contractor provides services IAW the contract.

2.1.13. WORK WEEK. Monday through Friday, unless specified otherwise.

2.2. ACRONYMS AND ABBREVIATIONS:

ACOR	Alternate Contracting Officer's Representative
AFARS	Army Federal Acquisition Regulation Supplement
AR	Army Regulation
CCE	Contracting Center of Excellence
CFR	Code of Federal Regulations
CONUS	Continental United States (excludes Alaska and Hawaii)
COR	Contracting Officer Representative
COTS	Commercial-Off-the-Shelf
DA	Department of the Army
DFARS	Defense Federal Acquisition Regulation Supplement
DMDC	Defense Manpower Data Center
DOD	Department of Defense
FAR	Federal Acquisition Regulation
KO	Contracting Officer
OCI	Organizational Conflict of Interest
OCONUS	Outside Continental United States (includes Alaska and Hawaii)
ODC	Other Direct Costs
PIPO	Phase In/Phase Out
POC	Point of Contact
PRS	Performance Requirements Summary
PWS	Performance Work Statement
QA	Quality Assurance
QASP	Quality Assurance Surveillance Plan
QC	Quality Control
QCP	Quality Control Plan
TE	Technical Exhibit

PART 3
GOVERNMENT FURNISHED PROPERTY, EQUIPMENT, AND SERVICES

3. GOVERNMENT FURNISHED ITEMS AND SERVICES:

3.1. Services: RESERVED

3.2. Facilities: RESERVED

3.3. Utilities: RESERVED

3.4. Equipment: RESERVED

3.5. Materials: RESERVED

PART 4
CONTRACTOR FURNISHED ITEMS AND SERVICES

4. CONTRACTOR FURNISHED ITEMS AND RESPONSIBILITIES:

4.1 General: The Contractor shall furnish all supplies, equipment, facilities and services required to perform work under this contract that are not listed under Section 3 of this PWS.

4.2 Secret Facility Clearance: RESERVED

4.3. Materials. RESERVED

4.3.1. U.S. Environmental Protection Agency's (EPA's) Comprehensive Procurement Guideline (CPG) list of designated products that must contain recovered/recycled material.
https://www.epa.gov/smm/comprehensive-procurement-guideline-cpg-program

4.3.2. RESERVED

4.4. Equipment. RESERVED

4.4.1. RESERVED

PART 5
SPECIFIC TASKS

5. Specific Tasks

5.1. Basic Services: The Contractor shall provide an all-inclusive maintenance protection program for the 52 Government-owned cabinet X-ray security systems identified in Technical Exhibit C. Services shall include preventive maintenance, corrective maintenance and repair, radiation surveys and safety testing, operator refresher training, technical support, replacement parts, labor, travel, and all incidental materials necessary to maintain the systems in operational condition.

5.2. Preventive Maintenance

5.2.1. The Contractor shall perform preventive maintenance on each cabinet X-ray security system annually, not earlier than 12 months from the previous annual preventive maintenance unless otherwise coordinated with the Government.

5.2.2. Within 15 calendar days after the performance start date, the Contractor shall provide the COR a preventive maintenance schedule covering all locations identified in Technical Exhibit C. Schedule changes shall be coordinated with the COR and affected site.

5.2.3. Preventive maintenance shall include inspection, cleaning, adjustment, calibration, functional testing, safety checks, and replacement of worn or defective components as necessary to maintain the equipment in serviceable condition IAW applicable OEM procedures.

5.2.4. The Contractor shall provide a preventive maintenance service report to the COR within 10 business days after completion of each preventive maintenance visit.

5.3. Corrective Maintenance and Repair

5.3.1. The Contractor shall provide as-needed corrective maintenance and repair to restore malfunctioning cabinet X-ray security systems to operational condition.

5.3.2. For service calls received Monday through Friday between 8:00 a.m. and 5:00 p.m. local time, the Contractor shall contact the affected MEPS/RPS within two hours of notification and shall provide an onsite qualified technician within three business days, otherwise coordinated with and approved by the COR.

