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Summary Report Modal Transportation Survey

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Date: 12/04/2015

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2 EXECUTIVE SUMMARY

This is the final report of the 2015 Modal Transportation Survey executed by a team of students in the Project Management (PMG) program, Fleming College. This report includes a review of survey methodology, survey analysis and the recommendations.

The purpose of the survey is to obtain basic transportation and commuting characteristics of students and employees of the four Fleming College campuses. The business objective of this project is to support implementation of the Fleming Sustainability Plan and to support re-certification of the Sustainability Tracking Assessment Rating System (STARS) by developing recommendations to improve alternative mode of transportation.

3 SURVEY METHODOLOGY

Survey (Appendix A) consisted of 16 questions aimed at collecting information about student and employee transportation activities and preferences concerning their commute to the College. In the two final questions, students were given the opportunity to provide additional comments and suggestions.

Survey was distributed via email on 12th March to approximately 7000 students and employees of Fleming College by Fleming Data Research (FDR). The survey remained active through 23rd March. A paper-based survey was also executed in Sutherland and Frost campuses on 13th March and 16th March respectively. A copy of the email is included in Appendix B

532 students and 191 employees, a total of 723 total respondents participated in the survey from all the four Fleming College campuses.

Maximum number of students and staff participated from Sutherland campus followed by Frost, Haliburton and Cobourg campus. FDR considers that the response rates from both students and faculty/staff were sufficient for providing broad recommendations for better transportation needs of the Fleming College and for the Sutherland and Frost campuses in particular. The number of responses from Haliburton provides directional information and there were not enough from Cobourg to draw any conclusions for that campus.

4 COMBINED SURVEY ANALYSIS AND HIGHLIGHTS

The survey results were collected from FDR on 26th of March, 2015 and analysed by the PMG students working on this project.

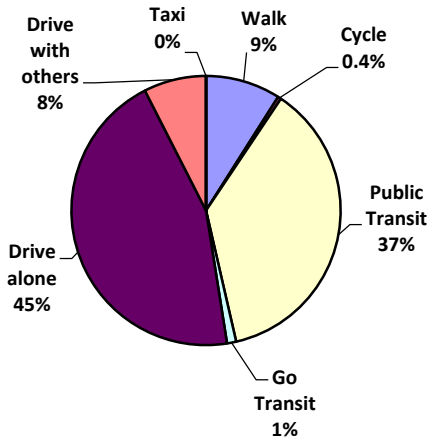
The raw data showing the responses for each of the questions is shown in Appendix C and are summarized graphically below. Across all campuses the majority of respondents drive in by themselves, however the actual slip between the different modes of transportation differ across campuses as shown in the charts below.

A full breakout of all the data by campus can be found in Appendix D.

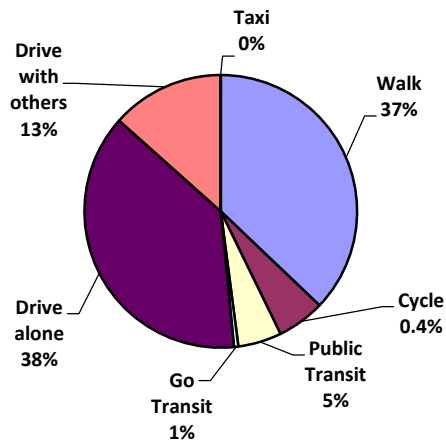
4.1 TRANSPORTATION MODE REFERENCES

Main mode of transportation used by the students and staff is to drive alone.

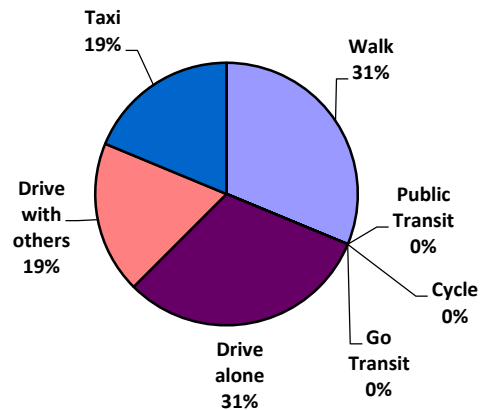
1. Sutherland Campus (532 responses):



2. Frost Campus (183 responses):



3. Haliburton Campus (16 responses):



4. Cobourg Campus (4 responses): **Drive alone- 75% and Drive with others- 25%**

4.1.1 Driving Alone

The largest percentage of students and staff commutes to Fleming College by driving alone at 43%, followed by those commuting by public transportation at 25%. Of the remaining students and staff, 16% walk to campus, 2% cycle, and 11% drive with others.

The split is drastically different between employees and students only 32% of the students drive alone but 87% of employees drive in alone.

4.1.2 Walk/Cycle

Only 13% of the students and 2% of the staff walk/cycle to Sutherland campus. However, in Frost campus 51% of the students walk to campus.

4.1.3 Public Transit

33% of the Students use public transit to travel to college but only 5% of the staff uses public transit. This result is skewed as there is comprehensive transit in Peterborough and only minimal service at Frost in the form of a Sutherland/Frost shuttle what only runs several times a day.

There is no Public transit servicing the Haliburton and Cobourg campuses.

4.1.4 Drive with others

Only 14% of students and 8% of employees drive with others to campus.

4.2 PERCENTAGE OF SUSTAINABLE COMMUTING OPTIONS

Overall 65% of the Students use sustainable commuting such as walk/skateboard/in-line, cycle, driving with others (carpool) and public transit as their mode of transportation. Whereas, only 12% of staff use sustainable mode of transportation.

In Sutherland campus and Frost campus average of 65% of student use sustainable options, which is, much more than staff, which is 11%.

4.3 REASON FOR NOT USING PUBLIC TRANSIT

It is clearly seen in the data of the survey results that the commute timing and poor schedule, discourage students and staff from using public transit. Following are the reason, which prevent people from using public transit:

- 46% = Poor schedule
- 45% = Commute takes too long
- 30% = Fares too expensive
- 20% = Too many transfers
- 17% = Over-crowded
- 15% = Bus stop too far
- 8% = Fares too complicated
- 9% = Poor cleanliness
- 3% = Safety concerns
- 0% = Disability

4.4 SUGGESTED TRANSIT IMPROVEMENTS

Frequency of service and longer hours of service were cited as the most important areas for improvement:

51% = Increased frequency for Fleming Express

42% = Longer operating hours for Fleming Express

38% = Lower fares

32% = More frequent service on other transit routes

24% = Different routing for the Fleming Express to come closer to where I live

24% = More transit shelters at stops

5 CONCLUSIONS

The modal transportation distribution is very different across the four campuses due to the fact that they are all situated in very different areas with widely different degrees of urbanization. While driving alone is the most common transportation activity across all campuses, there are some differences in the overall mix. These differences combined with the location and availability of housing and transit will mean that the possible recommendations for improvement in the STARS ratings will differ from one campus to the next. In addition, different incentives and options will have to be considered for employees.

The use of alternative modes of transportation will be affected by seasonality and by the distance that people commute to the various campuses.

Haliburton and Cobourg campus don't have public transit, and for this reason students and staff will continue to use driving as their primary mode of transportation.

The Predominance of the car culture is an impediment in encouraging people to change their commuting habits. However, there are a number of areas that we will propose that could start to shift the mix

6 RECOMMENDATIONS

The following are four broad areas that have been identified for changing the modal transportation mix. It is believed that the biggest impact will be obtained by concentrating on the Sutherland campus since it is the largest and has the greatest number of possible alternatives available.

Transit:

- Issues identified with the bus service could be raised in conversation with the transit authorities as areas for consideration.
- Consideration should be given to including a monthly bus pass option to be included in the fees collected by the College.
- Negotiation with GO Transit to include a stop at the Sutherland Campus on its Oshawa-Trent University route.
- Ongoing monitoring of the Frost-Sutherland Shuttle to see if improved service would result in greater ridership.

Bicycle / Skateboard:

The College should investigate providing facilities that would make bike commuting more attractive:

- Free bike repair stands; such as have been erected in other locations (there is already one in Peterborough).
- Free bike exchanges.
- Increased number of bike racks.
- Dialogue with the City to increase the number of bike lanes on roads that lead to the college.

Carpooling:

- Education and promotion of carpooling within the College communities at all campuses with the inclusion of an on-line board for locating rides or potentially an app.
- The introduction of designated carpooling parking spots.

Incentive Programs:

- Program where Fleming students and employees can collect points by using alternative methods of transportation when possible or when the weather makes it feasible. These points could be redeemable against parking passes or preferred parking during the winter months.
- Similar incentives for carpooling.

7 APPENDICES

7.1 APPENDIX-A

7.1.1 Survey Questionnaire



Fleming College Modal Transportation Survey

A survey is currently being conducted by Project Management students for the Office of Sustainability. The survey is being used to help the College understand the transportation needs of students, staff and faculty.

This survey is completely voluntary and will take about five to ten minutes of your time to complete. All of your answers will be kept confidential.

We thank you for your time and input,

Fleming's Office of Sustainability

Consent Statement

I hereby agree to the release of the information collected by this survey for the purpose of the Fleming Modal Transportation Survey as described above. I understand that all data provided will exclude any identifying variables (e.g. my name and or email). I also understand that, in addition, researchers are bound by federal and provincial laws to protect the privacy of individuals who provide this information.

This survey is voluntary. If you choose to stop the survey before the end, please note that the answers you provide up until that point remain in the survey data. The information you have provided in this survey is anonymous and will remain confidential. A third party, Fleming Data Research, will be acquired to store and analyze this data.

This project has been reviewed by the Ethics Review Board at Fleming. If you have any questions about the survey please contact Raymond Yip Choy at ext. 1853 (Raymond.YipChoy@flemingcollege.ca).

1. I acknowledge and understand the consent statement above and confirm my participation in this survey.
 - Yes
 - No
-

2. Which campus do you regularly commute to?

- Sutherland - Peterborough
- Frost - Lindsay
- Haliburton
- Cobourg

3. Which category best describes you?

- Part-time student
- Full-time student
- Fleming College Employee

4. On average, how many days per week do you commute to Fleming College?

- 1 to 2 days per week
- 3 to 5 days per week
- 6 to 7 days per week

5. How far do you commute to Fleming College one way?

- 0-2 km
- More than 2 km to 10 km

- More than 10 km

6. Do you own or have access to a vehicle when you commute to Fleming College?

- Yes [Go to question 7]
- No [Go to question 8]
- Occasionally [Go to question 7]

7. On average how many people travel in the car with you (including yourself) during your commute to Fleming College?

- 1
- 2-4
- 5 or more

8. What is the most common way that you commute to Fleming College?

- Walk/Skateboard/In-line skate
- Cycle
- Public Transit (city busses)
- Go Transit/Greyhound
- Drive alone
- Drive with other(s)
- Taxi
- Other

9. If you responded 'other' in question 8 above, please specify:

10. How often do you use the following modes of transportation when commuting to Fleming College?

	Always	Often	Sometimes	Never
Walk/Skateboard/In-line skate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Public Transit (city busses)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Go Transit/Greyhound	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drive alone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drive with other(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. How often do you use Public Transit to commute to Fleming College?

- Daily [Go to question 13]
- Several times/week [Go to question 13]
- Weekly [Go to question 13]
- Several times/month [Go to question 13]
- Seldom or never No [Go to question 12]
- Public Transit is not an option where I am commuting from [Skip to question 16]

12. If the Public Transit services were improved to/from Fleming College to better meet your needs, would you consider travelling by transit?

