

Operations and Maintenance™ IEQ Credit 3.3: Green Cleaning, Purchase of Sustainable Cleaning Products and Materials as described below.

Sustainability Criteria

Disposable janitorial paper and trash bag products must meet the minimum requirements of one or more of the following programs for the applicable product category:

1. U.S. EPA Comprehensive Procurement Guidelines for Janitorial Paper and Paper Trash Can Liners
2. Green Seal GS-09, for paper towels and napkins
3. Green Seal GS-01, for tissue paper
4. Environmental Choice CCD-082, for toilet tissue
5. Environmental Choice CCD-086, for hand towels
6. Janitorial paper products derived from rapidly renewable resources or made from tree-free fibres

Cleaning and maintenance products, excluding janitorial paper products, must meet at least one of the following sustainability criteria:

- Cleaning products meet one or more of the following standards for the appropriate category:
 - Green Seal GS-37, for general purpose, bathroom, glass and carpet cleaners used for industrial and institutional purposes
 - Environmental Choice CCD-110, for cleaning and degreasing compounds
 - Environmental Choice CCD-146, for hard surface cleaners
 - Environmental Choice CCD-148, for carpet and upholstery care
- Disinfectants, metal polish, floor finishes, strippers or other products not addressed by the above standards meet one or more of the following standards for the appropriate category:
 - Green Seal GS-40, for industrial and institutional floor care products
 - Environmental Choice CCD-112, for digestion additives cleaning and odour control
 - Environmental Choice CCD-115, for odour control additives
 - Environmental Choice CCD-147, for hard floor care
 - California Code of Regulations maximum allowable VOC levels for the specific product category
- Hand soaps must meet one or more of the following standards:
 - No antimicrobial agents (other than as a preservative) except where required by health codes and other regulations (i.e., food service and health care requirements)
 - Green Seal GS-41, for industrial and institutional hand cleaners
 - Environmental Choice CCD-104, for hand cleaners and hand soaps
- If a new/additional product is needed for a specific application, the product shall meet the requirements outlined above.

Western purchases all of the cleaning products used in its buildings from Swish Maintenance Ltd. The products used in LEED buildings, as well as their documentation, can be found on Appendix A.