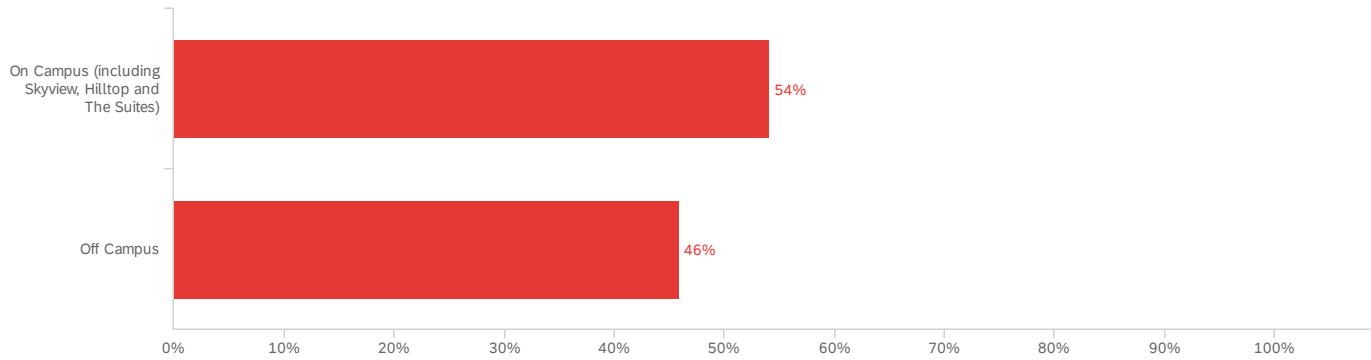


# 2022 Transportation Survey Report

2022 Transportation Survey

February 22, 2022 8:02 AM MST

## Q1 - Where do you live?

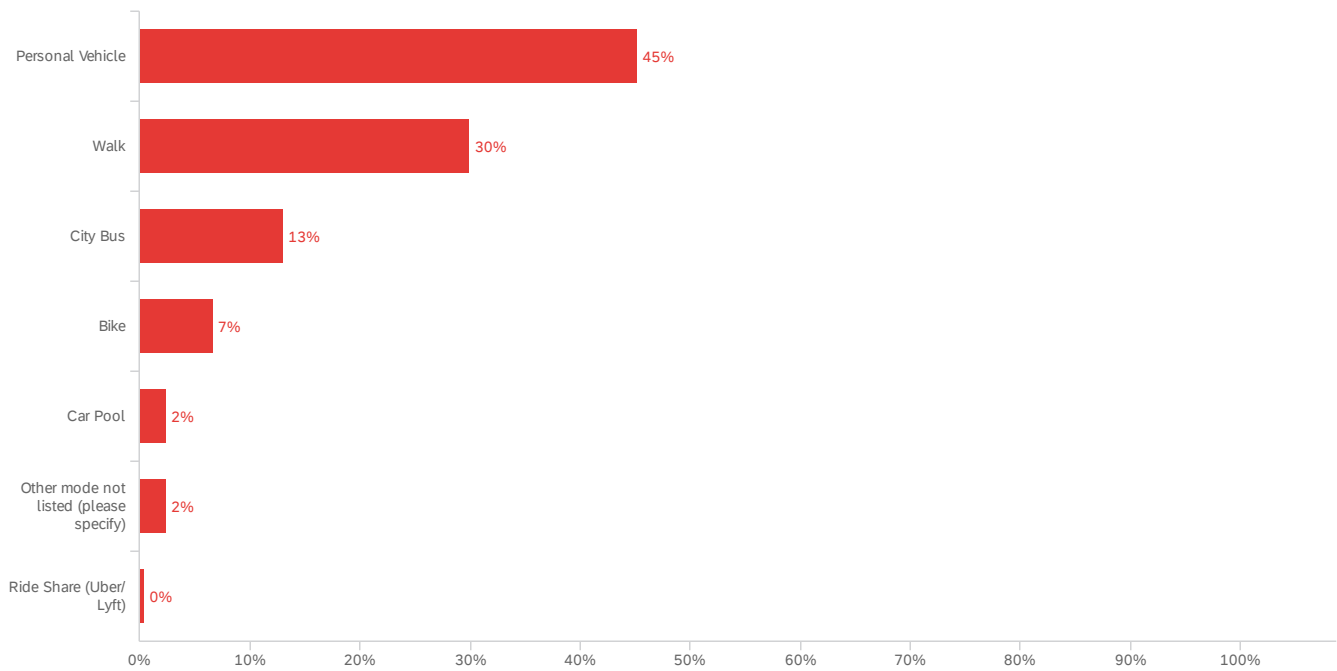


#	Field	Choice Count
1	On Campus (including Skyview, Hilltop and The Suites)	54% 1495
2	Off Campus	46% 1268

2763

Showing rows 1 - 3 of 3

## Q2 - What is your primary mode when traveling to campus?



#	Field	Choice Count
1	Personal Vehicle	45% 552
2	City Bus	13% 159
3	Walk	30% 366
4	Bike	7% 81
5	Car Pool	2% 29
6	Ride Share (Uber/ Lyft)	0% 5
7	Other mode not listed (please specify)	2% 29
		1221

Showing rows 1 - 8 of 8

### Q3\_7\_TEXT - Other mode not listed (please specify)

Other mode not listed (please specify)

Walking

Electric Longboard

longboard/car

Other mode not listed (please specify)

Walk

Electric Skateboard

Only have to go in the summer. Via car

skateboard

Electric scooter

both personal vehicle and walking/biking depending on weather

skateboard

Walk

Personal vehicle then campus buses

Longboard

Campus bus

E-Scooter

Drive partway to campus then walk partway

MLINE

Campus Bus and Walking

Electronic Bike

Skateboard

School Bus

Electric scooter

Scooter

Electric scooter

Skateboard

Skate board

Car and walking

Other mode not listed (please specify)

I walk and take the bus as parking is too expensive

Q19 - During the past 12 months, approximately how many weeks did you commute to campus?

During the past 12 months, approximately how many weeks did you commute to...

30+

40

40

30

28

every week

About 45

50

45

2

40

7

all of htem

25

30

45

24

every week during the school year

42

22

30

During the past 12 months, approximately how many weeks did you commute to...

every week

12

roughly 20 - 25 weeks

12

7 weeks

0

100

50 weeks

24

16

Every week that I did not have online class so most weeks.

Every week

24 weeks

every week

20

32

24

36 weeks

28

32

30

21

7

52

During the past 12 months, approximately how many weeks did you commute to...

30

21

42

30

Twice a week

Every week

Every week

8

27

40 weeks

7

20

about 15

52

28 weeks

33

20

32 weeks

50

I estimated about 28 weeks (from a few times during last spring but mostly from August 2021 until now.

every week we had class because i had labs during covid

Everyday

20

30

During the past 12 months, approximately how many weeks did you commute to...

40

30

Every week multiple times in a day

35

40 weeks

100

40

200

28

19-21

150

50+

36

6

7

Every day but weekends

Every week

30

3

100+

8

All

everyday

40



During the past 12 months, approximately how many weeks did you commute to...

25

most weeks

40

almost the majority of months except summer

23

roughly 50 weeks with holidays

30

24

Almost 5 days a week

About 36 weeks

24

24 weeks

4

20

35

Every week

5 times a week

480

20

Everyday

20

45

40

26

During the past 12 months, approximately how many weeks did you commute to...

30

40

0

20

6

6

45

30

52

100 times

every week that classes were in session

6

25

32

0

25

40

30 weeks

32

Every week

30

every week

36

30

During the past 12 months, approximately how many weeks did you commute to...

Over 100

28

35

Everyday

25

22

52

35

36

30

22

36

40

32

52

Every week from aug-current

40

9 months

25

40

40

32

40

30

During the past 12 months, approximately how many weeks did you commute to...

25

Every week

5 days a week for 6 months

32

35

20

35

25

All

Every week

32

7

10

9 months

34

6months

22

25

22

5

38

32

every week

8

During the past 12 months, approximately how many weeks did you commute to...

30

all weeks

all

every week for class

about 48

Everyday

52

25

22

Every week

32

38 weeks

6

20

40

32

30

32

24

38weeks

10

48

48

36

During the past 12 months, approximately how many weeks did you commute to...

40

4 times a week

0

20

Every week school was in session

Every week

every week

38

Every

6

36

everyday

30

5weeks

2 months

12

1 month

30

No count lot of times

Every week there has been class in the Fall 2022 semester and Spring 2022 semester

30

23

every

0

During the past 12 months, approximately how many weeks did you commute to...

30

around 30

36

50

30 or so

8

24

9 months

22

52

Every day that I went to school

30

20

20

45

16

every week

10

About 24 weeks

All of them

3

30

every week since school started, not over the summer though

36

During the past 12 months, approximately how many weeks did you commute to...

40

all of them

20

Every Week

35

Every Week school has been in session

8

every day

38

30-40

Like 15

35

38

40

1-4

40

35

45

25

24

52

8 (spring semester only)

3

6



During the past 12 months, approximately how many weeks did you commute to...

20

22

22

35

All (even during winter break)

16 weeks

26

45 weeks

Every day except weekends

32

Every week

28

every week besides summer

35

25

20

42 (all weeks excluding breaks) was in summer session, too

29

Most?

30 weeks

50% of the time

75% of the year

All of them

5

During the past 12 months, approximately how many weeks did you commute to...

20

24

Every week for school

20

52

7

25

30

36

6

52

48

40

21

30

All of them

30

40

23

25 times

3

52

All weeks of the semesters within last 12 months

32+

During the past 12 months, approximately how many weeks did you commute to...