- Yes
- No

13. Please indicate whether any of the following prevent or discourage you from taking Public Transit.

(Check all that apply)

- Too many transfers
- Fares too expensive
- Fares too complicated
- Commute takes too long
- Safety concerns
- Over-crowded
- Poor cleanliness
- Poor schedule
- Bus stop too far
- Disability
- Other (please specify) _____

14. What service improvements would you like to see to Public Transit? (Check all that apply)

- Increased frequency for Fleming Express
- Longer operating hours for Fleming Express
- More frequent service on other transit routes
- Different routing for the Fleming Express to come closer to where I live
- Lower fares
- More transit shelters at stops

Other (please specify) _____

15. Please list any suggestions regarding Public Transit to Fleming College.

16. Please list any additional comments or suggestions regarding your TRANSPORTATION NEEDS to Fleming College.

7.2 APPENDIX-B

7.2.1 Copy of Email sent to the students and staff

A survey is currently being conducted by Project Management students for the Office of Sustainability. The survey is being used to help the College understand the transportation needs of students, staff and faculty.

By completing the survey online, staff and students have the option to leave their contact information at the end to be entered into a draw for a chance to win one of two \$25 bookstore gift cards.

We are asking for approximately five minutes of your time to complete this survey by March 23, 2015.

Take the survey: <http://selectsurvey.flemingc.on.ca/selectsurvey/TakeSurvey.aspx?SurveyID=74LH8p8>

Raymond Yip Choy
Professor, Business Studies
Coordinator, International Business Management and Project Management

7.3 APPENDIX- C

7.3.1 Full Results

Fleming College Modal Transportation Survey (N = 727)

A survey is currently being conducted by Project Management students for the Office of Sustainability. The survey is being used to help the College understand the transportation needs of students, staff

and faculty.

By completing the survey online, staff and students have the option to leave their contact information at the end to be entered into a draw for a chance to win one of two \$25 book store gift cards.

This survey is completely voluntary and will take about five minutes of your time to complete. All of your answers will be kept confidential.

We thank you for your time and input,

Fleming's Office of Sustainability

Consent Statement

I hereby agree to the release of the information collected by this survey for the purpose of the Fleming Modal Transportation Survey as described above. I understand that all data provided will exclude any identifying variables (e.g. my name and or email). I also understand that, in addition, researchers are bound by federal and provincial laws to protect the privacy of individuals who provide this information.

This survey is voluntary. If you choose to stop the survey before the end, please note that the answers you provide up until that point remain in the survey data. The information you have provided in this survey is anonymous and will remain confidential. A third party, Fleming Data Research, will be acquired to store and analyze this data.

This project has been reviewed by the Ethics Review Board at Fleming. If you have any questions about the survey please contact Raymond Yip Choy at ext. 1853 (Raymond.YipChoy@flemingcollege.ca).

1. I acknowledge and understand the consent statement above and confirm my participation in this survey.

100% = Yes

0% = No

2. Which campus do you regularly commute to?

72% = Sutherland - Peterborough

25% = Frost - Lindsay

2% = Haliburton

1% = Cobourg

3. Which category best describes you?

3% = Part-time student

70% = Full-time student

26% = Fleming College Employee

1% = No Response

4. On average, how many days per week do you commute to Fleming College?

7% = 1 to 2 days per week

82% = 3 to 5 days per week

11% = 6 to 7 days per week

1% = No Response

5. How far do you commute to Fleming College one way?
 22% = 0-2 km
 41% = More than 2 km to 10 km
 36% = More than 10 km
6. Do you own or have access to a vehicle when you commute to Fleming College?
 52% = Yes [Go to question 7]
 40% = No [Go to question 8]
 7% = Occasionally [Go to question 7]
 1% = No Response
7. On average how many people travel in the car with you (including yourself) during your commute to Fleming College? (N=429)
 78% = 1
 21% = 2-4
 0% = 5 or more
 1% = No Response
8. What is the most common way that you commute to Fleming College?
 16% = Walk/Skateboard/In-line skate
 2% = Cycle
 25% = Public Transit (city busses)
 1% = Go Transit/Greyhound
 43% = Drive alone
 11% = Drive with other(s)
 0% = Taxi
 1% = Other
 1% = No Response
9. If you responded 'other' in question 8 above, please specify:
 FSA/walk
 Parents
 Shuttle (6)
 Hitchhike
10. How often do you use the following modes of transportation when commuting to Fleming College?

	Always	Often	Sometimes	Never	No Response
--	--------	-------	-----------	-------	-------------

	%	%	%	%	#
Walk/Skateboard/In-line skate	15	11	11	63	139
Cycle	1	5	11	83	166
Public Transit (city busses)	24	7	10	58	116
Go Transit/Greyhound	3	3	5	90	184
Drive alone	45	10	10	36	130
Drive with other(s)	8	12	30	50	143
Taxi	0	2	10	88	179

11. How often do you use Public Transit to commute to Fleming College? 20% = Daily [Go to question 13]
9% = Several times/week [Go to question 13]
1% = Weekly [Go to question 13]
4% = Several times/month [Go to question 13]
44% = Seldom or never [Go to question 12]
19% = Public Transit is not an option where I am commuting from [Skip to question 16] 2% = No Response
12. If the Public Transit services were improved to/from Fleming College to better meet your needs, would you consider travelling by transit? (N=323)
52% = Yes
48% = No
13. Please indicate whether any of the following prevent or discourage you from taking Public Transit. (Check all that apply) (N=570)
20% = Too many transfers
30% = Fares too expensive
8% = Fares too complicated
45% = Commute takes too long
3% = Safety concerns
17% = Over-crowded
9% = Poor cleanliness
46% = Poor schedule
15% = Bus stop too far
0% = Disability
19% = Other (please specify) these are verbatim.

- 5 mint walk distance Bus pass expensive
- Bus stop too far from house car is just easier
- Cheaper to car pool close to school
- Connections are horrible, routes do not go both directions convenience of having a car
- Cycling is cheaper than paying the bus fare Don't Drive
- Drive from Oshawa
- Erratic bus schedule, not dependable service
- Fleming express driver is crazy and dangerous at times. I had a bus pass first semester instead of driving, but he always past me without a full bus and often came close to hitting other cars
- Germs & anxiety Have access to vehicle
- I am required to travel to all campuses on a regular basis on short notice. I am uncomfortable on buses
- I commute from out of town so I already have my car and have no need to take public transit.
- I commute from out of town, bus not available I don't know anything about public transit
- I have a car
- I have a vehicle
- I have kids that I need to drop off in the morning I have to change two buses to come to college
- I live 45 minutes away
- I live close to the College
- I live in a rural area outside of Peterborough
- I live in Oshawa and a car is the best way to get me to school. I live near Hastings
- I live out in the country where there is no public transit
- I live out of town (Bethany) so commuting by in town transit is not an option. I live within a 3-5 minute walk of the school.
- I need to drive to other campuses/schools for work

- I travel from east of Peterborough to the Lindsay campus I walk
- I walk to school, transit is unneeded
- I was a bus rider for 15 years so I don't feel bad driving now
- If I were to use it. As long as I get to school it doesn't matter what I feel about it.
- If you miss a bus, you have to wait 40 minutes for the next one, and you don't have the time for that.
- It is not practical from where I live it's under a 10 mins walk to school
- I've never taken public transit so I don't know exactly how to...
- Just not interested less Frequency
- less frequent of Fleming express like driving on my own time
- live close enough to college to walk
- Live nearby, if I were to walk to the bus stop might as well keep going and walk to work Live out of Town
- live too close to the campus to require use of public transit live too close to bother using it
- MORE FLEMING EXPRESS BUSES!!!!!!!!!!!!
- More links between Lindsay Campus and Peterborough Must pick up children after work at childcare
- My schedule is so random and I only live 5 minutes away
- Need the flexibility of being able to get from work to home quickly Need to pick up child from daycare after work.
- Never used (2) no bus
- no bus from where I live
- No bus service, no incentive to use public transport, like reduction in vehicle license, insurance, free parking for people who only drive occasionally
- no need

- No need - live close enough to walk or ride my bike if I don't want to drive no need for public transit
- no on a route that I know
- no public transit outside the city No service to my area
- no student pass, would use it include in tuition None
- not available (3) not enough buses
- not good for class schedule not interested
- not really far enough wait time would be the time it takes me to walk nothing all good
- Nothing prevents me other work commitments out of town
- please provide by the less prize Prefer to Walk and cycle
- Public Transit doesn't go from Ptbo to Lindsay - I take the Fleming Shuttle bus Public Transportation does not exist in Haliburton
- Route map and timing difficult to decipher for many. Scheduled times do not get me to school on time sometime bus leaves quicker
- student bus fare price
- Take child to daycare -- too complicated. taxis are only form of transportation
- the bus drivers (Fleming Express) leaves the school too early and the terminal late There isn't a bus that comes to my house or near by
- this survey is clearly for students to close to be needed
- too far away
- Too short transfer only for 1 and half hour
- Transit shelters at stops, no shelter makes it difficult in the rain and snow
- Transport should be from Fleming college, for Fleming college student unable to arrive efficiently at clinical placements for 0630. unavailable from my place of living
- unsure of prices or time of travel

- Very poor scheduling and arrival times, infrequent rounds. This model is much better at Trent
- walking distance
- Weight of required books and tools for the day Would rather walk

14. What service improvements would you like to see to Public Transit? (Check all that apply) (N=570)

- 51% = Increased frequency for Fleming Express
- 42% = Longer operating hours for Fleming Express
- 32% = More frequent service on other transit routes
- 24% = Different routing for the Fleming Express to come closer to where I live
- 38% = Lower fares
- 24% = More transit shelters at stops
- 9% = Other (please specify)

These are the "Other" comments. these are verbatim:

- Accurate scheduling
- An easy to read map of times and stops bus fare included in Fleming tuition Bus passes at reduced price for staff bus stop in front of trades centre connection times, both directions different stops
- Doesn't apply to me don't Know
- don't know - not familiar with Ptbo transit
- Efficient route from East City to Fleming. I won't take transit if it takes 1hr + to get to/from work.
- Fleming Express to run from April to August in addition to longer hours and better frequency
- For the gap in the Fleming Express during lunch where it doesn't run to disappear free bus pass
- GO transit stop closer to school
- Have to bus to central Peterborough just to transfer back to around the same area. I commute from Peterborough to Lindsay so doesn't apply
- I drive

- I'd like to see a bus that can pick up Fleming students that live a far walk from the Haliburton campus
- improved schedule/dependability
Improved cleanliness
- Improved estimated time of arrival at stops. Lap time 40 min plunged to 20 min
- Longer operating hours on Sunday!!!
- Longer operating hours on weekends... until at least the bars close...
- More buses, more often.
- MORE FLEMING EXPRESS BUSES!!!!!!!!!!!! more shuttle buses
- More shuttle busses from Lindsay to Peterborough campuses More transfer points
- N/A I never used Ptbo's transit service
- No fare from Brealey/Fleming Way to school no fares at all like students in Ottawa have none (2)
- none. I will never take a bus. Not sure
- Possibly a specific commuter bus to pick people up (like school buses do) where people can sign up for pick up at a specific time/location and similar drop off
- Presto
- public transit to Ptbo County areas Relocate the main bus stop on campus. Should run out of town
- The earliest Express is 8:00am. This is too late. This n/a, I live in Ennismore.
- this survey is clearly for students
- Though I don't use the bus I see the stress that it causes students. transit in midday to campus.

15. Please list any suggestions regarding Public Transit to Fleming College.

- A bus to Haliburton School of the arts from downtown Haliburton I think would come in very handy for the students living there, so they're not spending as much money taking cabs when

their running late or have a big project to bring into class.

