

2018 – 2019 COURSE CATALOG

Executive Development Center



For Professional and Business Education

ONLINE • ON CAMPUS • CORPORATE PARTNERSHIPS

Welcome to

BRYANT'S EXECUTIVE DEVELOPMENT CENTER

KNOWLEDGE IS YOUR COMPETITIVE ADVANTAGE AND MOST VALUABLE ASSET

Online Learning, On Campus Learning, Corporate Training Partnerships

In today's challenging global economy where the most valuable asset is your knowledge, education is no longer just a pathway to opportunity – it is a prerequisite.

Bryant's Executive Development Center offers professional and business certificates and courses that provide high-level management skills in critical business areas. We work with you or your company to select the best program to meet your educational needs. Courses and certificate programs are designed for emerging leaders, managers and those high potential, career aspiring individuals and growth focused companies.

Trends in Contemporary Learning: As the economy continues to grow, companies need employees who can think critically, successfully manage change, and apply new skills using more complex technologies. Simultaneously, organizations must continue to improve the way they do business, retain and manage their talent pool, and apply new best practice models quickly in order to remain competitive and sustainable.

Adapting to Change: We know that change is constant. As a result, the need for a knowledgeable workforce – one that is best prepared to compete in this economy – is in demand. Acquiring new knowledge, learning new skills and applying new techniques can help you master the challenges of change and enable you to be more effective and innovative. Increased competence improves confidence, and begins when you take the first step, investing in your education or that of your department, team or organization.

Successful Adult Learning Methodology: We know how adults learn. Our courses are taught by subject matter experts with a focus on value-based knowledge retention and adult learning methods, using best practice models in a highly interactive environment. Blending a consultative and academic framework ensures that you will learn the what, why and how to apply what you have learned quickly.

Corporate Partners in Education: We work with organizations, large and small to select the best program to meet your needs and budget. We can deliver your program onsite at your desired location, in our classroom or create a private learning portal online through our e-learning management system.

Protect Your Company Investment: Our instructors can create a customized program or tailor an existing "off the shelf" program delivered onsite at your desired location, on the Bryant campus or we can develop an online customized corporate program and host it online in your private corporate portal for continued access.

National Certification Partners: Certificate programs that lead to designations are registered with national and international certifying organizations. As an Authorized Registered Education Provider we teach to a body of knowledge to satisfy the educational requirements for certification in several of our programs.

Work, Life Balance: 3 Ways to Learn. Courses are available online, via our e-learning management system, on campus or onsite for groups or choose a blended approach. Select your areas of interest or focus then decide how you want to learn.

Learn and earn a certificate, prepare for certification – your **competitive advantage**. The path to knowledge is yours to choose. We offer courses and certificates with formats that afford you the flexibility to choose *what, how and where* you want to learn.



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CONNECT WITH US

BRYANT UNIVERSITY EXECUTIVE DEVELOPMENT CENTER

Visit our website,
Facebook or
LinkedIn pages



edc.bryant.edu / (401) 232-6200

"Always a pleasure to work with the EDC team. They make sure you have all the tools you need, are available throughout the course for questions and make taking classes enjoyable."

JOSEPH COUGHLIN, MEDITECH

HOW DO YOU WANT TO LEARN?

ONLINE



Online, anytime when the time is right for you

2-3

ON CAMPUS



Day or Evening

4-5

CORPORATE PARTNERSHIPS



Group training for companies – onsite or at Bryant

6-7

ONLINE

2-3

Select from a comprehensive list of online professional and business certificates and courses

ON CAMPUS

4-5

Join us on campus for our open enrollment programs

CORPORATE PARTNERSHIPS

6-7

Customized cost-effective corporate sponsored group training

BUSINESS ANALYST

8-9

Business Analyst Certificate

CBAP® Certification or CCBA® Certification

Certification Exam Prep – CBAP® and CCBA®

BUSINESS ANALYTICS

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Business Analytics = Business Intelligence

BUSINESS PROCESS MANAGEMENT

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Business Process Management Certificate

CBPP® Certification

NEW

CYBERSECURITY

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NIST Cybersecurity Certificate

DESIGN THINKING

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Design Thinking Certificate

DIGITAL & SOCIAL MEDIA MARKETING

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Digital & Social Media Marketing Certificate

EVENT MANAGEMENT

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Event Management Certificate

FINANCIAL PLANNING

18-19

Financial Planning Certificate

CFP® Certification

HEALTHCARE MANAGEMENT

20-23

NEW

INNOVATIVE HEALTHCARE LEADERSHIP CERTIFICATE

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Human Resources Management Certificate

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Prepare for SHRM-CP™ and SHRM-SCP™

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Managing Remote Teams

Virtual Team Leader Certificate

Remote Team Member

Virtual Team Professional Certificate

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PMP® AND CAPM® CERTIFICATION EXAM PREP

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PMI-ACP® Certification

PORTFOLIO MANAGEMENT

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Portfolio Management Certificate

PfMP® Certification

SIX SIGMA

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Yellow Belt Certificate

Green Belt Certificate and Certification

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ONLINE LEARNING

We know that today's professionals need flexible solutions that fit their busy schedules, global work environments and preferred learning style. The Executive Development Center offers a comprehensive catalog of online learning options that allow participants to access high-quality content from anywhere. Our programs are specially designed to address the needs of today's professional throughout his or her career – from new hire to experienced top talent.



LOOK FOR THIS ICON TO DISCOVER PROGRAMS THAT ARE AVAILABLE ONLINE

Companies today with national or global footprints are faced with unique challenges to successfully manage remote employees, teams and managers. We work with you to design high-quality, global professional development solutions that provide consistency and versatility for your entire organization. Our courses can be accessed instantly from any device through our easy-to-use e-Learning platform.

Offering our courses and programs online via our e-Learning Community portal will enable you and your team to access all course and campus resources, course syllabi, and supplemental material, as well as communicate with your instructor and other class participants.



"I found the online activities, assignments and lectures engaging. Instructor was excellent and supportive during the class. Overall experience of the e-learning system is excellent, giving me the flexibility to manage the course workload, work-life, business travel and personal needs."

ANDREW ARRUDA

To find out more, please contact:

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Program Sales Associate

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CONNECT WITH US

BRYANT UNIVERSITY EXECUTIVE DEVELOPMENT CENTER

Visit our website, Facebook or LinkedIn pages
edc.bryant.edu / (401) 232-6200



"I enjoyed the e-learning system immensely. I travel for my profession so it's very difficult for me to make it to weekly classes. The ease of use provided by this online course made my life easier. I was able to successfully balance my work and school requirements."

ZACH KAZARIAN
MEDITECH



ON CAMPUS LEARNING

If you prefer a traditional classroom experience, our open enrollment courses provide unique opportunities to network, collaborate, and build enduring relationships with professionals from a variety of organizations, backgrounds, and disciplines. Programs are also available online 12 months a year.



LOOK FOR THIS ICON TO DISCOVER PROGRAMS THAT ARE AVAILABLE ON CAMPUS

ADVANCE YOUR PERSONAL GOALS AND YOUR ORGANIZATION'S VISION

Bryant University's Executive Development Center delivers a wide range of options that prepare and empower you to achieve your goals:

- Professional certificate programs and courses
- Customized programs for your organization or department
- Innovative topics that address today's unique business challenges
- Flexible options to suit your personal preferences; online, on campus or onsite for groups

INVEST IN YOUR EDUCATION

Earn a professional certification or certificate that positions you for a long and successful career in your desired profession.

2018-19 programs are listed on our website home page: edc.bryant.edu

CERTIFICATES

LEARN NEW SKILLS AND BUILD CAPABILITIES



Certificates 2018-2019

- Cybersecurity Certificate
- Innovative Healthcare Leadership Certificate
- Innovative Leadership and Business Professional Certificate

Leadership, Business Administration & Management

- Design Thinking
- Emerging Leader
- Innovative Leadership and Business Professional
- Leadership Mastery
- Remote Teams-Manager or Individual
- Digital and Social Media Marketing
- Event Management (ILEA)

Corporate Sponsored Training

- Group Training or Custom Programs

Finance

- Financial Planning (CFP®)

Professional Business Certifications

- Business Analysis (IIBA)
- Business Analytics (CBIP)
- Business Continuity Planning (CBCP)
- Business Process Management (CBPP)
- Project Management, Agile, Masters' Certificate (PMI)
- Six Sigma and Lean Practices (ASQ)
- Supply Chain Management (APICS, ISM)

Healthcare

- Innovative Healthcare Leadership
- Healthcare Quality Process Improvement

Human Resources

- Human Resources Management (SHRM/HRCI)
- SHRM-CP™/SHRM-SCP™ Exam Prep Courses

"Our instructor has a great command of the room. He is personable, able to relate with the students and able to engage everyone with the subject matter. He was able to further illustrate and describe the course material and relate it to our company."

CHRISTINE SAYERS
RHODE PLANNING & MANAGEMENT SOLUTIONS, INC.



CORPORATE PARTNERSHIPS

The Executive Development Center at Bryant University is dedicated to helping companies and individuals achieve their personal and professional goals. Our strategy is to meet the unique needs of the business community – including for-profit organizations, nonprofit agencies, and government entities – for continued enhancement and advancement of its workforce. We work with you to customize one of our existing programs or design a new one that meets your specific needs.



LOOK FOR THIS ICON TO DISCOVER PROGRAMS THAT ARE AVAILABLE FOR CORPORATE SPONSORED TRAINING

WE SHOW OUR COMMITMENT TO YOUR SUCCESS THROUGH OUR VALUE PROPOSITION:

COMPETITIVE DIFFERENTIATION THROUGH CERTIFICATION

Course content that aligns with current industry standards or recognized national certification bodies.

PROGRAM CONTENT EXCELLENCE

Courses are taught by subject matter experts with a focus on immediate business applicability and modern adult learning methods.

BALANCED PROGRAM CONTENT

Blending of academic skills and applied knowledge, using best business practice models in a highly interactive learning environment.

LET US HELP YOU AND YOUR COMPANY

- Provide flexible professional education and training across business disciplines
- Develop high-potential employees
- Groom top managers for future leadership roles
- Develop emerging leaders for succession planning
- Prepare to meet future business challenges and set strategies to move ahead of the competition

ADVANTAGES OF PARTNERING WITH THE EXECUTIVE DEVELOPMENT CENTER

CUSTOMIZED PROFESSIONAL DEVELOPMENT SOLUTIONS

Whether you need a half-day, full day or a more extensive training program, we work with you to ensure your goals are met. If you need a more in-depth training program, we will customize an existing program or create a new one that meets your specific goals.

PROGRAM DELIVERY OPTIONS

We can deliver your training program at your desired location or at the Bryant campus. We can also host your program on our e-Learning Management Portal, providing a blended learning experience.

COST-EFFECTIVE, FLEXIBLE OPTIONS

Our programs provide excellent value at a reasonable cost using economies of scale. Choose from our existing programs or request a quote for a customized program.

CONVENIENT AND FLEXIBLE

Courses and programs can be held at your location or ours. Schedules can include full or half days, weekdays, or evenings. Online options can be used anytime, anywhere or incorporated into your programs as part of a blended solution.

CORPORATE PARTNERSHIPS

Most Requested Customized Corporate Programs

- | | |
|--------------------------------------|------------------------------------|
| ■ Business Analyst | ■ Management |
| ■ Business Analytics | ■ Performance Management |
| ■ Communication Skills | ■ Physician Leadership |
| ■ Customer Service | ■ Presentation Skills |
| ■ Design Thinking | ■ Professional Business Writing |
| ■ Digital Media Marketing | ■ Project Management |
| ■ Healthcare Leadership | ■ Six Sigma and Lean Practices |
| ■ Interpersonal Communication Skills | ■ Team Building |
| ■ Leadership | ■ Virtual Team Leader/Professional |
| ■ Managing Remote Teams | |

COACHING AND CONSULTING

Our consulting services provide assessment, analysis, and strategy development for companies. Our goal is to understand your business while providing an outside expert perspective about how to make improvements or seize additional opportunities.

