

STARS 2.1 EN-13 Community Service Supplementary Information

University of Alberta – 2020 Submission

Program	Number of students engaged in community service	Total number of student community service hours contributed during the most recent one-year period
UAlberta Ambassadors Program	75	15,019
Sustainability Council Volunteers	23	729
Students' Union - Sustain SU Volunteers	119	3,700
Students' Union - The Landing	33	537
Students' Union - LEAD Centre	77	1,128
Students' Union - Orientation	550	35,500
Students' Union - Peer Support Centre	62	8,386
Students' Union - Safe Walk	79	1,737
Students' Union - SGS	5	75
Students' Union - Campus Food Bank	117	6,706
Community Service Learning (Main Campus)	1690	33,800
Community Service Learning (Augustana Campus)	240	9,320
U-School	400	3000
Residence Services	920	2075
International Student Services	356	12,257
Education Abroad Program	58	607
International Student Services (Peer Program)	80	7,200
Department of Human Ecology	82	9,560

Golden Bears & Pandas (Varsity Sports)	16	160
Outdoors Club	114	6,374
Health Nuts	5	100
Total	5,101	101,770

Program Details

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UAlberta Ambassadors Program	<p>The UAlberta Ambassador Program is a volunteer program comprised of approximately 75 student volunteers who lead campus tours, service triage and welcome guests to Student Connect, and assist at various university events.</p> <p>uab.ca/represent</p>
Sustainability Council Volunteers	<p>The Sustainability Council (SC) offers a structured volunteer program that provides students of all levels with opportunities to learn and contribute to campus life. The SC aims to go beyond the tasks traditionally assigned to volunteers and is committed to providing our volunteers real world experiences to build relevant qualifications for future careers and to create a sustainable campus community. The volunteers are split into four teams - Outreach & Engagement, Recycling Street, Video Creators, and Campus St. Jean. The Outreach & Engagement team plays a vital role in promoting and delivering SC events on campus throughout the year and promotes SC programs such as the Certificate in Sustainability. The RST provides opportunities for volunteers to take on leadership roles in the installation of zero waste stations, planning, communications, implementation and evaluation stages educating staff, students, and faculty on Zero Waste initiatives. The Video Creators team organize reading groups and other sustainability focused discussions and then film them to share to the UAlberta community. Campus Saint-Jean volunteers support the Sustainability Engagement Coordinator at Campus Saint-Jean to deliver various initiatives on this French speaking campus.</p> <p>https://www.ualberta.ca/sustainability/experiential/volunteer.html</p>
Students' Union - Sustain SU Volunteers	<p>Sustain SU is a service of the University of Alberta Students' Union (SU) that provides peer-to-peer learning and support for all undergraduate students to incorporate sustainability into every aspect of their university experience. This includes providing sustainability-based services to the entire campus community, as well as opportunities to facilitate change on a larger scale. Sustain SU hosts many programs, which includes: the Bike Library and</p>

	Workshop, Campus Garden, Reusable Dish Program, Blog and Newsletter, Research and Advocacy, Outreach, Internal engagement and Special events.
Students' Union - The Landing	The Landing is a centre for gender and sexual diversity on campus. Our volunteers run our drop-in program from Monday-Thursday 11AM-4PM, our bi-weekly programs of which we have 4-5, education and awareness campaigns throughout the year, and various events such as Transgender Day of Remembrance and Asexuality Awareness Cake Day.
Students' Union - LEAD Centre	The LEAD Centre is a UASU Service that focuses on providing accessible leadership education and development to all students on campus. We run several diverse programs to address needs in different parts of the campus community, which each rely on the support of volunteers in the community each year. The main form of volunteering for the LEAD Centre is getting involved in the Alberta Student Leadership Summit. Here, community members are able to serve as Student Directors, Senior Volunteers, General Volunteers, Speakers, or the Advisory Committee. Each role varies in its time commitment, with the Director role being the most time-consuming at 15 hours per month from July to February and the Advisory Committee being the lowest time commitment at approximately 10 hours per year.
Students' Union - Orientation	New Student Orientation is part of the UASU's Week of Welcome program, that focuses on providing an accessible orientation, and transition to all new undergraduate students entering the University of Alberta. New Student Orientation has several programs that fall under its umbrella. The first is New Student Orientation, a day long program that welcomes and introduces new undergraduate students to the university. Second, we have our family programming, Family Orientation, and Parent Info Nights, that take place during the summer, delivering special programming designed for new families and parents of students. Third, we have our volunteer programs: Our senior volunteers (Team Facilitators, ~60-65), and our general volunteers (~500) serve as the backbone of both the New Student Orientation, and Week of Welcome programs. Our Team Facilitators have a commitment of ~150-200 hours, while our general volunteers have a commitment of ~50-75 hours. Finally, we have our welcome workshop program, where we partner with campus services and units to promote workshops (academic, extra and co-curricular) to incoming students throughout September and January to help aid in their first year transition.
Students' Union - Peer Support Centre	The Peer Support Centre is a Students' Union service that offers non-judgemental support in a safe and confidential