- A GO stop in Lindsay would be great. As would more frequent service for the Lindsay-Peterborough student shuttle.
- A shuttle or bus is necessary from go station to Crawford Dr
- A stop closer to Kawartha Technology & Trades Centre. An earlier than 8:00am Express. A student bus pass that eliminates all fares similar to OC transpo in Ottawa
- Accurate scheduling
- All public transit should take minimum duration to reach college
- An easy to read map of times and stops available to students on a smartphone and posted at bus stops, as well as cost. Maybe give students a bus pass or swipe card for the bus.
- An increase in buses per transit route would help As above
- As checked above. I believe that increased frequency and better route options would be the top priorities. The current system, with all buses looping back to the terminal, seems to be a great frustration for many students.
- at the terminal the smoking section is where the bus waits and I really hate that I have to breathe in the second hand smoke, it's not just a couple people standing there
- better student rates or include the semester bus pass in the tuition Blow them up.
- bus pass, hand sanitizer on bus so all the bacteria doesn't spread and make a super bug, find out how many people are on times to get smaller and bigger buses when it's busy or if less people (efficiency)
- bus service should run every 20 mins all 7 days
- Bus shelters during winter and bus shelter in front of old residence bus stops are too far from each other and bus time schedule should be extended past 11pm
- buses in Peterborough should be coming every 20 minutes instead of some only every 40 minutes. They should start earlier in the morning for people who need to be places earlier than 620 when they start
- buses should be after every few minutes Buses should come frequently
- Buss Pass included in tuition fees, with an opt out option
- Buss pass included in tuition like Trent. If students do not want bus pass they can opt out of it similar to the health plan.

- Busses going to Fleming College should be like Trent buses, coming more frequently, and at later times on weekends.
- can you guys give a pass like Trent university and other college give free transport for students and give us one id card like Trent so we have to just show them and they can allow us without purchasing a bus pass which cost \$60 for every month. Hope college management understand this.
- Change the times to every 25minutes, and have instead of the two main buses, and the Fleming express, have 3 main buses, and two Fleming expresses so there is always a bus on its way to or from Fleming every 25minutes from downtown)
- cheap bus pass or college should provide pass Cheaper
- college must give pass include in tuition fee free bus pass
- Continue running the Fleming express during lunch as opposed to stopping it. During that time people have to take Kawartha or Lansdowne and that takes 40 mins from the transit station, that's a horrible amount of time to be on a bus.
- Continuous flow buses for every 15 minute decrease the fares please
- dependable service to ensure class attendance
- Direct routes to Fleming, Less stops, Less drive time .. It takes me half hour to walk to Fleming and half hour to take transit. I would just rather walk than sit on a bus for half hour when the drive normally takes 10 minutes, maximum.
- Discounts should be given by public transit for Fleming students as we have regular college working days.
- Each student should have a bus pass from Fleming. Including international students.
- Earlier buses so that parents can get their children to care and still get to classes on time. I had to buy a car just to go to school because I could not get my two children to before school care and get to my 8am classes. There is no bus in the schedule that will get me there on time. This is very unfair to mature students trying to better ourselves. It is not only students coming out of high school going to college.
- Except Fleming Express only two city buses come to Fleming College. I want at least 3-4 buses, which should go different destinations.

- fare low
- Fleming college should give annual bus pass at cheaper rate like Trent university Fleming college should include a yearly bus pass with the tuition like Trent has. Fleming express pass should be annually like 200\$
- FLEMING express should give half hourly service in whole day
- Fleming should have a bus running every 30 min from 7:30am to 4:00pm from terminal via Lansdowne St 20 min trip. Yes it is possible, by decreasing the bus stop number. The transportation is really bad in Peterborough, for whoever owns a car it does not matter, but who does not must live in west neighborhood if they don't to wake up at 5:30 or less to get to 8:00 classes. There is a downside in living in the west side, there are not much entertainment. Whoever wants to go out at night must get a taxi to get home which may costs 20\$ or more. The city have buses leaving at 2 am from downtown to Trent. I understand that Fleming have less students than Trent, but the of Peterborough should be aware of Fleming students as well as other residents.
- frequency for buses is too less time lap is too long and many more
- From where I live the bus takes much too long, I can drive myself in half the time. It would be awesome if they offered an express that goes from my stop straight to school with no transfers.
- GO bus needs to stop at Fleming college GO transit stop closer to school
- GO Transit stop, extend Fleming Express hrs especially before and after peak hrs, and during lunch hrs too, reduce fares, include Fleming College in the UPass Program - a very discriminatory gesture, Buses are always not on time, arrive late so leave late, drive too slowly as though students do not have anywhere to go, too many locals getting on the bus delays students - in other words transit sucks. Not many students travel by bus because of no UPass and fares too expensive. Buses are filthy just like the Peterborough Central Station public washroom, FILTHY.
- Have a weekend Fleming express bus
- Have all the routes that come to the college run on the 20 minute schedules during the peak times. Lansdowne is the only on one that does and it only covers one end of the city. This means that you have to go to the terminal and make a connection there to get to the other end as opposed to riding the Kawartha route or the Express route.
- Have buses running more frequently and less transfers, it typically takes me an hour to get from my house to school because of transfers.
- have more frequent trips out to the Kent near hwy35
- have more times in the morning so I won't be late to my 8 am classes and more buses at night so it isn't so crowded

- Having transit included in student fees would help offer increased buses that run to the college and increase use.
- Heavier discount for students.
- I believe students should be able to receive a free bus pass with their schooling, just like Trent and other colleges and universities in the area. Fleming is one of the few schools that does not provide this for students and I think it should be thought about as students already pay lots for tuition, books, meal plans and living fees.
- I don't have constructive feedback enough
- I do like it but it takes too much time and expensive
- I do not see the purpose of buying a bus pass each semester. It should be like Trent, it is part of your tuition (you can opt out) and you receive a hard identification card for your bus pass. It also work for twelve full months. We should have the same at Fleming. We also need to re-evaluate the route for the Fleming express, the amount of busses and their frequency.
- I don't know anything about public transit my drive is 20 mins
- I don't take it but from what I hear there isn't enough direct routes around town, takes too long to get anywhere
- I don't want a pass that have to swipe every time. Instead of that, do same as Trent university like just show your student id and go.
- I feel as though if the Fleming Express ran more frequently we would see higher usage of transit system and there would be less of a burden on our parking facilities. Currently the Fleming Express does not run on weekdays from 11:30am until 1:30pm. On the afternoons I work at 12:30 pm, the Lansdowne and Kawartha buses are usually quite full.
- I live in the south end and if I were to take the bus I would have to go all the way downtown to transfer to get back to Fleming. This would turn an 8 minute commute into one that takes over 1/2 an hour.
- I live just outside of town and the nearest bus stop is a twenty to thirty minute walk away before I have to go all the way downtown to come back up towards the campus. Whereas about once a week I can get a drive, and the campus is maybe a fifteen minute drive on the highway. I wish there was a bus that just went down the highway and didn't take half an hour to walk to the closest stop. The wait time between buses and the infrequent schedules just create even more problems, but I don't have any other way to school except the one drive I get on Fridays. With how far away and infrequent the buses are, I need to get up at least four hours before any class, which means that some mornings I am getting up at four in the morning to make it to an eight o'clock class, which is incredibly frustrating.
- I really think that just like Trent we should have our tuition include a fee for our student passes to be

bus passes and that the Fleming express should run just as frequent and as often as the Trent bus.

- I suggest the college consider subsidizing the purchase of public transit passes for students and staff.
- I think it's unfair to other passengers on the bus that are not students to have to stop and wait at the Fleming Terminal. We should have our own buses like Trent University has.
- I think that Fleming should include the bus pass in with student tuition.
- I think that the transit schedule needs to operate more frequently and have routes that are direct to Fleming rather than having to take the Lansdowne and Kawartha busses that take 40 minutes to get downtown when it should take 20.
- I think the Transit systems work well as it is. Personally, I just find it to be expensive to use twice a day. It Would be nice to have free access like Trent U students receive.
- I would suggest that the bus times run later to Fleming college and that the fares go down. Improved rates, better schedule adherence, more efficient routes.
- In regards to transit I believe that Fleming college should look into providing their students with a pass on their student ID like Trent university students. It would provide easier means of getting on the bus and give students who may not have a pass a chance to use one. There should also be an option to opt out of the pass if others in the college commute by other transit.
- Include a bus pass into our tuition
- Include a bus pass with the student ID
- Include more Fleming express busses in the mornings. Those busses are always overcrowded. include the fare of a bus pass in the students' tuition (like Trent)
- increase Fleming express bus Increase Fleming express frequency increase number of buses
- Increase Number of Fleming bus increase operating hours
- Increase the frequency and reduce the fares increased frequency of Fleming express please increased schedule on routes
- increased timing, additional routes that don't go to downtown terminal, adopt model like Trent where all students pay as part of tuition and then bus service will improve, if we don't give money to bus company why would theory improve our services?
- Increasing frequency and travel distance would definitely be a consideration. I am sure it would be much more convenient for students, if they did not have to stress so much about bus hours, around their school schedule.
- Inform students about options

- It should be run similar to Trent with more buses running on a regular basis to accommodate student schedules. Students won't likely scoff at an ancillary fee if they know that they are getting a free bus pass. Another concern I have is the level of disrespect a lot of the students show to the drivers of the current routes. Many intoxicated students ride the buses in the evenings, which is the safest choice, but are often disruptive, rude and loud. As it is a public route, families with children, elderly residents and those heading to and from work are often subjected to inappropriate behaviour by our students. Trent runs a session about bus etiquette during their orientation week and though the Trent runs are not without incident on occasion, the level of incidences are much lower.
- It should be running up to 10:40 pm on weekend as well
- Instead of gym pass I would rather a free bus pass
- it takes too long to reach college and journey is boring with this time. There should be some music in the bus
- It would be ****AWESOME**** if you had a late night bus running from the frost to Sutherland campus. PLEASE
- It would be nice if the Fleming Express ran later than it does. When it comes to Fleming students versus Trent students when comparing bus routes and frequency, Fleming students get the short end of the deal.
- It would be nice to have a bus pass included in our tuition
- It's not so much an issue with Fleming College than it is to do with the Peterborough bus routes. The transit system does not provide certain routes, so in order to get from A to B, oftentimes it requires going through multiple loops which take much more time. For example, taking the Peterborough bus will take me in excess of 45 minutes to get home. For comparison, driving takes me 7 minutes (SEVEN!). I could probably walk home in 45 minutes.
- Lansdowne service should be in every 20 mint Less fare
- Less time
- Longer operating hours on Sunday! Shortening the wait time between buses would be greatly appreciated.
- longer operation hours
- Make public transit information more readily available and offer sessions on how to read and understand bus routes
- Making some of the buses speakers louder so you can hear the next stop mobile app

- mobile app for showing bus timing more accessible
- more bus service from Sutherland campus to frost
- more bus service to frost campus because it's really really hard only one bus go to Lindsey more buses (3)
- More buses and services more buses and timing
- more buses from Sutherland campus to frost more different routes of Fleming express
- MORE FLEMING EXPRESS BUSES!!!!!!!!!!!!The drivers are great. more Fleming express service
- more Fleming service
- more frequent buses shorter routes
- more frequent shuttle to Peterborough campus to frost more frequent stops, similar to Trent Express
- More running hours
- more shuttle buses should run as I have to wait for whole day to get back to Peterborough More stops
- Morning and afternoon Fleming Express in the summer would be helpful. Bike transport on front of bus would be great.
- My commute is over 150 km...I don't think there will be any My only suggestion is to increase the frequency of buses. need a stop at Applewood crescent
- need frequent bus