A partial list of companies with whom we've partnered to provide consulting services and/or delivered customized corporate programs:

- AAA Northeast
- Blue Cross & Blue Shield of Rhode Island
- Brown Medicine
- Citizens Bank
- FM Global
- Herrick & White
- Fidelity Investments
- Lifespan
- Medical Information Technology, Inc. (MEDITECH)
- Neighborhood Health Plan of Rhode Island
- Ocean State Job Lot
- Pierce Aluminum Co., Inc.
- Paul Masse
- Rhode Island National Guard
- Rhode Island Association of REALTORS®, Inc.
- Rhode Planning and Management Services, Inc.
- Taco Comfort Solutions

To find out more, please contact:

Amy Grant

Associate Director

Phone: (401) 232-6203

E-mail: agrant2@bryant.edu

CORPORATE PARTNERSHIPS

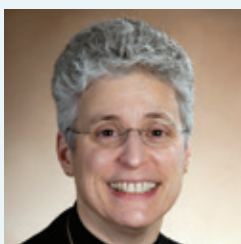
BROWN MEDICINE AND BRYANT'S EXECUTIVE DEVELOPMENT CENTER



LOUIS B. RICE, MD

**Professor and Chair, Department of Medicine
Alpert Medical School**

**President
Brown Medicine**



ANGELA CALIENDO, MD, PhD

**Professor and Vice Chair, Department of Medicine
Alpert Medical School**

**Vice President
Brown Medicine**

The Executive Development Center's outstanding reputation for offering business and professional education in varied and flexible formats was the foremost factor in choosing them as our academic partner for the Brown Medicine Leadership Academy.

We recognized the importance of training physicians in skills outside of the clinical realm in an efficient and succinct manner. The Executive Development Center structured a course in which Brown Medicine physicians were able to learn in a customized and dynamic setting that taught skills and techniques which participants could apply to work situations in real time. The opportunity to hold the course in Bryant's state of the art Physician Assistant Learning Center was an unmatched offer that elevated the course to the next level for our physician participants.

For the Brown Medicine Leadership Academy to be successful, we knew it would be important to have a strong, yet accommodating training partner that would help us structure the overall format and also fine tune the details of the specific topics. The Executive Development Center not only fulfilled these requirements but went above and beyond to enable Brown Medicine to focus the academy format to directly meet the needs of physicians who are navigating today's healthcare landscape.

The Executive Development Center has been a key training partner in the creation, implementation, and continuation of the Brown Medicine Leadership Academy. Without the creative thinking and superior customer service of the Executive Development Center staff, this program would not have been of a caliber to receive the external validation it has garnered to date. The entire staff was always available to us as we worked our way through development, implementation, and assessment of the program.

Their ability to meet our needs with nothing but professionalism and attention to the details that mattered to us, was incredible and enabled us to deliver an excellent educational program to our physicians.

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

BUSINESS ANALYST CERTIFICATE

As an Endorsed Education Provider (EEP™) we deliver an International Institute of Business Analysis (IIBA™) accredited certificate program that trains business analysts for the Entry Certificate in Business Analysis (ECBA™), the Certification in Capability in Business Analysis (CCBA™), the Certified Business Analysis Professional (CBAP™), or the Certified Business Analysis Thought Leader (CBATL™).

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

THE IMPORTANT ROLE OF THE BUSINESS ANALYST

Business analysts are responsible for analyzing the needs of their clients and stakeholders to help determine solutions to business problems. A key facilitator in the project management process, the business analyst serves as a liaison between the business side of an enterprise and the information technology department or external service providers. Common alternate titles are business systems analyst, systems analyst, and functional analyst.

Learn Business Analysis and prepare for IIBA Certification. The IIBA has four levels of certification. Whether you are new to business analysis or have been working as an analyst for many years, our Business Analyst Certificate provides the education and training necessary to further your career and attain certification.

This program teaches to the BABOK® in accordance with the IIBA®. As an Endorsed Education Provider (EEP™), our program is designed to cover the IIBA's Body of Knowledge (BABOK®). The Business Analysis Body of Knowledge® (BABOK®) is composed of six areas plus underlying fundamentals.

Stackable Certificates

LEARN AND EARN A NEW CERTIFICATE OR CERTIFICATION AND KEEP YOUR PMP CURRENT WITH RECERTIFICATION CREDITS

Current PMP® certified project managers who successfully complete the Business Analyst Certificate will also earn 35 PDUs, with the PMI.

KNOWLEDGE AREAS

- Business analysis planning and monitoring
- Elicitation and collaboration
- Requirements life cycle management
- Strategy analysis
- Requirements analysis and design definition
- Solution evaluation

A significant amount of course time is dedicated to applying course materials to case studies. Participants experience a project team environment, formulate project plans, and collaborate on project choices and variables. The program culminates with a capstone presentation. We focus on team building and presentation skills.

Who Should Attend

Experienced business analysts, as well as those who are new to the business analyst role and are currently working on projects.



PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.



CBA 100 **BUSINESS ANALYST**

Evening Program

3.5 CEUs/35 PDUs

TUITION \$3,895

**Fee includes the
Business Analyst Exam Prep**

SCHEDULE

Six Weeks

Two evenings per week
6 to 9 p.m.

Fall Session

Monday and Wednesday
October 10 – November 19, 2018

Spring Session

Tuesday and Thursday
April 16 – May 23, 2019



CBA 102 **BUSINESS ANALYST**

Boot Camp Day Program

3.5 CEUs/35 PDUs

TUITION \$3,895

**Fee includes the
Business Analyst Exam Prep**

SCHEDULE

Five Days

Monday through Friday
8:30 a.m. to 4 p.m.

Fall Session

November 5 – November 9, 2018

Spring Session

May 13 – May 17, 2019



CBA 400 **BUSINESS ANALYST**

Online Program

3.5 CEUs/35 PDUs

TUITION \$2,695

**Fee includes the
Business Analyst Exam Prep**

SCHEDULE

Online

A Strategic Combination

BUSINESS ANALYST AND PROJECT MANAGEMENT

Business analyst training complements our project management training as both disciplines are critical to a project's success. Project managers and business analysts each possess unique skills and knowledge that, when used together, result in highly successful projects. Current PMP® certified project managers who successfully complete the Business Analyst Certificate will also earn 35 PDUs with the PMI. Bryant University is a Global Registered Education Provider (REP) of the Project Management Institute (PMI).

**See pages 35-40 or more
information about Bryant's
Project Management program.**

TAKE THE NEXT STEP!



CBA 401 **BUSINESS ANALYST CERTIFICATION EXAM PREP COURSE**

Prepare for IIBA® Certification

This is an online review of the BABOK® as well as test-taking strategies and techniques, practice questions, and best-answer strategies. Each participant will develop a personal action plan to ensure success in challenging IIBA Certification.

TUITION \$299

**Free of charge upon successful
completion of our Business Analyst
Certificate program**

SCHEDULE

Online

**For more information about
the Business Analyst program,
please contact:**

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu



**Endorsed Education
Provider™**

"The course met my objectives of learning more about the core principles of the Business Analyst Role. I feel I now have a more solid foundation with resources and language to bring to my current position."

SHAWN MCCARTHY

BUSINESS ANALYTICS

The 21st century belongs to those who can think and act based on sound business intelligence. Organizations need to make business decisions based on more than feelings or gut reactions to events – regardless of the field. Consumer product companies, insurance companies, banks, governments, and even sports teams are utilizing analytics to improve their bottom line and assure their long term success.

This course focuses on business analytics as a process for transforming data sourcing/management and data integration into meaningful business intelligence.

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

This course directly supports the BIA segment of the (CBIP) Certification Exam (CBIP Certified Business Intelligence Professional Exam).

Who Should Attend

Business executives, owners, and managers seeking an improved understanding of business intelligence and business analytics practices. It is also designed for business analysts or process managers, business or technical systems analysts, requirements engineers, product managers, product owners, enterprise analysts, business architects, management consultants/change agents, or a practitioner in a related discipline such as project management, software development, and quality assurance or interaction design.

OBJECTIVES

This course will teach you how to transform data to meaningful business intelligence in order to make sound business decisions. You will learn and understand the relationships between business process performance, integration, and business performance metrics. You will learn how to set up a business metrics dashboard to examine and understand the relationship between business intelligence and business analytics. **1.8 CEUs**

TOPICS

- Descriptive Statistics
- Data Exploration
- Probability
- Inferential Methods
- Regression Analysis

KEY TOPICS

- Develop a strategically based, performance metrics dashboard
- Develop the ability to make an information strategy
- Discuss and understand BA concepts, definitions, and terminology following a BA Model
- Discuss Business Analytics as a holistic information discipline
- Discuss and understand the different types of dashboards



CBA 350 BUSINESS ANALYTICS

TUITION \$1,375

SCHEDULE

Three Days

Monday through Wednesday
8:30 a.m. to 4 p.m.

Fall Session

October 15 – October 17, 2018

Spring Session

April 1 – April 3, 2019



CBA 450 BUSINESS ANALYTICS

TUITION \$1,375

SCHEDULE

Online

For more information about the Business Analytics program, please contact:

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu

“Very concise online lecture format. Delivery was warm and friendly, and always professional.”

ROBERT CAPRON

BUSINESS PROCESS MANAGEMENT CERTIFICATE

MANAGEMENT BY PROCESS

The Association of Business Process Management Professionals International (ABPMP) considers Business Process Management (BPM®) to be both a management discipline and a set of technologies that support managing by process.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

BPM is a disciplined approach to identify, design, execute, document, measure, monitor, and control both automated and non-automated business processes to achieve consistent, targeted results aligned with an organization's strategic goals. BPM involves the deliberate, collaborative, and increasingly technology-aided definition, improvement, innovation, and management of end-to-end business processes that drive business results, create value, and enable an organization to meet its business objectives with more agility.

This course aligns with the ABPMP Common Body of Knowledge (BPM CBOK®) and is designed for individuals with a broad range of experience and expectations related to the subject of process-centric methods and approaches. It is an excellent foundation course for individuals new to process management and who need to gain practical insight regarding the alignment of business processes with enterprise strategic planning and goal setting.

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

"This course surpassed my objectives! I did not realize my whole understanding of DR vs. BCP would change."

AMY GOHRING
TEKNOR APEX COMPANY

Stackable Certificates LEARN AND EARN A NEW CERTIFICATE OR CERTIFICATION AND KEEP YOUR PMP CURRENT WITH RECERTIFICATION CREDITS

Current PMP® certified project managers who successfully complete the Business Process Management Certificate will also earn 35 PDUs, with the PMI.

KEY TOPICS

- Management discipline for continuous process improvement
- Structure and organization of process management within the enterprise
- Definitions of BPM concepts and terminologies

If you are seeking certification, this is an excellent course for experienced process practitioners who are preparing to take the Certified Business Process Professional (CBPP®) exam.

BPM 400 BUSINESS PROCESS MANAGEMENT

Online Program

3.5 CEUs/35 PDUs

TUITION \$2,695

SCHEDULE

Online

For more information about the Business Process Management program, please contact:

Paul Dacey
Associate Director
Phone: (401) 232-6204
E-mail: pdacey@bryant.edu

CYBERSECURITY CERTIFICATE PROGRAM

WHAT IS CYBERSECURITY?

Cybersecurity is the body of technologies, processes and practices designed to protect networks, computers, programs and data from attack, damage or unauthorized access. This program is aligned with the (NIST) National Institute of Standards and Technology Framework. Successful completion of this program is designed to prepare you for the NCSF-CFM Practitioner + Foundation Certification exam.

Learn, Earn Your Certificate and Prepare for National Cybersecurity Framework (NCSF) Certification.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

Protecting an organizations strategic goals and objectives against cybersecurity events should be a priority for all organizations, large and small. Effective cyber security programs require cross functional participation, planning, and practice. These programs are an ongoing effort to align cybersecurity program elements to defined business risk. Fortunately, the information security community has developed a variety of resources, methods, and best practices to help organizations address these challenges.

Bryant's Online Cybersecurity Certificate program teaches the critical skills necessary to engineer, operate and manage the business risk of a National Institute of Standards and Technology (NIST) Cybersecurity Framework (NCSF) program. This program is designed for Information Technology (IT) as well as business professionals who will play an active role in the design and management of an NCSF program. Bryant's Cybersecurity certificate program is delivered as an online self-paced mentored learning program and is ideal for Information Technology (IT) and Cybersecurity professionals looking to gain the knowledge or prepare for national certification, NCSG

National Cybersecurity Certification, Foundation and/or Practitioner and provide you with the skills and abilities to design, build, test, manage and improve a cybersecurity program based on the NCSF.

This National Institute of Standards and Technology (NIST) Framework course looks at cybersecurity risks and instructs on the best approach to design and build a comprehensive technology focused cybersecurity program and business focused cyber-risk management program that will minimize risks, and at the same time, protect critical assets. Executives are keenly aware of the risks, but have limited knowledge on the best way to mitigate these risks.

NIST

National Institute of Standards and Technology

Founded in 1901, NIST is a non-regulatory federal agency within the U.S. Department of Commerce. NIST's mission is to promote U.S. innovation and industrial competitiveness by advancing measurement science, standards, and technology in ways that enhance economic security and improve our quality of life.