7

1

28

0

38

Each week of the semester.

Everyday

all 12 months besides being on breaks

20

30

7

every week of school

1000

30

29

52

0

20

at least 40 weeks in a year

35

however many weeks is school

50

24

all

During the past 12 months, approximately how many weeks did you commute to...

42

20

Every week

40

12

32

30

30

Every week

26

About 26 weeks

50

16

Almost every week during school Spring/Fall Semester

30

48

20 weeks

34

20

None

22

every week during the 16 week semester.

20-30

At least 100 times

During the past 12 months, approximately how many weeks did you commute to...

32

16

36

180

22

40

36

32

2

35

0

0

2

7

Every week I went to class at least 3 2 times a day.

everyweek we had class

28

16

8

60

35

36 weeks

52

14

During the past 12 months, approximately how many weeks did you commute to...

Every week

30

32

9

250

22

36

90ish

20

26

Everyday of the week

16

6

I joined in Jan 2022 spring batch, I have travelled every week

20

35

5 weeks

5

15

25

16

25

208

All of them...?

During the past 12 months, approximately how many weeks did you commute to...

6

24

10

40

Most

I have been here for a month only. I commute to campus every 5 days in a week.

25

18

18

6

35

28

Every week, approximately.

all of the weeks

19

~ 36 weeks

12

Every week besides spring 2021 semester

30

7

30

20

24

all

During the past 12 months, approximately how many weeks did you commute to...

18 weeks

Everyday

24

12

24

2

Every week

30

44 weeks

6

30

36

23

32

every week

26

each week during the semester

10

22

52

40

105

25 weeks

all of them



During the past 12 months, approximately how many weeks did you commute to...

18

22 weeks

6

50

6

what?? every week except break and summer..

Monday-Friday and occasionally on the weekends

many of them

Every day

20

22

20

6

24

All

20

28

30 weeks

every week of school

30

30

6

45

20

During the past 12 months, approximately how many weeks did you commute to...

Every week

30

20

20

36

32

25

Summers only

23 weeks

Most?

50

52

52

12

36

20-30

1

30 weeks

40

20

15

32

36

20

During the past 12 months, approximately how many weeks did you commute to...

30

0

38

52 weeks

Every week

30

20

every week

0

52

32

45

32

28

Every week

every

0

32 Weeks

26

every week other than summer and winter

35

40

0

32

During the past 12 months, approximately how many weeks did you commute to...

24

32

64

50

40 weeks

18 weeks at least

everyday

32

1

20

every week

300

36

6 months

26 weeks

every week beginning fall 2021.

4

24

0

24

30

every single week.

I am a fresher and I am attending my classes without fail for the beginning of my semester.

20

During the past 12 months, approximately how many weeks did you commute to...

every week

All school weeks

20

32 weeks

As many weeks as class has been in session for during the time period between 8/26-present

36

40

5

Everyday

17

48

200

32

every single week we had class so 16

32

36

5

20

8

30ish?

52

40

20

6

During the past 12 months, approximately how many weeks did you commute to...

19

48

a lot

20

13

40

20

16

30

32

25

20

36

36 weeks

36

20

20 (but I've only been at NAU since Fall 2021)

30

20 weeks

5

2

23 weeks

16

12

During the past 12 months, approximately how many weeks did you commute to...

6

6

35

4

5

40

20 weeks

52

32

25

5

45

40

3

32

48

almost every day of class

every week

50

Monday through Friday during school

8

30

40

21

During the past 12 months, approximately how many weeks did you commute to...

5

30 weeks

39

46

48

8

48

I commute to campus every week when school is in session.

four

all the days since i've came to the campus

5 weeks

All

25

48

Every week

20

30

20

24

6

20

Every week

22

36



During the past 12 months, approximately how many weeks did you commute to...

20

30

35

48

30

All of them

36 weeks

14 weeks

8

Every week

28

4

35

32 weeks

52

26

40

27

21

40

45

20 weeks

1

28 weeks

During the past 12 months, approximately how many weeks did you commute to...

10

20

maybe a third of the school weeks

30

32

0

Every weekday during each semesters

20

30

16

12

20

All weeks school is in session

5 weeks

16

100s

0

every week once school started

21

At least twice a day

Every week ive lived here, so four.

37

every school week

Twice a week, 16 weeks

During the past 12 months, approximately how many weeks did you commute to...

30-40

33

20

40

20

30

16

2

9 months

42

30

36

25

40

0

22

32

24

4

40

60

21

i walk to campus every week

18

During the past 12 months, approximately how many weeks did you commute to...

36

36

9

30

6

0

Every week

maybe 30 or so

30

16

15

20+

0

52

8

Since school started

each week

32

all

4

40

21

4

51

During the past 12 months, approximately how many weeks did you commute to...

21

20

4

16

23

32

All weeks

28

36

24

7

Every week (36)

10

40

30

40

45

14

16 times. This is my first semester at NAU

6 weeks

41

40

42

20

During the past 12 months, approximately how many weeks did you commute to...

30

5

17

30

25

15

20

52

35

33

40

Almost every week

40

40 weeks

20

16

30

40

10

45

43

32 weeks

25

60

During the past 12 months, approximately how many weeks did you commute to...

30

52

7

32

5

Every week minus winter break

All school weeks

35

32

31

20

Full fall semester and spring semester

20

5 weeks

0

40

All of them

Every class

30

24

30

18

40 weeks

52

During the past 12 months, approximately how many weeks did you commute to...

20

Every week!

20

Every week, I work on campus as well

20

120

100

25

36

All

52

14

30

52

Every week that there was school

100

It's not much of a commute, I just have to cross the street

20

4

5

28

Every school day I rode my bike.

35

5



During the past 12 months, approximately how many weeks did you commute to...

20 weeks

20

Every week

all of them

26

48

35

15

every week that we've had classes

48

40

5 weeks

25

22

52

Every week that school is in session

every week that school has been in session

44

4

almost every day

30

5

10

40

During the past 12 months, approximately how many weeks did you commute to...

6 weeks

24 weeks

~30

35

SIXTEEN

40

50

44

All of the weeks that school is in session

50

52

45

40

38

34

every week of school

Every week

16

20

20

48

20

Once a day

28

During the past 12 months, approximately how many weeks did you commute to...

5-7

Every week for the whole semester. I drive in from Williams.

every week

48

40

all

38

Ever week

Every Week

32

21

0

Every

30

12

6 weeks

20

25

48 weeks

Everyday

20

0

32

19

During the past 12 months, approximately how many weeks did you commute to...

12

20

12

almost all

32

20

0

12 (was abroad fall 2021)

40

30 weeks

200

all weeks

6 months

0

6

32

36

approximately 40 weeks

32

22

Every Week

30

45

8

During the past 12 months, approximately how many weeks did you commute to...

30

18

20

40

35

every week

35

35

9 months

30

15

25

50

All year

30

Everyday except weekends

20

a lot

every week

20

Everyday

4

30

20

During the past 12 months, approximately how many weeks did you commute to...

25

Every week which school was in session

25

5

8

21

20

30

25

52

20 weeks in the last 12 months

40

45

60

35

20

12

40

9

## Q20 - In a typical week, how many days do you commute to campus?

In a typical week, how many days do you commute to campus?

---

3

5

5

4

3

4

at least 3

5-6

4

3

0

4

2

5 to 6

4

5

4

5

4 days

3

3

5

In a typical week, how many days do you commute to campus?

---

4 out of 7

4

4 days

1

3 times a week

0

2 to 3

6 days a week

3

4

Three-four days per week

3

5 days

daily

4

2

5

7

5

2

5

5

4

4



In a typical week, how many days do you commute to campus?

4

2

4

5

4

2

3 days a week

4

2

5

5

4

7

5

5

4 days

6

3

2

5

5-7 times (sometimes on weekends for extracurriculars and studying in cline)

5

Everyday, neglect some weekends

4

In a typical week, how many days do you commute to campus?

5

2

3

4

4

4

8

5

5-6

5

5

1

6

5

4 days a week

4

4-5

4

4

1

4

11

All

7 days

In a typical week, how many days do you commute to campus?

5

7

5

5

about 3 days

4

4

all

5

5 days

4 or 5 days

7

4 days

4

5

1-2

5 days a week

5

10

4

Everyday

3

5

6

In a typical week, how many days do you commute to campus?

5

5

2

0

3 days

5

2

6

5

5

2 to 4 times

4 days a week (Mon-Thu)

6

5

2-4

0

3

8

4

3

All 7

4

3

4

In a typical week, how many days do you commute to campus?

---

5

5

4

5

6

5

4

5

4

6

5

5

4

4

7

3

4

5

4

5

5

5

4

5

In a typical week, how many days do you commute to campus?

5

3

5

5

5

5

4

4

5

5

Every day

4

4

1-2

2

5

4days

5

4

4

4-5 days

3

3

4 days

In a typical week, how many days do you commute to campus?

---

5

4-5

4

4

7

6

5

4

5

4

three to four

4

4-5 days

2

4

5

6

2

10

5

4-5

5

4

5

In a typical week, how many days do you commute to campus?

4

4

4

4

0

5

4

6

2

5

2

6

3

everyday

4

3days

2 days

2

3 days

5

5

4 times a week

2

5



In a typical week, how many days do you commute to campus?

6

5

4

5

4

5

3

4

6

5 days a week

4

5

3

5

3

1-2

6

5

5 days a week

4

4

A good majority

1

6

In a typical week, how many days do you commute to campus?