- need longer hours of operation. Running only 6 days a week and only 12hrs a day is pathetic!!! the transit ride for Fleming students should be free just like many other colleges I know. I'm already spending enough money as it is and have to worry about scraping money together for bus rides.
- no
- no only frequency of Fleming express but also frequency of bus 7 and bus 8

- NO stop to help with the cold you have to wait for hours and you might miss the bus and they don't stop even when flagged down you have to wait for another 20 -40 minutes for the next one
- none (2)
- Offer a route that joins the north to the south
- One bus devoted simply to Fleming transportation to and from the main terminal
- only 3 buses go to Fleming, I live near Costco and it takes me all of 8 minutes door to door to drive, it takes me an hour to bus (an hour and 20 minutes if when the Fleming bus is not running, which is a lot). Sadly enough I can take the bus 5 minutes to Future Shop and walk the rest of the way and it's a couple minutes faster. I'd like to see more route options that don't involve me going all the way downtown first.
- Only exists in the city, and there is no ideas to provide commuter transit like from Lakefield to the college, and from south, east and west. Car pools can be used to consolidate pick up areas, and these pools should allow for vehicles to be plugged in (electric recharge, and car block heaters) and have a shelter to await a bus. Transit must include incentives to reduce single car use, like reduction in fees and insurance for personal vehicles when a person chooses public transit options, allowance for campus free parking for occasional use public transit users. The city and county can work together to develop feeder routes and car-pooling areas to encourage the use of public transit and these same car pool areas can be used to develop light commercial business, and recreational, tourism uses.
- Only to increase frequency
- Our classes start at the top of the hour. It seems that the schedule is not synchronized with students being able to arrive on time (frequently running into the start of the class or five minutes late) and they seem anxious to leave class so they don't miss the bus. It seems that this would be an easy thing to synchronize so they were arriving and departing the college on the half hour.
- Parking pass cost reduced. Tuition is expensive enough as is but then to add a 365 cost for park per semester is very difficult to afford
- Perhaps including a bus pass in tuition, using student cards, as is done by Trent University.
- Peterborough Transit uses an antiquated model requiring all buses to return, en masse, to the terminal before departing as a great big fleet, all together at the same time. While it is amusing to see 10 buses pull out of the terminal simultaneously, it is profoundly inefficient out-dated. While I'm no expert in transit issues, I feel that there must be a better way than this system. Having routes that run continuously in a circuit without returning to the downtown terminal would, in my mind, represent a much better way to manage this system.
- please decrease the Fleming pass change to the students please increase frequency express
- please make a bus stop on(Applewood crescent)

- Probably would not use bus for coming to work, walk or drive are my most common means of transportation.
- public transit should increase their frequency
- Public transit should run more often, Fleming service should be on par with treats service.
- Public Transportation such as bus route schedules should be increased so buses run in a timely fashion. Fleming Express should run until 11 like all the other buses. Some buses going to Fleming should be like the Trent buses in that they operate later on weekends so students can get around downtown.
- put a bus stop in front of the trades centre so trades students can arrive at class on time without having to arrive forty minutes early.
- Reduction in price for staff to get semester passes as students can get would make it more affordable, or at least be able to purchase 30-day passes on campus. I don't get downtown to be able to purchase a 30-day pass (currently only available at bus terminal or Lansdowne mall)
- Regular Fleming Express driver is a jerk.
- Regular trip from Peterborough to Frost that includes Staff/Faculty use Remove the long 5 to 15 min wait times during the bus route and at the station.
- route no. 7 bus and Fleming express should be 20 mins service and Kawartha as well follow it routs between campus
- Saturday and Sunday full time service schedule
- see above - unfamiliar as I live out of town
- Should be better ways to travel between campuses should run out of town at countryside
- Shuttle bus should run after every hour
- Smaller buses as most are empty are an environmental waste. Once we pay for an annual parking pass, there is no incentive to take the bus as we are then paying twice. Would like to pay less for parking if we took the bus sometimes.
- Staff bus pass discount Transit to consult Fleming about Departure times and adjust to be in accordance with service hours (eg. so staff ending a shift at 5:00 don't miss the bus that departs at 5:03)
- stop should be at Applewood stops should be near

- students have a bus pass included in tuition for the year would be nice. Students should be given a bus pass
- takes more time to commute
- Taking the bus to school on a regular basis over the last 2 years has been nothing short of a nightmare for me. It is almost impossible to get to your class on time taking the bus unless you want to be an hour early. In my last few month of the first semester this year my occasional car had broken down and I couldn't afford what it would cost for me to buy enough passes to get through till the rest of the year. I had to buy passes instead of groceries and when I couldn't afford that anymore I had to send in all my work because I couldn't afford to get to the school. This is EXTREMELY unfair and ridiculous to think that not only me but many students I know have to live this way. transit should be included in tuition costs!!!
- That the fact that it's expensive that it effects our funding for groceries and makes it harder on living when you're worried about money all the time.
- the bus is great that is runs every hour, but during the mid-day no buses run for a few hours, which is very inconvenient. There is sometimes a long wait for any three of the buses that come to Fleming. they all seem to leave at the same time (when on campus together) and if you miss that you have to wait an hour or so for the next bus. . .
- the buses service should be frequent throughout the day, not only for six hour...
- The buses should come to Fleming more often and the price for a student pass should be cheaper
- The Fleming Express bus almost always leaves the college too early. Today, it was supposed to leave the college at 5 pm, but instead left about 5 minutes early, preventing many students from catching the bus. Please consider having the buses follow their schedules.
- The Fleming Express does not come anywhere near where I live, and I live in Peterborough. I feel it should be altered or another Fleming Express should be added to reach the entire city of Peterborough. The transit route, not including Fleming Express, is not convenient for me to take to school. It would be a very long ride with a lot of bus changes, and wouldn't be practical. The route would actually be backtracking for me to get to school. There should also be a better student discount for Fleming College students to buy yearly bus passes.
- The Fleming Express needs to run longer and more often. As long as the school is open the Fleming Express should be running.
- the go bus from Oshawa does not go to the college. The connecting bus leaves before the go bus arrives.
- The public transit bus passes should be included for everyone in Fleming tuition. the public transit should be made available to people who live a little farther away The schedules are very limited.

- The shuttle bus running from Peterborough to Lindsay should have 3-4 stops down town during the week so if you have classes in the late afternoon you don't need to catch the bus at 7am
- The suggestions I would make are, to give people who are commuting and use OSAP a car allowance that covers your gas and insurance for the semester. I don't see any problem with this being you pay OSAP back anyways so why not give a little bit more to the people who actually need it! Cheers
- The Universal Pass should be included in the tuition, and should be an option for those who do not want the transit option to opt out.
- There is a 40 min gap in each bus. It should be less
- there needs to be a shuttle for students especially in the winter, people are spending 7\$ plus each way on taxis every day when carpooling is not available.
- There should be a Fleming express that goes from the east end of town to west end (independent grocery to Fleming via Lansdowne)
- They are never on time. Being on time and leaving on time and not early is essential.
- They have increased the Lansdowne bus frequency, but only during specific times of. The hours need to be extended.
- They need to be more fast and there should be more Fleming express service they run more frequently and on time.
- This survey is clearly for students
- Though the student population is quite different at Fleming than Trent, it's frustrating that the transit system at our college is so dysfunctional by comparison. Arrival and departure times often make it difficult for students to get to class on time (particularly 8 AM classes), and the infrequency of the routes are a huge disincentive to take transit. At its peak, the Trent Express runs twice an hour, and it routed to efficiently get students to campus with sufficient time to get to class.
- Time duration should be less
- Timing between buses should be reduced Too many stops
- Transport should be from Fleming college, for Fleming college student Use of student card on bus to pay?
- Wait at the school because classes end every hour but the bus leaves every hour which makes it very hard to try to catch the bus without either missing a bit of the class or running. Also if the express bus could operate longer, and more often so in case you miss the bus you know there is

another bus coming soon.

- We don't have Fleming express in Cobourg, and it takes 50 minutes to get from the school to my house by bus when I could walk in less than half the time so I do not use public transportation hardly ever.
- While I do not take the bus, I do know friends that do. Potentially having more frequent buses in them morning. I have friends that have to be in class for 8 and have to come in extremely early, or end up late. The buses in Peterborough are very rarely on time, and do not run late enough.
- Why do Fleming College students pay ridiculous fees (\$220 per semester) for transit after paying more \$3000 for tuition??? Fleming College should smarten up and provide better fares for students traveling on Public Transit. Other post-secondary institutions provide free transit passes so lower fares are not an unachievable goal.
- Would be nice if there was a bus that went to both Fleming in Peterborough and to Lindsay
Would make my life a lot easier if there was an 88 GO bus stop at Fleming college.
- Yes, there are so many stops while travelling from downtown to Fleming. There should be less stops and more buses
- You NEED bus passes included into tuition like Trent has!!! If someone doesn't want it they can opt out of it, just like insurance. SO SIMPLE!!!!!!!!!!
- Please list any additional comments or suggestions regarding your TRANSPORTATION NEEDS to Fleming College.
- 1-2 buses should be 24 hours
- 24 hours
- 44km's one way, 88 km's every day for 5 days. adds up to 440kms a week JUST driving from home to school and back.
- A bus stop at Rez
- A carpool board or other means of linking up commuters from a distance would be a benefit. I was lucky to find someone in my department.
- A dedicated walking/cycling trail from Downtown Peterborough to the Fleming Campus would be nice. Right now the only way to cycle to the Sutherland Campus requires cycling on a road for a few kms.
- A fare free transportation is good
- A gas savings card for students using their own transportation Eg) 10 cents off each litre - only

useable in conjunction with student ID card registered to your licence plate #

- A school bus organised for Fleming in Haliburton would be great, this winter was very cold walking to school. maybe have it stop at xtr gas station on highland St. at a certain time in the morning, (other buses stop there almost daily)
- Add presto options to buses.
- Additional and more frequent buses running from Fleming to the downtown terminal would be greatly appreciated!
- all described above, thanks.
- All full-time Fleming students should receive a bus pass at a discounted price. All goodas I live split between two towns, better hours for the fsa transfer bus or a Lindsay-Peterborough town shuttle would much improve my ability to move between the 2 towns
- better fares
- Better parking and better parking costs. \$6/ day is ridiculous and the prices this year for a month or full year pass are horrible. You are pretty much committing highway robbery. we (the students) are STUDENTS not millionaires or parents are well off and most of us don't even have a job right now and had to take out a loan just to get here, let alone having money to find a place to live AND get to school and park your vehicle.
- Bicycle racks on north sides of school and snow plowing of bike parking areas so that I don't have to walk through a foot of snow and walk around with wet shoes all day. Covered bike parking.
- bus fare, bus hygiene
- Bus is not frequent and sometimes buses are run slow and take too much time to reach College. Please fix the issue.
- bus pas should be free for Fleming students bus pass included in tuition
- Bus passes should be included in tuition. BUS SCHEDULES
- bus service to college till 1 am night
- Bus stop shelters are very important because it makes it really difficult to wait for the bus in the snow or rain and sometimes the bus takes too long to come. As well, the bus schedule given out differs then when the bus actually comes and go. That is always confusing.
- Buss pass included in tuition!!!!!!!!!!!!!!
- Cheaper bus fare for students so more can afford. & either a more frequent express or an added

express going from east end to west end

- cheaper parking
- Cheaper parking for those using parking lots
- Cheaper parking rates, ours are way too high now. Free parking for Employees.
- cheaper parking, and more parking. I find there are many people who arrive to school later in the day and are complaining about not being able to find a parking spot.
- cheaper parking. 60\$/ month is way too much for a student per month. also could send out reminders when parking pass is going to expire soon.
- College should make effort to make cycle commute more convenient/attractive Combining bus pass into student ID card like Trent or Lower bus pass cost. Core busses (Lansdowne) every 20 a minutes all day
- Currently the Frost Campus Student Association runs a shuttle from Peterborough to Lindsay and back. The rate is subsidized for students. There are many staff who commute between campuses but the current \$10/trip rate for the shuttle is prohibitive for staff . Why make it more expensive than the cost of a trip in a car? The College would have to subsidize staff costs for the shuttle and in this day and age of climate change caused by gas emissions it makes sense.
- daily transit to Peterborough handout stops map
- eases access to grounds/new entrances closes parking
- Even a residence or some kind of series of apartments close to the school would be nice, where students won't have to live with their landlords.
- Every bus stop should have a cabin To protect from raining, sun, or snow conditions.
- Every student who comes to Fleming college should receive a free bus pass in their tuition, OR at least receive a take ten card for riding the bus
- fare should be less for students fare should be low
- fares and operating frequency
- Financial aid regarding GAS and INSURANCE for people who commute daily in their own car Fleming express has its last schedule at 5pm. I suggest to have till 7pm
- Fleming express needs to be more often, also needs to have a wider range of city covered. Fleming express should frequently 30 min