BODY OF KNOWLEDGE

The course introduces a conceptual model (a Controls Factory) that represents a system of controls used to protect critical assets, by transforming these assets from an unmanaged state to a managed state. The Controls Factory Model (CFM) has three focus areas, the *engineering* center, the *technology* center and the *business* center, including a deep dive of these three areas.

We will also discuss outcomes which include a cybersecurity (technology based) scorecard and roadmap and a cyber-risk (business based) scorecard and roadmap. These deliverables answer the questions that business and technology executives will ask – Are we secure?

CERTIFICATION

Attend our certificate program, earn your certificate and learn the critical skills required to manage your company's cybersecurity plan and prepare for NCSF Certification. Upon completion of this program you will have learned how to create a cybersecurity plan, discuss countermeasures to attacks and review best leadership practices and strategies to create a strong cyber protection culture and prepare for the NCSF-CFM Foundation and NCSF-CFM Practitioner Certification.

TOPICS INCLUDE

- The Controls Factory Model
- The Threats and Vulnerabilities
- The Assets and Identities
- The Technology Controls
- The Security Operations Center (SOC)
- The Business Controls
- Cybersecurity Program Assessment

CYB 400 CYBERSECURITY CERTIFICATE

TUITION \$3,195

SCHEDULE

Online

For more information about the Cybersecurity Certificate Program, please contact:

Paul Dacey
Associate Director
Phone: (401) 232-6204
E-mail: pdacey@bryant.edu

"I received everything I needed quickly and greatly appreciated the Executive Development Center staff for their professionalism and courtesy."

CHRISTOPHER DURAND
RHODE ISLAND PUBLIC TRANSIT AUTHORITY

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.



DESIGN THINKING CERTIFICATE

WHAT IS DESIGN THINKING AND WHY IS IT BUSINESS'S NEXT BEST COMPETITIVE ADVANTAGE?

Design Thinking is a method for the practical, creative resolution of problems applying the strategies from the field of design used during the design process. Design Thinking has also been developed as an approach to resolve business issues and creating new business opportunities.

Design Thinking is at the core of effective strategy development and organizational change. Organizations now want to learn how to think like designers and apply design principles to the workplace itself.

Bryant's Design Thinking Certificate will teach you or your company how to utilize the innovative tools and techniques to solve business problems. When you apply Design Thinking you can design the way you *lead, manage, create and innovate*. The design way of thinking can be applied to business systems, procedures, protocols and to improve the customer experience.

HOW DO YOU WANT TO LEARN?



ON CAMPUS



ONSITE CORPORATE TRAINING

IDENTIFY NEW POTENTIAL MARKETS AND PRODUCTS

Increasingly, organizations of all types and size have adopted many practices from the field of design to enhance their innovation capabilities and identify potential new markets and product developments. Design thinking does not just represent a concept. Design thinking is both a mindset and a process. It refers to a systematic process for structuring a problem, gathering information, and generating creative alternatives or solutions.

BENEFITS OF DESIGN THINKING

Thinking like a designer can transform the way you approach your world of work when imagining and creating new solutions regardless of industry type. Design thinking gives you faith in your creative abilities and a process to take action when faced with a difficult challenge. It is "human centric." It begins by understanding the needs and motivations of people and consists of a process centered on three key features to promote the development and implementation of creative ideas:

Inspire

Methods for understanding the needs and behaviors of those who use a particular product, service, process, or technology.

Ideate

A method for brainstorming that generates creative options.

Implement

A process of rapid prototyping "fail sooner to succeed faster."



BRYANT'S DESIGN THINKING CERTIFICATE PROGRAM

Bryant's program is highly interactive and engaging, focused on providing a detailed understanding of each phase of the human-centric design process. You will learn about the innovation process in a true learning by doing mode. You will learn about three key elements or building blocks for creating new innovations in any field: inspiration, ideation, and implementation.

Bryant's program is comprised of four specific workshops designed to help you understand the way in which the design thinking process differs from the usual way that organizations might conduct product development and improvement efforts.

- Innovation and Design
- Observation
- Brainstorming
- Prototyping and Story Boards

"Our instructors gave excellent direction to bring concepts and techniques back to our company."

KEVIN DESOTO
CITIZENS BANK

"Instructors really know their material and were able to reinforce concepts with real-life examples. It wasn't just theory – it also included practical application."

JESSICA BRADY
FM GLOBAL

UPON COMPLETION YOU WILL HAVE LEARNED HOW TO

- Conduct observations of users in their natural environment so as to understand opportunities for new product development or enhancement
- Study extreme users as part of the insight generation phase of design thinking
- Conduct effective brainstorming sessions with a team of individuals/experts
- Engage in effective and rapid low-fidelity prototyping as well as small-scale experiments to test their ideas, learn, and adapt
- Analyze strategic design initiatives for benchmarking best practices
- Implement a pilot program for applying design thinking to their own work

Bryant's Design Thinking Certificate is an intensive, experiential and highly interactive learning experience. We utilize activities-based learning with applied best practices to facilitate a comprehensive learning process, enabling participants to apply what they have learned immediately. You will learn, understand and practice how to solve problems, think outside the box and collaborate, utilizing this unique and highly effective systematic approach.

Who Should Attend

There are no pre-requisites to attend this program as it is designed for any individual who wishes to learn how to think and solve problems or pursue a position in any field from manufacturing to entrepreneur. It is scalable to any level within an organization, from individual contributor to manager or executive and as a corporate sponsored "group" program.



DTC 102 DESIGN THINKING CERTIFICATE

1.5 CEUs

TUITION \$1,895

SCHEDULE

Fall Session 2018

October 17, 9 a.m. to 4 p.m.
October 18, 9 a.m. to 4 p.m.
October 19, 9 a.m. to 12 noon

Spring Session 2019

April 10, 9 a.m. to 4 p.m.
April 11, 9 a.m. to 4 p.m.
April 12, 9 a.m. to 12 noon

Summer Session 2019

June 5, 9 a.m. to 4 p.m.
June 6, 9 a.m. to 4 p.m.
June 7, 9 a.m. to 12 noon

**Also available Onsite as a
Corporate Sponsored Program**

**For more information about
the Design Thinking Certificate
program, please contact:**

Amy Grant
Associate Director
Phone: (401) 232-6203
E-mail: agrants2@bryant.edu

OR

Adriana Cavaliere
Program Sales Associate
Phone: (401) 232-6207
E-mail: acavaliere@bryant.edu

DIGITAL & SOCIAL MEDIA MARKETING CERTIFICATE

HARNESSING THE POWER OF THE WEB FOR YOUR ORGANIZATIONAL ADVANTAGE

Online activity has achieved global saturation, social media is the new normal and the rise of mobile devices and e-commerce has opened up vast opportunities to large and small businesses today. Professionals who understand the business opportunities in this complex environment have a distinct advantage. Business decisions that are tied to a considered plan and articulated business objectives can improve performance and save time and money.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

The Digital & Social Media Marketing Certificate provides a comprehensive and strategic look at today's digital business environment. Participants will examine the key components of the web, how it functions, how to gain traction, learn how to leverage social media and understand the role of search and "Big Data."

KEY TOPICS

- Understand the Internet's Impact on Your Business
- Conduct an Effective Digital Inventory and Data Assessment
- Create a Strategic Digital Plan
- Transform Negative Online Interactions to Positive Business Success Stories
- Build and Maintain Engaged "Brand Advocates" Online to Benefit Your Business

Who Should Attend

This certificate is designed for Digital Media Strategists/Managers, Digital Media Planners, Social Media Coordinators, and Sales, Marketing, IT, Risk/Compliance and HR professionals who regard web and online interactions as a critical tool and a valuable resource for their organizations.



EDM 400 DIGITAL & SOCIAL MEDIA MARKETING CERTIFICATE

3.0 CEUs

TUITION \$2,495

SCHEDULE
Online

**Also available Onsite as a
Corporate Sponsored Program**

**For more information about
the Digital & Social Media
Marketing Certificate program,
please contact:**

Amy Grant
Associate Director
Phone: (401) 232-6203
E-mail: agrant2@bryant.edu

"The instructor was positive, upbeat, and professional. I found receiving feedback in each module was very helpful. I felt the course was very thorough and I appreciated the links that were added in the syllabus to increase understanding of the material. The course met my objectives by giving me a greater understanding of digital media strategy while giving me the opportunity to use the information in a real life business situation."

HEATHER KING-SILVA

EVENT MANAGEMENT CERTIFICATE

The Event Management Certificate program is based on industry best practices relating to the Event Management Body of Knowledge (EMBOK) and aligns with the content outline of the International Live Events Association (ILEA) Certified Special Events Professional (CSEP) designation. Our interactive online learning environment allows for engagement with industry professionals, demonstration of comprehension, and application of learning through real life scenarios and case studies.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

The certificate consists of five courses, each earning you **2.4 CEUs**. Upon successful completion participants will earn a certificate in Event Management. This program provides comprehensive training in the fundamentals of event management.

COMPLETE ALL FIVE COURSES TO EARN YOUR CERTIFICATE IN EVENT MANAGEMENT

Upon successful completion of this Certificate Program you will be eligible for 12 CEUs that may be applied toward the CMP (Certified Meeting Professional) designation issued by the Convention Industry Council (CIC). The program is ILEA-approved and honored with Best Industry Contribution by the International Special Events Society.

TUITION \$1,995

INDIVIDUAL COURSES \$499

SCHEDULE

Online



THE PROGRAM CONSISTS OF FIVE COURSES:

- Foundations of Event Planning
- Event Marketing
- Event Design and Decor
- Event Production and Logistics
- Event Management and Leadership

Who Should Attend

Individuals who are seeking a career change, current professionals who desire to improve or increase their knowledge with formal training, or professionals tasked with producing events in their current job.

For more information about the Event Management program, please contact:

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu



FINANCIAL PLANNING CERTIFICATE

EARN YOUR CFP® DESIGNATION

Bryant University's Certificate Program in Financial Planning provides the knowledge and expertise required to deliver full-service financial guidance. Designed with the working professional in mind, this comprehensive program provides the tools and information necessary to assist clients in accumulating, conserving, and transferring personal wealth to achieve their goals. Our CFP® Board registered program satisfies the educational requirements to earn the CFP® designation upon passing the exam.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

BRYANT UNIVERSITY ONLINE CERTIFICATE IN FINANCIAL PLANNING MISSION STATEMENT

Our mission is to deliver a "best of breed" online curriculum which will lead to robust knowledge and a high pass rate on the CFP® certification examination. This mission is accomplished with a strong respect for our professional students and focuses on:

- Competitive cost
- Time flexibility
- Multi-level support from expert instructors
- Maximum learning efficiency to minimize time to completion

Bryant's focus on overall educational excellence extends beyond its industry-leading curriculum for CFP® certification. We pair our highly regarded curriculum with a faculty that is equally well regarded.

The Bryant University Online Certificate in Financial Planning was meticulously engineered to ensure efficient, clear content delivery. The streamlined content is broken into ideal size segments that enhance long-term memory retention.

Becoming a CERTIFIED FINANCIAL PLANNER™ Professional is now easier and faster. By adding the extremely popular accelerated and instructor-led virtual classroom to Bryant University's online Financial Planning Certificate core curriculum, you can complete your education requirement in just twelve months.

The virtual classroom schedule is synched with each CFP® Board exam date to reduce the gap between study and exam taking. Minimizing this time gap ensures that the content remains fresh which helps to improve testing outcome. Upon program completion, a student will have time to take a review course to further improve his or her preparation for the upcoming exam.



Certified Financial Planner Board of Standards Inc. owns the certification marks CFP®, CERTIFIED FINANCIAL PLANNER™, CFP® (with plaque design) and CFP® (with flame design) in the U.S., which it awards to individuals who successfully complete CFP Board's initial and ongoing certification requirements.

THE PROGRAM CONSISTS OF SEVEN COURSES:

FP 401A **INTRODUCTION TO** **FINANCIAL PLANNING**

3.8 CEUs

This course focuses on the time value of money, accounting, statistics, and economics, while also providing a broad overview of the entire financial planning process. Topics from the Program's subsequent courses are introduced here and their place in the larger financial planning process is explained.

FP 402A **INSURANCE PLANNING** **AND RISK MANAGEMENT**

3.8 CEUs

This course addresses life, disability, and medical insurance, including how insurance rates are developed, what types of contracts are available, how to read insurance proposals, and how life insurance is used in financial planning.

FP 403A **INVESTMENT PLANNING**

3.8 CEUs

This course explores the securities market, sources of information, risk/return, debt and equities, stocks, bonds, options, futures, and security analysis, and culminates with learning portfolio construction and analysis. Students will learn how money and capital markets operate, how to conduct investment research, and how to evaluate the risks and rates of return for various types of investment vehicles.

