PART II

EXHIBIT A

SCOPE OF WORK

Contractor shall provide standard and emergency drain-clearing and plumbing services throughout the County. All work performed at County locations shall be authorized in advance through written and executed Service Order.

The Contractor shall provide the following services and meet the requirements below:

1. Standard Service Requirements

a. Response and Repair Services

- Provide a verbal response to County service requests within one (1) hour of initial contact.
- Provide written estimates for recommended repairs prior to performing additional repair work, unless otherwise authorized by the County.
- Develop customized preventive maintenance plans to address and resolve recurring or chronic plumbing and drainage issues.
- Provide sewer line repair and replacement services.

b. Drain-Clearing and Inspection Services

- Provide high-pressure water jetting, as needed, to clear grease, sludge, sand, debris, and other line blockages.
- Perform underground leak and line detection services for metallic, cast-iron, and non-metallic pipes and ducts.
- Perform video camera inspections of drain and sewer lines. Upon request, provide the County with video recordings and inspection reports identifying the facility/location, line inspected, date of inspection, and direction and distance of the inspection.
- Provide other standard drain-clearing, plumbing, inspection, and repair services as requested by the County.
- Harsh chemical drain cleaners shall not be used unless specifically pre-authorized by the County.

c. Regulatory and Licensing Requirements

- Provide evidence of current registration with the California Department of Industrial Relations (DIR), California State License, and Secretary of State registration, when applicable.
- Maintain all licenses, certifications, registrations, and permits required to perform the Services.
- Comply with all applicable federal, state, and local laws, regulations, ordinances, codes, and regulatory requirements.

d. As Needed Backflow Testing and Reporting

- Provide testing services for County backflow prevention devices when required by the applicable regulatory agency or when work has been performed on the device.
- Backflow testing shall be performed only by certified testers listed on the applicable approved tester lists for the City of Modesto, (City of Modesto Certified Backflow Tester List) and City of Ceres, (City of Ceres Certified Backflow Tester List)
- Complete and submit all required backflow test forms, test results, and supporting documentation to the applicable water division or department, including the City of Modesto Public Works Water Division and City of Ceres Public Works Water Department, as required by the applicable inspection notice.
- Provide test results and required documentation within the timeframes established by the applicable Water Division or Department. Failure to submit required documentation within the designated timeframe may be grounds for termination of the Agreement.
- If a backflow device fails inspection, the Contractor shall notify the County Maintenance Supervisor and provide a written estimate for repair prior to performing any repairs.
- If repairs or other unforeseen circumstances will prevent compliance with an established due date, the Contractor shall immediately coordinate with the applicable Water Division or Department to establish a new due date and notify the County Maintenance Supervisor.
- The Contractor shall represent the County, as authorized, in coordinating with the applicable City Water Division or Department to resolve discrepancies, reporting issues, or other matters related to backflow testing and compliance.

2. Emergency Service Requirements

The Contractor shall provide emergency services as follows:

- Provide a verbal response to emergency service requests within twenty (20) minutes of initial contact.
- Provide an on-site physical response within one (1) hour of initial contact.
- Provide applicable standard services identified in Section 1 on an emergency basis, as directed by the County.
- Emergency work shall be performed only upon authorization by the County, except where immediate action is specifically authorized under the applicable Service Order.
- Backflow testing shall be performed only by certified testers listed on the applicable approved tester lists for the City of Modesto and City of Ceres.

3. Security Sensitive Facilities (SSF)

The County shall determine which facilities are designated as Security Sensitive Facilities (SSF).

Personnel assigned to perform Services at an SSF shall, prior to performing any Services, successfully complete all County-required screening, including:

  - Department of Justice (DOJ) background check;
  - Federal Bureau of Investigation (FBI) background check;
  - Drug screening conducted at a County-approved medical facility; and
  - Verification that the individual is bondable.

The Contractor shall:

- Submit documentation of completed background checks and drug screening results to the County prior to the individual performing Services at an SSF.
- Responsible for all costs associated with required background checks, drug screening, and related personnel screening.
- Maintain a safety training program specific to drain-clearing and plumbing operations.
- Provide safety training records to the County upon request.
- Ensure that only personnel who have satisfied all applicable SSF requirements are assigned to perform Services at an SSF.

4. Safety Data Sheets (SDS) and Chemical Requirements

- Prior to use, the Contractor shall provide the County with a list of all chemicals and chemical-containing supplies proposed for use in performing the Services. Such chemicals and supplies shall be subject to County approval.
- Current Safety Data Sheets (SDS) shall be maintained on-site and readily available for all chemicals used within the service area.
- All chemicals shall comply with applicable federal, state, and local laws, regulations, ordinances, and requirements.
- The Contractor shall be responsible for the proper storage, handling, transportation, application, and disposal of all chemicals used in performing the Services.
- All chemicals shall be used strictly in accordance with manufacturer instructions, product labels, warnings, and applicable laws and regulations.
- All chemicals used by the Contractor shall be appropriately registered, approved, or otherwise authorized for their intended use by the U.S. Environmental Protection Agency (EPA) and applicable state or local jurisdictions, as required.
- The Contractor shall take all necessary precautions to prevent spills, releases, contamination, or other hazards associated with the transportation, storage, handling, application, and disposal of chemicals.
- The Contractor shall immediately notify the County of any chemical spill, release, exposure, or other incident occurring at a County facility and shall take all required corrective and containment measures.
- Transportation, handling, storage, use, and disposal of chemicals shall be conducted in strict accordance with manufacturer instructions and all applicable federal, state, and local laws and regulations.