---

4 out of 5 days

5

3

4

4-5

2

5

2-4 Days

4

five

5

6/7

5

3

5

4

1

5

3

5

4 days a week

5

5

3

In a typical week, how many days do you commute to campus?

2

10

4

4

4

3

5-7 days

5

5

1-2

5

Two

5 days a week

5

3

4

2

1 or 2. I take online classes and am Student Teaching

5-6

3

5

5

5

5-6

In a typical week, how many days do you commute to campus?

---

2-3

1

2

3

4

5

5

6

4

2

4

4

6

2-4

3

3

4

5

5

5

3

5 days

3

5

In a typical week, how many days do you commute to campus?

5

4

7

0

2-3

0

4

4

Two days

4 days a week

5

3

5

4

5

7

6

5

5

5

5 days

5

5

5

In a typical week, how many days do you commute to campus?

5

5

5

4

3 days a week, twice a day on Tuesday and Thursdays

2

4

EveryDAY

5

4 days

4

5

3 days

3

3

5-6 days

4

5

4 days

4

4

None

5

6

In a typical week, how many days do you commute to campus?

3-4

Everyday

5

5

6

5

3.5

5

2

7

5

3

5

0

0

0

1

4 days

5

7

2

2

5

5

In a typical week, how many days do you commute to campus?

Every day

4

3

6

4

5

4

4

5

5

twice

4

3

6-8 times

4

3

4

4

4

3

2

3

5

3-4



In a typical week, how many days do you commute to campus?

5

4

4

4

3

7

5

4

5

6

4

6

2

5

4

4 days a week.

6days

4

4

5

4

5

4

4

In a typical week, how many days do you commute to campus?

4

5

3

4

Everyday

5

3

5

0

5 days

2

4

2

5

5

4

5days

4 times a week

4

2

5

5

6

2-3

In a typical week, how many days do you commute to campus?

5

4 days

5

5

2-3

7

31

5

5-6

5

5

7

5

5

7

2

3

3

3

7

2-3 days a week

5 days a week

5

5

In a typical week, how many days do you commute to campus?

2

5

5 days a week

2

2

4

4

5

5

4

Summer's

5 days

2-4

4-5

5

2

3 days

5

2

5

4 days/week

5

6

4

In a typical week, how many days do you commute to campus?

5

5

4

4

0

4

4 days

4

3

4

3

0

1

3

5

4

4

5

5 or 6

0

4 Days

4

5

5

In a typical week, how many days do you commute to campus?

5

0

3

4

4

3

4

2

three to four

5

4

0

4

5

6

5

Five days

4-5 days a week

5

3

5

0

4

4

In a typical week, how many days do you commute to campus?

monday through friday, 5

Two days

4

5

4

5

5 days a week

4

3

5

4

5

5

5-6

5

3-4

4 days

3

5

2

2

2

3

6

In a typical week, how many days do you commute to campus?

5

2

2

5

5

10

5

7

4

3

2

5

5

1

5

5

5

5

5

5

5

4 days

3

0



In a typical week, how many days do you commute to campus?

---

4 days

5

4

5

7

7

3

3-4

4

4 days

6

5

5

4

4

4

0

5

6

3-4

5

5

5

5

In a typical week, how many days do you commute to campus?

5

5

4

6

5 days

3

4

5

4

5

I commute to campus at least 4 days a week.

2 days

all the days

5

4

4

5

5

4

3

4

3

5

5

In a typical week, how many days do you commute to campus?

---

5 days

5

5

2

6

5

6

3

5

5 days

1

2

2

5

2

4

3-4 days

2

5-6

7

2

3

5

5

In a typical week, how many days do you commute to campus?

5

0

6 days

4

5

less than one

4

5

0

5

5

5

5

4

5

4

twice

4

5

5

4-5

5

6

At least five.

In a typical week, how many days do you commute to campus?

4

4

2x - 3x

4

2

4

3

4

2

4

5

every day

5

5

5

3

4

0

6

4

4

4

5

2

In a typical week, how many days do you commute to campus?

4

5 days a week

4

5

4

5

3

3

0

Five days

5

3

THREE

4

7

0

5

6

Five days

3

5

all

4

4

In a typical week, how many days do you commute to campus?

5

2

5

5

5

3

4

3-4

4-5

5 days

3

3

3

7

4 times (m-th)

2

5

5

3

3

4

2

4

four days

In a typical week, how many days do you commute to campus?

3

4

5

5

4

4

5

5

3

3

3

5

2

5

4

5

5

five

5

4

4

6

30

3



In a typical week, how many days do you commute to campus?

---

2

5 days

2

5

6

5

3

4

3

5

4

5

5

5

5

6

3

10 days

0

2

4 days

5

5

5

In a typical week, how many days do you commute to campus?

5

5

4-5 days

4

5

5

4

5

4

3

5

Five to six days

4

7

5

4

3

3-5

5

3 days a week

2 days

5

4

5

In a typical week, how many days do you commute to campus?

4

5

5

4

5

3

5-6 days

5 days

3

3

4

2

4

4

4

6 days

5

2

4

4-5

4 times a week

5

4

5 - 6 days a week

In a typical week, how many days do you commute to campus?

4-5

5

0

2

Every day

4 days a week 2 times a day

3

4

FOUR

4-5

3

7

5 Days

7

4

4

2

5

4

5 days a week

3 to 4

5

5

1

In a typical week, how many days do you commute to campus?

4

5

everyday

3

5

Every day of the week.

6

4

5

4

4

6 days

5-6

5

5

0

Every

4

2

5

5

3-4

5 days

5

In a typical week, how many days do you commute to campus?

4

0

3

4

5

4

5

5

4

5

0

5 days

3

5 days

5

all days

5

4

6

4

3

4-5x a week

4

6

In a typical week, how many days do you commute to campus?

4

5

5

3

5

3

2-3

5

4

4 days a week

4

5

5 days a week

5

2-3

3

5

3

4

5

6

4

5 days

5

In a typical week, how many days do you commute to campus?

---

Everyday

2

3

3

4

5 days a week

5

5

3

3

4

5

2

5

5-6 days a week

5

5

4



## Q21 - Please enter the approximate number of miles you travel one-way.

Please enter the approximate number of miles you travel one-way.

---

2

.5

2

9

2

1.2

1

3

3

0

1.4

2-4 depending on if I decide to walk or take the LOUIE Bus

25

2

1 mile

1.2

2

2

3

3

2

2 to 3 miles

Please enter the approximate number of miles you travel one-way.

1

5 miles

10

About .4-1 mile

0

1/4 of a mile

3 miles

8

1.2

1.5 miles

1 mile - 2 miles

3

1

1.5

1

2.4

2.5

1

60 miles from cottonwood

2

2

3

2

2

Please enter the approximate number of miles you travel one-way.

2

0.5

1

1

2 miles

2 miles

30 minutes travel

2

4

2

1

4

1.5

1

0.7 miles

2

4

10 mph

.3

1.6 miles (51 minute walk, 9 minute car ride)

2

0.5

2

1

Please enter the approximate number of miles you travel one-way.

0.5

2

4

1 mile

2

2-3

1.25

7 miles

2

0.4

2

10

1.5

8 miles

1.2

3

100

6 miles

5

4

2

2-3

1.2

3

Please enter the approximate number of miles you travel one-way.

1

2

5

1.9 miles

1.6 mi

2 miles

2

3

3

4 miles

1

1 mile

5

1

2

100

5

1

1

.5

3

3

4

.5

Please enter the approximate number of miles you travel one-way.

1

1

1.75

2

7

2

4

1

2

10

5

3.5

1.7

3

1.5

15

25

1.5 miles

7

2

1

0.25

6

4

Please enter the approximate number of miles you travel one-way.

---

Around 2

1.5

7

5

0.7

5

35

60

5

1.5

1

10 miles

3

1.5

3

1.7

3

7

1

3

2

2

4.5

.5

Please enter the approximate number of miles you travel one-way.

1

5

3.3

5

1.5

6

.5

1

1

1.5

15

1

1

1

6

1 mile

2

1

1

4 miles

2

62

1.5 miles

.5



Please enter the approximate number of miles you travel one-way.

3

3

12

3-4

4.5

5

5 miles

4

2

less than a mile

1

1.5

2

0.6

1

3

.3

1

2-3

3

2

.4

4

3

Please enter the approximate number of miles you travel one-way.

1

3

.5

0

10

5

at least a mile

5

1

3

1

1

1.8 miles

1

1.2

3 miles

3

2 miles

3

2

1 mile

0

2

1

Please enter the approximate number of miles you travel one-way.

---

3

1

1.5

2

6.5

3

1.5

0.75

1.2

0.7

15

15

10

5

1

5

2

1.7 miles

2

1

Around 1.5 miles

1

1

about 1 mile

Please enter the approximate number of miles you travel one-way.

---

3

.5

1

1

1

2

3 miles

1

0.5

5

1

3

.5

1

.5

4

1

3

2

1.5 miles

3

7.4

140

1.5

Please enter the approximate number of miles you travel one-way.

6

2

2

9

2

1

2

13 miles

2 miles

2 or 3 if walking

45

1mile

0.5

1

5

2

5

4-5

4

1

2 miles

4

4

3

Please enter the approximate number of miles you travel one-way.

1

1

3

30

4

3

5

1

2

1

1 mile

4

7

5

5

.5

1/4 a mile just to get to campus

1

4

.5

2 miles

5

1

3

Please enter the approximate number of miles you travel one-way.

2

5

.5

0

1

1.5

Less than a mile

2.5 rom my house to campus 10 min ride

4

3

3

2

2

0.2

15

about 5 miles

3

1

2 miles

1.5

5

8

1.5

4

Please enter the approximate number of miles you travel one-way.