FP 404A **TAX PLANNING**

3.8 CEUs

This course explores how state and Federal taxation impact different types of businesses, including sole proprietorships, partnerships and corporations. It provides students with an in-depth look at various tax-related aspects of investments, insurance, annuities, and securities.

FP 405A **EMPLOYEE BENEFITS AND** **RETIREMENT PLANNING**

3.8 CEUs

This course is taught in two sections. The retirement planning section covers tax-deferred retirement plans, IRAs, and nonqualified plans. The employee benefits section covers Social Security and Medicare, civil service, group life, disability, dental, and health insurance. Students also learn to plan, implement, and monitor individual and business sponsored retirement plans.

FP 406A **ESTATE PLANNING**

3.8 CEUs

This course addresses gift, estate, and generation-skipping transfer taxes, at the state and Federal levels. It covers planning techniques used to reduce tax impacts on transfers of wealth. Non-tax aspects of estate planning, including the estate planning process, wills, trusts, durable powers of attorney, powers of appointment, and probate procedure are also studied.

FP 407A **FINANCIAL PLANNING** **CAPSTONE COURSE**

4.5 CEUs

This competency based course utilizes the knowledge obtained in the previous six financial planning courses to demonstrate a comprehensive understanding of financial planning theory through effective application in the creation and presentation of a financial plan for a client. Effective oral and written communication must be employed in conjunction with proper analytical techniques with the ultimate goal of crafting a plan that satisfies the client's goals and objectives within the framework of the economic, political, and regulatory environments.

Prerequisites

Students must complete courses FP 401A–FP 406A in order to begin FP 407A unless the participant can prove Challenge Status as defined by CFP Board. Bachelor's Degree is highly recommended and all students are encouraged to understand the CFP® Certification Requirements.

ENROLL TODAY

For more information about the Financial Planning program, please contact us at (800) 329-4996 or enrollment@bostonifi.com

"I passed the CFP exam the first time around. I really owe it to you and the team there at Bryant University."

SHELLY MURASKO

NEW

INNOVATIVE HEALTHCARE LEADERSHIP CERTIFICATE

BUILDING ON OVER 150 YEARS OF EXCELLENCE IN BUSINESS EDUCATION, BRYANT UNIVERSITY ANNOUNCES OUR NEW ONLINE INNOVATIVE HEALTHCARE LEADERSHIP CERTIFICATE

Healthcare today is a complex, technical business that is rapidly evolving. Healthcare leaders not only need to stay current with medical and technological advances; they also need to develop the skills to successfully navigate the shifts from a more traditional fee-for-service business model to new patient-centric, team-based care.

It's critical that today's healthcare leaders acquire the skills to navigate the medical, technological, economic and social factors driving these system changes, in order to effectively shape and positively influence the future of our healthcare system.

This course is designed for high potential healthcare professionals looking to build their leadership skills and prepare for the next step in their career. This program is also ideal for those employees who have been identified by their organizations for future healthcare leadership positions.

The program will be delivered through the Executive Development Center and will consist of six courses, which can be completed in one year. The coursework is the equivalent of 16.5 Continuing Education Credits (CEUs) or 11 Carnegie credits. The Innovative Healthcare Leadership Certificate aligns with the body of knowledge required for the national certification exam that can lead to the MGMA (Medical Group Management Association) "fellow" designation.

HOW DO YOU WANT TO LEARN?



ONLINE

Who Should Attend

The Innovative Healthcare Leadership Certificate is designed for emerging and mid-level managers as well as administrators in the healthcare sector or related fields, who wish to advance their career and develop expertise in the business management and leadership of healthcare. The program is intended for healthcare providers, insurers, consumers, and healthcare product manufacturers and distributors, and is also valuable for professionals who support the health service industry, such as healthcare consultants, attorneys, and architects.

PROGRAM DESCRIPTION

The Innovative Healthcare Leadership Certificate offers a cohort experience and is comprised of six online courses.

- Innovative Healthcare Leadership
- Design Thinking for Healthcare
- Healthcare Law
- Healthcare Ethics
- Healthcare Finance
- Innovative Practice Management

This program can be completed in as little as one year or over several years, for optimum flexibility. Courses are taught by Bryant faculty, many of whom are also healthcare practitioners in their fields. A significant benefit of the curriculum is the ability to apply what is learned

through a *Healthcare Leadership Project* (HLP). Students will have the opportunity to select their preferred project in the first required course, *Innovative Healthcare Leadership*, and continue to develop and refine their *Healthcare Leadership Projects* as they progress through the curriculum. Students will finalize their *Healthcare Leadership Projects* and submit the completed project as part of the *Innovative Practice Management* capstone course, which is comprised of several topics including Healthcare Policy, Human Resources Management in Healthcare, Organizational Governance in Healthcare, Patient-Centered Care and Advanced Practice Clinician.

IHL 401 INNOVATIVE HEALTHCARE LEADERSHIP

Mari Anne Snow

Bryant's Innovative Healthcare Leadership course provides a solid foundation in the leadership skills and best practices required for today's healthcare professionals. Tailored specifically for healthcare, the course provides an in-depth study and analysis of the contemporary challenges facing the healthcare industry, utilizing practical tools and proven techniques for meeting these challenges.

KEY TOPICS

- Learn how to effectively communicate in order to successfully lead within matrixed, diverse organizations
- Build your Emotional intelligence (EQ) to improve communications and overcome challenges
- Develop and practice negotiation and mediation skills
- Improve your conflict resolution skills
- Practice the art of strategic thinking
- Learn the techniques for developing political savvy

2 Carnegie Credits/3.0 CEUs

TUITION \$2,190

SCHEDULE

Online

Healthcare Leadership Project

The Innovative Healthcare Leadership Certificate includes a *Healthcare Leadership Project* allowing participants to apply what is learned as they progress through each course. Participants work with faculty to select their preferred project at the start of the program and continue to develop and refine their project as they progress through the program. Projects are reviewed, finalized, and submitted as part of the final course.

IHL 402

DESIGN THINKING FOR HEALTHCARE

Lori A. Coakley, Ph.D.

Participants will have an opportunity to learn and apply the design thinking process while simultaneously developing an understanding of the psychological principles that underlie innovative thinking, problem-solving, and human behavior in the healthcare industry.

You will learn how to define a design challenge, conduct field research, and craft insights from your observations and interviews. In addition, you will learn how to brainstorm potential solutions, develop storyboards, design experiments to test your ideas, and use prototyping to refine and improve your solutions. Throughout the course, you will have an opportunity to practice these skills in your own work environment, as you use the design thinking process to tackle an innovation project.

Upon conclusion of this course you will learn and understand how design thinkers embrace a "test and learn" and "build to think" philosophy toward innovation and you will have the ability and competency to apply this process to any healthcare related challenge.

1 Carnegie Credit/1.5 CEUs

TUITION \$1,095

SCHEDULE

Online

IHL 403

HEALTHCARE LAW

Ansis Helmanis, J.D.

In this Healthcare Law course, you will learn how to create and maintain a risk management program designed to provide a safe environment for your healthcare-related organization.

KEY TOPICS

- Policies and procedures required to prevent or minimize the impact of adverse events
- Federal and state laws, regulations and compliance requirements

Upon completion of this program, you will understand the policies and procedures required to prevent or minimize the impact of adverse events, be knowledgeable in developing your organization's compliance plan with Federal and state laws and regulations. You will be encouraged to ask questions, share resources and work together with fellow participants for maximum engagement.

Your capstone project will assist you in executing these required tools and techniques, creating and implementing a plan for immediate impact on your work environment. You will have gained the skills that will allow you to continue to develop expertise in risk management within the dynamic healthcare delivery environment.

2 Carnegie Credits/3.0 CEUs

TUITION \$2,190

SCHEDULE

Online



IHL 404

HEALTHCARE ETHICS

Maysel Kemp White, Ph.D.

In this course, participants will explore the philosophical, medical, social, and legal aspects of bioethical issues in healthcare. We will examine the four principles that lie at the core of moral reasoning in healthcare: respect for autonomy, nonmaleficence, beneficence, and justice.

Healthcare leaders need to understand the multiple influences on decisions faced by patients, families, health care providers, manufacturers, insurers and organizations. Influencing factors include culture, education, religion, personal and family values, and individual experience.

As healthcare has become more highly technical, compartmentalized and impersonal, many ethical considerations are increasingly complex and may be difficult to resolve. We will utilize a plethora of case studies to explore current issues at the forefront as well as dilemmas raised by class participants in real time.

Upon completion of this course participants will be able to understand and define what constitutes an ethical decision, identify which principles, rules or laws to use in making ethical decisions and apply ethical tools to specific case examples. We will engage in thoughtful and scholarly dialogue and feedback with colleagues in an online forum.

2 Carnegie Credits/3.0 CEUs

TUITION \$2,190

**SCHEDULE
Online**

IHL 405

HEALTHCARE FINANCE

Mike Hudson, M.B.A.

In a world where nothing changes, budgeting, cash flow, debt management, access to capital, etc. is easy. Unfortunately, change is the norm, so how do business leaders anticipate the age old question "how are we going to pay for this?"

KEY TOPICS

- Healthcare Finance "Primer"
- Learn how healthcare is "paid for" in the U.S.
- Principles of finance and the importance of cash flow planning
- How to develop a budget
- Review and develop a cost/benefit analysis to support investments and projects
- How to prepare for "audits"

Upon conclusion of this course, you will have learned the basics of finance and the importance of cash flow planning relative to the rapidly changing landscape of healthcare.

2 Carnegie Credits/3.0 CEUs

TUITION \$2,190

**SCHEDULE
Online**

IHL 406

INNOVATIVE PRACTICE MANAGEMENT

Judith Bentkover, Ph.D.

Participants will continue their learning and build their knowledge in several key areas that leaders in healthcare need to understand in order to position their organizations for success. Additionally, in the Innovative Practice Management course, you will review, finalize, and submit your *Healthcare Leadership Project*.

KEY TOPICS

- Healthcare Policy
- Human Resources Management in Healthcare
- Organizational Governance in Healthcare
- Patient-Centered Care
- APC Integration into Practice
- Leadership Project (HLP) Review and Submission

2 Carnegie Credits/3.0 CEUs

TUITION \$2,190

**SCHEDULE
Online**

For more information about the Innovative Healthcare Leadership Certificate program and to learn about scheduled cohorts, please contact:

Amy Grant
Associate Director
Phone: (401) 232-6203
E-mail: agrants2@bryant.edu

Healthcare Speaker Series

A value-added component of the Innovative Healthcare Leadership Certificate is the opportunity for students to participate in the Healthcare Speaker Series. This series of talks by healthcare leaders cover a broad range of topics to enhance the certificate curriculum content. Sessions, held on the Bryant University campus, offer professional networking opportunities and are recorded for those students who are unable to attend.

HEALTHCARE QUALITY PROCESS IMPROVEMENT CERTIFICATE

LEAN SIX SIGMA + RADICAL CHANGE + PROJECT MANAGEMENT = TRANSFORMATIONAL HEALTHCARE

Healthcare is a basic human need and some have argued that the system does not deliver equivalent value for the money, resulting in an industry that is under intense pressure to address these concerns.

Bryant's Healthcare Quality Process Improvement Certificate is designed to facilitate the transformation of healthcare by learning and applying tools and techniques to improve, measure and manage quality. It is intended to create positive improvement results designed to reduce medical errors and associated costs in order to facilitate change.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

Bryant's professional certificate directly supports Healthcare Transformation offering these three areas of focus to address the critical deficiencies within the current healthcare delivery system model.

- The need for the timely identification and removal of medical errors and waste
- End to end assessment and re-construction through radical change of key medical delivery processes
- The need to understand and recognize the value of structured planning and execution of healthcare initiatives utilizing project management best practices including stakeholder and requirements analysis

IMPROVING THE QUALITY OF HEALTHCARE

Six Sigma and Lean Thinking

This section teaches the current best practices of Six Sigma and Lean Thinking to healthcare applications. Healthcare examples and case studies dominate all discussions and exercises.

REENGINEERING HEALTHCARE

Radical Change

Reengineering is a method of improvement that employs **radical change** versus **incremental change**. In this section we address the application of the original reengineering concepts to healthcare needs.

SUCCESSFUL PROJECT MANAGEMENT IN HEALTHCARE

Guiding Successful Transformations

This section builds upon a basic overview of project management and progresses to the application of how to successfully manage projects using the key steps to scope, plan, manage and close out a healthcare initiative.

