

To: University Community
From: NYU Procurement
Date: April 1st, 2015
Re: Policies and Procedures Manual updates

Please find attached the 21st edition of the Purchasing Policies and Procedures Manual. The Manual has been updated to the 21st edition to reflect the changes listed below which are additions to the Manual. These changes went into effect on March 31st, 2015.

Changes to the Purchasing Policies and Procedures Manual:

Page 11 Procedure Number 120: REQUEST FOR BID – GENERAL

Additions:

2. *Purchase Requisitions for expense for construction related expenditures that are not already covered by an NYU negotiated agreement that total less than \$25,000 shall not require multiple price quotations.*

4. *Purchase Requisitions for construction related capital expenditures totaling \$100,000 or less shall not require multiple price quotations.*

New York University

Date: April 1st, 2015
To: University Community
From: AVP Purchasing & Supply Services
Subject: Purchasing Policies and Procedures Manual
Twenty-first Edition

This Policies and Procedures Manual has been prepared to provide information about the University's purchasing requirements and Purchasing & Supply Services. Its various sections address the responsibilities of the Requisitioner, the Procurement Officer, and the Recipient of purchased products and services. The procedures also cover the use of i-Buy, Purchasing Card (\$2500 limit) and Low Dollar Orders (\$2500 limit), all decentralized systems for handling low-dollar purchases. i-Buy is an electronic marketplace that integrates with Purchasing & Supply Services' e-Requisitioning System to provide an on-line shopping experience with selected NYU suppliers.

This Manual also provides information about the University's and Purchasing & Supply Services' Environmental Purchasing Policy and Environmental Philosophy and Practices. For more information about the University's sustainability initiatives, visit <http://www.nyu.edu/about/sustainability/>

From time to time procedures will be added and/or deleted, and others updated. You should also refer to the University's Business Expense Policy located on the Controller's Division website at <http://www.nyu.edu/financial.services/cdv/> for details of NYU's standard finance policies.

If you are connected to NYU-NET or NYU Home (Work Tab), you can connect to the Purchasing & Supply Services home page located at www.nyu.edu/purchasing.services. The Purchasing & Supply Services home page offers quick access to information including i-Buy, NYU Purchasing Policies and Procedures, Who's Who, Key Programs, Key Suppliers, Frequently Asked Questions and much more.

Purchasing & Supply Services also publishes an electronic newsletter (Dollars & Sense) that focuses on announcing new agreements, new procedures, and other items of interest to the University Community.

If you would like to visit the Purchasing & Supply Services Office and/or need additional information on the policies and procedures described in this manual, please contact our office for an appointment.

SUBJECT:

ORGANIZATION OF POLICIES AND PROCEDURES MANUAL

APPLIES TO ALL DEPARTMENTS

Procedure No. P100	Purchasing Policy – General
Procedure No. P105	Purchasing & Supply Services Files & Log
Procedure No. P110	Purchase Requisitions
Procedure No. P120	Request for Bid
Procedure No. P130	Purchase Orders
Procedure No. P140	Change Orders
Procedure No. P150	i-Buy Orders
Procedure No. P160	Low Dollar Order
Procedure No. P165	Environmental Philosophy and Practices
Procedure No. P166	Environmental Purchasing Policy
Procedure No. P170	Purchasing Card
Procedure No. P180	University Business Travel
Procedure No. P190	Scholar Travel Procedure
Procedure No. P200	Receiving Shipments
Procedure No. P210	Advertising Media Policy
Procedure No. P220	Printing
Procedure No. P230	Emergency Procurement
Procedure No. P240	Supplier Performance or Product Complaints
Procedure No. P250	Diversity Classifications

SUBJECT:

PURCHASING POLICY - GENERAL

APPLIES TO ALL DEPARTMENTS

NYU Purchasing & Supply Services (a department within the Financial Operations and Treasury Division), with the exceptions noted hereafter, has been given the responsibility by the Trustees of New York University to purchase goods and services on behalf of the University, which includes the selection of supplier, negotiation of price, and assurance of quality and delivery. It is also responsible for the development of standards, specifications, materials and systems, in conjunction with the user departments. Purchasing & Supply Services is additionally responsible for advising user departments on the availability and value of materials and services in the marketplace. Purchasing & Supply Services functions as an agent for the University and its role is considered fiduciary.

Purchasing & Supply Services' mission is to directly support the University's educational, environmental and administrative needs, by assisting faculty and staff to obtain high quality products and services at the lowest cost possible and in a timely manner. The University encourages competition among suppliers in providing goods and services to the University, thereby assuring that the mix of quality, service, and price best matches the stated needs of New York University's programs and activities. This Purchasing Policies and Procedures Manual has been developed to provide guidance to departmental personnel on the proper procedures to follow when an acquisition is deemed necessary and to assist NYU personnel in their procurement related activities. Any goods and/or services purchased with University funds or University-managed funds (i.e. Sponsored Research Accounts) are bound by the policies and procedures included in this manual.

NYU Purchasing & Supply Services is obligated by federal regulations to maintain a formal procurement system. Its purchasing files are subject to audit by federal agencies and must include proper documentation (i.e. purchase orders, contract negotiations, bid awards, sole source justifications, etc.). Each school and administrative unit is required to submit a Purchase Requisition to Purchasing & Supply Services prior to the purchase of products and services exceeding \$1000 per order, unless another authorized mechanism such as i-Buy, the Purchasing Card or as outlined in the NYU Business Expense Policy is used. Suppliers providing products and services, exceeding \$1000, without the benefit of a Purchase Order or authorized mechanism may never receive payment.

In general, Purchasing & Supply Services does not have responsibility in the following areas: the purchase, sale, or lease of real estate, which are handled by the Real Estate Department; the design, construction, or alteration of the physical plant, which is handled by the Office of Construction Management (OCM) and the procurement of books and periodicals for the University Library. The Purchasing Card (\$2500 limit) and Low Dollar Orders (\$2500 limit) can be used by departments for handling low-dollar purchases. Purchases of \$2500 or less are not processed by Purchasing & Supply Services unless via i-Buy or Low Dollar Order.

New York University is exempt from sales tax in certain states, including New York State. A tax exemption certificate is available from Purchasing & Supply Services or the Controller's Office, and should be used in conjunction with any purchase made by the University.

All contracts or agreements associated with a Purchase Order must be signed by Purchasing & Supply Services. Individual departments or schools are not permitted to sign contracts or agreements on behalf of the University. Contracts, proposals, or letters of intent that are signed and returned to suppliers directly by a department may be disclaimed by the University and may lead to legal liability in the event they lack appropriate contractual safeguards.

SUBJECT:

STANDARDS AND ETHICS

APPLIES TO PURCHASING & SUPPLY SERVICES

Purchasing & Supply Services subscribes to the following standards and ethics:

1. To consider first the interests of New York University in all its transactions and to carry out and believe in its established policies and objectives.
2. To buy without prejudice, seeking to obtain the maximum ultimate value for each dollar of expenditure; recognizing that value represents a combination of quality, service, and price.
3. To be receptive to competent counsel from colleagues and to be guided by such counsel without impairing the dignity and responsibility of the position.
4. To accord a prompt and courteous reception, so far as conditions will permit, to all who call on a legitimate business mission.
5. To demand honesty in sales representation whether offered through the medium of a verbal or written statement, an advertisement or a sample of the product.
6. To avoid misleading behavior and be willing to negotiate on any major controversies.
7. To cooperate with trade and industrial associations, governmental and private agencies, engaged in the promotion and development of sound business methods.
8. To counsel and assist fellow procurement officers in the performance of their duties, whenever occasion permits.
9. University policy strictly prohibits the receipt of any personal gifts, gratuities, premiums or other incentives by all employees under any circumstances. We prefer that incentives be expressed in acceptable business terms, e.g., quality, service, and price.
10. To receive no bribes, in the form of money or otherwise, and to denounce all forms of bribery.
11. To abide by the Conflict-of-Interest Policy, adopted by the Board of Trustees of New York University May 5, 1980 as amended through September 15, 1980.

