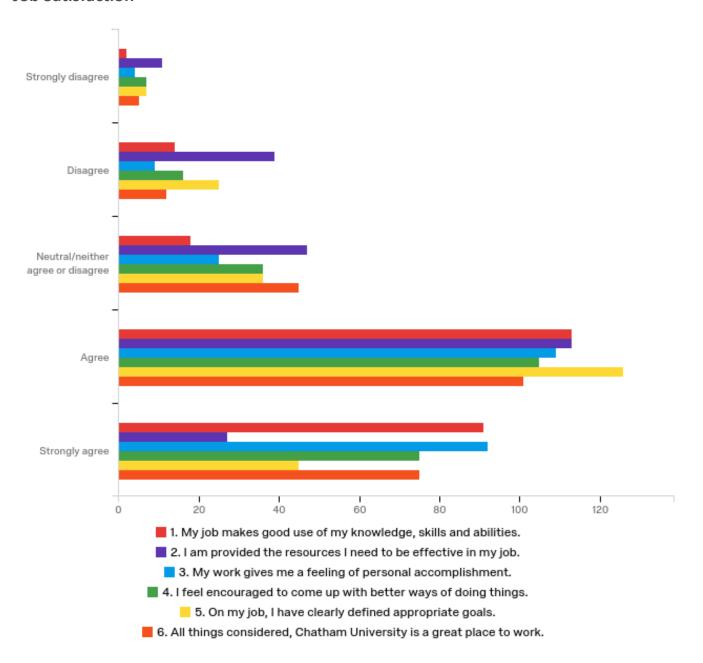
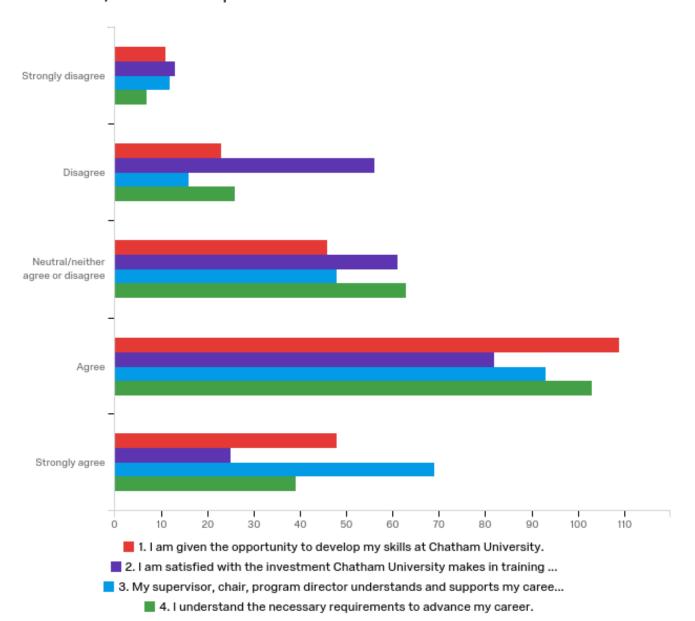
#### **Job Satisfaction**