Who Should Attend

A medical professional or providers of support to the medical profession as a Business or Practice Manager, Healthcare Consultant, Hospital Administrator, Healthcare Professional or a Healthcare Process Improvement Team member.



EHQ 400 HEALTHCARE QUALITY PROCESS IMPROVEMENT CERTIFICATE

4.2 CEUs/21 PDU's

TUITION \$2,095

SCHEDULE
Online

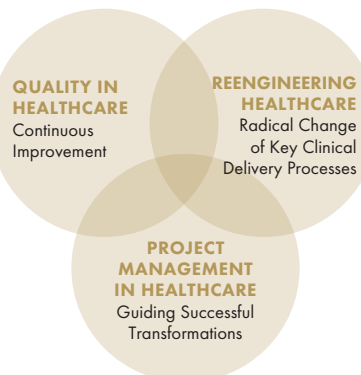
Also available Onsite as a
Corporate Sponsored Program

**For more information about
the Healthcare Quality
Process Improvement program,
please contact:**

Paul Dacey
Associate Director
Phone: (401) 232-6204
E-mail: pdacey@bryant.edu

HEALTHCARE QUALITY

Program for Change



HUMAN RESOURCES MANAGEMENT CERTIFICATE

THE STRATEGIC ROLE OF HUMAN RESOURCES

In today's organizations, human resources professionals need to think of themselves as strategic partners and contribute to the development and accomplishment of the organization-wide business plan and objectives.

Bryant's HR Certificate program provides an educational model that aligns with the SHRM-CP™ and SHRM-SCP™ designation of the Society for Human Resource Management (SHRM).

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

BRYANT'S HUMAN RESOURCES MANAGEMENT PROGRAM FEATURES:

- A cohesive educational model teaching best practices that are current and relevant
- A competency-based program designed for either the experienced HR individual or professionals who seek to transition to a career in HR
- Experienced faculty who are practitioners and share real-world examples
- A program based on adult learning methodologies in an interactive and dynamic learning environment
- The opportunity to interact and network with peers in the HR field

Who Should Attend

Professionals with varying levels of experience. Practicing HR professionals can increase their value within their organizations by fine-tuning existing skills and learning new practices. Practitioners new to the HR function, or individuals who are responsible for the HR function as part of their current responsibilities, can enroll in the Human Resources Management Program, and take a first step toward a successful and fulfilling career.

INDIVIDUAL COURSES OR CERTIFICATE PROGRAM

Complete six courses to earn your Certificate in Human Resources Management, or select the courses you need to develop specific skills.

ONLINE, ON CAMPUS, OR BLENDED

You may choose to take classes on campus or online on your own time, or use a blended approach, combining on-campus with online courses.



HRM 101 HUMAN RESOURCE MANAGEMENT AND THE LAW

Human resource practitioners, supervisors, and managers will benefit from this broad overview of the employment laws and trends that impact HR management. **2.4 CEUs**

KEY TOPICS

- Pay equity
- National Labor Relations Act
- ADA, EEO, and Affirmative Action
- Union organizational strategies

TUITION \$699

SCHEDULE

Eight Classes

Tuesday, 6 to 9 p.m.
May 7 – June 25, 2019



HRM 401

SCHEDULE

Online

"It met my objectives and more! Having no experience with unions, I have obtained a much greater understanding of the topic and the history."

SUSAN LAPHAM

10%

**DISCOUNT FOR RI SHRM MEMBERS
ON HR CERTIFICATE CLASSES**

www.ri.shrm.org

May not be combined with other discounts.

ON CAMPUS OFFERINGS AT A GLANCE

Fall 2018

HRM 102

Recruiting, Selection, and Retention

HRM 107

Performance Management

HRM 139

SHRM Exam Prep

Winter 2019

HRM 112

Employee and Labor Relations

HRM 115

Policies and Procedures

HRM 139

SHRM Exam Prep

Spring 2019

HRM 101

Human Resource Management and the Law

HRM 103

Introduction to Benefits and Compensation



HRM 102 RECRUITING, SELECTION, AND RETENTION

This course is designed for the professional who wants a solid understanding of the employment and selection process and the more experienced HR generalist in search of new recruiting strategies to enhance employment management skills. **2.4 CEUs**

KEY TOPICS

- Developing a detailed recruiting plan
- Identifying internal and external recruiting sources
- Selection procedures including interviewing, testing, and reference checks

TUITION \$699

SCHEDULE

Eight Classes

Thursday, 6 to 9 p.m.

September 27 – November 15, 2018



HRM 402

SCHEDULE

Online



All of Bryant's Executive Development Center Human Resources classes are approved for SHRM-CP™, or SHRM-SCP™ recertification credits.

This program has been approved for recertification credit hours through SHRM. For more information about certification or recertification; please visit the SHRM homepage at www.shrm.org.



HRM 103 INTRODUCTION TO BENEFITS AND COMPENSATION

The objective of this course is to provide a basic understanding of benefits and compensation plans including terminology, compliance, communication, administration, and outsourcing. **2.4 CEUs**

KEY TOPICS

- Benefits – plan objectives and design issues
- Federal/state regulations compliance: ERISA, COBRA, HIPAA, FMLA
- Strategic compensation policy development

TUITION \$699

SCHEDULE

Eight Classes

Thursday, 6 to 9 p.m.

May 9 – June 27, 2019



HRM 403

SCHEDULE

Online



HRM 107 PERFORMANCE MANAGEMENT

A comprehensive overview of the performance management process will be outlined with a dedicated focus on enhancing subject matter knowledge, skills, and building a practical application of course materials into business scenarios. **2.4 CEUs**

KEY TOPICS

- Implementing and managing the performance management program guides, systems, tools, and training
- Performance evaluation including documenting performance and the planning and writing of the performance appraisal
- Linking performance to traditional financial and non-financial incentives

TUITION \$699

SCHEDULE

Eight Classes

Tuesday, 6 to 9 p.m.

September 25 – November 13, 2018



HRM 407

SCHEDULE

Online



All of Bryant's Executive Development Center Human Resources courses are approved for PHR, or SPHR recertification credits. The use of this seal is not an endorsement by the HR Certification Institute of the quality of the program. It means that this program has met the HR Certification Institute's criteria to be pre-approved for recertification credit.

This program has been approved for recertification credit hours through the HR Certification Institute (HRCI). For more information about certification or recertification, please visit the HRCI homepage at www.hrci.org.



HRM 112

EMPLOYEE AND LABOR RELATIONS

This introductory course will include a review of key legislation that impacts the employee in the workplace, the history of employee rights, and the development of legislation affecting collective bargaining in the United States. **2.4 CEUs**

KEY TOPICS

- Legislation affecting employees in the workplace
- Psychological and environmental factors affecting the workplace today
- Effective leadership and performance management
- Negotiation and conflict resolution

TUITION \$699

SCHEDULE

Eight Classes

Thursday, 6 to 9 p.m.
February 28 – April 18, 2019



HRM 422

SCHEDULE

Online



HRM 115

POLICIES AND PROCEDURES

Policies and procedures outline how business is conducted within an organization by providing guidelines for both employees and managers.

The objective of this course is to understand how to draft an employee manual according to the needs of an organization. **2.4 CEUs**

KEY TOPICS

- The uses of company policies as they relate to employee activities and employment-related matters
- Steps for creating policies, establishing uniform, well-defined standards
- Reducing the risk of employee lawsuits and complying with state and federal law

TUITION \$699

SCHEDULE

Eight Classes

Wednesday, 6 to 9 p.m.
February 27 – April 24, 2019



HRM 415

SCHEDULE

Online



HRM 400

INTRODUCTION TO HUMAN RESOURCE MANAGEMENT

Required for HR Certificate

This course is an introduction to a career in human resources and is a required course for certificate eligibility. It provides a general overview of the various skills and disciplines human resource professionals use in their positions. Learn the latest programs, policies, and procedures to improve employee productivity and effectiveness, and assure legal compliance. Identify cost-saving HR practices and discover how to position yourself as a key member of the HR management team. **2.4 CEUs**

KEY TOPICS

- Compensation and benefits
- Legal compliance
- Staffing, training, and development

TUITION \$699

SCHEDULE

Online



HRM 411

DESIGN AND DELIVER EFFECTIVE TRAINING

This program follows a logical, step-by-step approach to building a stronger training function regardless of the size of your training organization. You will learn how to analyze training needs, design a program, enhance your instruction skills for effective delivery, and how to measure and interpret the results.

2.4 CEUs

KEY TOPICS

- Analyzing training needs
- Aligning training programs with your company's strategic goals
- Designing and developing training

TUITION \$699

SCHEDULE

Online



HRM 414

STRATEGIC HUMAN RESOURCES MANAGEMENT

This program is intended to provide human resources professionals and managers with the essential skills, and a framework, to effectively lead their teams, and ensure that quality human resources services are provided to all key constituencies. Human resources can enhance its value to the organization when it functions strategically and is a partner to both management and employees. **2.4 CEUs**

KEY TOPICS

- Leading human resources and the HR business partner structure
- Increasing employee engagement and turning strategic plans into action
- Managing change and organizational culture

TUITION \$699

SCHEDULE

Online

SHRM CERTIFICATION EXAM PREP

PREPARE FOR THE NEW SHRM CERTIFIED PROFESSIONAL (SHRM-CP™) AND SHRM SENIOR CERTIFIED PROFESSIONAL (SHRM-SCP™)

Establish yourself as a globally-recognized human resources expert by earning the new standard in HR certification: SHRM Certified Professional (SHRM-CP™) and SHRM Senior Certified Professional (SHRM-SCP™).

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

TAKE THE NEXT STEP!



HRM 139

HUMAN RESOURCE MANAGEMENT EXAM PREP

Achieving the SHRM-CP™ or SHRM-SCP™ certification from the Society for Human Resource Management (SHRM) can set you apart from your peers and demonstrate your commitment to your field as a human resource professional.

Ensure that you're prepared with Bryant's HR Management Exam Preparation course designed for those seeking SHRM certification. Expand and test your knowledge and practical, real-life competencies in areas critical for HR success.

This intensive 13-week course combines expert instruction with the SHRM Learning System® for SHRM-CP™/SHRM-SCP™, so you will learn faster, retain more knowledge, and stay on track for success on the exam.

Offered in partnership with the Society for Human Resource Management (SHRM), the curriculum is designed by global subject matter experts and covers the entire SHRM Body of Competency and Knowledge™ (SHRM BoCK™) which encourages HR professionals to acquire the competencies and knowledge they'll need to effectively perform their jobs and achieve career success.

TUITION \$1,350

Includes SHRM Learning System
with online tools

SCHEDULE

Thirteen Classes

6 to 9 p.m.

Fall Session

Wednesday

September 19 – December 19, 2018

Winter Session

Monday

February 25 – May 20, 2019



HRM 439

HUMAN RESOURCE MANAGEMENT EXAM PREP

TUITION \$1,350

SCHEDULE

Online

For more information about the
Human Resources Management
program, please contact:

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu



\$100

**DISCOUNT FOR SHRM MEMBERS
ON SHRM-CP™/SHRM-SCP™
EXAM PREP**

www.shrm.org

May not be combined with other discounts.

SHRM® CERTIFICATION

SHRM-CP® AND SHRM-SCP®

For more information on
these designations visit the SHRM
website at www.shrm.org.

EMERGING LEADER CERTIFICATE

NEW OR ASPIRING MANAGERS AND SUPERVISORS

Bryant's Emerging Leader Certificate program is a fast-track curriculum designed to assist aspiring supervisors and new managers learn the core skills needed to motivate, delegate, communicate, problem solve, and achieve results from their team. **3.0 CEUs**

Courses are offered on campus, online, or can be customized and delivered as a corporate sponsored program at your location.

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

Who Should Attend

This certificate is designed for participants who are transitioning into a managerial position, leading cross-functional teams, or need practical skills linked to organizational goals.



SESSION ONE

Principles of Management

Management 101

In this competitive world economy, managers are expected to do more than manage people and processes. Organizations need leaders – people who can delegate, reach, inspire, manage, and coach employees. Management is a critical skill – an art and a science and one that today's organizations require of their leaders. As a manager, you will need to inspire and motivate staff, provide a sense of purpose, organize to maximize efficiency, nurture skills, develop talent, and inspire results. These are the critical skills required and expected.

SESSION TWO

Emotional Intelligence

How to Raise Your EQ

Emotional intelligence (EQ) is the ability to identify, use, understand, and manage emotions in positive ways to self-manage, communicate effectively, empathize, overcome challenges, and defuse conflict. When you have high emotional intelligence, you can recognize your own emotional state as well as others. You can learn and apply the tools and techniques of Emotional Intelligence to relate and engage in healthier relationships, achieve greater success at work, and lead a more fulfilling life.