SUBJECT:

BUY, LEASE, RENT

APPLIES TO PURCHASING & SUPPLY SERVICES

The decision to buy, lease, or rent is made on an individual case basis. The factors considered are purchase price, maintenance/service costs, life expectancy of equipment, obsolescence, cash flow, interest rates, and funding source.

The vast majority of the University's equipment is purchased outright; therefore the lease of an item is the exception. The decision to lease with capital funds is determined by the Finance-Budget Office. The decision to lease with expense funds is determined by the individual school or administrative unit budget center manager with advice from Purchasing. In general, equipment costing less than \$100,000 would not be leased.

Where the duration of need is highly questionable or known to be very short, items may be rented. This would apply to such items as copiers, personal computers for temporary use, equipment for special events and the like.

SUBJECT:

PURCHASING & SUPPLY SERVICES FILES AND LOGS

APPLIES TO ALL DEPARTMENTS

Various records are maintained in Purchasing & Supply Services for efficient performance of procurement functions. Most of these records are maintained electronically on the e-Req/i-Buy System. Paper files, for common use, are also maintained centrally to provide access to Purchasing & Supply Services personnel.

The use of these records is explained in the various Policy and Procedure Manual sections.

Operations

Maintain the following records:

1. **Purchase Requisition Log**

Electronically transmitted requisitions are recorded automatically. Information includes:

- a) Inquiry Number
- b) Date of Receipt
- c) Approval Level Names

2. **Procurement Package**

This file is maintained electronically and physically in Purchase Order number sequence and contains all the documents pertaining to the Purchase Order:

- a) Purchase Requisition
- b) Quotations received from the suppliers
- c) Quotation Tabulation Sheet
- d) Purchase Order and Change Orders, if any
- e) Copies of Agreement/Contract

3. **Cross Index Files** (*Electronic*)

4. **Supplier Lists** (*Electronic*)

List is compiled and updated by the Procurement Officers. The supplier file contains a field that identifies firms recognized as disadvantaged: HUBzone, small business, minority, and woman owned. It also identifies those firms that do not qualify as one of the protected categories.

SUBJECT:

PURCHASE REQUISITIONS – GENERAL RULES

APPLIES TO ALL DEPARTMENTS

1. The Purchase Requisition is used for requesting that Purchasing & Supply Services purchase materials, parts, supplies, equipment or other services. It is also used to request the establishment of a Blanket Order to handle the repetitive purchase of products or services.
2. Purchase Requisitions are submitted electronically via the e-Req/i-Buy System whereby the System assigns an inquiry number automatically.
3. The Requisitioning Department is responsible for providing a complete chartfield (up to 22 digits), utilizing the appropriate account, fund, organization, program and project for the product or service requested, and applicable approvals. The e-Req/i-Buy System checks FAME for validity of chartfield and funding availability, if applicable, at each approval level. A Purchase Requisition cannot be submitted to Purchasing & Supply Services unless the chartfield is valid and funding is currently available.
4. In the case of recurring demand for product or service by a user department, Purchasing & Supply Services can take action to place such an item on a Blanket Order. Each purchase has a unit price limit of \$2500. Departments must accurately assess the grand total amount on the Blanket Order. A Blanket Order should not be increased by more than 20% from the original grand total amount. The grand total amount is only an estimate and is not a commitment to the supplier that this amount will be spent. In certain circumstances a procurement card may be used in lieu of a Blanket Order. Departments are encouraged to use NYU i-Buy in lieu of Blanket Orders whenever feasible.
5. Departments shall anticipate their requirements to allow adequate lead time for processing and delivery. Item descriptions should be complete and accurate. The use of brand names should be considered descriptive rather than restrictive.
6. When only a particular brand name or supplier is acceptable to the requisitioning department, the Purchase Requisition will be accompanied by a memo signed by an appropriate authority. The memo will state the reason why no substitute is acceptable. Such cases will normally arise for proprietary items, specialty, and standardized equipment. The memo does not guarantee that the proposed supplier will be selected. Purchasing & Supply Services may contact the requestor in situations where the justification for a sole/single source is in question and other alternatives appear to be available to meet the department's needs.
7. Purchases totaling \$2500 and less should be handled via i-Buy, Purchasing Card, Low Dollar Order, or appropriate Accounts Payable form.
8. The requisitioning department is responsible for the approval of requisitions in e-Req. Requisitions are approved using an approval hierarchy of pre-assigned departmental individuals in the e-Req system. Requisitions under \$2500 may be self-approved, that is, the requestor and the final approver can be the same individual if the requestor has a final approval dollar threshold that is at least \$2500. NO Requisition over \$2500 can be self-approved. The requestor and final approver must be different individuals.

SUBJECT:

ORIGINATING PURCHASE REQUISITIONS

APPLIES TO ALL DEPARTMENTS

A. Material Received

None: Process starts with recognition of need for an item or service in any department.

B. Operations

1. Prepare a Purchase Requisition via the e-Req/i-Buy System. The System will check Purchase Requisition for chartfield validity and current funding availability. Electronically attach any quotes you may have solicited from a supplier or any other necessary documentation pertaining to the request.

The requisition will show:

- a) Name of Requestor: Person for whom the materials/services are being ordered.
 - b) Tel. Ext: Requisitioner's telephone extension.
 - c) Date Typed: Pre-populated by System.
 - d) Date Required (allow sufficient time for processing and delivery; refrain from using ASAP or RUSH).
 - e) Budget year to be charged. Chartfield up to 22 characters. If using more than one chartfield, indicate all chartfields and appropriate distribution.
 - f) Ship To: Pre-populated by System based on each user's profile. If an Alternate Ship to Location is required it should be indicated in the Top or Bottom Notes field of the Purchase Requisition.
 - g) Supplier's Name & Address is selected from the existing System database or, if not in the database, entered manually.
 - h) Item No: Pre-populated by System starting with number 1.
 - i) Quantity: Number of units required
 - j) Item Description: Provide a complete and accurate description of item being requisitioned. Include those characteristics which distinguish one item from another; refer to catalog numbers, specifications, etc. Please include any other charges that may apply such as freight or installation.
 - k) Unit Price: Estimated price per unit.
 - l) Total Cost: Quantity times unit price which is calculated by System.
 - m) Grand Total: Sum of all totals, plus any known charges (e.g. freight, installation, etc.), which is calculated by System based on the information entered by user.
2. Route to authorizing persons for approval, of which some schools/divisions may have a drop down box for selecting approval person for routing purposes. E-mail notification is sent to Approver. Each user can be assigned a dollar threshold amount that defines their approval level. Approval workflow is managed by assigned school/division business managers.
 3. Authorized person checks justification of purchase and authorize taking into consideration budget provisions and expenditures to date, if necessary. Approve Purchase Requisition or, if necessary, return electronically to end user for more information.
 4. Requisitions that are greater than \$2500 in value require the original requestor and final approver to be different individuals. Requisitions greater than \$2500 cannot be self-approved. An approval hierarchy between the requestor and final approver must be in place for any requisition over \$2500 to be approved.