5.3.3. Corrective maintenance shall include troubleshooting, diagnosis, labor, travel, removal and replacement of defective components, testing, programming/configuration, and return of the system to operational condition.

5.3.4. The Contractor shall provide a corrective maintenance service report to the COR within 10 business days after completion of each corrective maintenance action.

5.4. Replacement Parts and OEM Support

5.4.1. The Contractor shall furnish all replacement parts required for preventive and corrective maintenance at no additional cost to the Government beyond the awarded firm-fixed-price CLIN, including X-ray tubes and generators when replacement is required.

5.4.2. Replacement parts shall be new or OEM-certified refurbished parts suitable for the applicable system. The Contractor shall maintain ready access to OEM-certified parts, software, technical data, and support necessary to perform the required services.

5.4.3. Removed parts shall become the property of the Contractor unless otherwise directed by the KO.

5.5. Radiation Surveys and Safety Testing

5.5.1. The Contractor shall perform a radiation survey and safety test annually in conjunction with preventive maintenance and after any repair or maintenance action affecting shielding or X-ray generating components.

5.5.2. Radiation emission shall not exceed 0.5 milliroentgen in one hour at any point five centimeters outside the external surface of the cabinet X-ray system, IAW 21 CFR 1020.40.

5.5.3. Following a satisfactory radiation survey, the Contractor shall affix or update the radiation survey certification label in the format shown in Technical Exhibit D.

5.5.4. The Contractor shall provide the radiation survey and safety test report to the COR within 10 business days after completion of the survey.

5.6. Operator Training

5.6.1. During each annual preventive maintenance visit, the Contractor shall provide operator refresher training, as requested by the site, covering safe operation, basic system functions, daily operator inspections, and procedures for reporting equipment problems.

5.7. Technical Support and Service Requests

5.7.1. The Contractor shall provide 24-hour-per-day, seven-day-per-week telephone and/or email technical support for equipment troubleshooting and service request initiation.

5.7.2. Within seven calendar days after the performance start date, the Contractor shall provide the COR written service request procedures, including telephone numbers, email addresses, escalation procedures, and after-hours contact information.

5.7.3. The Contractor shall maintain a ticket/work-order system capable of tracking service requests from initial notification through completion and shall provide status information to the Government upon request.

5.8. Technician and OEM Qualifications

5.8.1. The Contractor shall ensure technicians performing maintenance or repair are trained and qualified for the specific Astrophysics, Smiths Detection, or LINEV Systems equipment being serviced. Personnel performing radiation surveys and safety testing shall be appropriately trained and qualified for those functions.

5.8.2. The Contractor shall provide applicable technician qualification or certification documentation upon Government request.

5.8.3. Throughout the period of performance, the Contractor shall maintain valid OEM or OEM-authorized support/parts arrangements (as proposed and evaluated prior to award) demonstrating lawful, reliable access to OEM-certified replacement parts, software, technical data, and required OEM support for the equipment covered by this PWS. Updated documentation shall be provided to the COR/KO upon Government request.

5.9. Service Documentation

5.9.1. Service reports shall identify, at a minimum, the location, equipment manufacturer/model/serial number, date of service, technician, condition found, work performed, parts replaced, test results, equipment status at completion, and any recommended follow-up action.

5.9.2. All required reports and deliverables shall be submitted electronically to the COR unless otherwise directed by the KO.

PART 6
APPLICABLE PUBLICATIONS

6. Applicable Publications (Current Editions)

6.1. The Contractor shall comply with all applicable Federal, Department of Defense, Department of the Army, USMEPCOM, safety, radiation, and OEM requirements necessary to perform this PWS, including the following current editions, as applicable:
6.1.1. 21 CFR 1020.40, Cabinet X-Ray Systems.

6.1.2. 21 CFR 1030.10, Microwave Ovens (as applicable to referenced radiation-control requirements).

6.1.3. 29 CFR 1910, Occupational Safety and Health Standards.