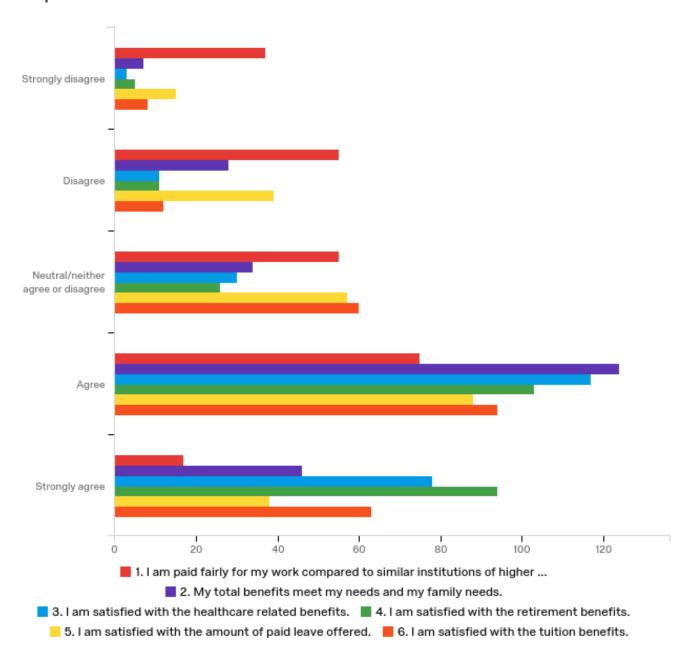
Question	Strongly disagree		Disagree		Neutral/neither agree or disagree		Agree		Strongly agree		Total
<ol> <li>My job makes good use of my knowledge, skills and abilities.</li> </ol>	0.84%	2	5.88%	14	7.56%	18	47.48%	113	38.24%	91	238
2. I am provided the resources I need to be effective in my job.	4.64%	11	16.46%	39	19.83%	47	47.68%	113	11.39%	27	237
3. My work gives me a feeling of personal accomplishment.	1.67%	4	3.77%	9	10.46%	25	45.61%	109	38.49%	92	239
4. I feel encouraged to come up with better ways of doing things.	2.93%	7	6.69%	16	15.06%	36	43.93%	105	31.38%	75	239
5. On my job, I have clearly defined appropriate goals.	2.93%	7	10.46%	25	15.06%	36	52.72%	126	18.83%	45	239
6. All things considered, Chatham University is a great place to work.	2.10%	5	5.04%	12	18.91%	45	42.44%	101	31.51%	75	238

## **Professional/Career Development**



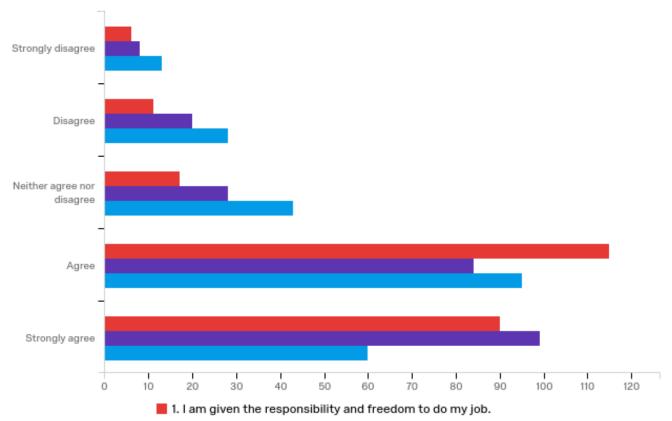
Question	Strongly disagree		Disagree		Neutral/neither agree or disagree		Agree		Strongly agree		Total
<ol> <li>I am given the opportunity to develop my skills at Chatham University.</li> </ol>	4.64%	11	9.70%	23	19.41%	46	45.99%	109	20.25%	48	237
2. I am satisfied with the investment Chatham University makes in training either formal or informal provided for the staff and faculty.	5.49%	13	23.63%	56	25.74%	61	34.60%	82	10.55%	25	237
3. My supervisor, chair, program director understands and supports my career aspirations.	5.04%	12	6.72%	16	20.17%	48	39.08%	93	28.99%	69	238
4. I understand the necessary requirements to advance my career.	2.94%	7	10.92%	26	26.47%	63	43.28%	103	16.39%	39	238

### **Compensation & Benefits**



Question	Strongly disagree		Disagree		Neutral/neither agree or disagree		Agree		Strongly agree		Total
1. I am paid fairly for my work compared to similar institutions of higher education.	15.48%	37	23.01%	55	23.01%	55	31.38%	75	7.11%	17	239
<ol><li>My total benefits meet my needs and my family needs.</li></ol>	2.93%	7	11.72%	28	14.23%	34	51.88%	124	19.25%	46	239
3. I am satisfied with the healthcare related benefits.	1.26%	3	4.60%	11	12.55%	30	48.95%	117	32.64%	78	239
4. I am satisfied with the retirement benefits.	2.09%	5	4.60%	11	10.88%	26	43.10%	103	39.33%	94	239
5. I am satisfied with the amount of paid leave offered.	6.33%	15	16.46%	39	24.05%	57	37.13%	88	16.03%	38	237
<ol><li>6. I am satisfied with the tuition benefits.</li></ol>	3.38%	8	5.06%	12	25.32%	60	39.66%	94	26.58%	63	237