C. Disposition

Electronic Purchase Requisition transmitted to Purchasing & Supply Services. If the e-Req/i-Buy System indicates that the chartfield is not valid or has insufficient funding, the Purchase Requisition cannot be submitted until validity/funding is rectified.

SUBJECT:

INITIAL PROCESSING OF PURCHASE REQUISITIONS

APPLIES TO PURCHASING & SUPPLY SERVICES

A. Material Received

Electronic Purchase Requisition is received from authorizing department.

B. Disposition

1. Electronic Purchase Requisition and any electronic attachments are input by the Requisitioner and are electronically transmitted and received.
2. Electronically assign Purchase Requisition to the appropriate Procurement Officer according to the commodity requested and provide the Procurement Officer with a paper copy of the Electronic Purchase Requisition and any relevant material that may have been received by FAX.

SUBJECT:

REQUEST FOR BID - GENERAL

APPLIES TO PURCHASING & SUPPLY SERVICES

1. Request for Quotation (RFQ) is the means of conveying to prospective suppliers a list and description of materials, supplies, and equipment specifications that the Requisitioner desires to order, and invites price quotations (bids) from suppliers. The RFQ also requires that the supplier confirm that they are not currently debarred, suspended, or proposed for debarment by any federal entity and to advise the University of any change in their status, should one occur.
2. The RFQ is originated by the Procurement Officer assigned to the particular Purchase Requisition.
3. In general, there are three forms of invitation to bid:
 - a) Request for Quotation (RFQ) Form - which, with varied sets of terms and conditions, can be used for both open market purchases and for establishing a Blanket Order electronically transmitted through e-Req/i-Buy System.
 - b) Verbal, through an interview or by telephone. Verbal price quotations are electronically recorded in the supplier quotation field. At the discretion of the Procurement Officer, bidders may be asked to confirm their verbal quotations in writing (usually a FAX or email transmission).
 - c) Letter form to be individually designed for the purchase of any special materials, equipment, or services.
4. Selection of Bidders - The list of qualified suppliers, by procurement class, as currently used and updated by Purchasing & Supply Services.

Notes:

1. Purchase Requisitions that total less than \$10,000 shall not require a Procurement Officer to solicit multiple price quotations*. Prices confirmed by either a written quotation or by a verbal confirmation prior to placing an order. Procurement Officers (at their discretion) may obtain additional quotations for comparison purposes.
2. Purchase Requisitions for expense for construction related expenditures that are not already covered by an NYU negotiated agreement that total less than \$25,000 shall not require multiple price quotations.
3. Purchase Requisitions between \$10,000 & \$99,999 shall require a Procurement Officer to solicit a minimum of three price quotations.
4. Purchase Requisitions for construction related capital expenditures totaling \$100,000 or less shall not require multiple price quotations.
5. Purchase Requisitions equal to or above \$100,000 require a Procurement Officer to solicit a minimum of four price quotations.
6. When the Request for Bid process is not applicable, a Justification Sheet is completed by the Procurement Officer.
7. i-Buy orders are not subject to Purchasing's bid thresholds since the i-Buy marketplace contains suppliers with whom the University has negotiated contract pricing.

* For Printing Services (Printing Program) please refer to Procedure Number P220.

SUBJECT:

REQUEST FOR BIDS

APPLIES TO PURCHASING & SUPPLY SERVICES

A. Material Received

1. Purchase Requisition (electronic)

B. Operations

1. Purchase Requisition is electronically assigned to appropriate Procurement Officer.
2. Procurement Officer edits Purchase Requisition to prepare a Request for Quotation (RFQ)
 - a) Correct description, specification, quantities, etc.
 - b) Terms and Conditions-standard and/or any additional special terms.
 - c) Suppliers selected for receiving quotations.
 - d) Final date for submitting quotations - allowing sufficient time for supplier to respond.

C. Disposition

1. Send (electronically, email, fax, mail, messenger) the RFQ to the selected suppliers.

Note: Prices, on occasion, may be solicited by contacting the supplier verbally and recording the price and the supplier's representative's name.

SUBJECT:

BID OPENING & SELECTION OF SUPPLIER

APPLIES TO PURCHASING & SUPPLY SERVICES

This procedure is applicable to (1) the receiving and recording of supplier price quotations in response to a Request for Quotation (RFQ) and (2) the selection process. It pertains to bidding actions for either the establishment of a Blanket Order, an open market purchase, or commodity pricing agreement.

Operations

1. Quotations are received and electronically recorded and tabulated.
2. The Procurement Officer evaluates the quotes and checks for supplier responsiveness to, or deviations from the Purchase Requisition and the original specifications. Comments (if any) are entered in the comment field of the electronic bid form along with the recommendation of the Procurement Officer. The Procurement Officer's recommendation is based on price and other factors (i.e. delivery time, etc.). When the bid due date is reached the best qualifying bidder is awarded the contract, based on price, delivery date, and other mitigating circumstances. Where deviations from the specifications occur, the Procurement Officer must make a judgment recommendation and cite reasons.
3. The Procurement Officer prepares a Purchase Order and orders totaling \$25,000 or more are reviewed by a manager* before they are issued to the supplier.

***Note:** Or those individuals with titles of equivalent authority.

SUBJECT:

PREPARATION OF PURCHASE ORDERS – GENERAL

APPLIES TO PURCHASING & SUPPLY SERVICES

1. A Purchase Order is used to contract with the suppliers for materials, parts, supplies, equipment and services totaling \$1000 and more. In addition to being a contract document, it serves as a means of forwarding accounting and expense charging information and file records.
2. The form covers all open market purchases resulting from bidding or other means of supplier selection and for placing orders against Commodity/Agreements and Blanket Orders established by Purchasing & Supply Services.
3. The Purchase Order will be issued only by Purchasing & Supply Services.
4. Purchase Orders totaling less than \$25,000 may be approved and issued with the Procurement Officer's authority, and do not require additional managerial approval. Purchases totaling \$25,000 and more require the approval of a manager. i-Buy orders issued by Procurement Officers which total \$25,000 or more do not require managerial approval.
5. Purchases totaling less than \$1000 are generally not processed by Purchasing & Supply Services (except via i-Buy or Low Dollar Order).
6. Purchase of goods and certain services totaling \$2500 and less may be handled via Purchasing Card.
7. Purchase of goods and services totaling \$2500 and less may be handled via the Low Dollar Order option. Departments are encouraged to use NYU i-Buy in lieu of Low Dollar orders whenever feasible.
8. Blanket Orders should be requested by a department to handle repetitive purchase of products or services. Each purchase has a unit price limit of \$2500. Departments are encouraged to use NYU i-BUY in lieu of Blanket Orders whenever feasible.
9. i-Buy orders do not have a minimum or maximum amount limitation.

SUBJECT:

PREPARATION OF PURCHASE ORDERS

APPLIES TO PURCHASING & SUPPLY SERVICES

A. Material Received

1. A Purchase Requisition requesting procurement of item(s).
2. Information on award made to the selected supplier after bidding procedure or other negotiations.