	<p>space to students and the campus community, specializing in supportive listening and crisis management. We recognize that our clients are the experts of their situation, so we aim to empower our clients and refrain from offering advice. We strive to provide our service in a professional, and inclusive manner - and to do no harm. We are committed to collaborating with other campus services to increase the campus community, reduce the stigma of mental health, and increase campus discussion on a variety of mental health issues. The PSC is also a hub for resource information on campus and community support. We are also committed to providing volunteers with opportunities with personal and professional growth. We aim to provide support for students, by students.</p>
<p>Students' Union - Safe Walk</p>	<p>Safewalk helps to provides a safe and reliable alternative to walking alone at night. The service ensures that members of the campus community and visitors travel safely on campus and within the surrounding community. Teams of volunteers walk with clients, patrol campus and contribute to safety at the University of Alberta.</p>
<p>Students' Union - SGS</p>	<p>The Granting Program and Awards Program adjudicator volunteer positions provide students with opportunities to recognize their peers' hard work in their communities on and off campus. These programs provide the adjudicator volunteers with professional experience on decision-making committees, and provide funding to student leaders from a large variety of backgrounds. Volunteers have the opportunity to practice time management, debate, and critical thinking skills while serving on either program committee.</p>
<p>Students' Union - Campus Food Bank</p>	<p>The Office Volunteering program requires volunteers to commit to 2 hours of volunteering in the office per week. In addition to the 2 hours, volunteers are expected to participate in the special events such as Trick or trEAT, tabling, and other activities. Our office volunteers overlook the preparing of hampers for clients, picking up donations and sorting through them, inspecting food safety regulations for donated items and creating a safe office space for our clients, volunteers, and other members. We also have a Campus Kitchen and Grocery Bus volunteering program and the hours for that is included in the total hours. Campus Kitchens were set up to provide students a chance to create and eat a meal together with others, in order to reduce social isolation and increase food knowledge. Grocery Buses were designed to transport students to more affordable grocery stores further from campus. Volunteers help run these programs.</p> <p>https://campusfoodbank.com/volunteer-1#bec7b46c-8e85-47b3-bbf7-3687bca4f655</p>

<p>Community Service Learning (Main Campus)</p>	<p>Community Service-Learning (CSL) offers University of Alberta students the opportunity to work and make a difference with a local community group, while reflecting and putting their experiences in context within a university course. These community partnerships provide opportunities for students to gain valuable experience, contribute to their awareness of the social and political life of their community, and build capacity in the local not-for-profit sector.</p> <p>https://www.ualberta.ca/community-service-learning</p>
<p>Community Service Learning (Augustana Campus)</p>	<p>Community Service-Learning (CSL) encourages students to step outside of the traditional university classroom in order to make connections between theory and practice. At Augustana, students who are enrolled in a course with a CSL component complete approximately 20-50 hours of service (volunteer work) that benefits the community - most often with a non-profit organization. Students' reflections on their community service becomes one of the "textbooks" of their course. CSL is offered in a variety of disciplines and courses ranging from Environmental Science to Management to Psychology.</p> <p>aug.ualberta.ca/csl</p>
<p>U-School</p>	<p>U School brings classes of students from socially vulnerable backgrounds to campus to explore the opportunities post-secondary education holds for them. The volunteers serve as presenters, mentors and interviewees for the visiting classes. These relationships have the effect that children leave at the end of the week feeling connected to the University of Alberta community.</p> <p>https://www.ualberta.ca/chancellor-and-senate/u-school/index.htm</p>
<p>Residence Services</p>	<p>Residence Services offers a variety of service-learning opportunities, including training student staff on service-learning, large scale days of service during orientation, our Engage Edmonton program which features monthly volunteer opportunities and Alternative Reading Weeks (in both November and February) which feature week-long service learning placements and workshops.</p> <p>https://www.residence.ualberta.ca/current-residents/volunteer/engage-edmonton</p>
<p>International Student Services</p>	<p>International Student Services (ISS) hosts several volunteer service levels that focus on many different parts of campus/community engagement. Their airport volunteers come from all 6 major PSI's and work in the Airport to welcome and direct new students arriving in Edmonton. ISS welcome</p>