SESSION THREE

Communication Skills

Clear Concise Interpersonal Communications

Developing a powerful linguistic style and learning how to maximize active listening are key leadership qualities. Learn how to be a more effective communicator. Overcome barriers to good listening, gaining a deeper insight of how your personal behavioral style affects the way you communicate. In this session you will learn how to develop the "people side" of management, applying tools and techniques for dealing with difficult people, providing quality feedback and understanding the differences in generational communication patterns.



EML 150 **EMERGING LEADER** **CERTIFICATE**

Evening Program

3.0 CEUs

TUITION \$2,495

SCHEDULE

Five Weeks

6 to 9 p.m.

Fall Session

Tuesday and Thursday

October 16 – November 15, 2018

Spring Session

Monday and Wednesday

March 4 – April 3, 2019

SESSION FOUR

Building Effective Teams

The Power of Working Together

Successful managers understand the critical importance of developing and building teams. When a team is effective, members understand how their individual contribution is a critical component to the collective success of the team. The best teams with well-intentioned colleagues, can encounter problems that hinder their collective accomplishments. Learn how you can transform your work group into a “true” team. Learn, understand and apply several key strategies required for a team to succeed and how to foster teamwork using basic coaching and motivational principles.

SESSION FIVE

Ethics

Principles of Right Conduct

Managers who are well versed in business ethics are best prepared to deal with issues or situations that may arise. How you successfully navigate through difficult business dilemmas can be your best defense. While ethics is at the forefront of every major decision that managers make, unethical behavior can create legal risks and cause damage to businesses, employees and consumers. This course provides an introduction to the concept of values, morality, as well as cultural beliefs in business.

SESSION SIX

Building Strategic Relationships

The Art of Understanding Others

In business and life, a good reputation is a competitive advantage. Managers need to be viewed as credible and trustworthy in order to be successful. In this session, you will learn how to enhance your personal power, build strong relationships, and how to influence others.

EML 400 **EMERGING LEADER** **CERTIFICATE**

Online Program

3.0 CEUs

TUITION \$2,495

SCHEDULE

Online

For more information about the Emerging Leader program, please contact:

Amy Grant

Associate Director

Phone: (401) 232-6203

E-mail: agrant2@bryant.edu

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

LEADERSHIP MASTERY CERTIFICATE

ADVANCED SKILL-BUILDING FOR LEADERSHIP SUCCESS

This certificate program provides a comprehensive study of the senior leadership skills required today, providing the participants with an opportunity to examine those skills through a practical business lens. Key topics are rooted in business fundamentals supplemented with the best practices of some of today's top leaders. Courses are offered on campus, online, or can be customized and delivered as a corporate sponsored program at your location.

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

Who Should Attend

This certificate program is designed for high potential and mid-level managers who are ready for the next level of leadership and are seeking career advancement or for professionals who have been targeted by their organizations for future leadership positions.

SESSION ONE

Effective Interpersonal Communication Skills

Critical Skills for Effective Leadership

Organizations today can be complex and often dispersed. While we find ourselves relying on technology to stay connected, communicating in this environment can be difficult. Learn the critical techniques to effectively communicate for maximum efficiency.

SESSION TWO

Strategic Planning/ Strategic Direction

Achieving High Impact Results

If you want to achieve dynamic results in a fast-paced business environment, you need a plan. Effective strategic planning helps you create a logical, deliberate operating path for your team. It also gives you a better framework for budgeting, resource allocation, and team accountability.

SESSION THREE

Metrics and Big Data

Tools to Support Critical Business Decisions

Metrics are everywhere as more and more information is captured online. Developing the ability to evaluate data and discern which metrics are meaningful to support sound planning and leadership decisions is critical. You will learn how to focus on the quality of your content for maximum impact.

SESSION FOUR

How to Develop Political Savvy

Advance Your Career, Advocate Effectively for Your Team

Politics exist. Recognizing and learning to apply the political "rules" needed to exert influence on others can help you secure and maintain critical resources for your team, while advancing your career and those of your most talented people. As these rules are unwritten, it takes time and skill to understand and apply effectively for maximum impact.

SESSION FIVE

Motivational Leadership

How to Engage Your Employees

The best way to improve employee morale is to create a culture of engagement. Though teams are encouraged to be more productive with less resources, many companies utilize "temporary" workers to bridge short and long term gaps within their departments. Managing successfully given these new dynamics requires you to learn and apply new leadership skills.



ELM 101

LEADERSHIP MASTERY

Day Program

3.0 CEUs

TUITION \$2,495

SCHEDULE

Five Weeks, 1 day per week

Fall Session

Fridays

9 a.m. to 4 p.m.

October 19, 26, November 2, 9, 16, 2018

Spring Session

Thursdays

9 a.m. to 4 p.m.

April 25, May 2, 9, 16, 23, 2019



ELM 400

LEADERSHIP MASTERY

Online Program

3.0 CEUs

TUITION \$2,495

SCHEDULE

Online

For more information about the Leadership Mastery program, please contact:

Amy Grant

Associate Director

Phone: (401) 232-6203

E-mail: agrant2@bryant.edu

INNOVATIVE LEADERSHIP AND BUSINESS PROFESSIONAL CERTIFICATE

A CONTEMPORARY PRIMER TO LEADERSHIP AND BUSINESS ADMINISTRATION

To succeed in business, individuals must be able to see beyond their own functional area to better understand how the organization operates as a whole. Bryant's Innovative Leadership and Business Professional Certificate program provides a solid foundation in current business *theory* and *practice*.

HOW DO YOU WANT TO LEARN?



ON CAMPUS



ONSITE CORPORATE TRAINING

Learn contemporary business skills to *enhance* your leadership abilities and *prepare* for future challenges and opportunities. Earn an Innovative Leadership and Business Professional Certificate from Bryant University's Executive Development Center. Bryant's Innovative Leadership and Business Professional Certificate is designed for the career-minded and motivated professional looking to take the next step in their career.

"This course redesigned my way of thinking. I will apply everything I learned in this class to my job and continue to practice and grow those skills."

MICHELLE COSTA, PHR, SHRM-CP
UNIVERSITY EMERGENCY MEDICINE
FOUNDATION

This intensive, five-day program delivers maximum impact in a manageable format. This fast track program is ideal for the time-pressed professional looking to achieve their goals while balancing multiple priorities.

Our Innovative Leadership and Business Professional Certificate provides a solid foundation, teaching to best practices in:

- Motivational Leadership
- Introduction to Design Thinking
- Fundamentals of Digital and Social Media Marketing
- Business Intelligence Analytics
- Introduction to Financial Concepts & Strategies for Value Creation

Upon completion you will have learned critical tools and techniques to assist you in making informed decisions and implementing successful strategies that have a positive impact on your company and your career.

MOTIVATIONAL LEADERSHIP

Today's leaders are challenged like never before to do more with less in changing environments that require fast thinking and astute problem-solving skills. Creating team cohesion and providing motivational leadership in these situations takes real skill. This hands-on session walks participants through simulated business scenarios to teach them how to establish a positive and engaged rapport with key stakeholders.

Key Topics include How to Set a Positive Tone with Your Team, Maximize Your Teams' Capabilities using goal setting and constructive feedback, delivering motivating performance reviews, setting stretch goals using SMART techniques, creating opportunities for peer-to-peer mentoring and ways to transform a negative situation into a positive business outcome.



INTRODUCTION TO DESIGN THINKING

The design thinking process provides a methodology for generating innovative new products and services. Leading companies in a wide variety of industries have embraced this approach to getting closer to their customers, unleashing the creativity of their people, and ultimately generating stronger top line growth.

The Design Thinking primer will provide a solid understanding of the three phases of the design thinking process: *Inspire, Ideate and Implement*, through hands on experience, using the techniques and methods to enable you to apply this new way of solving problems in your own organization.

FUNDAMENTALS OF DIGITAL AND SOCIAL MEDIA MARKETING

Digital has become a major part of the world today; allowing organizations of all sizes to participate in the global economy and build partnerships in new innovative ways. It has also created new jobs as well as opened up new areas of risk.

In this hands-on session, participants will examine ways digital has transformed all aspects of business examining key topics including the Impact of Mobile Devices, Use of Social Media, Security Considerations, Key Components of Digital Strategy, the Cost of and Measurement of Digital.

BUSINESS INTELLIGENCE ANALYTICS

The 21st century belongs to those who can think and act based on sound business intelligence. No longer is it good enough to make business decisions, no matter what the field, based on little more than feelings or gut reactions to events. Consumer products companies, insurance companies, banks, governments, and even sports teams are turning to Analytics to improve their bottom line and assure their survivability in this age of hyper-competition and increasingly severe externalities.

The session offers participants the opportunity to learn how to set up a business metrics dashboard, and understand the relationships between business process performance, integration and business performance metrics. The relationship between business intelligence and business analytics will be covered in detail.

INTRODUCTION TO FINANCIAL CONCEPTS & STRATEGIES FOR VALUE CREATION

This one-day session will allow participants to cultivate a reflective business practice through visiting traditional business disciplines in a non-traditional way. Students will learn the basic structure and time-value of money; explore how quantitative skills must serve a qualitative framework to create long-term value for stakeholders and create big ideas of your own. These skills will be honed through a creative and interactive practicum for reflection – and conversation on transferring awakened financial ideas to your business and personal life. Learn the nature of value creation and how to transfer skills from the classroom to your business.

Key Topics include, Primer of Time Value of Money, Cultivating a Reflective Business Practice, How to Create Long-Term Value for Stakeholders and the Concept of Value Creation, a behavioral finance based on individual values.

Who Should Attend

Leaders, High Potential Managers, and Entrepreneurs who seek to master their leadership and management skills and gain a stronger foundation in contemporary business theory and practice.

ILC 102 INNOVATIVE LEADERSHIP AND BUSINESS PROFESSIONAL CERTIFICATE

Boot Camp

3.5 CEUs

TUITION \$3,195

Includes Materials and Instruments

SCHEDULE

Five Days

8:30 a.m. to 4 p.m.

Fall Session

Monday – Friday

October 29 – November 2, 2018

Spring Session

Thursdays

March 7, 14, 21, 28, April 4, 2019

For more information about this program, please contact:

Amy Grant

Associate Director

Phone: (401) 232-6203

E-mail: agrant2@bryant.edu

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

VIRTUAL TEAM CERTIFICATES

HOW TO LEAD, MANAGE, AND ACHIEVE TOP PRODUCTIVITY IN REMOTE, DISPERSED TEAMS

Attend either the Virtual Team Leader Certificate, designed for managers of remote workers, or attend the Virtual Team Professional Certificate, designed specifically for the remote worker.

In today's virtual environment more people work in complex, often global business situations where their employees, colleagues, and supervisors work in separate physical locations. Either certificate program will teach Leaders and Remote Workers how to overcome the physical barriers to successfully lead others and manage themselves.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

EVT 400 **VIRTUAL TEAM LEADER** **CERTIFICATE**

How to Successfully Manage Your Remote Workers

This one-of-a-kind program provides a comprehensive look at the leadership skills required when some or all of your team is virtual. Participants will examine those skills through a practical business lens. Topics covered are not theoretical; rather they are rooted in business fundamentals supplemented with the best practices of some of today's top leaders.

SESSIONS

1. How to manage a high performing virtual team
2. Developing effective interpersonal communication skills for managing virtual teams
3. Creating cohesion and a positive, collaborative culture in virtual teams
4. How to create meaningful career paths and develop high achievers within your virtual teams
5. Developing political savvy to advance your career and advocate effectively when you and your team work virtually

Who Should Attend

High potential and mid-level managers responsible for managing remote workers/teams and/or individuals

seeking career advancement by learning how to successfully manage a geographically dispersed team.

3.0 CEUs

TUITION \$1,995

SCHEDULE

Online

EVT 420 **VIRTUAL TEAM PROFESSIONAL** **CERTIFICATE**

Successful Skills for Today's Remote Worker

This course is designed for professionals who work outside a traditional office and want to learn how to build their professional skills and advance their careers within their organizations.

This course provides a practical look at the skills required for effective virtual work. We provide the participants with hands-on opportunities to examine those skills through a practical business lens. Topics covered are rooted in business fundamentals supplemented with the best practices of some of today's top leaders.