- Fleming express should have more trips frequent service
- Give students gas money who travels far away from college
- go transit should be operated from Fleming college main campus
- GO Transit stop, extend Fleming Express hrs especially before and after peak hrs, and during lunch hrs too, reduce fares, include Fleming College in the UPass Program - a very discriminatory gesture, Buses are always not on time, arrive late so leave late, drive too slowly as though students do not have anywhere to go, too many locals getting on the bus delays students - in other words transit sucks. Not many students travel by bus because of no UPass and fares too expensive. Buses are filthy just like the Peterborough Central Station public washroom, FILTHY.
- good
- Greater emphasis on bike accessibility to campus. There are very few bike locking stations on campus, and their visibility is terrible.
- Have a bus pas included with the student ID
- have a free bus that goes from Lindsay to Peterborough more often
- Have all types of bus passes available for sale on the college campus, not just the semester pass. Students should have the option to include their bus pass costs into their tuition and added to their student card.
- Having payment plans for the parking lot passes or making them more affordable. Having the Fleming Express longer hours.
- How about cheaper parking for those who drive?
- I believe that improving the city transit would be a huge benefit for many employees and students at Fleming!
- I cycle often, but I do not feel safe when I do so. I would cycle more often if Peterborough had more dedicated, separated bike lanes. And the Fleming Express simply needs to run more often during peak times.
- I do not see the purpose of buying a bus pass each semester. It should be like Trent, it is part of your tuition (you can opt out) and you receive a hard identification card for your bus pass. It also works for twelve full months. We should have the same at Fleming. We also need to re-evaluate the route for the Fleming express, the amount of busses and their frequency.
- I don't have a car but I know how expensive a parking pass is.. if there is a way to crunch some numbers to lower it then I think more people would be willing to commute to the school

- I don't know the times and locations to use public transit all the times
- I don't think that much can be done for us at the Cobourg campus. Almost everyone here has some degree of transportation issues, it's hard when the majority of us live in Peterborough and Lindsay regions but have to travel to Cobourg every day. Because we are just one program we are not given anything here to help us with transportation so unless this campus gets moved to Peterborough I can't really see what can be done. My experience when I was in a program at the Sutherland campus was that the transportation options were good, Fleming express ran at good times and bus passes were expensive but fair.
- I don't use the transit system. I had the opportunity to in other semesters but it would take longer for me to use transit to get to school than drive myself... I have heard other students complain about the transit system too. Many students seem interested in having a transit system similar to Trent University's system.
- I drive, or get driven to the school on Monday, stay at the residence, and get a drive home on Friday. I rarely take the bus, but it usually isn't a bad experience.
- I feel that the bus pass should be included in our tuition fees and that the Fleming express should run late at night like how the Trent buses run. Also I think buses should be running every 20mins all the time instead of every 40mins.
- I had no other option than to buy a car because the transit could not meet my needs
- I have a 7 minute drive to the college via the 115. If I were to take the bus it would take over one hour to get here.
- I have no additional comments or suggestions regarding my transportation needs to Fleming College.
- I have tried to carpool but with courses all over the place it is hard for people to commit to driving unless they want to stay in the city for hours after class sometimes. Or the other person doesn't want to wait until you are finished your classes. Maybe some education on that. Assistance with financial needs for people who travel an hour one way would be beneficial. A car pool board at the college or Fleming website so a person isn't searching a bunch of different internet sites because they spend almost \$600/mth in fuel... in a small 4 cyl car not a gas hog or anything.
- I live 2 minutes away
- I live just outside of town and the nearest bus stop is a twenty to thirty minute walk away before I have to go all the way downtown to come back up towards the campus. Whereas about once a week I can get a drive, and the campus is maybe a fifteen minute drive on the highway. I

wish there was a bus that just went down the highway and didn't take half an hour to walk to the closest stop. The wait time between buses and the infrequent schedules just create even more problems, but I don't have any other way to school except the one drive I get on Fridays. With how far away and infrequent the buses are, I need to get up at least four hours before any class, which means that some mornings I am getting up at four in the morning to make it to an eight o'clock class, which is incredibly frustrating.

- I live outside the City limits (approx. 25 km), so driving is my only option to commute to work.
- I love the Lindsay- Peterborough shuttle. I wish it ran more frequently. It's earliest departure on weekday mornings is 7:55, and I have many classes that begin at 8:00am. If there was a 7:00am bus I would gladly pay extra to use the service.
- I may hold the record for the longest commute to work, sadly. I drive 2 hours one way :(I dream of living close enough to walk every day! Perhaps someday, but it is not an option currently.
- I need a cheaper transit pass. The Fleming express is within a walkable distance for me but it would be nice if it had more times.
- I personally don't need any, but I know some people that live longer than a 40 minute walk and don't enjoy doing that walk on the freezing cold days in the winter, getting some sort of transportation to and from the school I think would be extremely helpful to other students.
- I take the Frost Shuttle bus every day.
- I think it's important that the students have access to a bus pass that is covered by their tuition under incidental fees just like it is for students at Trent University. As a faculty, students have cited financial issues as being a barrier to attending regularly. Also, with there being more courses offered in the twilight hours or students using the learning commons or library which are open later, accessible and available buses would support attendance, safety and use of on-campus services.
- I think there should be more funding for students forced to travel to school daily. And an actual practical amount of funding rather than pennies when gas prices get so high. Was a long process to get \$20 more from OSAP for transportation when I have no choice but to commute as having a daughter at home, moving to residence is not an option
- I travel inter-campus, so I need a car. There is no inter campus shuttle that I know of, nor would it always fit my schedule
- I want Fleming express bus to run more often and there should not be break in noon time. I wanted to have access to the shuttle but was told faculty were not allowed.
- I would appreciate more flexible schedule for shuttle between Frost and Sutherland campuses. I would be more encouraged to use it regularly.
- I would like a bus stop in front of old residence (Severn Court) going toward Lansdowne at no frills

- I would like to see better bicycle infrastructure (covered and secure bike parking, tools available for repair, bicycle lanes closer to campus). I would like to see the college do more to encourage commuting by bicycle.
- I would like to see the college closed more often if the weather is poor. I feel obligated to drive in unsafe conditions to attend classes.
- I would take a FSA bus more often if the schedule was a bit better. Getting back at 6PM is really too late for me. I realize this arrangement is mostly for students so, I don't expect to have things tailored to my needs.
- If the bus schedules didn't suck so badly. I live by Trent. If I bus I spend around 4 hours waiting/on buses sometimes to get to an hour-long class.
- If there were service in my area, I would consider taking the bus, depending on cost and hours.
- I'm coming from more than 80km away from Fleming. I would love to offer rides to students who need to get anywhere close to Toronto. Public transportation is not available and it would take 2 hours to commute using Go-Bus. From the Go bus closest to Fleming there is no good way to get to the campus. One of the stops for Go should be Fleming College.
- Included buss pass in tuition increase Fleming express service increase Fleming service
- Increase frequency even after 6 pm. Thank you
- Increased parking would be beneficial. Paying the higher value parking pass, and still having to park the same distance as the cheaper pass defeats the purpose
- It would be a great help if the bus fare could be reduced
- It would be awesome if the Peterborough shuttle bus left Peterborough at 8am instead of 7am because the city bus that I would need to take in order to get to the shuttle bus doesn't start running until 7:40am. I don't want to drive to class every day.
- It would be nice to have a school bus service from Lindsay to Peterborough for students who have to commute
- It would be very good to see Fleming students a top priority like Trent students seem to be. Less commute time
- Less expensive Parking and more parking along with more professional ways of dealing with parking issues instead of ticketing
- Lindsay needs a better public transportation system.

- Lindsay needs a GO bus station. A GO bus station would remove the need to commute to Peterborough to access GO/Greyhound bus services.
- local transport might be more frequent. Lower parking fees on campus.
- lower parking passes as well
- Lower rates on bus passes and parking Lower the parking fees
- Maintenance of gravel lots/roads is very poor at heavy equipment facility.
- Make better / safer cycle paths to college more buses
- more Fleming express
- MORE FLEMING EXPRESS BUSES! Thanks for doing the survey.
- more frequency of buses needed in peak hours as well as Fleming express with less number of frequency should be there in summer.
- More Frequent faster city buses to Fleming.
- More frequent schedule!! Having to wait 40 minutes if you just miss a bus is ridiculous. more frequent service
- more information on local bus stops more frequency of buses more to Peterborough
- More transit
- my transportation needs are satisfied new stop on Apple wood crescent
- nice to have shuttle bus between campus.it is a definite start to meeting transport needs for students between Peterborough and Lindsay, make an option for local users to increase volume and make more cost effective
- No time mating None (6)
- None, not unless you can lower gas prices or help me get a better parking spot.
- Not for me but I have heard several students that wish for more frequent buses to the frost campus and back again to the Sutherland campus. Twice a day isn't cutting it
- Parking costs should be less or included in tuition.
- Parking for cars excluding disability and occasional use parking should be several hundred metres away from each campus with a clear and safe walking trail connecting the car park to

the campus. This both adds exercise to getting into the campus and encourages less use of single cars. Buses, their frequency, and cost, drop off and pick up areas either sheltered or very close to the campus can improve use of multi-person vehicles and buses. College special buses that run along planned routes to pick up and drop off staff and students who sign up for route transit can quite easily be designed and make use of efficient and correctly sized transit vehicles. Persons using this system would pay a monthly rate similar in cost to parking fee, receive a free parking pass if they had to use a car occasionally and the system can use a car pool pick up system or have an interactive messaging component to indicate if a person is not to be picked up, bus is late, etc. The college can provide a fee use car rental system with small efficient electric cars to allow people to attend an 'in city' meeting, appointment or some other required use during the day if they do not have their own vehicle (ie a public transport person). To encourage multi-person and public transport the college must redesign the vehicle systems, look at changes to work habits and hours, and include remote working options, in-transit communication and work with the city, county and business to make the system work.