# Work/Life Balance

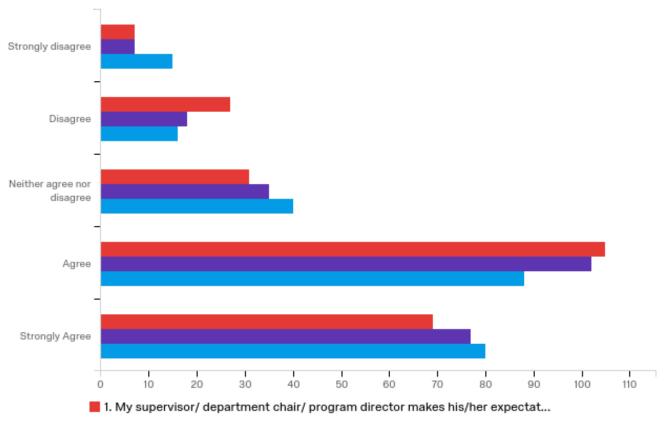


2. My supervisor/ department chair/program director supports my efforts to ...

3. The institution's policies and practices give me the flexibility to mana...

Question	Strongly disagree		Disagree		Neither agree nor disagree		Agree		Strongly agree		Total
<ol> <li>I am given the responsibility and freedom to do my job.</li> </ol>	2.51%	6	4.60%	11	7.11%	17	48.12%	115	37.66%	90	239
2. My supervisor/ department chair/program director supports my efforts to balance my work and personal life.	3.35%	8	8.37%	20	11.72%	28	35.15%	84	41.42%	99	239
3. The institution's policies and practices give me the flexibility to manage my work and personal life.	5.44%	13	11.72%	28	17.99%	43	39.75%	95	25.10%	60	239

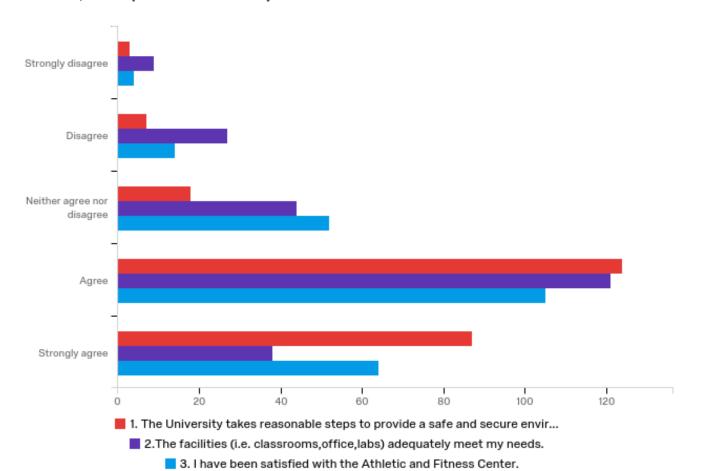
# **Supervisor/Department Chair/Program Director Relationship**



- 2. My supervisor/ department chair/ program director actively solicits my s...
- 3. My supervisor/ department chair/ program director regularly recognizes m...