5

1

2 miles

2

.2

.25

5

1 mile

2

1

1

11

1

2-3 miles

2

2

3.5 miles

5

3

1

10

1 mile

4

.6 miles



Please enter the approximate number of miles you travel one-way.

1

1.5

0.3

2

1.5

18

1

1

5

2

2

6

1

1.5

10

3 miles

2

1

2

122

1.5

0.5

At least 5 a day

1 mile

Please enter the approximate number of miles you travel one-way.

---

5

1

7

6

6

5

6

4

4 miles

1.20

2

2 miles

1

1

8

1.2

5

4.2 miles

2

60

2

1

2

1.6 miles

Please enter the approximate number of miles you travel one-way.

5

2

2

2.4mi

2

1.5

In one month maybe 80 miles

10

1

2.5

75

2

2

0.6 miles

1mile

1.5

0.5

1 mile

.5

1

3

1.1

1

3

Please enter the approximate number of miles you travel one-way.

0.5

3

1.5

8

.5

25

3

1 mile

4

1

1

6

0.5

2

19

5-10

3

5

2

3

1.3

5

3 miles

8 miles

Please enter the approximate number of miles you travel one-way.

50

1.5

10 miles

2

1

15

<1

0.5 miles

3

Don't know

1/2

1.5

1.5

1.5

.5

12

4

1

1-1.5

3 miles

2

8

1.5

5

Please enter the approximate number of miles you travel one-way.

---

About 3

2

2.5

1

7

4

7

10

14

1 mile

7

8

12

3

1 mile

10

2

2

0.5

2

2

1

4

1.5

Please enter the approximate number of miles you travel one-way.

3

1-2

0

1

10 miles

.5

6

1.4

3

0

1

1

1

1.5

3

1

3

0

2 Miles

3

2

3

1

7.5

Please enter the approximate number of miles you travel one-way.

3

1.5

8

1

15

1

1.5 miles

8

2

1

1.5

1

3

1

1.5 miles

1.5

1

1.5

1

0

3

5

3

4



Please enter the approximate number of miles you travel one-way.

---

5.5

5 miles

1

1

1.5

17.5 miles

2

2

1

2

0.25

6

2

5-10

1.5 miles

2

1

15

2

2

1-2

2

.5

1

Please enter the approximate number of miles you travel one-way.

1

1.33

2

5

10

3

2

2

2

12

5

2

2

0.7

3

.5

2.6

3

1

1 mile

4

0

4 miles

0.8

Please enter the approximate number of miles you travel one-way.

5

1

2

9

10

5

1

5 miles

7

2

2

6 miles

1.5 miles

2

1

2

.5

quarter mile

8

3

1 mile

1

10

10

Please enter the approximate number of miles you travel one-way.

1

2

3 miles

2

.5

2

15

3

approximately 2 miles

2 miles

2 miles

2

1

10

2.0

15

45

1.2

2.5

1

2

30

5 miles

2

Please enter the approximate number of miles you travel one-way.

2

60

1

5

3

5

8

1.5 miles

5

4

1 mile

0.5

~1

5

2miles

1

2

6

60

about 5

3

1.5

2

1

Please enter the approximate number of miles you travel one-way.

1 mile

4

1

half a mile

1

2

0

1

2

3

5

20

1

1.5

120 miles

200miles

1

2.5

1.5 miles

1

1

0. Always two way

5

1

Please enter the approximate number of miles you travel one-way.

5

2-3

5

1.5

5

3 miles

10

8-10

12

2

5

10

.75

5

1

0

2.4

2

.9

2

8

4

half a mile

about 0.7miles to first class from off campus

Please enter the approximate number of miles you travel one-way.

0.2

3

4

5

0

4

2

Three

.1

0.75

5

2

5

0

1

3

0.5-1mile

2

.75

5

6

1.5

1

5



Please enter the approximate number of miles you travel one-way.

7

1

2

2

1

6

3

10

10

2

1

2.5

1 mile

2

5

1

1

1

1.5

3

1 mile

a mile

8.2

3

Please enter the approximate number of miles you travel one-way.

2

1-2

2

2

4

20

2 miles

17

15

46

2

3

50

1

1.4

two

1

2

2

1

8

5

12

15 miles

Please enter the approximate number of miles you travel one-way.

1

2

2

2 miles

1

2

3

5

.25

18

3

7

3

5

2

1.5 miles

2

1

10

2

12

10

1

4

Please enter the approximate number of miles you travel one-way.

1

3

0.5 miles a day

2

2

1.5

4

7

1.5

6

5

1

1

10

25

1

1.5

.1

1 mile

1

6

0.5

1

1-2 depending on north or south

Please enter the approximate number of miles you travel one-way.

1

1

3

1-2

2

1

10

1

2

1

1.5

2

2

2

4

1

2.5 miles

maybe 5

1-2

5

4 miles

5

1

3

Please enter the approximate number of miles you travel one-way.

2

2 miles

1-2 miles

2

3

FIVE

1

10

4-5

1-1.5

0.25

2

2

10

2

2

about 1 or 2 miles a day

2

1

2

5

2

0.3

3

Please enter the approximate number of miles you travel one-way.

2

3

35

2-3

2

2

3

1.2

3

7

2

8

0.8

2

3.3

1

1

2

3

.5

5 Miles

2

5

3

Please enter the approximate number of miles you travel one-way.

2

3

5

6

1

1.2

1

1.5

1

5

2 miles

4

5

3

1

5

1

3

10 miles

3

1.5

15

10

1.5



Please enter the approximate number of miles you travel one-way.

---

>1

1-2

1

0.2 miles

2

1

1 mile

3

15

2 miles

1.5

10

2

2

3 miles

1.5

Maybe half a mile

1

1

2

1

.5 miles

.5

2

Please enter the approximate number of miles you travel one-way.