- Parking is an ongoing problem, parking needs to be more available and controlled, everyone pays for a pass, which should mean we all get a spot
- Parking is #####. I paid 300 bucks for a parking pass that doesn't matter because everyone parks for free at the gym.
- parking is expensive
- Please set up a bus system or make a deal with taxis to lower the cost of getting to and from school. There are no buses around Haliburton and it's difficult to get around, especially being a student with limited funds.
- Public transportation is not an option, but even if it was, I wouldn't take it as it would add too much time onto my drive... plus, then I'm hostage at the building for the day and can't leave during lunch.
- Reduced Fares for Students
- refund or reserve the bus pass if any case last do provide unique bus pass number for each pass round trip shuttle service for Haliburton 8:30 am 12pm and 4:15 pm needed for full time students. rout between campus
- Schedule need to be improved bus ll come after every 10 minutes service should be after 20 mint
- should take lesser time and should have some pass like Trent university Special buses in the morning hours
- Start Fleming bus during 12 PM and 12:30 PM stop at Applewood
- stop near Applewood

- The college should provide student pass for Fleming student as the part of tuition as most of the students earn their own living expenses. Being an international student it is much important to be provided with monthly or annual bus pass.
- teachers parking should be free and close to the college so it's easier to bring supplies in daily.
- That it is more affordable and more assessable to everyone and have the bus go more near where most common stops are for students, whether you do a survey to find out or something.
- that there should be a bus pass include in our tuition. instead of paying another fee for it. The bus between frost and Sutherland campuses could run more often
- The buses don't run late enough to accommodate my needs and the length of time to commute is too long.
- The cost for parking is too high. Being a Student and a driver is already expensive enough with insurance, gas and maintenance. Plus having to buy a parking pass while also having to buy books and tuition is a hard cost to come up with
- The Fleming Express needs to run later into the evening.
- The Fleming express needs to run more often and student bus passes need to be cheaper.
- The parking passes are pretty expensive and I feel they could be lowered. Also the bus passes should have a better student discount, OR should be included in our tuition. They are more expensive than a parking pass.
- The transit buses schedule should be satisfactory which is not . The buses should come after every 10 mins instead of 40mins. No doubt buses are running in 20mins from 2 to 6 pm but what about the other timings. Sometimes we have classes at 11 we have to take 40minutes prior buses. Not good waste of time .
- The transportation options in Haliburton to and from the campus are fairly non-existent. I drove over 30 km to the campus and pick up other students on the way because the taxi service within town in too expensive. issues regarding student residence have a lot to do with the transportation needs because in winter months it's hard to get around and all of the available apartments are too far from the school.
- There is a bus from Lindsay campus to Peterborough campus but the schedule is not very good so it makes it difficult to use. Because the bus only leaves at 8am so you won't make it on time for an 8 am class, earlier bus schedule and more time options for leaving and going would make it much more convenient.
- There is a much time gap between the time schedule from one bus to other so it should be reduced There is no public transportation in Haliburton other than taxi's

- There isn't ANY public transportation in Haliburton AT ALL. There is 1 taxi company in Haliburton, but all the cabs are run down, and they aren't reliable. I am also in the blacksmithing program, and with have a separate campus, which is farther away from the town than the main campus and on the top of a large hill. This needs to be fixed, ESPECIALLY if Fleming intends to continue winter programming. It is absolute ##### walking 5 km a day in minus 30 weather, and I challenge anyone to come to Haliburton during the winter and do what many of us have to everyday and say it is fine the way it is.
- There needs to be a bus that commutes from Lindsay to Peterborough campus. I am aware of the shuttle bus but the times of the bus is geared towards frost campus students. If you have class at 8am , the earliest you make it here is by 835 by the shuttle bus .
- There should be a GO Bus to Fleming!
- There should be a scheduled bus route that runs later than 11pm. Preferable running until 3 or a bus dedicated to running 24 hours.
- There would have to be buses running from way out to help with my transportation needs. It's a good idea for some though!!!
- There's a lot of students who need to take the bus because it's more affordable. If the transit system had more buses running more frequently I believe you would have a lot more people using the us system. I've lived in Ottawa before this and they had buses every 10 minutes, very quick and you could track the bus with an app to see if it was on time or running late.
- They should make parking cheaper
- This survey was clearly for students... needs? yes that the parking prices are reviewed. We are paying more than any other college and university in a 100 mile radius.
- To leave Lindsay via bus is a pain, there is only go service in Peterborough. Also the Shuttle to Peterborough is not lined up with the go transit schedule sufficiently (as it's an hour and a half wait for the go bus once in Peterborough)
- too far from home
- Transport should be from Fleming college, for Fleming college student
- Transportation needs of the general student body in Haliburton are incredibly poorly-met- that is to say, there is no evidence of it being addressed in any way whatsoever. Many students walk kilometres to get to school, often along highways or on unmaintained forest paths in winter, because no public transit exists and taking a cab every day is unaffordable for most. The lack of a campus residence amplifies the problem. There isn't even a shuttle bus linking Haliburton to the other Fleming locations. I doubt that any sort of daily transportation option is in the budget, but a compromise should be possible. Arranging a deal with Hyland Taxi to offer students discounted rates or lower rates for regular daily pick-ups paid in advance would be a start.

- travel with student ID like Trent
- Was very disappointed when I had the tour of Fleming I was told by the tour guide that bus pass was included in tuition fees as well as discounts for students at no frills on Wednesdays.
- We love the shuttle bus so I can come home during the week if I want or need to and every weekend.
- we must have FREE bus pass as Trent university we never use gym or swimming u must put an option to students to use one facility free either bus or gym
- We need a true Fleming Express bus, like they have set up with Trent. Some thought needs to be taken into consideration about the student population and the needs for efficient transportation. Fleming offers Second Career programs, than the transportation infrastructure needs to also allow these students the option of affordable transportation like the rest of the student population.
- weekend full time service
- with requests to question if the bus can frequently between downtown Peterborough and Frost I would likely use it in occasion .
- would be nice if there was a bus that went from Fleming in Lindsay to the Peterborough campus.
- Would take public transport if there was a more direct route to the college. Having said that, I am hoping to purchase a bicycle to commute sometimes.
- Would utilize public transit (train or bus) if was express option from Durham Region

7.4 APPENDIX-D

7.4.1 Survey results differentiating college campuses

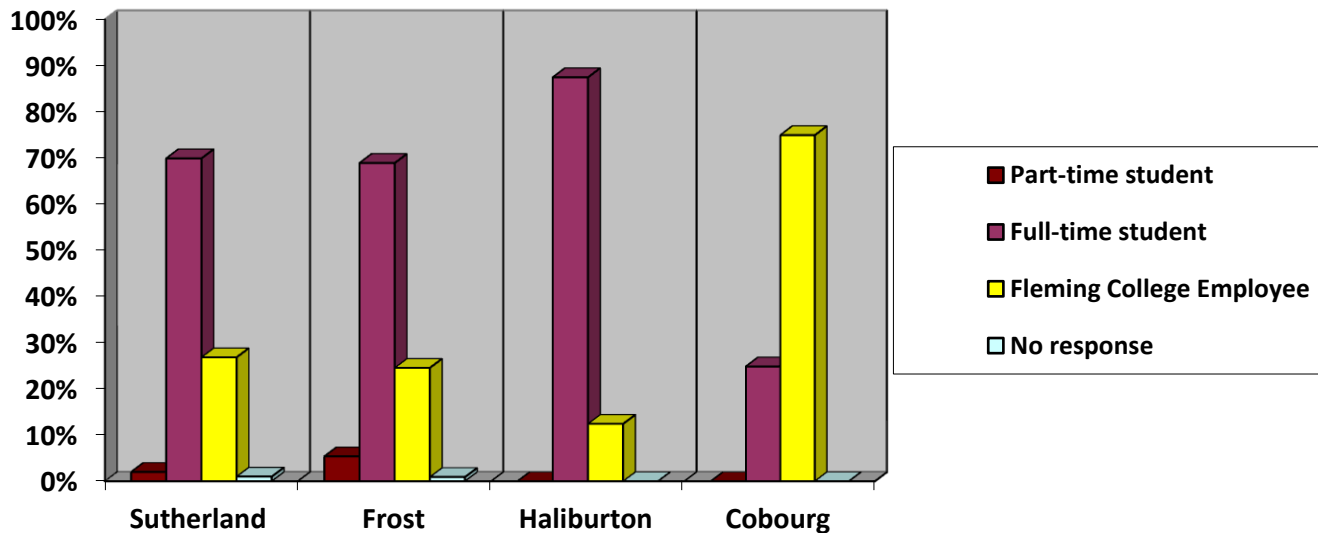
1. I acknowledge and understand the consent statement above and confirm my participation in this survey.

100% = Yes

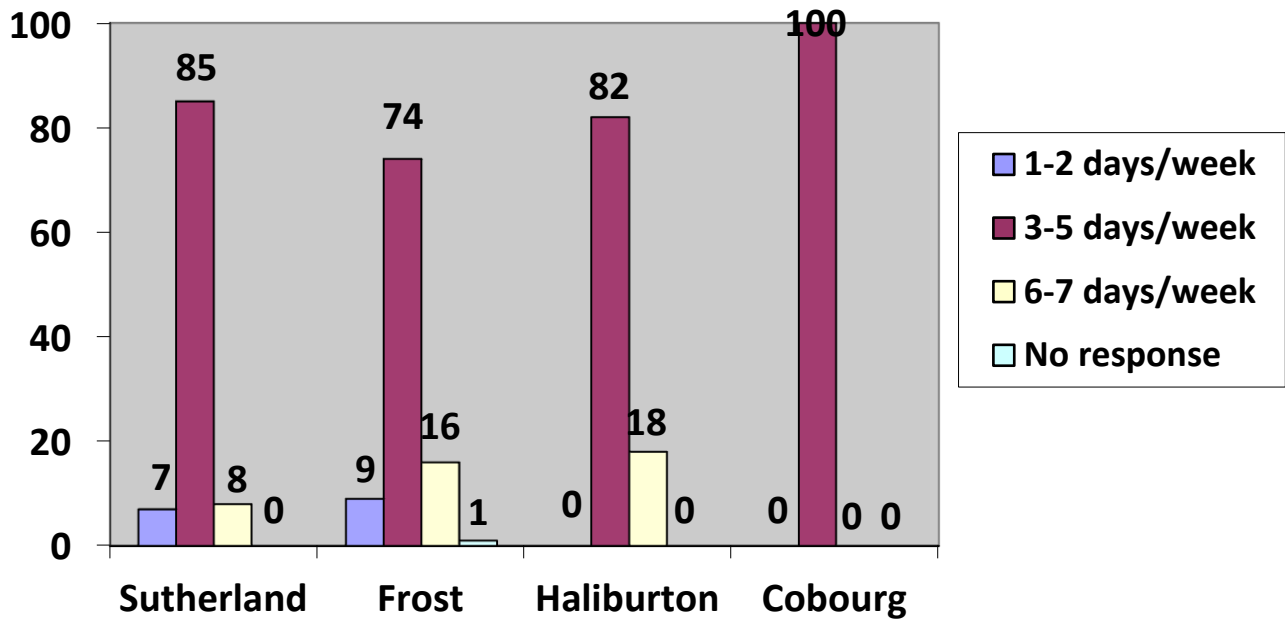
0% = No

2. Which campus do you regularly commute to?
72% = Sutherland – Peterborough (523 responses)
25% = Frost – Lindsay (183 responses)
2% = Haliburton (16 responses)
1% = Cobourg (4 responses)