6.1.4. ANSI/HPS N43.17-2009, Radiation Safety for Personnel Security Screening Systems Using X-Ray or Gamma Radiation.

6.1.5. DA Pam 385-24, The Army Radiation Safety Program.

6.1.6. Applicable Astrophysics, Smiths Detection, and LINEV Systems OEM maintenance and safety manuals.

6.1.7. USMEPCOM Regulation 380-1, as applicable.

PART 7
ATTACHMENT/TECHNICAL EXHIBIT LISTING

Attachment/Technical Exhibit List:

7.1. Technical Exhibit A – Performance Requirements Summary

7.2. Technical Exhibit B – Deliverables Schedule

7.3. Technical Exhibit C - MEPS/X-Ray Machine Locations

7.4. Technical Exhibit D - X-Ray Radiation Survey Label

TECHNICAL EXHIBIT A
PERFORMANCE REQUIREMENTS SUMMARY (PRS)

The contractor service requirements are summarized into performance objectives that relate directly to mission essential items. The performance threshold briefly describes the minimum acceptable levels of service required for each requirement. These thresholds are critical to mission success.

Performance Objective	Performance Standard	Performance Threshold	Incentive/Disincentive
Annual Preventive Maintenance (PWS 5.2)	Complete annual PM for each system; provide PM schedule within 15 calendar days and PM report within 10 business days after service.	100% of scheduled systems receive annual PM; required schedule/report submitted on time.	Government may document deficiency and require corrective action; recurring or material deficiencies may affect performance assessment and other contractual remedies.
Corrective Maintenance (PWS 5.3)	Contact affected site within 2 hours for qualifying service calls and provide onsite technician within 3 business days; restore system to operational condition.	At least 95% of qualifying service calls meet response standards; all completed repairs documented within 10 business days.	Same as above.
Radiation Survey/Safety Testing (PWS 5.5)	Perform annual radiation survey and after applicable repairs; comply with 21 CFR 1020.40; provide report and label.	100% of required surveys completed and compliant; reports submitted within 10 business days.	Same as above.
Operator Refresher Training (PWS 5.6)	Provide refresher training during annual PM visits when requested by the site.	Training provided at 100% of requesting sites during scheduled PM visit.	Same as above.
Technical Support/Service Requests (PWS 5.7)	Provide 24/7 telephone/email support, service-request procedures, and ticket/work-order tracking.	Support available continuously; procedures provided within 7 calendar days; service requests traceable through closure.	Same as above.
Qualified Technicians/OEM Support (PWS 5.8)	Use appropriately qualified personnel and maintain access to required OEM-certified parts, software, technical data, and support.	100% of work performed by appropriately qualified personnel.	Same as above.

TECHNICAL EXHIBIT B
DELIVERABLES SCHEDULE

Deliverable	**Frequency**	**# of Copies**	**Medium/Format**	**Submit To**
Quality Control Plan (PWS 1.6.1)	Within 10 business days of performance start date; revisions as required	1	Electronic	KO and Contract Specialist
Preventive Maintenance Schedule (PWS 5.2.2)	Within 15 calendar days of performance start date; update as needed	1	Electronic	COR
Service Request Procedures (PWS 5.7.2)	Within 7 calendar days of performance start date; update when contact information changes	1	Electronic	COR
Preventive Maintenance Service Report (PWS 5.2.4)	Within 10 business days after each PM visit	1 per system/visit	Electronic	COR
Corrective Maintenance Service Report (PWS 5.3.4)	Within 10 business days after each corrective maintenance action	1 per service action	Electronic	COR
Radiation Survey and Safety Test Report (PWS 5.5.4)	Within 10 business days after each survey	1 per system/survey	Electronic	COR
Technician Qualification/Certification Documentation (PWS 5.8.2)	Upon Government request	As requested	Electronic	COR/KO
Ticket/Work-Order Status (PWS 5.7.3)	Upon Government request	As requested	Electronic	COR

TECHNICAL EXHIBIT C
MEPS/X-RAY MACHINE LOCATIONS

MEPS contact information is available at https://www.mepcom.army.mil/Units/.