---

.5

7

2

25

15

2

7

1.5

5.2

3.2

15

2 miles one-way

1.5

7

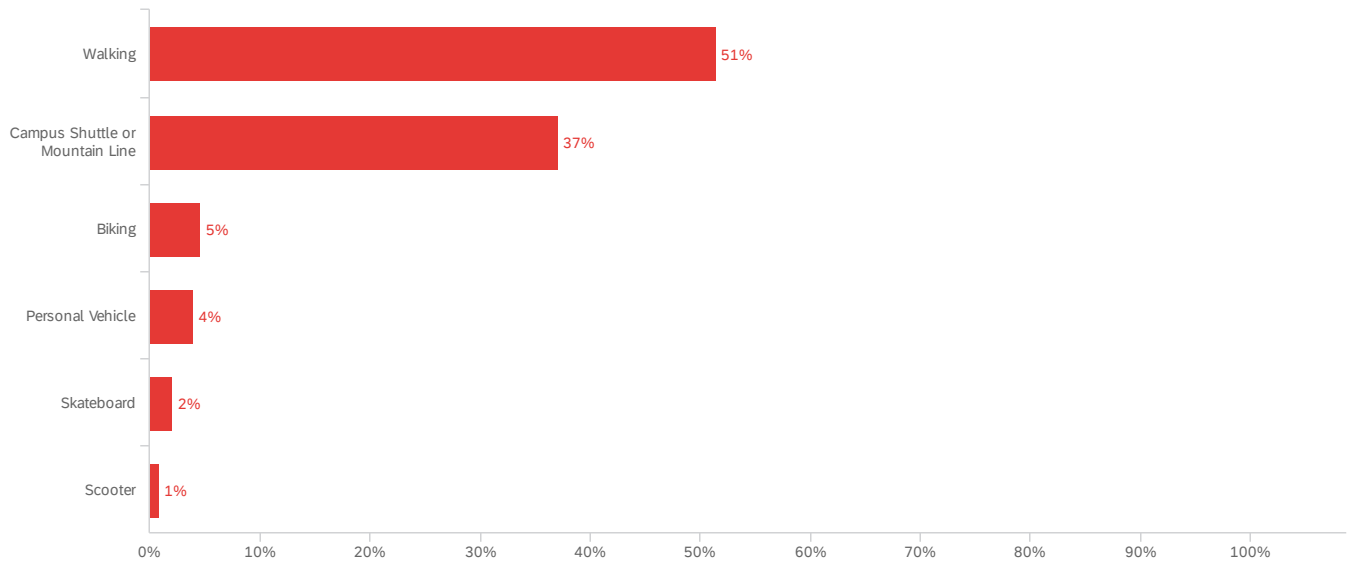
4 miles

1

1

1

## Q4 - What is your primary mode when travelling between locations on campus?

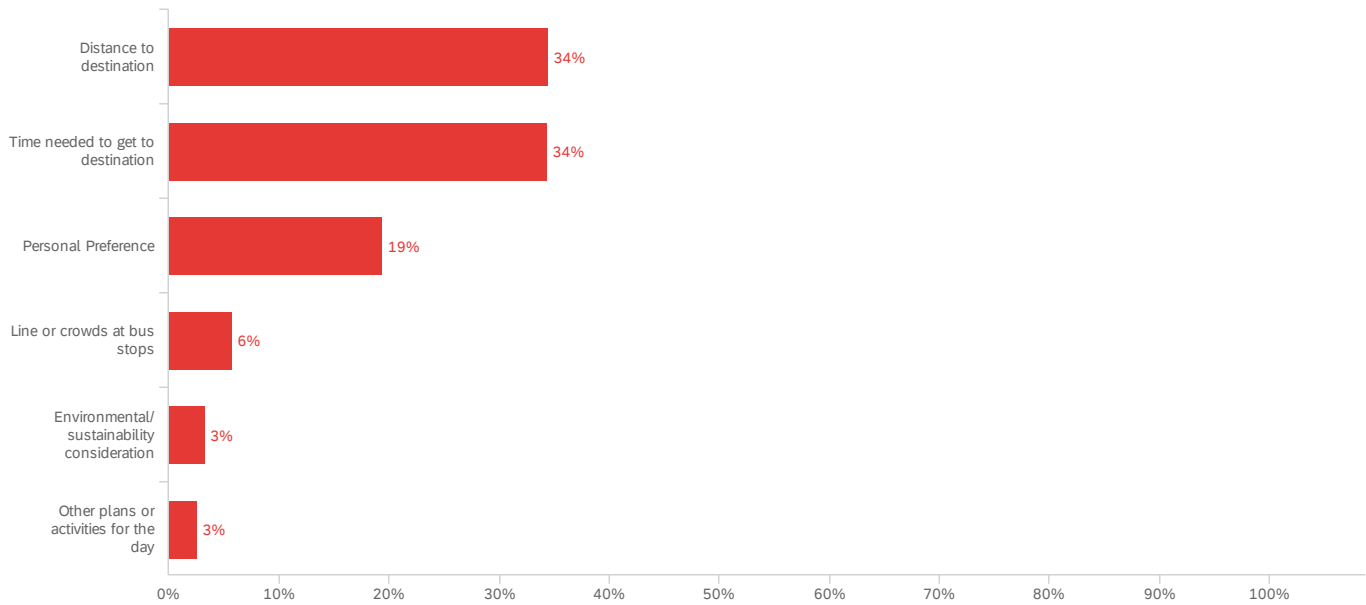


#	Field	Choice Count
1	Campus Shuttle or Mountain Line	37% 1004
2	Walking	51% 1393
3	Biking	5% 125
4	Skateboard	2% 56
5	Scooter	1% 23
6	Personal Vehicle	4% 107

2708

Showing rows 1 - 7 of 7

## Q4 - Which of these factors most influences your mode of travel?

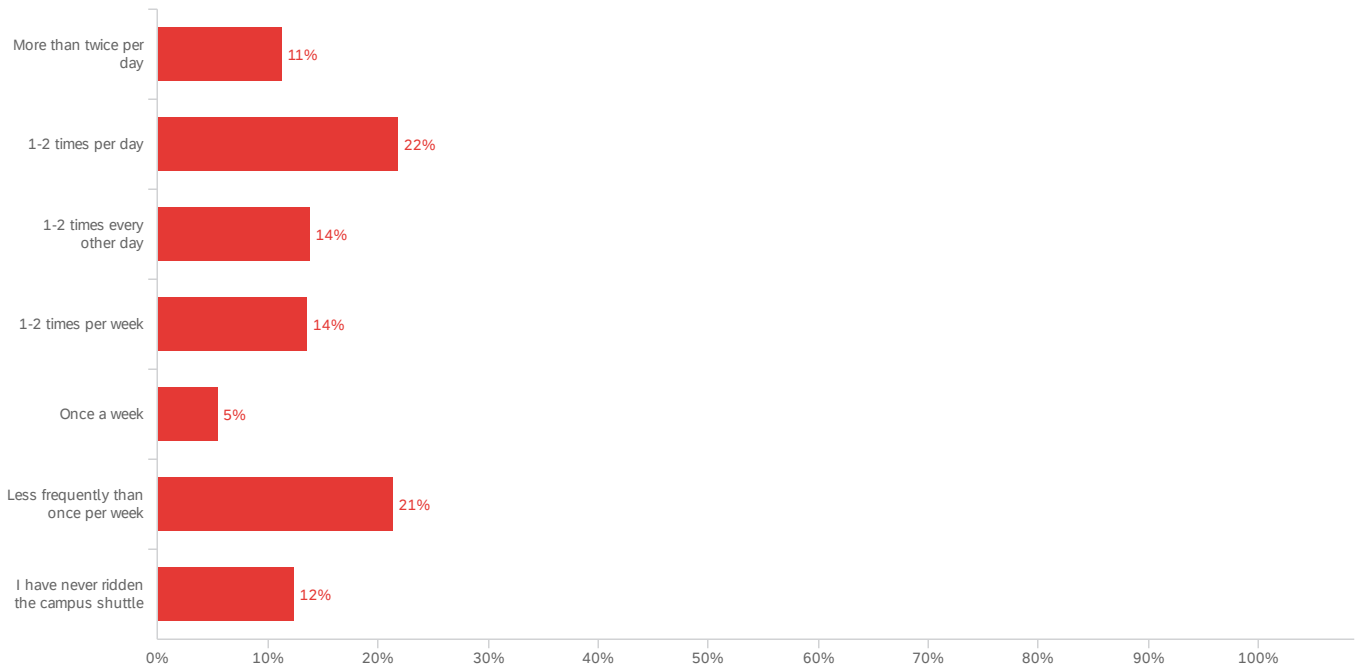


#	Field	Choice Count
1	Personal Preference	19% 525
2	Time needed to get to destination	34% 929
3	Distance to destination	34% 931
4	Other plans or activities for the day	3% 70
5	Line or crowds at bus stops	6% 156
6	Environmental/ sustainability consideration	3% 89

2700

Showing rows 1 - 7 of 7

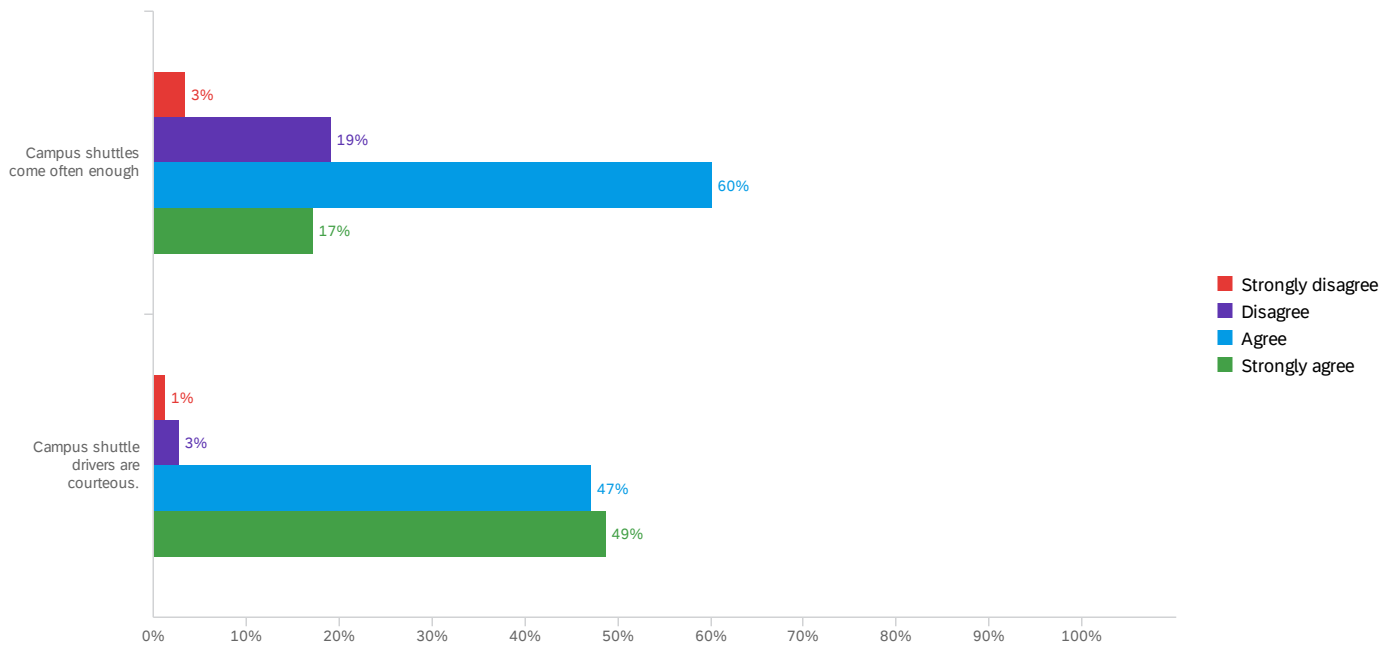
## Q5 - On average, how often do you ride the campus shuttle?