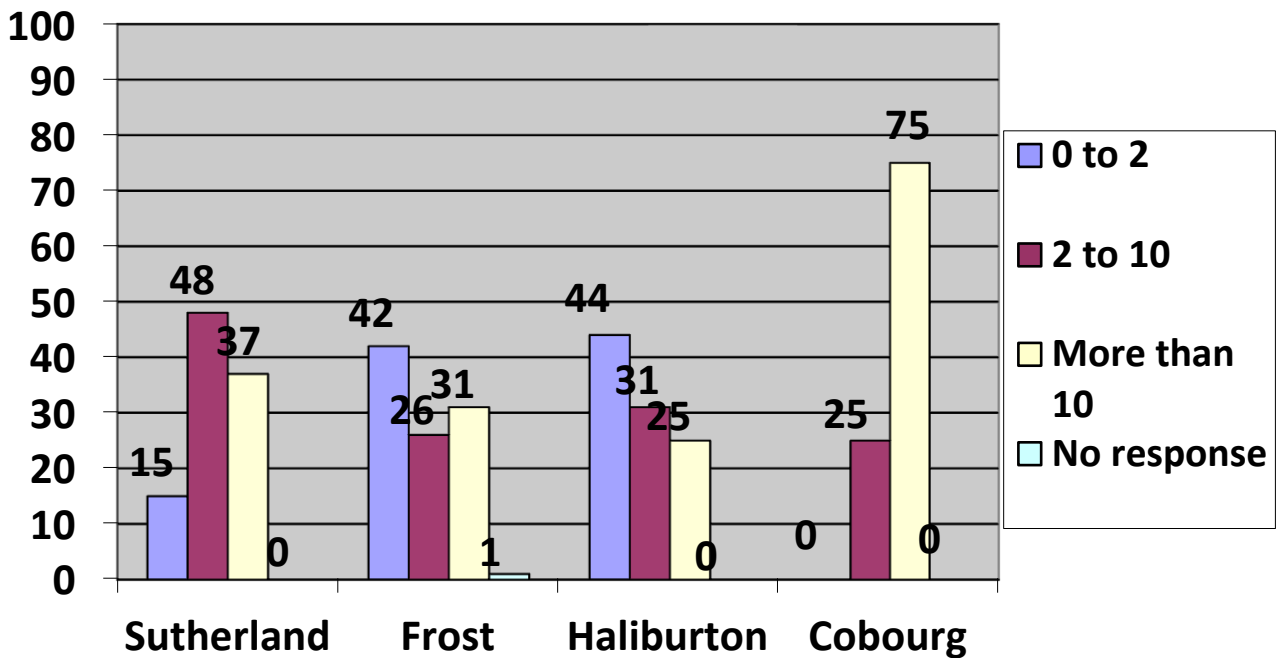
3. Which category best describes you?



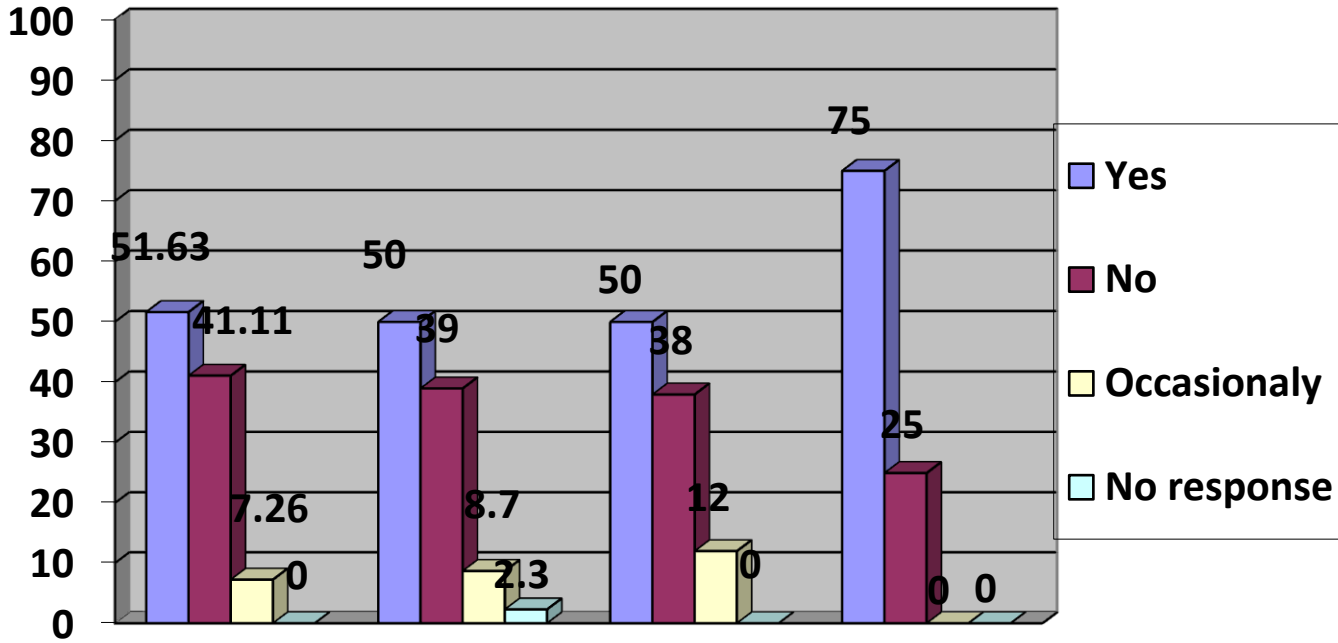
4. On average, how many days per week do you commute to Fleming College?



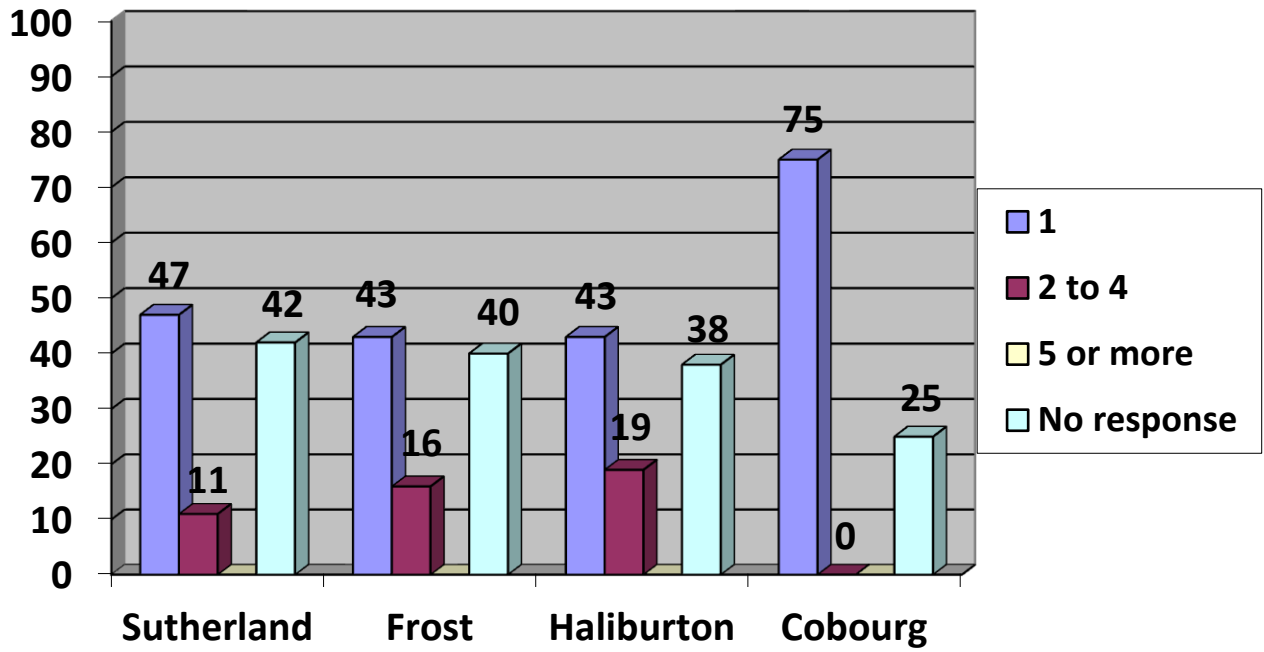
5. How far do you commute to Fleming College one way?



6. Do you own or have access to a vehicle when you commute to Fleming College?

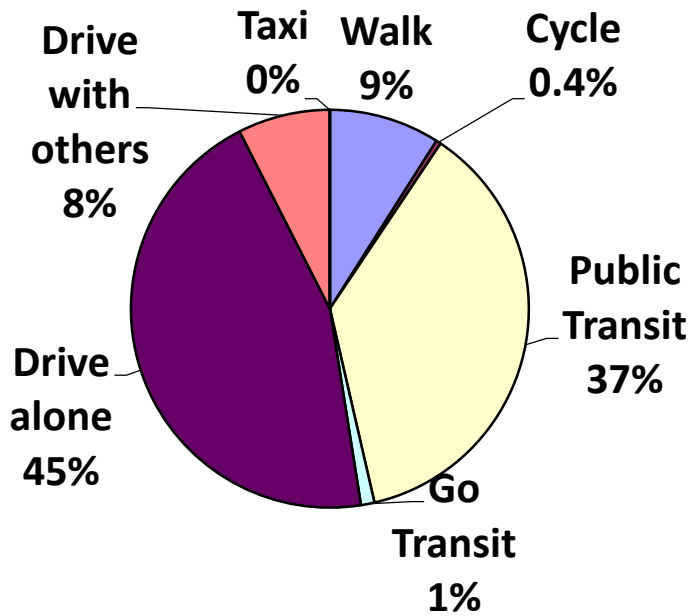


7. On average how many people travel in the car with you (including yourself) during your commute to Fleming College? (N=429)

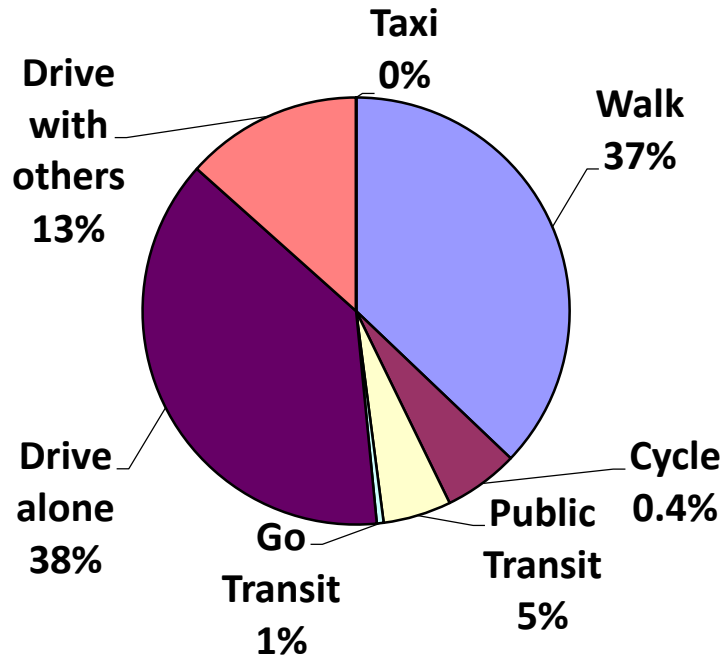


8. What is the most common way that you commute to Fleming College?

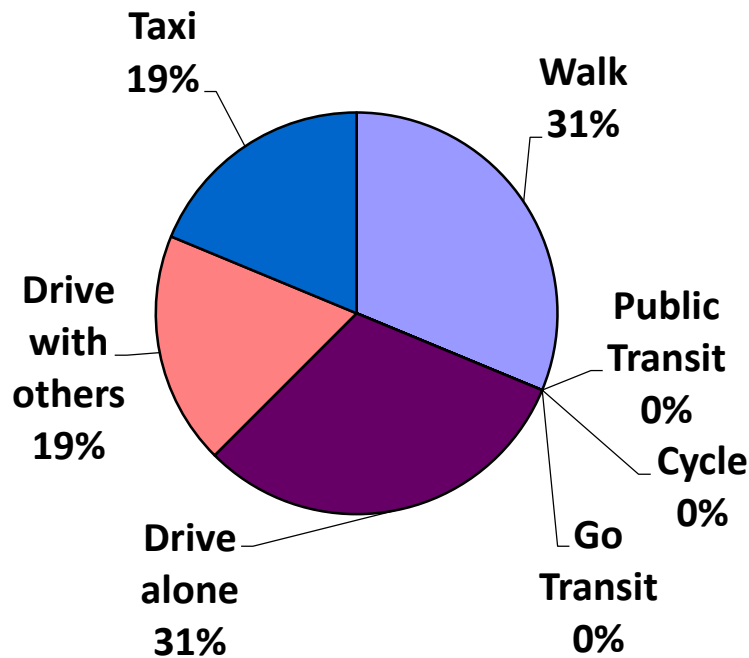
1. Sutherland campus



2. Frost campus



3. Haliburton campus



4. Cobourg campus: Drive alone- 75% and Drive with others- 25%

9. If you responded 'other' in question 8 above, please specify:

FSA/walk

Parents

Shuttle (6)

