Service-level agreements are great third-party risk management vehicles.

- **Mutual understanding**: Helps manage customer expectation through common, measurable performance targets. E.g. 99.999% Uptime SLA.
- **Error Budget for providers**: Gives DevOps room for fixing errors and improving performance through Site Reliability Engineering (SRE).
- **Relief Budget for users**: Provides insurance against performance failures through partial refunds and service credits.

But they were not designed to scale.

- **Offline documents**: Disconnected from performance analytics and unaware of the evolution of performance and risk parameters over time.
- **Too many intermediaries**: Involves management, compliance, product and DevOps teams at all steps of the service-level agreement lifecycle.
- **Poor capital efficiency**: Both sides of the table are not earning $1 for every $1 invested on service-level agreements.
Rebuilding service-level agreements for mass adoption.

- **Parametric**: Service-level agreements are enforced based on performance parameters sourced from third-party analytics.
- **Programmable**: Anyone can source any performance parameter, and develop any type of service-level agreements.
- **Peer-to-Peer**: Anyone can deploy, monitor and enforce service-level agreements without intermediaries.
- **Collateralized**: Anyone can stake cryptocurrency to predict the evolution of performance parameters and hedge against risk.

**DSLA Protocol** is a blockchain-based infrastructure enabling anyone to underwrite or hedge against any measurable third-party risk, using a cryptocurrency collateral.
First DeFi, then any risk, in any industry.
Like a Prediction Market 🎨, but on the future performance of applications, networks and services.

Our flagship use case is to hedge against APR drops as a proof-of-stake delegator.
## DSLA TOKEN

<table>
<thead>
<tr>
<th>TYPE</th>
<th>VOLUME</th>
<th>LISTINGS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ERC-20 token</td>
<td>~3M USD on average</td>
<td>15+ CEX/DEX</td>
</tr>
</tbody>
</table>

### UTILITY

<table>
<thead>
<tr>
<th>STAKING COLLATERAL</th>
<th>SERVICE-LEVEL AGREEMENT COMPLIANCE</th>
<th>CONDITIONAL MINTING</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Risk Collateral</td>
<td>□ Periodic SLA Verification</td>
<td>□ DSLA Academy NFTs</td>
</tr>
<tr>
<td>□ Security Staking Deposit</td>
<td></td>
<td>□ DSLA DAO NFTs</td>
</tr>
</tbody>
</table>

DSLA tokens are spent by anyone as a collateral in service-level agreement pools, or staked to the DSLA Protocol security module to earn rewards.

DSLA tokens are spent by liquidity providers to fund the periodic comparison of third-party performance parameters with peer-defined performance targets.

DSLA tokens are spent by DSLA users to turn a DSLA Academy knowledge, or a DSLA Protocol skill, into a virtual collectible granting governance rights.
DSLA Protocol Developer Toolkit (DTK)
- Add custom third-party risk management capabilities to existing applications
- Create a custom third-party risk management application
- Create a custom service-level agreement type

DSLA Protocol No Code Factory (NCF)
Tap into the DTK capabilities without coding knowledge

DSLA Network Web Application
Deploy service-level agreements and manage risk on a user friendly interface
MARKET VALIDATION

- 25K+ community
- 10K+ DSLA token holders
- 🏆 Overseas Innovation award winner at Station F
- 💪 Strong Partnerships

Harmony  nomadic Labs  Chainlink  Ava Labs  XYO
Wilhem Pujar
Co-founder & CEO
VP Product

Wilhem holds a MSc in Computer Science.
He has a 12 years experience in distributed software architecture, software development and product management.
He previously founded a Tag&See, a Big Data startup specialized in social media monitoring and sentiment analysis.
He started getting involved with cryptocurrencies in 2014 through Bitcoin mining and the design of decentralized enterprise applications on Hyperledger.

Jean-Daniel Bussy
Co-founder & CTO
VP Cloud

Jean-Daniel holds a MSc in Computer Science.
He is a Google and Kubernetes Certified Architect with 12 years experience in System Administration, IaaS, Performance Management and Cloud Architecture.
He has been one of the first OpenStack and Kubernetes administrators in Asia.
He started getting involved with cryptocurrencies in 2014, when he applied DevOps automation principles to the deployment of Litecoin nodes.
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