	<p>ambassadors work with new student acclimation once they arrive on campus. ISS has an International Student Advisory Committee that offers international perspectives at regular focus group style meetings. ISS event assistants and office assistants help with community/campus events and tasks that range from helping with conferences, activities, competitions, and other such events/ambitions. They help in whatever capacity is needed, from setup, through execution, cleanup and data management. ISS volunteers are not limited to University of Alberta, and will fill requests from outside organizations, looking to fill some of their short-term volunteer needs.</p> <p>https://www.ualberta.ca/international-student-services/get-involved/volunteer</p>
<p>Education Abroad Program</p>	<p>The Education Abroad (EAP) volunteer program is a student ambassador program that gives students the opportunity to share and promote education abroad programs. EAP has a variety of programs including class talks, workshops, tabling, an ongoing peer mentorship program poster events and also provides support to education abroad events such as the predeparture sessions.</p> <p>https://www.ualberta.ca/international/go-abroad/returning-to-ualberta</p>
<p>International Student Services (Peer Program)</p>	<p>The Peer Program matches new international students (peers) with senior, UAlberta student mentors (senior peers). These mentors provide ongoing advice and information about life at the University of Alberta, and Edmonton.</p> <p>https://www.ualberta.ca/international-student-services/welcome-services/peer-program</p>

<p>Department of Human Ecology</p>	<p>The Human Ecology Practicum formally integrates a student's academic study with work experience in cooperating community organizations and agencies. Through the 200-hour field placement, students gain hands-on knowledge and skills under the guidance of a practicing professional. They forge strong connections with colleagues and gain greater understanding of their strengths in the field. Human Ecology students complete their practicum in their final term of study and each practicum placement is developed and monitored by the Department of Human Ecology in cooperation with participating community partners. In addition to developing professional skills, a practicum placement may even lead to a paid employment position with the same organization upon graduation. Some examples of great placements include: Clothing, Textiles & Material Culture gravity pope Derks Klar Interior Design LUX Beauty Boutique Unbelts Canada Hudson's Bay HYE Fashion Mustang Survival Health Canada – Product Safety Lab Mode Models Edmonton Morris Furs Studio Theatre Todoruk Designs Sweet {Jolie} Family Ecology ATCO Blue Flame Kitchen BGCBig YWCA Dogs with Wings Make-A-Wish Clareview Head Start Community Options Edmonton Mennonite Centre for Newcomers Heart & Stroke Foundation ihuman NSTEP Edmonton's Food Bank SKILLS Society Terra Association E4C.</p> <p>https://www.ualberta.ca/agriculture-life-environment-sciences/programs/undergraduate-programs/degree-programs/human-ecology/human-ecology-practicum</p>
<p>Golden Bears & Pandas (Varsity Sports)</p>	<p>The UAB is composed of one student-athlete representative from each varsity team and executive members who provide direction for the board. Their mission is to improve the depth of the varsity experience, give back to the community, and represent student-athletes to the campus population at large. Simply put “Athletes Supporting Athletes”.</p> <p>https://www.ualberta.ca/athletics/connect/about-us/athlete-board</p>
<p>Outdoors Club</p>	<p>The University of Alberta Outdoors Club (UAOC) has been an active club on campus for 80 years. UAOC is a student-run organization that is centred around promoting and encouraging outdoor activities for University of Alberta students. The club was designed to create outdoor experiences for new members while providing networking opportunities. The club provides a chance for individuals to improve and educate themselves in the interdisciplinary skills required (or not required) to enjoy the outdoors. UAOC offers a variety of outdoor trips, experiences, social events, educational opportunities, free equipment rentals, local retail discounts, and an opportunity for the most experienced and inexperienced to challenge themselves in a variety of activities. All activities are delivered with the help of volunteers.</p>

	https://www.ualberta.ca/kinesiology-sport-recreation/campus-community-recreation/club-sports/outdoors.html
HealthNuts	<p>Healthnuts is a UofA student group committed to achieving sustainability while providing opportunities to learn, socialize, and feast as a community! How do we do it? We host one free community kitchen on the UofA campus every month - all students and staff are welcome. Sustainable food, supplies, and dishes are provided; participants are only asked to bring their own utensils. Those who attend acquire new friends, recipe ideas and the skills required to prepare healthy and affordable meals at home. *Executives typically spend 5 hours preparing, facilitating, and cleaning up on kitchen days. Additional hours are spent organizing each month's event and shopping for groceries.</p> <p>https://alberta.campuslabs.ca/engage/organization/healthnuts</p>