B. Operations

1. Procurement Officer prepares a Purchase Order showing:
 - a) Purchase Order Number: System generated
 - b) Date: Pre-populated by System
 - c) Supplier No: Pre-populated by system at time of Supplier selection
 - d) Supplier's name and address: Selected from System database
 - e) Shipping Terms or Charges
 - f) Terms (payment terms): Pre-populated by System upon Supplier selection
 - g) Delivery Date (date required or agreed upon)
 - h) Delivery Location (ship to): If different than the Ship to Location on the Purchase Requisition
 - i) Inquiry Number: Pre-populated by System
 - j) Procurement Officer's Name: Pre-populated by System
 - k) Ship to Location: Pre-populated by System from Purchase Requisition
 - l) Chartfield (Identifies type of fund): Pre-populated by System from Purchase Requisition
 - m) Item No: Pre-populated by System starting with number 1.
 - n) Quantity ordered (number of units & unit size, e.g., dozen, gallon, etc.)
 - o) Description (accurate, concise, refer to specification or catalog # where possible)
 - p) Unit Price (quoted or negotiated, actual item price)
 - q) Total Cost: Quantity times unit price which is calculated by System.
 - r) Grand Total: Sum of all totals, plus any known charges (e.g. freight, installation, etc.) which is calculated by System based on the information entered by Procurement Officer.
2. The Procurement Officer signs the Purchase Order. If the order is \$10,000 or more it is countersigned by a manager.
3. Purchase Order is checked for fund availability (if applicable).

C. Disposition

1. Transmit to supplier.
2. Copy for procurement package.
3. Copy provided to Requisitioning department.

SUBJECT:

ORIGINATION PURCHASE ORDER CHANGE REQUEST

APPLIES TO ALL DEPARTMENTS

Requests for changes to a Purchase Order already issued can originate from several sources:

1. The Requisitioner
2. The Procurement Officer
3. Accounts Payable Department
4. The Supplier

A. Material Received

None: A Purchase Order change requirement is recognized and initiates the process.

B. Operations

1. The Originator prepares a Change Order Request via the e-Req/i-Buy System. The change order request is approved electronically, chartfields are validated, and funding checked in the same manner as the Electronic Purchase Requisition.

The Purchase Order Change Request Form will show:

- a) Purchase Order Number: pre-populated by System
 - b) Supplier Name: pre-populated by System
 - c) Department Name: pre-populated by System
 - d) Date: pre-populated by System
 - e) Name of Person Requesting Change: pre-populated by System
 - f) Extension: pre-populated by System
 - g) E-mail: pre-populated by System
 - h) Department Fax: pre-populated by System
 - i) New Amount on P.O. (if any): pre-populated by System
 - j) Specify Increase Amount, Decrease Amount or No Change in Amount
 - k) Reason for Change (be specific and attach any supporting documents)
 - l) Amount & Chartfield to be charged or if the change is for a Change in Chartfield specify the old chartfield and the new chartfield.
2. Submit to authorizing person for approval. Approval routing the same as the Purchase Requisition.

Authorizing Person

3. Check justification of change and approve or return to requestor for more information.

C. Disposition

1. The Change Order Request becomes part of permanent file of the purchasing package.

SUBJECT:

PROCEDURE FOR CHANGE ORDER

APPLIES TO PURCHASING & SUPPLY SERVICES

Changes to an existing Purchase Order are made by issuing a Change Order. Only Purchasing & Supply Services is authorized to issue a Change Order for carrying out changes in its provisions.

The changes may refer to price, quantities ordered, terms and conditions, delivery point, etc. As a result of these or any other changes, the chartfield information may also have to be altered. All changes will be clearly documented on the Change Order.

A. Material Received

1. Change Order Request received from the department asking for a change, or originated by Procurement Officer.
2. Request from supplier for changes in the provisions of the Purchase Order.
3. Any error (typographical or otherwise) discovered by Purchasing & Supply Services, necessitating a change in the Purchase Order.

B. Operations

The authorized individual prepares a Change Order by utilizing the Change Order module of the electronic system and adding and/or deleting information as needed.

In cases where there is a change in information the changes will be specifically noted. The system will automatically add a suffix number to the previous order or change order (i.e., -1, -2, -3, etc.).

Toward the bottom of the Purchase Order form, the financial impact of the change shall be summarized, e.g.

Original Order Total	\$5,850
Increase	250
New Adjusted Total	\$6,100

In case of extensive changes, all information from the original Purchase Order should be reproduced on the Change Order.

C. Disposition

Copies are distributed in the same manner as the original Purchase Order.

Note: If the invoice has already been paid, the Requisitioning Department should notify the Controller's Office directly if the change pertains to the chartfield only.

SUBJECT:

ORIGINATING I-BUY ORDERS

APPLIES TO ALL DEPARTMENTS

A. Material Received

None: Process starts with recognition of need for an item or service in any department.

B. Operations

1. Log-in to the e-Req System to access i-Buy. i-Buy is an electronic marketplace that integrates with the e-Req System to provide an on-line shopping experience with selected NYU suppliers. Using a “hosted” and/or “punch-out” supplier search for the required item(s). Create a shopping cart and submit to the e-Req/i-Buy System. The e-Req/i-Buy System will automatically create a Purchase Requisition(s) for each supplier(s). The System will check for chartfield validity and current funding availability.

The requisition will show:

- a) Name of Requestor: Person for whom the materials/services are being ordered.
 - b) Tel. Ext.: Requisitioner’s telephone extension.
 - c) Date Typed: Pre-populated by System.
 - d) Budget year to be charged. Chartfield up to 22 characters. If using more than one chartfield, indicate all chartfields and appropriate distribution.
 - e) Ship To: Pre-populated by System based on each user’s profile.
 - f) Supplier’s Name & Address is selected from the i-Buy marketplace.
 - g) Item No: Pre-populated by i-Buy.
 - h) Quantity: Number of units required
 - i) Item Description: Pre-populated by i-Buy
 - j) Unit Price: Price per unit. Pre-populated by i-Buy.
 - k) Total Cost: Quantity times unit price which is calculated by System.
 - l) Grand Total: Sum of all totals.
2. Route to authorizing persons for approval, of which some schools/divisions may have a drop down box for selecting approval person for routing purposes. E-mail notification is sent to Approver. Each user can be assigned a dollar threshold amount that defines their approval level. Approval workflow is managed by assigned school/division business managers.
 3. Check justification of purchase and authorize taking into consideration budget provisions and expenditures to date. Approve Purchase Requisition or, if necessary, return electronically to end user for more information.
 4. After the Purchase Requisition is approved by the departmental administrator a Purchase Order is immediately transmitted directly to the i-Buy supplier, without review/handling by Purchasing & Supply Services. All i-Buy Purchase Orders begin with the prefix “E”. The Purchase Order will also be checked for fund availability before it is released to the supplier.
 5. i-Buy orders are not subject to Purchasing’s bid thresholds since the i-Buy marketplace contains suppliers with whom the University has negotiated contract pricing.
 6. i-Buy orders do not have a minimum or maximum amount limitation.
 7. i-Buy Requisitions that are greater than \$2500 in value require the original requestor and final approver to be different individuals. Requisitions greater than \$2500 cannot be self-approved. An approval hierarchy between the requestor and final approver must be in place for any I-buy order over \$2500 to be approved.