Hitchhike

10. How often do you use the following modes of transportation when commuting to Fleming College?

1. Sutherland campus

	Always %	Often %	Sometimes %	Never %	No Response #
Walk/Skateboard/In-line skate	9	8	10	73	98
Cycle	0	3	7	90	117
Public Transit (city busses)	30	9	12	49	60
Go Transit/Greyhound	3	3	5	89	121
Drive alone	47	9	8	36	88
Drive with other(s)	7	10	29	54	101
Taxi	0	1	11	88	117

2. Frost campus

	Always %	Often %	Sometimes %	Never %	No Response #
Walk/Skateboard/In-line skate	34	18	12	36	41
Cycle	4	11	22	63	46
Public Transit (city busses)	8	1	0	84	54
Go Transit/Greyhound	0	1	7	91	60
Drive alone	37	12	14	37	38
Drive with other(s)	11	15	30	44	42
Taxi	0	2	8	90	51

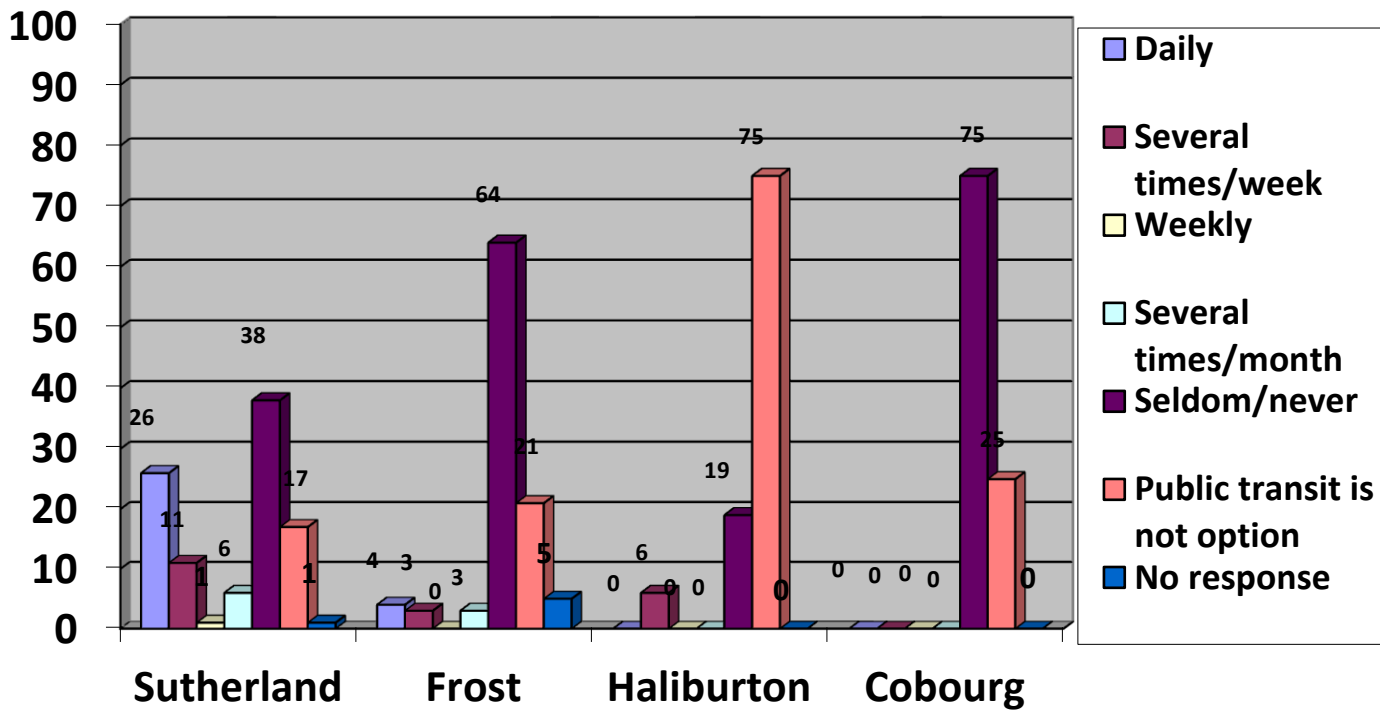
3. Haliburton campus

	Always %	Often %	Sometimes %	Never %	No Response #
Walk/Skateboard/In-line skate	19	12	31	38	0
Cycle	0	0	15	85	2
Public Transit (city busses)	0	0	0	100	2
Go Transit/Greyhound	0	0	0	100	1
Drive alone	31	15	7	47	1
Drive with other(s)	0	19	56	25	0
Taxi	7	14	7	72	2

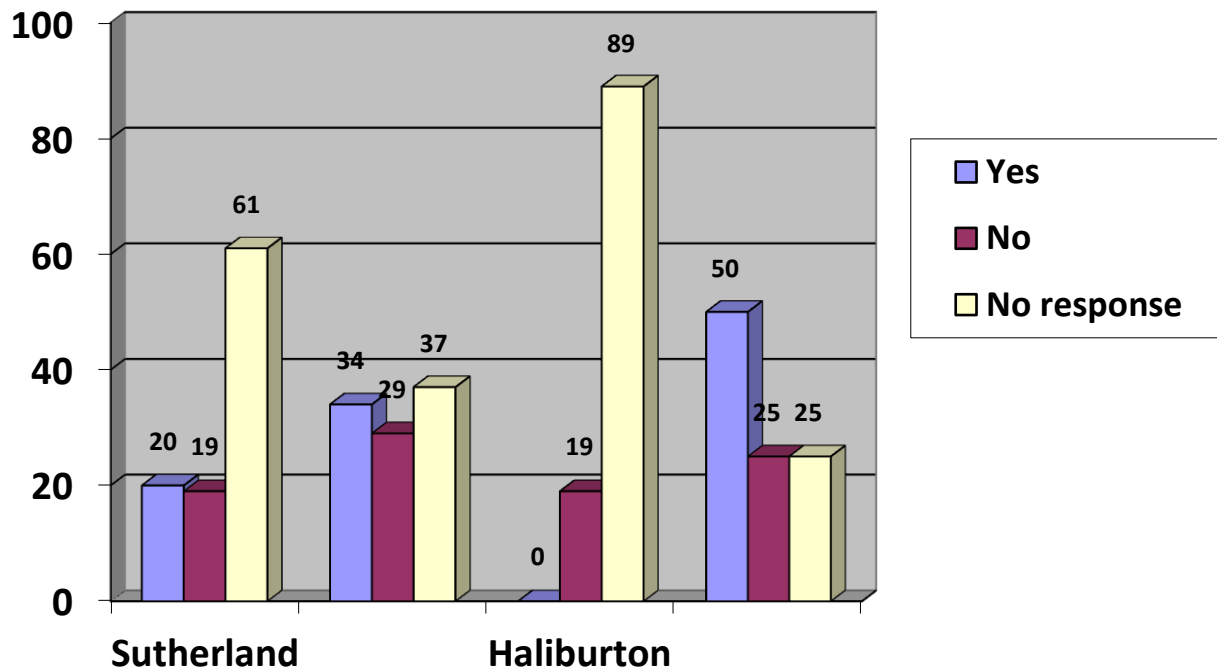
4. Cobourg campus

	Always %	Often %	Sometimes %	Never %	No Response #
Walk/Skateboard/In-line skate	0	25	0	75	0
Cycle	0	0	0	100	1
Public Transit (city busses)	0	0	25	75	0
Go Transit/Greyhound	0	0	0	100	1
Drive alone	75	0	0	25	1
Drive with other(s)	0	25	50	25	0
Taxi	0	0	10	100	0

11. How often do you use Public Transit to commute to Fleming College?



12. If the Public Transit services were improved to/from Fleming College to better meet your needs, would you consider travelling by transit? (N=323)



13. Please indicate whether any of the following prevent or discourage you from taking Public Transit. (Check all that apply) (N=570)

Sutherland Campus:

- 18% = Too many transfers
- 26% = Fares too expensive
- 6% = Fares too complicated
- 39% = Commute takes too long
- 3% = Safety concerns
- 17% = Over-crowded
- 9% = Poor cleanliness
- 39% = Poor schedule
- 13% = Bus stop too far
- 0% = Disability

Frost Campus:

- 12% = Too many transfers
- 20% = Fares too expensive
- 8% = Fares too complicated
- 29% = Commute takes too long
- 2% = Safety concerns
- 4% = Over-crowded
- 2% = Poor cleanliness
- 34% = Poor schedule
- 12% = Bus stop too far
- 0% = Disability

Haliburton Campus:

- 0% = Too many transfers
- 13% = Fares too expensive
- 0% = Fares too complicated
- 0% = Commute takes too long
- 0% = Safety concerns
- 0% = Over-crowded
- 0% = Poor cleanliness
- 0% = Poor schedule
- 0% = Bus stop too far
- 0% = Disability

Cobourg Campus:

- 0% = Too many transfers
- 0% = Fares too expensive
- 0% = Fares too complicated
- 0% = Commute takes too long
- 0% = Safety concerns
- 0% = Over-crowded
- 0% = Poor cleanliness
- 25% = Poor schedule
- 0% = Bus stop too far
- 0% = Disability

19% = Other (please specify)

Maximum student and staff say that they live in country side or in areas where there is no option for public transit

Most people need to pick up child from day-care after work.

14. What service improvements would you like to see to Public Transit? (Check all that apply) (N=570)

Sutherland Campus:

- 44% = Increased frequency for Fleming Express
- 37% = Longer operating hours for Fleming Express
- 20% = More frequent service on other transit routes
- 12% = Different routing for the Fleming Express to come closer to where I live
- 8% = Lower fares
- 5% = More transit shelters at stops

Frost Campus:

- 33% = Increased frequency for Fleming Express
- 25% = Longer operating hours for Fleming Express
- 8% = More frequent service on other transit routes
- 8% = Different routing for the Fleming Express to come closer to where I live
- 10% = Lower fares
- 5% = More transit shelters at stops

Haliburton Campus:

- 13% = Increased frequency for Fleming Express
- 0% = Longer operating hours for Fleming Express
- 0% = More frequent service on other transit routes
- 0% = Different routing for the Fleming Express to come closer to where I live
- 13% = Lower fares
- 0% = More transit shelters at stops

Cobourg Campus:

- 25% = Increased frequency for Fleming Express
- 0% = Longer operating hours for Fleming Express
- 0% = More frequent service on other transit routes
- 0% = Different routing for the Fleming Express to come closer to where I live
- 0% = Lower fares
- 0% = More transit shelters at stops

- 9% = Other (please specify)