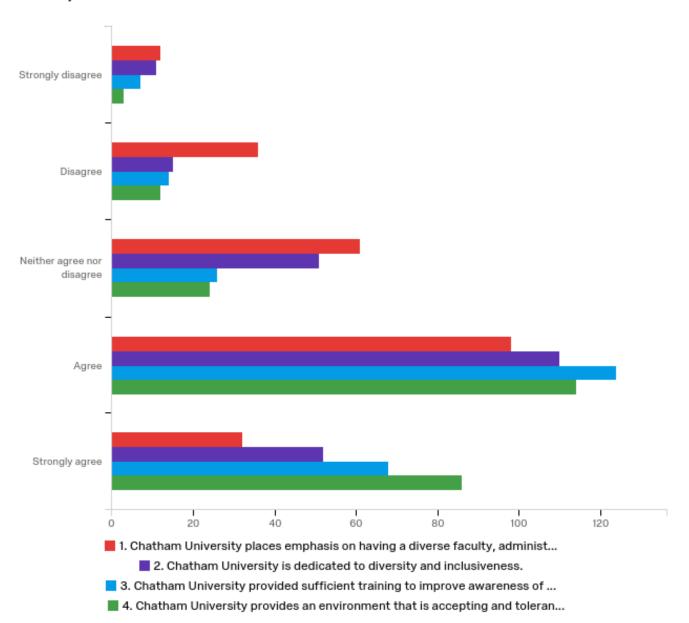
Question	Strongly disagree		Disagree		Neither agree nor disagree		Agree		Strongly Agree		Total
<ol> <li>My supervisor/ department chair/ program director makes his/her expectations clear.</li> </ol>	2.93%	7	11.30%	27	12.97%	31	43.93%	105	28.87%	69	239
<ol> <li>My supervisor/ department chair/ program director actively solicits my suggestions and ideas.</li> </ol>	2.93%	7	7.53%	18	14.64%	35	42.68%	102	32.22%	77	239
3. My supervisor/ department chair/ program director regularly recognizes my contributions.	6.28%	15	6.69%	16	16.74%	40	36.82%	88	33.47%	80	239

#### Facilities, Workplace and Security.



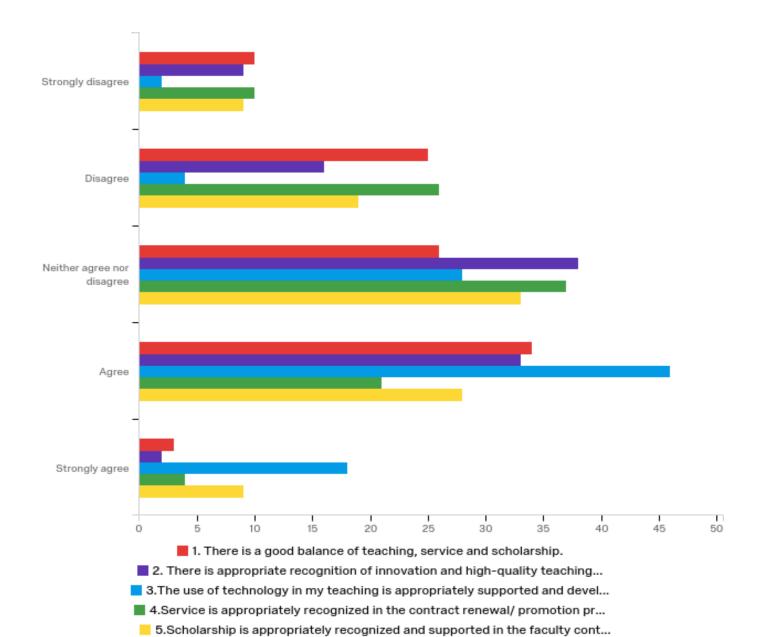
Neither Strongly agree Strongly Question Total Disagree Agree disagree nor agree disagree 1. The University takes reasonable steps to 1.26% 3 2.93% 7 7.53% 51.88% 124 36.40% 87 239 18 provide a safe and secure environment on campus. 2.The facilities (i.e. classrooms, office, labs) 3.77% 27 18.41% 15.90% 9 11.30% 44 50.63% 121 38 239 adequately meet my needs. 3. I have been satisfied with the Athletic and 239 5.86% 14 21.76% 52 43.93% 105 26.78% 64 1.67% Fitness Center.