C. Disposition

1. Transmit to supplier
2. Copy retained in e-Req/i-Buy System
3. Copy provided to Requesting Department via email

SUBJECT:

LOW DOLLAR ORDER – POLICY

APPLIES TO ALL DEPARTMENTS

A. Purpose

The purpose of this procedure is to set forth an on-line ordering method for the acquisition of goods or services totaling \$2,500 and less. The Low Dollar Order form is a Purchase Order issued thorough the e-Req System on a direct basis to a supplier by the department administrator. Low Dollar Orders can only be issued to available suppliers in the E-Req System. The system will check for chartfield validity and current funding availability before it can be issued to the supplier. Low Dollar Orders cannot be issued to i-Buy suppliers.

A Low Dollar Oder may not be used for the purchase of goods and services listed below:

- All expenditures for personnel services (consultants, temporary employment etc).
- Office supplies available through Staples, i-Buy, or the NYU Bookstores.
- Rentals where the total rental exceeds the Low Dollar Order limitation.
- Building maintenance and/or repairs handled by a NYU Facilities Manager.
- To establish a Blanket Order.
- Items disallowed under a sponsor's regulations.
- Travel & Entertainment
- i-Buy Suppliers
- Expenditures that involve the signing of a contract or agreement.
- Expenditures for items prohibited by other directive.

Note: Abuses of the system, e.g., issuing multiple Low Dollar Orders to circumvent the system or the buying of unauthorized items will result in revocation of the Low Dollar Order System for any unit involved in such practices. The issuing department is responsible for contacting the supplier to obtain the correct pricing (including any estimated shipping charges) before the LDO is issued.

B. Operations

1. Log-in to the e-Req System. Click on Create Low Dollar Order button to create a Low Dollar Order.

The requisition will show:

- a) Name of Requestor: Person for whom the materials/services are being ordered.
- b) Tel. Ext.: Requisitioner's telephone extension.
- c) Date/Time Created: Pre-populated by System.
- d) Budget year to be charged. Chartfield up to 22 characters. If using more than one chartfield, indicate all chartfields and appropriate distribution.
- e) Ship To: Pre-populated by System based on each user's profile.
- f) Supplier's Name & Address is selected from the Supplier Lookup.
- g) Item No.
- h) Quantity
- i) Item Description.
- j) Unit Price: Price per unit.
- k) Total Cost: Quantity times unit price which is calculated by System.
- l) Grand Total: Sum of all totals – cannot exceed \$2500.

2. Route to authorizing persons for approval, of which some schools/divisions may have a drop down box for selecting approval person for routing purposes. E-mail notification is sent to the Approver. Approval workflow is managed by assigned school/division business managers.

3. Approver checks justification of purchase and authorize taking into consideration budget provisions and expenditures to date, if necessary, approve Low Dollar Order or, if necessary, return electronically to the end user for more information.

4. After the Low Dollar Order is approved by the departmental administrator a Low Dollar Order is auto-faxed directly to supplier, without review/handling by Purchasing & Supply Services. All Low Dollar Orders begin with the prefix "L.

C. Disposition

1. Auto-faxed to supplier by e-Req System.
2. Copy retained in e-Req System.
3. Copy provided to Requesting Department via email.

SUBJECT:

PURCHASING & SUPPLY SERVICES DIVISIONAL ENVIRONMENTAL PHILOSOPHY

Purchasing & Supply Services is comprised of Purchasing & Supply Services, Asset Management, Reprographics and Logistics and Distribution Services. The Division is committed to the environmental performance of the University's supply chain by promoting the use of environmentally preferable products while also adhering to the principals of price, performance and availability.

Definitions

Environmental Purchasing gives consideration to environmental factors in procurement decisions; this includes the raw materials used to create the product, reusable/recycled materials over virgin materials, packaging, distribution, energy consumption, maintenance, reuse, and/or disposal.

Purchasing & Supply Services

Department Purpose

Purchasing & Supply Services' mission is to support the University's needs by assisting faculty and staff in obtaining quality environmentally preferable products and services, at the lowest cost and in a timely manner.

Environmental Purchasing

The purpose of Environmental Purchasing is to encourage the purchase/use of eco-friendly products in order to minimize negative environmental impact.

Example of Environmental Practice

1. Paperless online requisitioning and ordering system.

Asset Management

Department Purpose

Asset Management maintains the University inventory of capital equipment and offers quality surplus items to the University Community.

Example of Environmental Practice

Inspects surplus furniture/equipment and arranges for reuse by all University departments and not-for-profit organizations.

Reprographics

Department Purpose

Reprographics is the University's copy center. Services include copying, document imaging, stationery, flyers, posters, graphic design, addressing, etc.

Example of Environmental Practice

- The use of recycled paper for almost all copy jobs.

Logistics and Distribution Services

Department Purpose

Logistics and Distribution Services processes the University's incoming, outgoing, interoffice, and intercampus mail.

Examples of Environmental Practices

- Stays abreast of changes in Postal legislation and regulations in order to minimize increases in rates and is committed to reducing handling and receipt of as many paper items as possible.
- Logistics and Distribution Services is engaged in an on-going effort to reduce the number of catalogs and unsolicited mail received and handled.

SUBJECT:

ENVIRONMENTAL PURCHASING POLICY

APPLIES TO ALL DEPARTMENTS

A. Purpose

New York University is committed to responsible stewardship of the environment. The purpose of this policy is to support the University's sustainability and stewardship effort by providing guidelines, information, and resources for the purchase of products that have the least negative impact on the environment to the greatest extent practicable.

B. Departmental Responsibilities

To develop and maintain information regarding environmentally preferred products and to inform their own staff about the University's environmental initiatives. The Purchasing & Supply Services web site at: www.nyu.edu/purchasing.services has a page dedicated to "green" purchasing initiatives:
see Purchasing Green link.

C. Best Practices and Procurement Strategies

1. **Reduce waste:** Purchase products made from recycled materials and materials that can be reused. Use recycled paper and office supplies and remanufactured toner cartridges in lieu of virgin items.
2. **Purchase durable and reusable goods:** Consider a product's estimated life span, energy, maintenance, consumable supplies, and disposal costs. Some suppliers will take back used items when new ones are purchased.
3. **Order products less frequently or in bulk:** This is especially true for office supplies.
4. **Surplus:** Asset Management will effectively redistribute or dispose of surplus property. For information visit: www.nyu.edu/asset

D. Procure products certified to meet sustainability standards, whenever practicable

- (1) **Paper and Forest Products:**
 - a. Chlorine Free Products Association www.chlorinefreeproducts.org
 - b. Forest Stewardship Council www.fsc.org
- (2) **Electronics and Appliances:**
 - a. Energy Star www.energystar.gov/purchasing
 - b. Electronic Product Environmental Assessment Tool (EPEAT) - www.epeat.net
- (3) **Cross-sector:**
 - a. Environmental Choice www.ecologo.org
 - b. Green Guard www.greenguard.org
 - c. Green Seal www.greenseal.org
 - d. Scientific Certification Systems www.scsglobalservices.com
- (4) **Renewable Energy:**
 - a. Green-e www.green-e.org
- (5) **Building Practices and Indoor Air Quality:**
 - a. Green Building Council (LEED) www.usgbc.org/leed

E. Purchase remanufactured products and refurbish existing products

It is less expensive to buy remanufactured toner cartridges than OEM cartridges, less expensive to upgrade existing computers than replace, and it is less expensive to repair, rather than replace, carpet.

F. Purchase products containing fewer toxic constituents

Products with fewer or no toxic chemicals can reduce hazardous waste disposal, future liability concerns, and the risk of occupational exposure and spills.