#	Field	Choice Count
1	More than twice per day	11% 306
2	1-2 times per day	22% 592
3	1-2 times every other day	14% 375
4	1-2 times per week	14% 368
5	Once a week	5% 148
6	Less frequently than once per week	21% 579
7	I have never ridden the campus shuttle	12% 336
		2704

Showing rows 1 - 8 of 8

Q6 - Please indicate your level of agreement with the following statements:

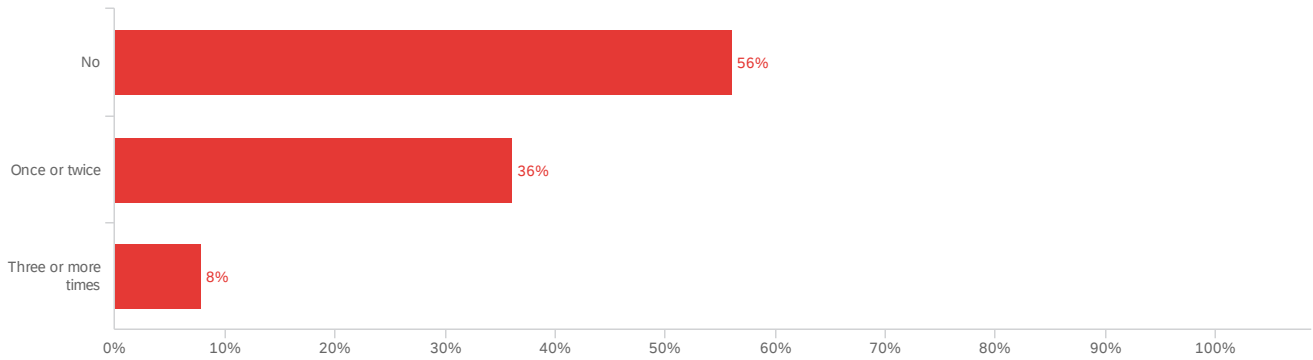


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
2	Campus shuttle drivers are courteous.	1.00	4.00	3.43	0.61	0.38	2,661
1	Campus shuttles come often enough	1.00	4.00	2.91	0.70	0.49	2,674

#	Field	Strongly disagree		Disagree		Agree		Strongly agree		Total
1	Campus shuttles come often enough	3%	92	19%	512	60%	1610	17%	460	2674
2	Campus shuttle drivers are courteous.	1%	34	3%	73	47%	1256	49%	1298	2661

Showing rows 1 - 2 of 2

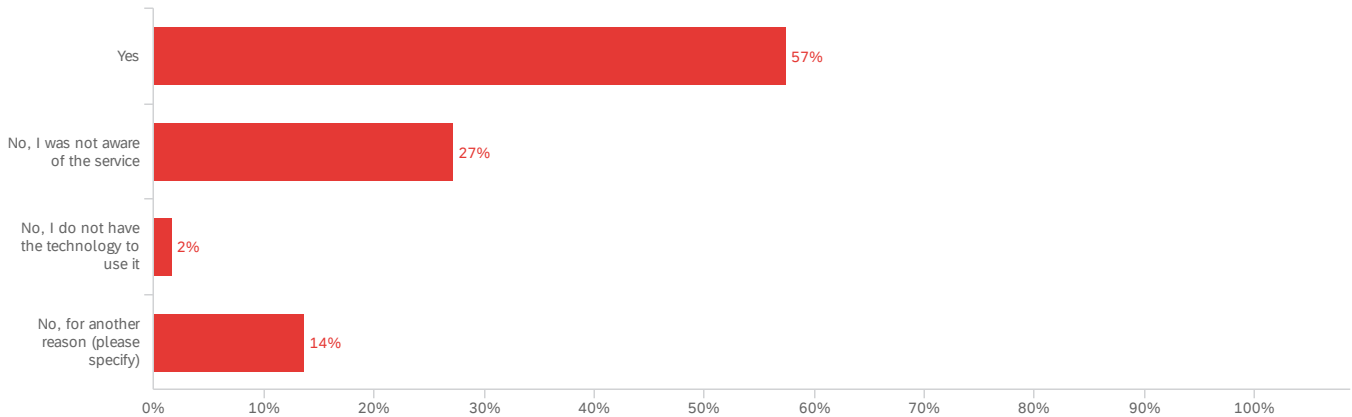
Q7 - This academic year, have you been late to class after waiting at the shuttle stop for at least 20 minutes when buses were full on Louie or Jacks routes between 7 am - 3 pm?



#	Field	Choice Count
1	No	56% 1506
2	Once or twice	36% 970
3	Three or more times	8% 210
		2686

Showing rows 1 - 4 of 4

Q8 - Do you use live GPS tracking system through the NAU app or online to find out when the next NAU bus will be arriving at your stop? For information visit <https://www.busgenius.com/map/nau> or the GONAU app.



#	Field	Choice Count
1	Yes	57% 1542
2	No, I was not aware of the service	27% 731
3	No, I do not have the technology to use it	2% 44
4	No, for another reason (please specify)	14% 367
		2684

Showing rows 1 - 5 of 5

Q10\_4\_TEXT - No, for another reason (please specify)

No, for another reason (please specify)

Too lazy to get it

Don't use

no space on phone

I assume a bus will be there

Just don't use it

does not work



No, for another reason (please specify)

Don't feel like I need it

It's a pain to use

Looking up the times for busses is sufficient

Doesn't work when I open it

It usually doesn't work

I know where to go

The tracking for the Mountain Line is more often miss than hit. For Louie and Jacks line, it's fine but unnecessary because they come more often..

I don't ride the bus

I only use the MountainLine Live Map

rarely works

I'm just too lazy to be honest, i hope for the best when it comes to buses

the city bus is the one that comes to my house

I have used the shuttle once.

just dont use it

confusing UI

I noticed when the bus comes out at the front

Often doesn't load

Connectivity issues

it's confusing

I have always known that was an option, but never knew what the service was called

I don't ride the shuttle

Don't want to

It's confusing and I don't always have service.

I just wait

No, for another reason (please specify)

---

I use my personal vehicle to commute to class

Not needed

does not see to work correctly so I don't bother

Takes forever to pull it up on my phone-- I only use it if I am on a time crunch to get somewhere and I need to be sure I am taking the correct route

It has been glitchy for me and will not let me see the times anymore

I used to use it a lot and loved it but started walking more

I'm walking

Connection issues on campus make it difficult to use sometimes, so I avoid it.

I perceive it not to be as convenient as the MLINE tracking, where you just text the stop number to a phone number and times are provided for when the next bus will arrive

I don't use it

Don't really need it

I don't ride the bus

Very unreliable and inaccurate

App doesn't work

Sometimes doesn't work

i don't use the bus

it doesn't seem to work when i go on it

it's not accurate

I have never used the bus

I do not use the Campus shuttle

pure laziness

Not always correct

I know there will be a bus.

I don't feel the need to check the bus schedule

No, for another reason (please specify)

---

It is almost never accurate.

My phone broke twice last year and have not reinstalled it. The app was a bit confusing and had confusing graphic design.

It never loads.

I don't use it because I don't ride the shuttle

I don't use the shuttles

The GPS system never works well and is not very accurate

lags

It does not matter during high volume class changing times because you will either get there first or you won't

dont ride on the bus

The app is slow

Usually not in a hurry, so just wait.

Don't want to

I found it was often not functioning when I tried to use it

In the past it has not worked

Sometimes my phone won't load the information or it's not accurate always.

Don't use the bus

I don't use the bus

I do not ride the bus so I don't really pay attention to the service. I am aware of it though.

I don't ride the bus

Never used it

The tracking system is unreliable and hard to use

I typically don't need to use the shuttle service.

Don't take the shuttle

I use mountainline to get to work, and track their busses online. Dont use the other bussed though.

No, for another reason (please specify)

---

Dont ride the bus

i'm too cold in the mornings to open an extra app i just wait, me looking at a gps won't change anything

I looked at the beginning of the year and the timing doesn't work for me so I haven't used the technology

No need

It's inaccurate

dont need to

My app will not load it for some reason

I don't take the shuttle.

I have never tried

It is not easily tracked. Hard to tell direction and location.

I don't use the bus system

I do not use the shuttle

I don't ride the bus

every time I go into the app it says the bus stop is not active

inconvenient

too many apps

sometimes

I knew about it but they come pretty regularly

Because I do not get on the NAU bus

It doesn't really work or make sense when I use it

It's confusing to use

i have not taken the shuttle

I know the schedule well enough to not need it

I couldn't find it but I'll use it now

No, for another reason (please specify)

---

I don't use it

dont use bus

I don't take the shuttle

I don't use the bus.

i dont ride the bus

because i dont ride the bus.

I don't typically wait for a bus.

Not Accurate

I don't ride the shuttle

I have not needed to use the buses this year.

It's not always the most update so there's no purpose using it.

I don't need to

don't need to anymore as a 2nd year student

Doesn't work

the GPS system never works

I don't use the busses

I don't use the shuttle

I'm not using the shuttle

difficult to use

I don't use the NAU bus

Don't ride bus

I don't take the bus

I don't use the bus

I am confused and don't have time to learn to use it

No, for another reason (please specify)

no i have a select few times but i usually just wait about 5-8 minutes for the next bus

I don't use the bus system.

Doesn't always load with campus WiFi

I have never used the bus

Don't use the bus

I just leave myself enough time and I remember which service will be at the bus stop when I get there.

I just don't use it

Phone cannot download it

I use to but the buses will either come later or earlier than anticipated on the gps

Don't ride shuttle

I doesn't seem to work on my phone

I prefer walking to my classes

I do not use the bus system often enough

I don't use bus often but when I do I text the number with the stop

Don't use the bus

don't need to

Crashes my phone

I don't use the NAU bus service

I don't use the bus.

I do not use the bus

I don't need to use it

I just choose to walk, so I have no need for this system.

Doesn't work sometimes

I do not use the NAU buses

No, for another reason (please specify)

---

I don't use these services often enough.

Lazy

Not needed based on my class locations

i know the routes and it doesnt make a difference

i text the number

don't need it

I can fairly expect the bus to be close enough at any given time so it's not super important to me to need to check up on its exact location

They were quick enough and I did not bother checking the location

don't use it

The app will not work on my phone and never loads.

It's scary and I'm technologically inept.

The app is too cumbersome to use

It does not work

haven't used the bus

not accurate

I trust that one will be coming soon. I get to the bus stop early enough that it has never been important to me.

Lags on my phone

generally unreliable or not useful as I will be waiting for a bus no matter what the app reads

I did, but for the past year at least, the apps have not worked for me

it is hard to access it from the NAUgo app

it didn't work

Unnecessary

I don't use the shuttle

it doesnt work

No, for another reason (please specify)

If I have to go from sbs all the way to Wettaw in 20 minutes it will be quicker to wait regardless of when it'll come

I don't use the bus

App is difficult to navigate

They are not user friendly nor accurate.

