**Lakeshore Campus Tour Route**

**Last Updated Dec. 2021**

**Before You Begin: Facts and tips for a successful tour!**

1. Humber College offers over 200+ programs including:
	* Bachelor’s degrees;
	* Diplomas;
	* Certificates;
	* Apprenticeships and;
	* Postgraduate certificates
2. There are 11,000 full-time students at the Lakeshore Campus alone.  Overall Humber serves 33,00+ full-time students, 23,000+ continuing education students, and 1,800+ apprentices
3. Humber has transfer agreements with more than 100+ different universities and colleges to help further our students’ success in their future careers.  Details of the different universities and colleges apart of our transfer agreement can be found at:
	* <http://www.humber.ca/transferoptions/>.
4. We have an extremely high success rate at Humber and the contributing factors to this success are the placements and extensive training from industry professionals.
	* **86.8%** of Humber students find employment within six months of graduation.
	* **83%** of employers have indicated their satisfaction with Humber students they have hired.
	* **80%**of programs feature co-op, internship, clinical practice or work-study opportunities.

 5. Every year Humber College provides students with over $7.6 million in bursaries and scholarships.

* *Learn a few facts for each specific spot; don’t memorize all of the information from the beginning. Prospective students want to hear what it’s really like at Humber so share stories and give advice.*
* *It is not about telling prospective students every single thing you know about Humber, it is about having enough knowledge about Humber to answer the tricky questions students or parents might ask.*
* *There is a lot of information to know about Humber so do not feel discouraged if you don’t know everything at the beginning. The more tours you give, the more comfortable you will* *become.*
* *Always refer the prospective students on your tour to*[www.humber.ca](http://www.humber.ca/) for further information if they have questions later.  *Never quote prices on a tour!**It is best to direct them to the Humber website.*
* *Know your audience! When you begin your tour you should know what program each guest is interested in – for example: If a prospective student is interested in the Bachelor of Commerce – Fashion Management – really highlight The Fashion Institute!*
* *Do not overload your guests with detailed information (unless they ask!) – too much information may overwhelm some guests i.e. providing the website information for every service at Humber. Tell them enough to make them want more!*
* *If you are unsure of a question,****do not****guess! Find the right answer for your guest(s) or refer them to staff/humber.ca to find the right answer.*
* *An excellent tour guide portrays the following characteristics: good judgment, professionalism, positivity and enthusiasm!*
* *ALWAYS keep in mind that you may be the first person a prospective student encounters at Humber. Someone’s experience on a campus tour may be the reason he/she chooses to come to Humber!*

*You are now ready to give a great tour!*

**Objectives:**

**1. Humber is student-centred – the success of our students is our highest priority (hands-on learning, work experience, tutoring/mentoring, student support).**

**2. Innovation – we respond to industry trends to meet the needs of competitive industries (facilities/labs).**

**3. Excellence – we are committed to outstanding services, academic programs and teaching.**

**Beginning in the Welcome Centre**

**Introduction**

* Introduce yourself with your name and what program you are in.
* Tell your group that you are taking them on a general campus tour that will take approximately 1 ½ hours (Residence will take an additional 20 mins).
* Give a brief introduction about Humber (from above points).

**Welcome Centre Overview**

\*NOTE: Humber students can use student services at any campus despite their academic program being housed at a specific location.

* Welcome Centre opened August 2016.
* The Welcome Centre is a central hub for many of the services offered to students.
* The building houses a variety of student services, including Registration, Financial Aid, Peer Tutoring, Student Accessibility, Counselling, the Health Centre, Student Life, the LGBTQ+ Resource Centre, and the Interpretive Centre (pick 3-4 services)
* The building has a green roof initiative (located on the third floor) that is promoting our commitment to environmental sustainability.
* Humber has been named one of Canada’s Greenest Employers 5 years in a row since.
* An electric vehicle charging station is located in the parking lot for the Welcome Centre. Humber is planning to add more charging stations in the coming years.

*Walk out and stop in front of the office*

**Stop 1: Academic and Career Success Centre**

**Career Services**

Career Services provides the following services to Humber students:

* Search for on and off-campus jobs through our online job portal – careers.humber.ca
* Full-time students can apply for a Work Study permit online through MyHumber, which allows them to work on campus up to 24 hours per week during the school year and 40 hours per week during the summer.
* Students can walk-in or make an appointment for staff to help them customize their resumes, cover letters and LinkedIn profiles for free.
* Students can make an appointment with Career Advisors to conduct mock interviews and provide tips on how to be successful in an interview.
* Career Services staff host networking and career events for students to gain industry knowledge and build a list of contacts.
* Services are available up to two years after graduation.