SEQ	MEPS/RPS	Manufacturer	Serial Number	Model	Address
1	El Paso	Astrophysics	ASTWD1660SS3978	XIS-6545	6380 Morgan Avenue, Suite E El Paso, TX 79906-4611
2	New Orleans	Astrophysics	ASTWD160SS3981	XIS-6545	400 Russell Belle Chasse NAS Avenue Belle Chasse, LA 70143
3	Memphis	Astrophysics	ASTWD160SS3980	XIS-6545	1980 Nonconnah Blvd 3rd Floor Memphis, TN 38132
4	Harrisburg	Astrophysics	ASTWD160SS3979	XIS-6545	4641 Westport Drive Mechanicsburg, PA 17055
5	Chicago	Astrophysics	ASTWD160SS3977	XIS-6545	8700 W. Bryn Mawr Ave. Suite 200 Chicago, IL 60631
6	Cleveland	Astrophysics	ASTWD160SS3976	XIS-6545	20637 Emerald Parkway Drive Cleveland, OH 44135-6023
7	Raleigh	Astrophysics	ASTWD160SS3975	XIS-6545	2625 Appliance Court Raleigh, NC 27604
8	Omaha	Astrophysics	ASTWD160SS3974	XIS-6545	4245 S. 121st Plaza Omaha, NE 68137
9	New York	Astrophysics	ASTWD160SS3973	XIS-6545	116 White Ave. Bldg. 556 Fort Hamilton Brooklyn, NY 11252-4705
10	Lansing	Astrophysics	ASTWD160SS3972	XIS-6545	120 East Jolly Road Lansing, MI 48910
11	Kansas City	Astrophysics	ASTWD160SS3971	XIS-6545	10316 NW Prairie View Road Kansas City, MO 64153-1350
12	Beckley	Astrophysics	ASTWD160SS3970	XIS-6545	409 Wood Mountain Road Glen Jean, WV 25846
13	Fort Lee	Astrophysics	ASTWD160SS3969	XIS-6545	2011 Sustainment Avenue Fort Gregg-Adams, VA 23801-1707
14	Atlanta	Astrophysics	ASTWD160SS3968	XIS-6545	1500 Hood Avenue Building 720 Forest Park, GA 30297-5000
15	Albuquerque	Astrophysics	ASTWD160SS3966	XIS-6545	10500 Copper Ave NE Suite J Albuquerque, NM 87123
16	Buffalo	Astrophysics	ASTUC160SS3772	XIS-6040	2024 Entrance Ave, Building 799 Niagara Falls ARS, NY 14304-5000
17	Miami	Astrophysics	ASTMD160SS2084	XIS-6040	Claude Pepper Federal Building, 51 SW 1st Ave., Miami, FL 33130
18	Anchorage	Astrophysics	ASTMC160SS2014	XIS-6545	1717 C Street Anchorage, AK 99501
19	Amarillo	Smith Detection	206055	HI-SCAN 6040i	1100 South Fillmore Suite 100 Amarillo, TX 79101