SESSIONS

1. Beyond working from home: The realities and opportunities open to you

2. Planning your work day for top productivity and efficiency while maintaining work/life balance
3. Developing effective interpersonal communication skills for high performing virtual professionals
4. Creating collaborative relationships and a strategic network that works for you
5. Leading a virtual project team to success and productivity

Who Should Attend

Virtual, remote professionals who wish to enhance their skills for career advancement. If you work outside a traditional office setting, collaborate with colleagues from a distance, or want to learn how to be more effective, efficient, and visible in the virtual workspace, this is the program for you. **3.0 CEUs**

TUITION \$1,995

SCHEDULE

Online

For more information about these Virtual Team programs, please contact:

Amy Grant

Associate Director

Phone: (401) 232-6203

E-mail: agrants2@bryant.edu

MICROSOFT® OFFICE SUITE CERTIFICATE

Technology has become the backbone of almost every industry and knowledge of the essentials skills of MS Office has become a prerequisite for any employment as a foundation for computer knowledge. And yet many adults lack the formal training for these essential Microsoft applications. From the basic to the more advanced courses – you can now learn these skills online, from the comfort of your own home, at your convenience with the benefit of a virtual coach. Select a course to supplement a skill gap or complete any five courses to earn your Certificate.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

MS 401 **MICROSOFT® ACCESS**

Design, Create, and Manage Databases

Understand how Access databases work. Learn how to store, organize, and manipulate large collections of information about customers, employees, students, activities, inventories, etc. in an electronic database. **0.6 CEUs**

TUITION \$299

SCHEDULE
Online

MS 402 **MICROSOFT® EXCEL BASIC**

Design Basic Spreadsheets

Learn all the basics in crunching numbers and maintaining lists in the world's most popular and dynamic electronic spreadsheet program. **0.6 CEUs**

TUITION \$299

SCHEDULE
Online

MS 403 **MICROSOFT® EXCEL ADVANCED**

Design, Create, and Manage Advanced Spreadsheets

Learn how to apply complex mathematical functions and maintain databases. Knowledge of all basic Excel features is required. **0.6 CEUs**

TUITION \$299

SCHEDULE
Online

MS 404 **MICROSOFT® POWERPOINT**

Design, Create, and Enhance Presentations

Build dynamic slide presentations using the world's most popular presentation software. Learn presentation techniques in the process, as well as shortcuts and tips for creating effective handouts to support your slides. **0.6 CEUs**

TUITION \$299

SCHEDULE
Online

MS 405 **MICROSOFT® WORD**

Basic Word Processing Skills

Streamline your use of Word Processing and create more dynamic documents, reports, newsletters, and announcements.

0.6 CEUs

TUITION \$299

SCHEDULE
Online

PMC 480 **INTRODUCTION TO MICROSOFT® PROJECT**

Effective, Efficient Tool for Project Management

Microsoft Project is a powerful tool that can help users manage projects more efficiently and keep their businesses on track. Participants will learn how to input a blueprint of their projects and automatically generate completion dates, charts, and reports. They will create and modify a project plan containing a work breakdown structure of tasks, durations, resources (including people, equipment, and money), and a project calendar.

0.6 CEUs

TUITION \$299

SCHEDULE
Online

For more information about the Microsoft® Office Suite Certificate program, please contact:

Paul Dacey, Associate Director

Phone: (401) 232-6204 | E-mail: pdacey@bryant.edu

PROJECT MANAGEMENT CERTIFICATE

As a Global Registered Education Provider®, we deliver a Project Management Institute (PMI®) accredited certificate program that trains project leaders for the Project Management Professional (PMP®) certification, the Certified Associate in Project Management (CAPM®) certification, or the Agile Certified Practitioner (PMI-ACP®) certification.

Prepare for Project Management Professional (PMP®) Certification, Certified Associate in Project Management (CAPM®) Certification, or Agile Certified Practitioner (PMI-ACP®) Certification.

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

PMI APPROVED

Taught by PMI-certified PMP instructors, our Project Management Certificate program is based on the PMI's PMBOK® methodology.

PROJECT MANAGEMENT PROFESSIONAL (PMP) OR CERTIFIED ASSOCIATE IN PROJECT MANAGEMENT (CAPM) CERTIFICATION

Master the tools and techniques to enhance your project management skills. Earn a Certificate in Project Management, and with our additional online, post-training PMP Exam Prep course, be prepared to sit for the PMP or CAPM exam. The Project Management Exam Prep is available online at no additional charge to participants who earn the Bryant Project Management Certificate.

This course is appropriate for experienced project managers and those new to the field. It is designed for individuals with varying background and experience. We focus on the Project Management Body of Knowledge (PMBOK®) and organizational strategies related to a typical project management environment.

"I had a lot of experience managing projects through various implementations in my work prior to taking this course. Through the completion of this course, I am much better equipped to execute "true" project management methodology in my every day work."

TAMMY FREEMAN

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

Completion of this course along with a specified self-study program has proven adequate preparation for the PMI's PMP® or CAPM® certification exams. You will also have access to our online PMP Exam Prep for up to four weeks at no additional fee. Access will be provided to you at your request any time post-training.

COURSE OBJECTIVES

- Create a Work Breakdown Structure describing your project
- Create a schedule with activities, duration, and interdependencies
- Delineate, assign, and accumulate resources and costs to the project
- Identify, assess, and plan for the mitigation of the project's risks
- Understand basic contract types and their ramifications
- Establish ground rules for team communications
- Identify the important project metrics to be captured, measured, and analyzed
- Relate project management methodology to project life cycles
- Understand customer requirements
- Understand the human side of the project management environment
- Understand approaches for agile, iterative, and adaptive environments
- Understand process management
- Understand how to prepare for the PMP® or CAPM® Exam



PMC 100 PROJECT MANAGEMENT

Evening Program

3.5 CEUs/35 PDUs

TUITION \$3,895

Includes the PMP exam prep

SCHEDULE

Six Weeks

Two evenings per week
6 to 9 p.m.

Fall Session

Tuesday and Thursday
October 9 – November 15, 2018

Winter Session

Monday and Wednesday
February 25 – April 3, 2019

Spring Session

Monday and Wednesday
May 15 – June 26, 2019



PMC 102 PROJECT MANAGEMENT

Boot Camp Day Program

3.5 CEUs/35 PDUs

TUITION \$3,895

Includes the PMP exam prep

SCHEDULE

Five Days

Monday through Friday
8:30 a.m. to 4 p.m.

Fall Session I

October 1 – October 5, 2018

Fall Session II

December 10 – December 14, 2018

Winter Session

March 11 – March 15, 2019

Spring Session

May 20 – May 24, 2019

Summer Session

July 15 – July 19, 2019



PMC 400 PROJECT MANAGEMENT

Online Program

3.5 CEUs/35 PDUs

This comprehensive online, self-paced program is based on our highly successful classroom course.

TUITION \$2,695

Includes the PMP exam prep

SCHEDULE

Online



PMC 401 PROJECT MANAGEMENT EXAM PREP

**Prepare for PMP/CAPM
Certification**

This is an online review of the PMBOK, covering all ten knowledge areas and five processes as well as test-taking strategies and techniques, practice questions, and best-answer strategies. Each participant will develop a personal action plan to ensure success when taking the PMP or CAPM exam.

TUITION \$299

**Free upon successful completion
of our Project Management
Certificate program**

SCHEDULE

Online

**For more information
about the Project Management
program, please contact:**

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu

CORPORATE PARTNERSHIPS



KERI BORBA, SPHR SHRM-SCP

**Director Learning & Development,
Human Resources
AAA Northeast**

We chose to partner with Bryant University's Executive Development Center because of their well-known brand and reputation for excellence. We have successfully partnered with Bryant's EDC on many programs over the years because they are experienced educators with solid experience employing modern learning modalities and teaching current business practices. I rely on our partnership with Bryant's EDC to provide formal learning opportunities in areas where AAA Northeast is growing at a fast pace, Project Management for example.

Our needs were met through an interactive dialogue with professionals from the EDC. We were quickly provided with training solutions that clearly explained the key benefits of each option. Our employees are able to immediately apply the lessons learned in the classroom in their roles at AAA and gain efficiency and demonstrate value.

Working with Bryant as our training partner and consultant is extremely valuable. Often, we stay in 'our own world' and having a partner with such great experience and a view into how other organizations are successfully applying best practices from their Bryant training programs provides us with a more well-rounded view.

Bryant is a key business partner in several ways – helping us to identify candidates to build a strong talent pipeline and also helping to augment our internal learning and development offerings with courses taught by subject matter experts, who are both business and academic professionals.



**Project
Management
Institute**

*Bryant University is a Global Registered Education Provider (REP) of the Project Management Institute (PMI). To find out more about the Project Management Institute visit www.pmi.org.

"PMI" and "PMBOK" are registered trademarks and "PMP" and "CAPM" are registered certification marks of the Project Management Institute, Inc. registered in the United States and other nations.

PROJECT MANAGEMENT MASTER'S CERTIFICATE

EARN PROFESSIONAL DEVELOPMENT UNITS (PDUs) WHILE UPGRADING YOUR PROJECT MANAGEMENT EDUCATION

Advance your career in project management, and accrue PDUs to maintain your PMP designation. The Master's Certificate in Project Management, available online or onsite, allows the flexibility that working professionals need to gain skills and earn PDU credits on their own schedule.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

Complete single courses to supplement your current skills, or complete any six courses to earn your Master's Certificate in Project Management.

This certificate program provides Continuing Education Units (CEUs) and Professional Development Units (PDUs) as approved by the PMI.

10%

DISCOUNT WHEN YOU REGISTER FOR ALL SIX COURSES AT THE START OF YOUR PROGRAM

May not be combined with other discounts.

PROJECT MANAGEMENT MASTER'S CERTIFICATE COURSES



PMC 403 RISK MANAGEMENT

This course is designed to provide an advanced in-depth study of risk management as it applies to modern project management practices. Participants will have the opportunity to explore and understand the various levels and types of risk that are an expected part of any project lifecycle.

1.2 CEUs/12 PDUs

TUITION \$599

SCHEDULE
Online



PMC 404 CUSTOMER REQUIREMENTS

This course is designed to provide leading-edge tools and techniques used to define and document stakeholder requirements. Participants will learn how to interpret and validate requirements as a method of minimizing scope creep and changes during the project life cycle.

1.2 CEUs/12 PDUs

TUITION \$599

SCHEDULE
Online



PMC 405 PROCUREMENT FOR PROJECTS

This course is designed to teach project managers the basic principles and techniques needed to effectively prepare and award contracts. Participants will also learn to administer and manage contracts awarded.

1.2 CEUs/12 PDUs

TUITION \$599

SCHEDULE
Online

"Course exceeded my expectation!! Risk is something we all talk about and think we understand. In reality there is a lot of depth and science behind risk planning. The lectures and required reading do a nice job of breaking risk down into manageable, insightful chunks. It's now a more important and better understood technique for me in my project planning."

JOSEPH M. COUGHLIN
MEDITECH

PMC 406 ESTIMATING

This course teaches participants to develop an accurate estimate of the resources, timing, and derived costs required to complete the project's scope of work. The dynamics of change to a project, the progressive clarification of the project scope, and the combined impact on estimating activities will be covered. **1.2 CEUs/12 PDUs**

TUITION \$599

SCHEDULE
Online

PMC 408 PROJECT MANAGEMENT OFFICE

Participants learn how to define, plan, and implement a Project Management Office (PMO) at the enterprise or departmental level. **1.2 CEUs/12 PDUs**

TUITION \$599

SCHEDULE
Online

PMC 410 PROGRAM MANAGEMENT

This course helps you perfect the techniques required to effectively manage multiple projects. Learn to manage multiple teams of professionals working with executive level stakeholders. Special emphasis will be placed on cultivating and successfully implementing senior-level management techniques.

1.8 CEUs/18 PDUs

TUITION \$765

SCHEDULE
Online

PMC 411 THE HUMAN SIDE OF PROJECTS

The most important part of project management is to know how to successfully manage the people involved with the project, including stakeholders who are directly or indirectly involved. Managing relationships – getting people aligned intellectually, emotionally, and psychologically is equally as important as managing the technical aspects.

1.2 CEUs/12 PDUs

TUITION \$599

Materials Fee \$45

SCHEDULE
Online

For more information about the Master's Certificate in Project Management program, please contact:

Paul Dacey
Associate Director
Phone: (401) 232-6204
E-mail: pdacey@bryant.edu



PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

AGILE PROJECT MANAGEMENT

PMI-ACP® CERTIFICATION

Agile Project Management is an iterative approach to planning and guiding project processes. The primary benefit of Agile Project Management is the ability to respond to issues as they arise. The demonstrated benefits associated with Agile can lead to a decrease in product defects, improved team productivity, and increased delivery of business value.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

The PMI-ACP recognizes Agile principles, practices, and tools and techniques used across Agile methodologies.

The program will introduce the Agile principles and practices required to successfully manage change, improve communication, reduce cost, increase efficiency and demonstrate value to project customers and stakeholders.