I trust that the buses will arrive every 5-10 minutes, so I don't give it much thought.

No need to?

I am only on campus at times when the bus comes every 5 minutes, so that's plenty often enough for me and I don't need to track the bus

I have no need to track NAU buses because I do not ride them.

I attend classes and work remotely due to my disability

I dont bother

the GPS tracker does not seem to work when I try to use it.

I dont ride the shuttle

confusing

I do use it now but I just found out about it about 2 weeks ago and I've been on campus for 3 years now.

not always reliable

Nau app is annoying to use

I prefer not to ride the bus

I just forget that this is an option to look at

I could never get the app to work and show the busses schedule for when they were arriving.

Just not needed

Tried using it once, that app did not work at all.

it is confusing

I didn't need to

I just wait



No, for another reason (please specify)

Don't use the system often enough to look

Don't use the bus often enough to need it

They come pretty often.

I can wait

dont know how to access it

Don't want it

I use transit

I try to use it through the app but it never loads. I have not been able to get the tracker to work once this year

I don't think to do it

the app on NAUGo was too slow and I don't like having to click through all the links to find the map

it never loads

I used to use it in previous years but got rid of it because I did not find it very necessary for myself. I deleted it when we went online and kind of forgot that it existed.

I don't use the bus

I don't use the campus bus

Does work very well or show accurate times

Wifi does not work at the end of the hill at SOuth Village so I am not able to

Sometimes the website doesn't work but I don't use the buses to travel places when on a schedule so I have time to wait for the bus.

i just wait for it

dont know how o use it

the app isn't very accurate

The tracker in app doesn't work

if im using the bus I have to wait no matter what time it's expected

The app does not work correctly at all

The system is sometimes hard to load

No, for another reason (please specify)

---

I just wait.

I haven't checked it out

My phone is full not trying to get more apps

I just don't.

don't care

I have it, never use it.

Sometimes, only at nighttime.

inconvenient

It's too confusing, I prefer to guess.

Dont ride the bus

I don't know how the website works

It's a clunky interface to use for a phone.

it's hard to use

I do not want to install NAU GO

It doesn't work a lot of the time

I don't think it's necessary for me

not helpful

app is funky

It might be my phone, but I just couldn't see anything

I'm just lazy.

I don't use the shuttle often enough

It's hard to read

The app is confusing and difficult to use as opposed to Mountain Line

I've given up trying to ride the bus as it is always full and if I wait for the next one I am late

No, for another reason (please specify)

---

The shuttles come regularly

I don't use the bus anymore but I used to

It does not give me accurate times

I just don't use it.

Limited cellular plan, cannot connect to wifi to check routes.

I could never figure out how to use the app

dont use the bus

I just wing it meaning if it comes late it comes late if it comes early then its early I don't mind

I don't use the bus because there is no stop at hilltop.

Doesn't work on my phone (not sure why, I have an iPhone 13 and the newest version of the app)

I Just wait for the bus to come

I just wait for it

I typically use the bus as my last option because I find it a little unreliable and I am usually on a time crunch

don't really need to use it

My phone doesn't have enough storage to download the app

I don't care to track it

I don't ride the bus

I don't take the bus

the gps tracking system isn't always accurate

Bad user experience

The bus comes often enough I figure there will be one on the way in the next 5 minutes

I don't usually worry about when the next bus is going to come.

it is really confusing to figure out

They aren't accurate or don't work well most times

No, for another reason (please specify)

don't use the bus

The cell service on campus is pretty bad

I don't need to do so.

I don't ride the bus

I just wait

I always just wait. Mere laziness

i text the number

It's usually fast so i don't check

I just wait without checking for times.

It is not always accurate

Never needed to use it

Knowing when the bus will arrive does not change my decision to wait at that stop

don't need it

I use text message service for MLINE

No

I just haven't bothered to use it

I just get to the bus stop early enough so it doesn't matter

The app is buggy

i don't ride the bus

don't ride the shuttle

I don't use the shuttles; no need

I just choose to wait it out with anticipation

I have the tech to use it but not the tech savvy.

it hasn't had that info recently

No, for another reason (please specify)

not necessary

I don't ride the transit

The tracking this semester has been working very poorly.

I don't use the bus

I didn't want to

I do not use the buses often enough to download the app

Too many apps, not enough storage space

NA

I don't ride the shuttle or bus

I have never taken a bus

I know that the bus will eventually come, and watching it makes it seem like a longer wait

i've used it a few times, not every time

I don't want another app on my phone.

Doesn't work most of the time

n/a

I don't use the bus

Just don't want to

If I use a campus bus it's because it came before the mline

Tracking the bus via GPS won't make it arrive sooner, so I just wait.

Don't use buses

i just don't have the app

Don't really use the busses lol

Never ridden bus

I do not use the shuttle

No, for another reason (please specify)

---

No bad connection on campus

Don't care enough to check, I know they come very often

Don't know how to use it

No I just wait for the bus to come also I tried to use the tracker once but it wouldn't work on my phone w/o downloading the app first

The app doesn't work well.

Do not use the bus

just don't use it

I take mountain line outside of frequent NAU service hours.

I don't use the campus shuttle

wifi is too weak at bus stop

I never take the bus.