SEQ	MEPS/RPS	Manufacturer	Serial Number	Model	Address
20	Portland, ME	Smith Detection	205478	HI-SCAN 6040i	510 Congress Street 3rd Floor Portland, ME 04101-3403
21	Phoenix	Smith Detection	205461	HI-SCAN 6040i	2800 N. Central Ave Suite 300 Phoenix, AZ 85004-1007
22	San Diego	Smith Detection	205460	HI-SCAN 6040i	4181 Ruffin Rd, Suite B San Diego, CA 92123
23	Los Angeles	Smith Detection	205159	HI-SCAN 6040i	1776 Grand Avenue El Segundo, CA 90245
24	Des Moines	Smith Detection	205158	HI-SCAN 6040i	7105 NW 70th Avenue, Building S-71 Johnston, IA 50131
25	Fort Jackson	Smith Detection	205068	HI-SCAN 6040i	2435 Marion Avenue Fort Jackson, SC 29207
26	HQ MEPCOM	Smith Detection	205058	HI-SCAN 6040i	2834 Green Bay Road North Chicago, IL 60064-3091
27	Columbus	Smith Detection	205034	HI-SCAN 6040i	775 Taylor Road Gahanna, OH 43230
28	Sacramento	Smith Detection	205033	HI-SCAN 6040i	1651 Alhambra Blvd., Suite 100 Sacramento, CA 95816
29	Shreveport	Smith Detection	205032	HI-SCAN 6040i	2715 Alkay Drive Shreveport, LA 71118-2509
30	Springfield	Smith Detection	205023	HI-SCAN 6040i	551 Airlift Drive Westover ARB Chicopee, MA 01022
31	Charlotte	Smith Detection	205022	HI-SCAN 6040i	3545 Whitehall Park Suite 200 Charlotte, NC 28273
32	Nashville	Smith Detection	205005	HI-SCAN 6040i	20 Bridgestone Park Nashville, TN 37214-2428
33	San Juan	Smith Detection	204994	HI-SCAN 6040i	15 Calle 2 Ste. 310 Guaynabo, PR 00968-1741
34	Little Rock	Smith Detection	204993	HI-SCAN 6040i	1520 Riverfront Drive Little Rock, AR 72202-1724
35	Indianapolis	Smith Detection	204992	HI-SCAN 6040i	5541 Herbert Lord Drive Indianapolis, IN 46216
36	Baltimore MEPS	Linev System	EU2220014	Proteus 6045	850 Chisholm Avenue Fort Meade, MD 20755-7069
37	Boston MEPS	Linev System	EU2220021	Proteus 6045	Barnes Building 495 Summer Street, 5th Floor Boston, MA 02210-2109
38	Detroit MEPS	Linev System	EU2220022	Proteus 6045	1172 Kirts Boulevard Troy, MI 48084-4846
39	Fort Dix MEPS	Linev System	EU2220016	Proteus 6045	Building 5645 Texas Avenue Fort Dix, NJ 08640
40	Honolulu MEPS	Linev System	EU2220023	Proteus 6045	490 Central Avenue Pearl Harbor, HI 96860-4958
41	Jacksonville MEPS	Linev System	EU2220024	Proteus 6045	7178 Bay Meadows Way Jacksonville, FL 32256-6861
42	Las Vegas RPS	Linev System	EU2220026	Proteus 6045	4340 Simmons Street Suite 102 North Las Vegas, NV 89032
43	Milwaukee MEPS	Linev System	EU2220025	Proteus 6045	11050 West Liberty Drive Milwaukee, WI 53224-3630

SEQ	MEPS/RPS	Manufacturer	Serial Number	Model	Address
44	Montgomery MEPS	Linev System	EU2220013	Proteus 6045	705 McDonald Street Bldg. 1512 MAFB Gunter ANNEX, AL 36114
45	Portland, OR MEPS	Linev System	EU2220015	Proteus 6045	7545 NE Ambassador Place Portland, OR 97220-1367
46	Salt Lake City MEPS	Linev System	EU2220019	Proteus 6045	5416 W. Amelia Earhart Drive STE 130 Salt Lake City, UT 84116-3726
47	San Antonio MEPS	Linev System	EI2220028	Proteus 6045	2850 Stanley Rd STE 103 FT Sam Houston, TX 78234-5102
48	San Jose MEPS	Linev System	EU2220029	Proteus 6045	546 Vernon Avenue STE 115 Mountain View, CA 94043-1571
49	Sioux Falls MEPS	Linev System	EU2220030	Proteus 6045	2801 So. Kiwanis Ave STE 200 Sioux Falls, SD 57105-8122
50	Spokane MEPS	Linev System	EU2220020	Proteus 6045	8510 W. Highway 2 Spokane, WA 99224-6164
51	Syracuse MEPS	Linev System	EU2220032	Proteus 6045	6001 East Malloy Rd Bldg. 710 Syracuse, NY 13211-2100
52	Tampa MEPS	Linev System	EU2220018	Proteus 6045	3520 West Waters Ave Tampa, FL 33614-2716

TECHNICAL EXHIBIT D

X-RAY RADIATION SURVEY LABEL