G. Reduce paper use

Set printers and copiers to the default duplex mode.

1. Utilize technology to send and store information electronically. E-mail documents instead of faxing or shipping hardcopies and electronic document storage instead of storing hard copies.

H. Guidelines and Recommendations

Purchasing & Supply Services will make every effort to secure contracts with suppliers that are socially and environmentally conscientious, and certified green.

1. NYU will promote the use of recycled and other environmentally preferable products.
2. Purchase recycled and environmentally preferable products whenever practicable.
Departments should only purchase hybrid or alternative fuel vehicles.

I. Socially Responsible/Ethical Purchasing Standards

A commitment to sustainability and safe and healthy workplaces for the people who make the products.

For additional information regarding the importance of ethical purchasing:

1. VeritA© (www.verite.org)
2. Workers Rights Consortium (www.workersrights.org)
3. Silicon Valley Toxics Coalition (www.svtc.org)

J. Glossary

1. **Certification:** Official document or seal providing evidence and details of something that is authentic and verified by a third party.
2. **Environmentally Preferable Products:** Products having a lesser impact on human health and the environment. Consider raw materials acquisition, production, manufacturing, packaging, distribution, reuse, operation, maintenance, and/or disposal when choosing a product.
3. **Extended Producer Responsibility (EPR):** Suppliers taking responsibility for the environmental impacts of their products life cycle; especially the take-back, recycle, and disposal.
4. **Green Purchasing:** Giving preference to environmentally friendlier products when quality and price are equivalent.
5. **Greenwashing:** Disinformation disseminated by an organization so as to present an environmentally responsible public image.
6. **Life Cycle Cost Analysis:** The economic evaluation technique that determines the total cost of owning and operating equipment or a building.
7. **Life Cycle Evaluation:** Evaluation of the major environmental impacts in each life-cycle stage of a product category including resource extraction, production, distribution, use, and eventual disposal or recycling. The evaluation considers energy, resource use, and emissions to air, water, and land, as well as other environmental and health impacts.
8. **Rechargeable:** To replenish the amount of electric power in something, especially a battery.
9. **Recycle:** To reprocess and reuse used material.
10. **Recycled Products:** Manufactured with waste material that has been recovered or diverted from solid waste. Recycled material may be derived from post-consumer waste, industrial scrap, manufacturing waste, or other waste that would otherwise ended up in a land fill.
11. **Sustainability:** Meeting today's needs without compromising the ability of future generations to satisfy their needs.
12. **Waste Prevention:** Eliminate or reduce the amount or toxicity of materials before they enter the waste stream.

SUBJECT:

PURCHASING CARD

APPLIES TO ALL DEPARTMENTS

The Purchasing Card is a University liability charge card issued to an employee of NYU for the purpose of making authorized purchases on the University's behalf. The Purchasing Card has a maximum transaction limit of \$2500. A monthly spending limit is determined by the Card Administrator of the department. Each Cardholder and Card Administrator must complete the on-line training session in order to establish a Purchasing Card program in their department or issue a card to an individual. Each Cardholder and Card Administrator is bound by the policies and procedures outlined in the Purchasing Card Policies & Procedures Guide available on the Purchasing & Supply Services website at www.nyu.edu/purchasing.services. If a Purchasing Card program does not currently exist in your department, approval must be obtained from the Budget Officer of your School/Division.

SUBJECT:

NYU REIMBURSABLE TRAVEL RESERVATIONS/EXPENSES**A. Purpose**

To establish a procedure for booking and registration of NYU Travel

B. Scope

This procedure applies to (reimbursable) NYU travel

C. Operations (Travel, Booking, and Registration)

NYU Traveler was created to provide the NYU community with the tools and services for their travel needs. The NYU Community is encouraged to book or register all travel via NYU Traveler (<http://www.nyu.edu/nyutraveler>). When booking or registering through NYU Traveler, your travel plans will be automatically connected to Worldcue, a traveler safety service NYU has enlisted. Worldcue provides you with alerts and information of potential disruptions to your itinerary during your travels and enables the University to contact you to render aid in the event of an emergency. For more information, visit <http://www.nyu.edu/nyutraveler>. Travel expenses (Tickets, Hotel Reservations, Rental Cars, Meals, and other business travel expenses) can be charged to the traveler's personal credit card.

- Travelers should check with their School/Department administrative and/or budget office for the name of their appropriate departmental representative and any specific policies. Individuals who travel on University business are responsible for verifying availability of funds, permissibility of expenses, and obtaining necessary approval prior to incurring expenses.
- Travelers utilizing NYU Traveler seeking reimbursement must keep a copy of the travel invoice (travelers will receive this documentation by email after completing travel reservations). It is important to retain documentation for submission to Accounts Payable (AP).
- Travelers seeking reimbursement must submit a copy of their boarding pass (for air or rail travel).
- NYU Travel Card applications are available through Purchasing & Supply Services.

Summary

NYU travel and entertainment policy, including reimbursement, not specifically covered in this manual are covered by the NYU Business Expenses Policy and the Expense Reimbursement Policy available on the [Controller's Division Website](http://www.nyu.edu/financial.services/cdv/) (<http://www.nyu.edu/financial.services/cdv/>).

SUBJECT:

STUDENT SCHOLARS TOUR GROUP TRAVEL RESERVATIONS/ ARRANGEMENTS

APPLIES TO STUDENT GROUP TRAVEL

A. Purpose

To establish a procedure for securing Student Group Travel ONLY. The New York University Travel Services Guidelines and Procedures (Procedure Number P180) applies to all other forms of University business and group travel. (A group is 15 or more people taking a trip together). Travel arrangements for air and/or hotel only should be arranged using the Business Travel Account (BTA).

B. Scope

This procedure applies to student group travel.

C. Operations

1. Purchase Requisitions must be prepared for the purchase of travel and tour arrangements/ accommodations much the same as for any other purchase. There are, however, some slight deviations.
 - a) Purchase Requisitions should be submitted no less than 60 days prior to trip; the earlier the better. (Sufficient lead time is needed to ensure best rates.) Suggest a travel agency (more than one may be suggested) and Purchasing & Supply Services will obtain written price quotations from the Requisitioner's suggested agencies.
 - or
 - b) The School and/or student groups may obtain price quotations directly from NYU insurance approved travel agencies. A minimum of three written price quotations is required. The requisition is submitted along with the quotations. If an award is recommended to other than the lowest price quotation, specific reasons must be included.

2. In the description portal of the Purchase Requisition, provide the following information:
 - a) Size of group
 - b) Reason for trip
 - c) Length of trip
 - d) Date of trip - when they want to travel
 - e) Destination - one location, or various cities in program
 - f) Scope of program - airfare, hotel, sightseeing, meals, etc.
 - g) Estimate budget
 - h) Past history of group - what do they like to do?
 - i) Does entire group travel together?
 - j) How many escorts / faculty accompany group
 - k) Are any "frees" to be costed into program - if so, how many?
 - l) Room requirements - singles, doubles, and triples

3. Additional Information / Requirements / Recommendations:

- a) All travel providers doing business with NYU must carry University required insurance. The selection of bidders is limited to those agencies having approved insurance certificates on file with NYU Risk Management & Insurance Department.
- b) It is preferable that a written specification be provided to all agents quoting to ensure that agencies are quoting on equal trips.
- c) It is advisable to notify each prospective agency that multiple agencies are quoting on the same trip.
- d) All quotations must be in writing and if prepayments or deposits are required they must be stipulated on either the quotation or Purchase Requisition. A pro-forma invoice is required.
- e) Agencies must be advised that they may not hold space in the name of their agency. Space may be held in the University's name only.
- f) Log all NYU travel into NYU Traveler.