## **Diversity**



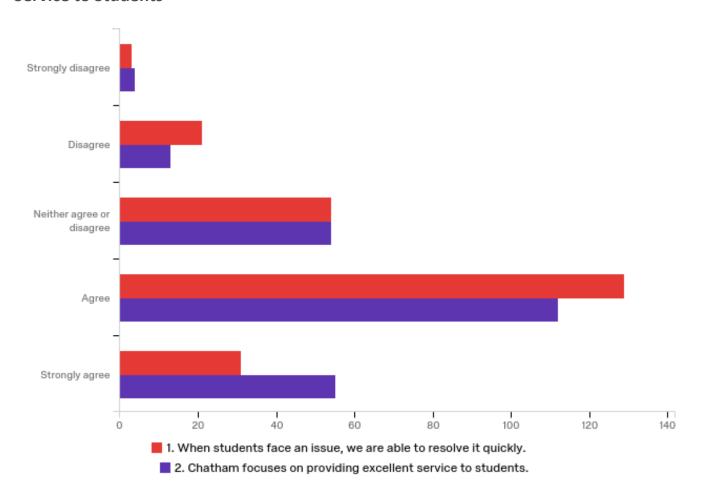
Question	Strongly disagree		Disagree		Neither		Agree		Strongly agree		Total
1. Chatham University places emphasis on having a diverse faculty, administration, and staff.	5.02%	12	15.06%	36	disagree 25.52%	61	41.00%	98	13.39%	32	239
2. Chatham University is dedicated to diversity and inclusiveness.	4.60%	11	6.28%	15	21.34%	51	46.03%	110	21.76%	52	239
3. Chatham University provided sufficient training to improve awareness of their non-discrimination, harassment and Title IX policies.	2.93%	7	5.86%	14	10.88%	26	51.88%	124	28.45%	68	239
4. Chatham University provides an environment that is accepting and tolerant of all races, sexual orientations, religions, genders, and cultures.	1.26%	3	5.02%	12	10.04%	24	47.70%	114	35.98%	86	239

### **Faculty**



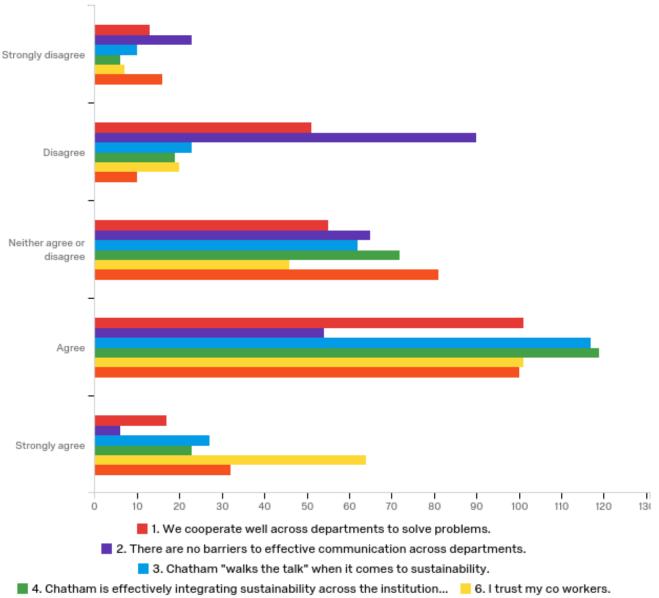
Question	Strongly disagree		Disagree		Neither agree nor disagree		Agree		Strongly agree		Total
1. There is a good balance of teaching, service and scholarship.	10.20%	10	25.51%	25	26.53%	26	34.69%	34	3.06%	3	98
<ol><li>There is appropriate recognition of innovation and high-quality teaching.</li></ol>	9.18%	9	16.33%	16	38.78%	38	33.67%	33	2.04%	2	98
3.The use of technology in my teaching is appropriately supported and developed.	2.04%	2	4.08%	4	28.57%	28	46.94%	46	18.37%	18	98
4. Service is appropriately recognized in the contract renewal/ promotion process.	10.20%	10	26.53%	26	37.76%	37	21.43%	21	4.08%	4	98
5.Scholarship is appropriately recognized and supported in the faculty contract renewal/promotion process.	9.18%	9	19.39%	19	33.67%	33	28.57%	28	9.18%	9	98