Dont have app

Not accurate

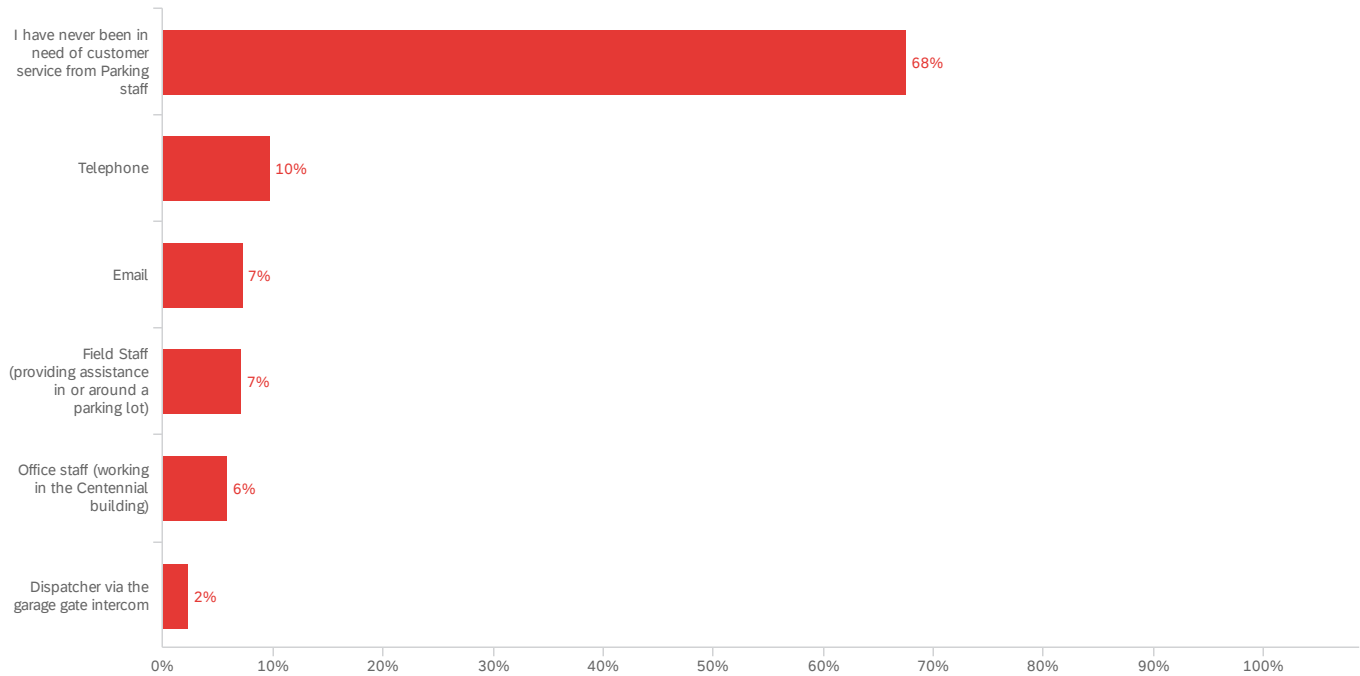
Haven't used it

I used to use it however I stopped because it was super buggy

I don't use the shuttle

## Q9 - What customer service interaction have you predominately encountered with

### Parking staff?

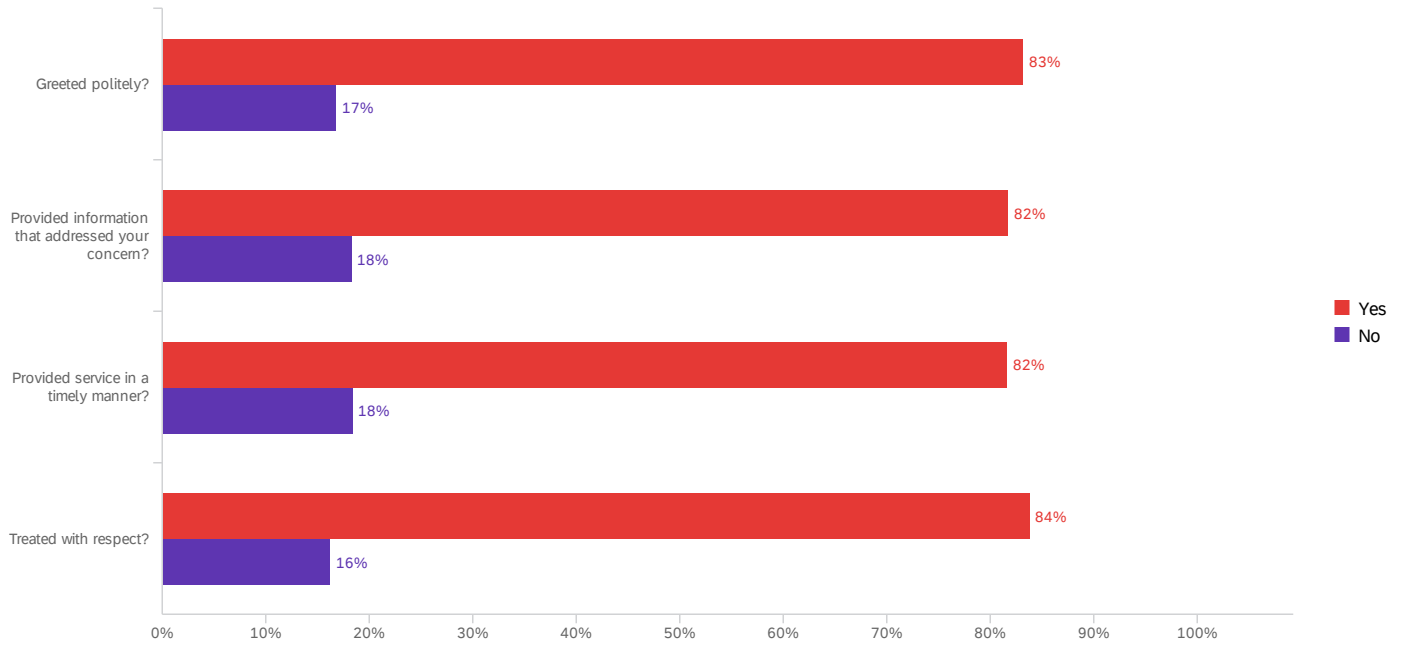


#	Field	Choice Count
1	Field Staff (providing assistance in or around a parking lot)	7% 192
2	Office staff (working in the Centennial building)	6% 158
3	Dispatcher via the garage gate intercom	2% 63
4	Telephone	10% 261
5	Email	7% 195
6	I have never been in need of customer service from Parking staff	68% 1811

2680

Showing rows 1 - 7 of 7

Q10 - Thinking about the last time you received customer service from Parking staff via the method you selected in the prior question, were you...

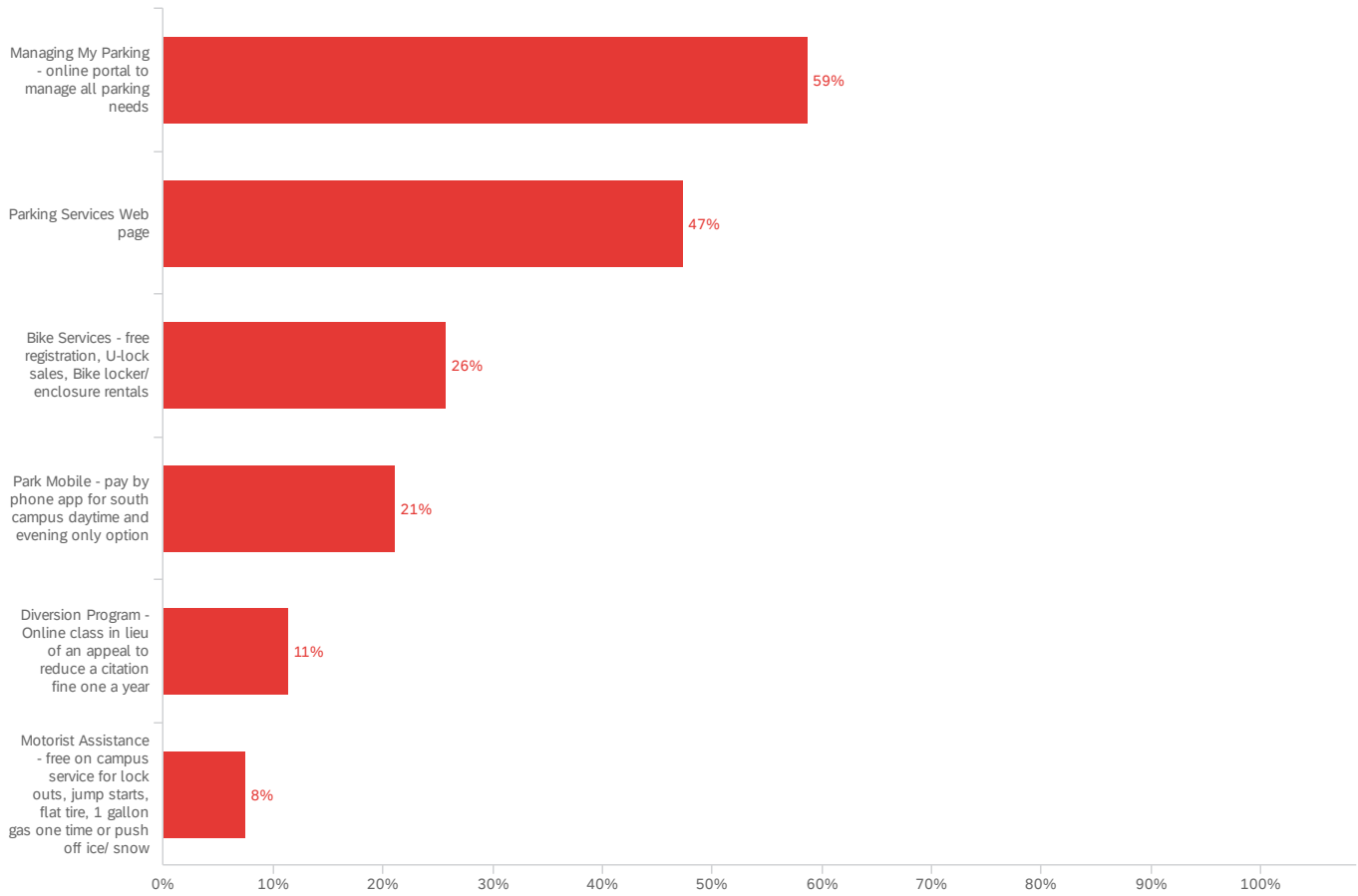


#	Field	Yes	No	Total
1	Greeted politely?	83% 1787	17% 361	2148
2	Provided information that addressed your concern?	82% 1750	18% 391	2141
3	Provided service in a timely manner?	82% 1747	18% 393	2140
4	Treated with respect?	84% 1792	16% 347	2139

Showing rows 1 - 4 of 4



Q11 - Parking Services strives to provide a wide array of options to better serve the campus community. Please indicate all that you are aware of or have used.




#	Field	Choice Count
1	Managing My Parking - online portal to manage all parking needs	34% 1226
2	Diversion Program - Online class in lieu of an appeal to reduce a citation fine one a year	7% 238
3	Parking Services Web page	28% 989
4	Bike Services - free registration, U-lock sales, Bike locker/ enclosure rentals	15% 538
5	Motorist Assistance - free on campus service for lock outs, jump starts, flat tire, 1 gallon gas one time or push off ice/ snow	4% 157
6	Park Mobile - pay by phone app for south campus daytime and evening only option	12% 441

3589


Showing rows 1 - 7 of 7

Academic Load

  
No results to show

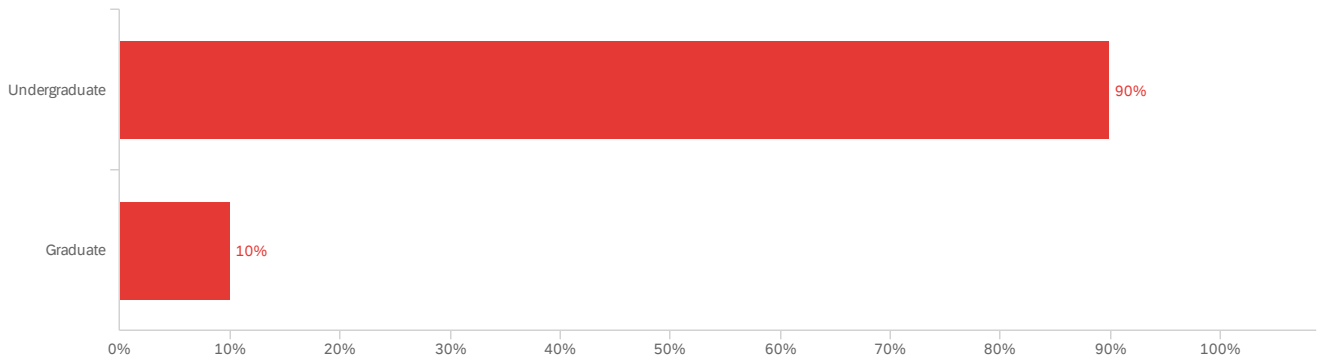
  
No results to show

Academic Level Begin of Term

  
No results to show

  
No results to show

# Career



#	Field	Choice Count
Undergraduate	Undergraduate	90% 2491
Graduate	Graduate	10% 278

2769

Showing rows 1 - 3 of 3

## Gender




No results to show




No results to show

IPEDS Ethnicity

  
No results to show


  
No results to show

Primary Academic College

  
No results to show

  
No results to show

AZ Residency


  
No results to show

  
No results to show




# Age

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Age	0.00	0.00	0.00	0.00	0.00	0

  
No results to show

Age Group

  
No results to show

  
No results to show

**End of Report**