SUBJECT:

RECEIVING COMPLETE SHIPMENTS

APPLIES TO ALL DEPARTMENTS

A. Material Received

1. Shipments from suppliers, with freight bills, bills of lading, packing slips, shipping orders, or other documentation.

B. Operations

1. Examine the shipment (count, weigh or measure merchandise, as applicable) to assure all items are in good condition. Notify Purchasing & Supply Services of damaged merchandise, shortages, incorrect shipments, etc.
2. Inspect Supplier's documentation and compare with Purchase Order copy.
3. Sign document as confirmation of receipt for the supplier's representative or truck driver, if any is required.

SUBJECT:

RECEIVING PARTIAL SHIPMENTS

APPLIES TO ALL DEPARTMENTS

Departments receiving a partial delivery can arrange for processing payment.

A. Material Received

1. Information about partial shipment from documents accompanying the materials, or
2. On receipt of merchandise the receiving department checks the delivery against the department Purchase Order and observes that the shipment is not complete, or
3. Shipment is received and no Purchase Order copies are in department files.

B. Operations

1. Examine the shipment (count, weigh or measure merchandise, as applicable) to assure all items are in good condition. Notify Purchasing & Supply Services of damaged merchandise, shortages, incorrect shipments, etc.
2. Inspect Supplier's documentation and compare with department Purchase Order copies. If no Purchase Order copies are in the department files, contact Purchasing & Supply Services for a copy.
3. Sign document as confirmation of receipt for the supplier's representative or truck driver, if any is required.

SUBJECT:

ADVERTISING MEDIA POLICY

New York University has authorized the Office of Advertising & Publications Services to be the sole Procurement Officer of advertising media. The office of A&P will provide full execution of all media requests including: research, negotiate the best price available, create, produce, and traffic advertising. A&P does not provide this service for the Schools of Law or SCPS.

For further information regarding the Advertising Media Policy, please contact the Office of Advertising & Publications at 212-998-6800.

SUBJECT:

PURCHASE OF PRINTING, COPYING, GRAPHIC & MAILING SERVICES

APPLIES TO ALL DEPARTMENTS

Print and copy jobs exceeding \$1,000 can be purchased through Reprographics, Purchasing & Supply Services, or Advertising & Publications. These departments are responsible for obtaining comparative price quotations and awarding business, in accordance with this and other University Purchasing Procedures. To eliminate the need to refer to individual procurement procedures, the following outlines the University's requirements, and the process, for the purchase of printing, and its related services.

Printing

Printing and copying projects are initiated by submitting a Requisition prior to purchase, as follows: Reprographics Requisitions and/or Purchase Requisitions for printing/copying, are submitted to Reprographics or Purchasing & Supply Services; Publications Requisitions are submitted to Advertising & Publications. Standard University letterhead and business cards can be obtained via e-Req/i-Buy or Reprographics. When a printing job cannot be produced in-house it will be obtained from a qualified commercial source.

Suppliers receiving an opportunity to price quote are selected from a limited number of approved/contract printing firms (Printing Program) that are currently awarded contracts by Purchasing & Supply Services.

The forms of quotation are:

1. Supplier Quotation Form (written - detailing all aspects of the particular job).
2. Letter form, individually designed for the particular job to be purchased. All price quotations are recorded on supplier quotation/printing estimate forms.

The rules of print purchasing are as follows:

1. Printing Requisitions that total less than \$10,000 shall not require a Procurement Officer to solicit multiple price quotations. Prices may be confirmed by either a written quotation or by a verbal confirmation prior to placing an order. Procurement Officers (at their discretion) may obtain additional quotations for comparison purposes.
2. Printing Requisitions between \$10,000 & \$24,999 shall require a Procurement Officer to solicit a minimum of two price quotations.
3. Printing Requisitions between \$25,000 & \$99,999 shall require a Procurement Officer to solicit a minimum of three price quotations.
4. Printing Requisitions equal to or above \$100,000 require a Procurement Officer to solicit a minimum of four price quotations.

Note: School offices may obtain written quotations directly from prospective suppliers and then submit these written quotations, along with the appropriate Purchase Requisition, to Purchasing & Supply Services for review. If acceptable, then a Purchase Order will be issued. Purchasing & Supply Services reserves the right to verify pricing, obtain additional price quotations, and select the supplier. All quotations shall be for job or lot prices, overruns cannot be billed.

Suppliers commencing work without the benefit of a Purchase Order, issued prior to the work, may never receive payment.

Design Consultation

If a publication requires Design Services these services can be provided through one of the following:

- a) Advertising & Publications
- b) Reprographics
- c) SCPS Public Affairs Office
- d) Stern Publications Office
- e) Law School Publications Office
- f) FAS/Office of Communications

These are the only University offices that are authorized to contract for, or provide the creative design and/or consulting services for publications. All Central Administration publications, regardless of size/cost, are to be handled through Advertising & Publications, Reprographics or Purchasing & Supply Services. Agreements with design firms and/or design consultants must be limited to creative services only. Schools and Departments are subject to the University's Print Purchasing Policies and Procedures. Designers/Consultants are not permitted to purchase printing on behalf of NYU, nor "markup" a printing contract. Requests for design, typesetting, and related services must be processed on either a Publications Requisition or Purchase Requisition. Requisition's description must be itemized.

Mailing

All mailings should be planned in advance so that they may be mailed at the economic qualifying postage rate. All mailings must comply to USPS design, address and processing requirements to ensure delivery to recipient. Standard Mail (formerly Third Class) Non Profit requires a minimum of 200 pieces and must meet the requirements of this mail classification. Publication mailings of 500 pieces or more may be mailed First Class only when approved in writing by the Dean of your School or the Vice President of your unit. Commercially purchased mailing lists must be prepared to meet postal automation regulations to qualify for discounted postage rates. Commercial computerized list providers must meet the Zip Code accuracy standard by using a Coding Accuracy Support System (CASS) certified address matching software and current USPS City State Product within their computer system or through an authorized service provider.

Invoices / Bills

All invoices/bills MUST contain the NYU Purchase Order Number and itemize the design, typesetting, printing, mail handling, and postage costs (each expense category will be charged to the proper account).

Recommendations for Cost Reduction

Some methods for reducing publications costs are:

- a) Using campaigns for advertising and publications over a period of two years rather than one, to eliminate upfront costs for design, illustration, photography, and certain production costs - in effect, updating instead of recreating.
- b) Planning, preparing and printing publications with a two year, or greater life span is frequently possible. This can reduce cost and increase efficiency. Contact Advertising & Publications for assistance.
- c) Desktop publishing software should be utilized whenever practical to eliminate or reduce typesetting costs. Contact either Reprographics or Advertising & Publications for additional information and assistance. Both these units offer these services and are able to provide disk conversion for most word-processing software.
- d) Publications to be mailed should be designed so they qualify for the lowest possible postal rate. Consult with Logistics and Distribution Services to determine the most beneficial design.

Departments are advised to anticipate their printing and copying needs and to provide sufficient lead time to avoid rush and/or overtime charges.