## **Service to Students**



Question	Strongly disagree		Disagree		Neither agree or disagree		Agree		Strongly agree		Total
1. When students face an issue, we are able to resolve it quickly.	1.26%	3	8.82%	21	22.69%	54	54.20%	129	13.03%	31	238
2. Chatham focuses on providing excellent service to students.	1.68%	4	5.46%	13	22.69%	54	47.06%	112	23.11%	55	238

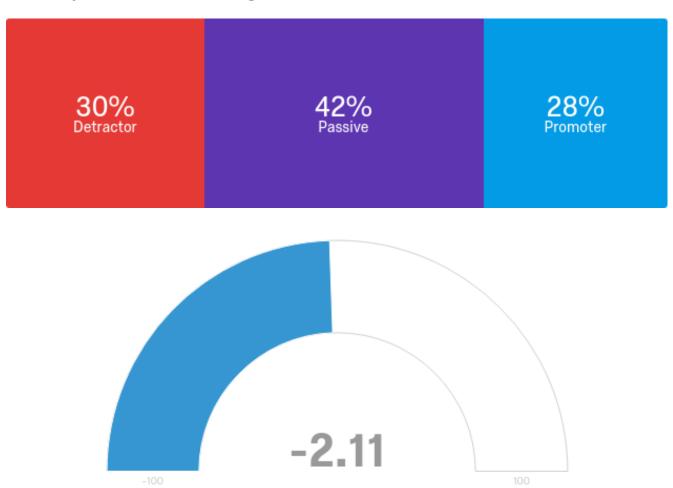
### Cooperation, Collaboration, and Communication

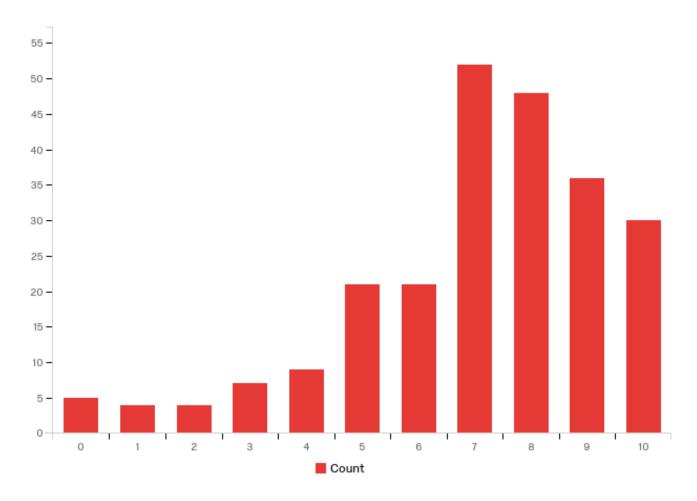


7. I trust Chatham's leadership to do the right thing.

Question	Strongly disagree		Disagree		Neither agree or disagree		Agree		Strongly agree		Total
1. We cooperate well across departments to solve problems.	5.49%	13	21.52%	51	23.21%	55	42.62%	101	7.17%	17	237
2. There are no barriers to effective communication across departments.	9.66%	23	37.82%	90	27.31%	65	22.69%	54	2.52%	6	238
3. Chatham "walks the talk" when it comes to sustainability.	4.18%	10	9.62%	23	25.94%	62	48.95%	117	11.30%	27	239
4. Chatham is effectively integrating sustainability across the institution.	2.51%	6	7.95%	19	30.13%	72	49.79%	119	9.62%	23	239
6. I trust my co workers.	2.94%	7	8.40%	20	19.33%	46	42.44%	101	26.89%	64	238
7. I trust Chatham's leadership to do the right thing.	6.69%	16	4.18%	10	33.89%	81	41.84%	100	13.39%	32	239

Q13 - On a scale from 1 to 10, how likely are you to recommend Chatham as a place to work to your friends and colleagues?





70% of all Reponses were at 7 or above on the 1-10 scale.

Net promoter scores

- 9-10 Promoters
- 7-8 Passive
- 0-6 Detractors