This course focuses on the six (6) Domain/Task Areas, Tools and Techniques, and Knowledge and Skills. Our three-day program will satisfy the educational requirements and help prepare you for the PMI Agile Certified Practitioner (PMI-ACP) certification.

KEY TOPICS

- Learn the foundations of Agile project lifecycles, methods and practices
- Identify the differences between traditional and Agile project management
- Learn how to conceive, plan, execute, control and deliver Agile projects
- Apply value-based analysis, prioritization and decision making to your projects
- Understand the background to and the driving forces for taking an Agile approach to managing projects

Who Should Attend

This program is designed for project management professionals* who currently use or have an interest in implementing Agile practices, or sitting for the PMI Agile Certified Practitioner examination.

2.1 CEUs/21 PDUs



PMC 450
AGILE PROJECT MANAGEMENT

TUITION \$1,750

SCHEDULE

Online

For more information about the Agile Project Management program, please contact:

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu

"Agile really opened up my mind to a different way to project manage. I feel like I came away with a new tool-set to be a better project manager."

JAMES POWELL

Stackable Certificates

LEARN AND EARN A NEW CERTIFICATE OR CERTIFICATION AND KEEP YOUR PMP CURRENT WITH RECERTIFICATION CREDITS

Current PMP® certified project managers who successfully complete the Agile Project Management Certificate will also earn 21 PDUs, with the PMI.

*Prior Project Management experience encouraged as this course is designed to build upon your current Project Management skills and how to apply them to Agile projects.

PORTFOLIO MANAGEMENT CERTIFICATE

PfMP® CERTIFICATION

The Value of Strategic Governance of Multiple Projects: Portfolio management is a discipline that enables executive management to meet organizational strategy and objectives through effective decision making in projects, programs, and operations. In this program, you will learn various tools, techniques, and strategies for ensuring that the organization is investing in the right projects, providing the right resources, and completing them at the right time.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

This course aligns with the Portfolio Management Standard published by the PMI® (Project Management Institute) and designed to prepare for the PfMP® (Portfolio Management Professional) certification.

Beginning with a decidedly strategic focus, the course brings together the key technical components of Portfolio Management along with the elements of communication and decision making, to enable portfolio value maximization. The impact of risk and uncertainty on the quantification of Project, Program, and Portfolio value is also addressed.

Who Should Attend

Professionals who plan to pursue PfMP® Certification, manager or member of a Project Management Office (PMO) and are charged with ensuring the success of multiple projects or PMP's, or seeking to advance your Project Management career. This program also satisfies PDUs toward your PMI® Continuing Certification Requirements (CCR's).

2.1 CEUs / 21 PDUs

KEY TOPICS

- Optimizing outcomes when faced with limited resources
- Evaluating existing projects against new projects while managing a dynamic pipeline in which projects are constantly added, closed out, and re-scoped
- Applying statistical techniques to portfolio evaluation and optimization
- Linking Strategic Planning and Project Management
- Designing metrics that both demonstrate and drive portfolio benefits realization

Stackable Certificates

LEARN AND EARN A NEW CERTIFICATE OR CERTIFICATION AND KEEP YOUR PMP CURRENT WITH RECERTIFICATION CREDITS

Current PMP® certified project managers who successfully complete the Portfolio Management Certificate will also earn 21 PDUs, with the PMI.



PMC 475 PORTFOLIO MANAGEMENT CERTIFICATE

TUITION \$1,750

SCHEDULE

Online

For more information about the Portfolio Management program, please contact:

Paul Dacey
Associate Director
Phone: (401) 232-6204
E-mail: pdacey@bryant.edu

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

SIX SIGMA CERTIFICATES

EXCELLENCE IN PROCESS AND PERFORMANCE

Lean Six Sigma consulting and training programs at Bryant's Executive Development Center apply to all business categories – from manufacturing to financial services to healthcare and nonprofit organizations – regardless of size.

The combination of Lean Thinking and Six Sigma tools, known as Lean Six Sigma, will help you identify and solve problems directly related to the operational efficiency and profitability of your business.

HOW DO YOU WANT TO LEARN?



ONLINE



ON CAMPUS



ONSITE CORPORATE TRAINING

HOW SIX SIGMA WORKS

The Six Sigma process reviews and evaluates existing processes to identify areas for incremental improvement. Utilizing data-driven decision making, you will reduce errors, increase efficiencies, and drive the bottom line.

HOW SIX SIGMA BENEFITS YOUR COMPANY

Six Sigma leads to improved business processes, resulting in greater customer satisfaction and increased profitability.

For more information about our Six Sigma Certificates, please contact:

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu



"This course was very beneficial to understanding lean techniques and how to apply those in the work environment."

ANDREW ARRUDA

PROTECT YOUR COMPANY INVESTMENT

We can host your customized program online, in our e-learning management system, creating a private portal with continued access for up to a year or more if required.

GROUP DISCOUNTS AND CUSTOMIZED TRAINING ARE AVAILABLE

To find out more, please contact Amy Grant, Associate Director, Executive Development Center at (401) 232-6203 or agrnt2@bryant.edu

SIG 402 **YELLOW BELT CERTIFICATE**

This course is designed for prospective and current Six Sigma team members who need fundamental knowledge of the overall process.

This course will provide a broad understanding of the Six Sigma process improvement methodology, concepts, and language, along with a complete toolbox of basic process improvement methods used for Six Sigma.

The certified Yellow Belt individual can develop process maps to support Six Sigma projects, participate as a team member, and assist in identifying processes that will benefit from improvement projects.
1.5 CEUs/15 PDUs

TUITION \$995

SCHEDULE
Online

“The techniques and management procedures covered in the course are immediately applicable to my job duties and responsibilities. I am now utilizing much of what I have learned and can see future applications for many other parts of the course content.”

DANIEL HYATT
ELM SOLUTIONS

SIG 103 **GREEN BELT CERTIFICATE**

Boot Camp Day Program

This course provides a solid foundation in Lean Thinking and Six Sigma philosophies. There is rapid and extensive exposure to Lean Six Sigma tools.

As a Green Belt, you will know how to successfully deploy Six Sigma techniques to lead small-scale improvement projects within your respective area. Green Belts focus on gathering data and executing experiments that support the Black Belt's effectiveness. **3.5 CEUs/35 PDUs**

TUITION \$3,895

SCHEDULE

Five Days

Monday through Friday
8:30 a.m. to 4 p.m.

Fall Session

November 12 – November 16, 2018

Spring Session

April 8 – April 12, 2019

SIG 403 **GREEN BELT CERTIFICATE**

TUITION \$2,695

SCHEDULE

Online

SIG 404 **BLACK BELT CERTIFICATE**

This online course is designed for individuals who wish to grasp complex problem solving concepts and acquire specific analytical tools. Instruction emphasizes application of skills to your real-world project. Black Belts focus on Six Sigma projects at an enterprise level.

Bryant University Green Belt Certificate program, or equivalent training and/or experience, is a prerequisite for the Black Belt Certificate program.
3.5 CEUs/35 PDUs

TUITION \$2,695

SCHEDULE

Online

GREEN OR BLACK BELT CERTIFICATION

Green or Black Belt certification will be awarded based upon successfully applying Lean Six Sigma principles to a project. Green or Black Belt candidates submit projects for review and approval to Black Belt instructors.

TUITION \$250

Includes project templates and review

For more information about the Six Sigma program, please contact:

Paul Dacey
Associate Director
Phone: (401) 232-6204
E-mail: pdacey@bryant.edu

Stackable Certificates

LEARN AND EARN A NEW CERTIFICATE OR CERTIFICATION AND KEEP YOUR PMP CURRENT WITH RECERTIFICATION CREDITS

Current PMP® certified project managers who successfully complete a Six Sigma Certificate will also earn 15 or 35 PDUs, with the PMI.

SUPPLY CHAIN MANAGEMENT CERTIFICATE

Supply chain management creates net value and builds a competitive infrastructure that results in leveraging worldwide logistics, synchronizing supply with demand, and measuring performance globally. The benefit of an effective supply chain management program is to reduce operating costs and improve customer service to become more profitable.

HOW DO YOU WANT TO LEARN?



ONLINE



ONSITE CORPORATE TRAINING

SUPPLY CHAIN MANAGEMENT CERTIFICATE

Strong Links for Success

The concept of supply chain management is based on the premise that practically every product that reaches an end user represents the cumulative effort of multiple organizations. These organizations are referred to collectively as the supply chain. Supply chain activities cover everything from product development, sourcing, production span functions, and logistics, as well as the information systems needed to coordinate these activities.

This course will provide a comprehensive study of the concepts, processes, and strategies used in the development and management of global supply chains. Supply chain management (SCM) is a systems approach to managing the entire flow of information, materials, and services from raw material suppliers through factories and warehouses to the final end-customer. Specific topics include global supply chain management, procurement, electronic commerce, information technologies, and logistics activities.

PROTECT YOUR COMPANY INVESTMENT

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GROUP DISCOUNTS AND CUSTOMIZED TRAINING ARE AVAILABLE

To find out more, please contact Amy Grant, Associate Director, Executive Development Center at (401) 232-6203 or agrant2@bryant.edu

KEY TOPICS

- How to use general concepts of process mapping and analysis
- The general concepts of supply chain management
- The processes involved in supply chain management
- How to develop and manage efficient and effective global supply chains
- How technology and information systems work to leverage competitive advantage in the marketplace



SCM 400 SUPPLY CHAIN MANAGEMENT

Online Program

4.5 CEUs/45 PDU's

TUITION \$2,695

SCHEDULE

Online

For more information about the Supply Chain Management program, please contact:

Paul Dacey

Associate Director

Phone: (401) 232-6204

E-mail: pdacey@bryant.edu

"I found the resources and online activities to be highly informative. They gave me the opportunity to relate to real-world situations that made my learning much more interesting and engaging."

JANNA SILVA
CITIZENS BANK

GENERAL INFORMATION

REGISTER

Phone: (401) 232-6200

E-mail: edc@bryant.edu

Fax: (401) 232-6704

Online: edc.bryant.edu

PAYMENT POLICY

Payment is required at the time of registration. Confirmation of registration will be issued when payment is received. The Executive Development Center accepts cash, checks, company purchase orders, MasterCard, Visa, and American Express. Participants using educational loans, or government financing should contact the program manager for approval.

TUITION ASSISTANCE

Tuition cost may be covered by your company's program. Consult your human resources department for more information.

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AND BRYANT ALUMNI –
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FOR DETAILS.**

Phone: (401) 232-6200

E-mail: edc@bryant.edu

May not be combined with other discounts.

GRANTS AND ALTERNATIVE FUNDING SOURCES

Workforce Development and Training: Government Assisted Funding

The Executive Development Center is an educational partner for workforce development and training with the Department of Labor and Training (DLT) in support of the Workforce Innovation and Opportunity Act (WIOA). This initiative is administered by the Department of Labor and Training and is designed to serve individuals who are unemployed or underemployed.



Individuals

WIOA Grant: Government assistance is available for qualified displaced workers through an application process with the Department of Labor and Training via the netWORKri offices that are located throughout the state. Please check our website for details or contact our office.

Grant Funding for Companies

Bryant's Executive Development Center team can assist you with your grant application for corporate-sponsored employee training programs. Contact Amy Grant (401) 232-6203 for additional information or assistance.

CANCELLATION POLICY

On-Campus Courses

Requests for cancellation must be made in writing. E-mail to a program manager and/or coordinator is acceptable. A 100 percent refund will be issued if cancellation is received on or before

15 business days prior to the start date of the course. If cancellation is received within the 15 business days, you will need to contact the program manager to transfer your registration to a future course, valid for one year. If you are unable to attend your paid on-campus course, we may accept a substitute in your place. Books are non-refundable and non-returnable for any/all of our programs and will be charged accordingly.

Online Courses

There are no refunds for online programs. Books are non-refundable and non-returnable for any/all of our programs. For program extension options, please contact your Program Manager.

PARKING AND DIRECTIONS

Parking passes are emailed prior to the first session of class. Parking passes must be displayed on all vehicles parked on campus. For directions, visit edc.bryant.edu.

LIBRARY INFORMATION

The Douglas and Judith Krupp Library is located in the George E. Bello Center for Information and Technology. The library is available to Executive Development Center students with a student ID. For more information and hours, visit our website or call (401) 232-6125.

BOOKSTORE INFORMATION

Call (401) 232-6240 or visit bryant.bkstr.com.

The University reserves the right to change days, dates, and instructors as needed. All programs in this catalog are held on the Bryant University campus unless otherwise noted.

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Bryant University

EXECUTIVE DEVELOPMENT CENTER

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