SUBJECT:

EMERGENCY PROCUREMENT

APPLIES TO ALL DEPARTMENTS

General

Occasionally the requirement for supplies, equipment or essential services cannot be fulfilled through the planned and normal flow for their acquisition. To accommodate these needs an emergency procurement procedure is necessary.

Emergencies generally involve life safety and/or physical plant (buildings) conditions that warrant immediate response to protect life and property. Occasionally emergencies arise for teaching and/or research supplies and equipment.

If an emergency situation arises, during normal business hours, Purchasing & Supply Services should be contacted.

A. Material Received

1. Contact Purchasing & Supply Services describing what is needed and the nature of the emergency.
2. No material is received; an emergency condition is recognized and the process is initiated.

B. Operations

1. The Requisitioner calls the supplier(s) and/or requests that Purchasing & Supply Services make the call(s). No specific number of verbal price quotations is required. It is desirable that calls be placed to a number of suppliers as this may help to identify alternative solutions and/or the one firm that is able to respond sooner than all others.
2. Follow-up (by Requisitioner)
 - a) Prepare a Purchase Requisition. Append/include an explanation of the nature and reason for the emergency procurement, signed by an appropriate authority.
 - b) Provide written certification of the telephone quotation(s) obtained, the date obtained, name supplier(s) and the person(s) who quoted, and the date that the delivery or service was actually provided.
 - c) Process a Purchase Order (Purchasing & Supply Services).

or

3. Transfer between Budget Centers (Borrow)

Items that are required in an emergency may be obtained from other budget centers within the University when available. Transactions of this nature are handled by the departments involved. Follow-up action requires the appropriate budget adjustments or return of borrowed item(s).

SUBJECT:

SUPPLIER PERFORMANCE OR PRODUCT COMPLAINTS

APPLIES TO ALL DEPARTMENTS

A. Purpose

To create a method for documenting and advising, Purchasing & Supply Services of any problems relating to purchased products or services.

B. Operations

1. A [Supplier Performance Report Survey](#) on the Purchasing & Supply Services website containing all pertinent and available information.
2. The Purchasing Asst. V.P. and commodity Procurement Officer will review and investigate the complaint and note the action taken (or to be taken) in the electronic memo field of the supplier's file. A supplier may be "inactivated" depending on the nature of the complaint.
3. If the complaint involves a product in common use, Purchasing & Supply Services may contact/advise other departments and/or obtain additional information about the supplier's product from other departments.
4. If the complaint involves a purchase of high dollar value, Purchasing & Supply Services shall submit it to Legal Counsel for further review.

SUBJECT:

DIVERSITY CLASSIFICATIONS – GENERAL

APPLIES TO ALL DEPARTMENTS

A. General

1. It is the policy of the United States (Public Law 95-507) that Small Business Concerns and Small Business Concerns Owned and Controlled by Socially and Economically Disadvantaged Individuals have the maximum practicable opportunity to participate in the performance of contracts let by any Federal agency.
2. It is likewise the policy of New York University to provide maximum opportunity to Small Business Concerns Owned and Controlled by Socially and Economically Disadvantaged Individuals to become sources of supply for the University.
3. Diversity Suppliers can be obtained via the e-Req/i-Buy system.

B. Definitions (based on Federal Procurement regulations):

1. **Small Business Concern**
The term “small business concern” means a small business as defined pursuant to section 3 of the Small Business Act and in relevant regulations promulgated thereto (i.e., a concern, including its affiliates, which is independently owned and operated, is not dominant in its field of operations, and can further qualify under criteria concerning number of employees, average annual receipts, or other criteria, as prescribed by the Small Business Administration).
2. **Small Disadvantaged Business Concern**
The term “small disadvantaged business concern” means a small business concern which is at least 51 percent owned by one or more socially and economically disadvantaged individuals; or, in the case of any publicly owned business, at least 51 percent of the stock of which is owned by one or more socially and economically disadvantaged individuals whose management and daily business operations are controlled by one or more of such individuals.
 - a) Socially disadvantaged individuals are those who have been subjected to racial or ethnic prejudice or cultural bias because of their identity as a member of a group without regard to their individual qualities.
 - b) Economically disadvantaged individuals are those socially disadvantaged individuals whose ability to compete in the free enterprise system has been impaired due to diminished capital and credit opportunities as compared to others in the same business area that are not socially disadvantaged.

It is presumed that socially and economically disadvantaged individuals include African Americans, Hispanic Americans, Native Americans, Asian Pacific Americans, Asian-Indian Americans and other minorities, or any other individuals found to be disadvantaged.

3. **Women-Owned Business Concerns**
 - a) The term “women-owned Business concerns” means a business that is at least 51 percent owned, controlled and operated by a woman or women. Controlled is defined as exercising the power to make policy decisions. Operated is defined as actively involved in the day-to-day management.
 - b) For purpose of this definition, businesses which are publicly owned, joint stock associations and business trusts are exempted. Exempted businesses may voluntarily represent that they are, or are not, women-owned if this information is available.

4. HUBZone Business Concern

- a) The term "HUBZone Business" means It must be a small business by the Small Business Administration (SBA) standards; it must owned and controlled at least 51% by U.S. citizens, or a Community Development Corporation, or an agricultural cooperative or an Indian tribe; its principal office must be located within a 'Historically Underutilized Business Zone,' which includes lands considered Indian Country and military facilities closed by the Base Realignment and Closure Act; and at least 35% of its employees must reside in a HUBZone.

Note: New York University acting in good faith may rely on written representations by concerns regarding their status.

C. Responsibility

1. Purchasing & Supply Services is responsible for the following:

- a) To maintain liaison with various public and private agencies and/or organizations dedicated to the identification and introduction of Small and Disadvantaged Business Concerns.
- b) To maintain liaison with NYU Office of Grants & Contract Accounting and US Governmental information on Small and Disadvantaged Business Concerns and Subcontracting Plan matters.
- c) To provide the maximum practicable opportunity for such business concerns (suppliers) to become sources of supply for the University.
- d) To maintain appropriate records of such business dealings.

SUBJECT:

**DIVERSITY CLASSIFICATIONS:
SMALL, SMALL DISADVANTAGED, WOMEN-OWNED BUSINESS AND HUBZONE
CONCERNS**

APPLIES TO PURCHASING & SUPPLY SERVICES

This procedure specifies the principle functions of Purchasing & Supply Services that are directed toward identifying Small, Disadvantaged, Women Owned and HUBZone Business Concerns. These tasks are primarily consisting of preparing and maintaining files and records.

A. Material Re
ceived

1. Purchase Requisition (see Procedure Number P110)

B. Operations

1. Purchase Requisition is assigned to a Procurement Officer. The Procurement Officer consults the available listing of suppliers, and the supplier(s) suggested by the Requisitioner, and selects suitable bidders.
 - a) An affirmative obligation is assumed with respect to providing opportunity for Small, Disadvantaged, Women-Owned, or HUBZone Business Concerns to conduct business.
2. Obtain price quotations.
3. Select the most suitable bidder.
 - a) An affirmative obligation is assumed with respect to placing business with Small, Disadvantaged, Women-Owned or HUBZone Business Concerns to conduct business.
4. If the award is made to a Small, Disadvantaged, Women-Owned or HUBZone Business Concern, the electronic purchasing system automatically retains and can report the information. (See Procedure Number P105)
 - a) Note the reason for the failure of a Small, Disadvantaged, Women Owned or HUBZone Business Concern to receive the award (if such was the case - in the comment field file of the quotation file).