**PEER ASSISTED LEARNING SUPPORT (PALS)**

* Provides individual on-campus tutoring for students that are having difficulties with or wanting to improve in a specific course (note: students must be registered in that course to receive tutoring).
* Sessions are facilitated by students who have achieved an 80% average or above in the course; each tutor has a “portfolio” outlining all the courses they are able to tutor, so it is possible for a student to be tutored in more than one class by the same tutor, depending on that tutor’s portfolio
* Peer tutoring is free; maximum of three (3) hours per week; there is no limit to the number of weeks a student can work with a tutor
* Students can also learn study tips through a variety of events and learning skills workshops that focus on helping students master study skills, time management and presentation skills.

**Additional Information**

* Peer Tutoring: [www.humber.ca/learningresources/](http://www.humber.ca/learningresources/)

*Walk to Office of the Registrar.*

**Stop 2: the Office of the Registrar**

* The Office of the Register is home to Customer Service, Admissions, Records and Financial Aid
* Students can come to the Office of the Registrar for a variety of services including:
* Application enquiries;
* Speak to Financial Aid; and
* Fees and deadline enquiries.
* We encourage students to access these services through MyHumber; using MyHumber students can also:
* Register for courses;
* Request an official transcript;
* Print timetables;
* Pay tuition (Visa, MasterCard, Debit);
* Upload picture for student I.D. card;
* Purchase a parking pass;
* Print tax forms; and
* Change mailing address.

* When students visit this office they must get a ticket at the front desk and show student I.D.
* In-person payments are not available – payments can be made online via MyHumber or a financial institution.
* Students can also call the contact centre to pay over the phone.

*Walk up the stairs to the second floor, go through the door to the left and stop on the edge of the student space.*

\*NOTE: The Welcome Centre showcases a timeline of the history of Humber Lakeshore in stairwell.

**Stop 3: Student Life**

The Student Life office helps students transition into life at college:

**Orientation and First Year Experience (FYE)**

* These programs focus on engagement and involvement in the Humber community.
* Orientation prepares new students for the transition to Humber by giving a comprehensive overview of what to expect from their program and how to get involved on campus. Research has shown that students who attend Orientation are more successful students.
* The First Year Experience (FYE) Program is a peer mentoring program that matches first year students with upper-year students in the same program or from similar programs. This is a great way to make a connection with other students and learn about different events you can participate in around campus.

**Leadership Programs**

* Weekly workshops that focus on skill development such as public speaking, networking, communication and co-curricular experiences including volunteering, teambuilding, health and wellness.

**Office of Student Conduct**

* Assistance with conflict resolution and the Code of Student Conduct.

**Co-Curricular Record (CCR)**

* A program designed to help students find skill development opportunities at Humber College and the University of Guelph-Humber and have them recognized on an official record.
* Experiences range from:
* Paid positions;
* Volunteer opportunities;
* Workshops;
* Conferences;
* Athletics;
* Etc.
* The CCR will highlight the out-of-classroom skill development that students have engaged in during their academic career such as critical thinking and problem solving, communication, and leadership.

**Additional Information**

* For the various services available to students, please visit [www.wegotyou.humber.ca](http://www.wegotyou.humber.ca/).
* Student Lifeline: [www.humberlife.com](http://www.humberlife.com/)/lifeline.
* Toll-free hotline for assistance with most issues: 1-877-418-1537.

*Walk down the hallway to stand just past Student Wellness and Accessibility Centre doors.*

**Stop 4: Student Wellness and Accessibility Centre**

**Counselling Services**

* Assists all registered students in working through and resolving personal or academic difficulties at school, home, in their relationships or personal life.
* Counsellors help students work through their problems, reach their goals and assist them in functioning as effective learners.
* Counselling support is free and confidential to all full-time students.
* To book an appointment, students must contact Student Services.
* NOTE: North has 7 full-time counsellors and Lakeshore has 3.

**Accessible Learning Services**

* Facilitates equal access for students with disabilities by coordinating academic accommodations and services.
* Works collaboratively with students and professors to ensure that the academic environment is accessible.
* If a student knows they will need to use this service, they should register with Accessible Learning Services at least 3 weeks before the start of classes (\*\*\*NOTE: They must be confirmed and have paid their fees for the semester).

**Additional Information**

* For more information on these services and what documentation is required, visit [www.wegotyou.humber.ca](http://www.wegotyou.humber.ca/).

**Health Services**

* Health services are confidential and available to all registered students.
* Students have same-day and walk-in availability for nurse appointments.
* Doctor visits are by appointment only (available every other day at Lakeshore; appointments can be made in person or over the phone, first appointment must be made in person with a valid health card or proof of coverage).
* Students can receive support in a variety of areas ranging from minor illnesses, nutrition education, and sexual health.
* NOTE: Not all vaccinations are covered by OHIP and student insurance.
* Services offered at the Health Centre: (pick three)
* By appointment:
* Male and female physical exams;
* Sexual health information and prescriptions only;
* Various vaccines and allergy shots;
* Blood work;
* Physiotherapy referrals; and
* Referrals to a specialist.
* Walk-in:
* General health info and counselling;
* Smoking cessation; and
* Nutrition.

*Stay where you are and direct guests’ attention to LGBTQ+ Resource Centre down the hall*

*LGBTQ+ Resource Centre*

* Drop-in space for LGBTQ+ students and allies at Humber College and a great way to connect with the community
* Offers QTALK, a weekly queer-facilitated discussion group for Humber’s LGBTQ+ communities and other events throughout the year

*Stay where you are to talk about the 3rd floor with Testing Services and Aboriginal Resource Centre.*

**Stop 4A: Testing Services**

* Students may need to use the Testing Services office for the following:
* Makeup tests;
* Students with disabilities testing; and
* Admission testing
* Admission testing is used in addition to your transcripts to determine your eligibility for a Humber program.
* NOTE: Check your MyHumber account to see if you are required to complete any of these tests.

**Additional Information**

* Refer to [www.humber.ca/student-life/testing-services/](http://www.humber.ca/student-life/testing-services/).

**Stop 4B: indigenous Education & Engagement Centre**

* Open to all students at Humber who have questions, are working on projects or would like to get involved through volunteering.
* Humber has approximately 700 Indigenous students, which is the 2nd largest population for Ontario Colleges (the largest is Confederation College in Thunder Bay).
* Some of the services provided here are (pick three):
* Aboriginal Student Circle (ASC);
* Elder counselling;
* Peer tutoring access;
* Quiet computer and study space;
* Bursary and Funding applications;
* Academic counselling;
* Personal Services; and
* Work-study & Volunteer opportunities (for ALL students).

**Additional Information**

* Visit http://www.humber.ca/indigenous for more information.

*Walk downstairs and stop in front of the main door, off to the side*

**Stop 4C: Lakeshore Grounds Interpretive Centre**

* Showcases the history and stories connected to the natural and built heritage of the Lakeshore Grounds
* Have displays throughout the Welcome Centre and host a rotating art show on the third floor
* Generally focus on four main themes: Indigenous culture, mental health history, educational history, and local ecology
* Host historic exhibits, art shows, storytelling events, hands-on workshops (bee hotel construction, indigenous beading etc.), and tunnel tours
* All events are free and open to both students and the public
* Offer both short and long-term volunteer positions throughout the year

*Exit the Welcome Centre, continuing down the path and turn right, cross at the crosswalk and continue towards ‘C’ building.*

**Talking Points While Walking**

* **Commuting Options**
* Students can take either the TTC or GO Transit
* MiWay (Mississauga Transit) and TTC (Toronto Transit Commission) are available at Long Branch Loop.
* GO Transit is located down Lake Shore Blvd., across from Long Branch Station.
* GO Train is the only option at the Long Branch station.

|  |  |
| --- | --- |
| **TTC to Humber Lakeshore**  | **Connecting to Subway Line or Station**  |
| 188 Kipling South Rocket  | From Kipling Station Bloor-Danforth  |
| 44 Kipling South  | From Kipling Station Bloor-Danforth  |
| 501 Queen  | Osgoode Station, Queen Station, Long Branch Loop  |

* **Campus History**
* Before Humber was established, the campus grounds were owned by the Lakeshore Psychiatric Institute. The institute closed in 1979.
* The Lakeshore campus is an active part of the community and is proud of its heritage, participating in Culture Days and Doors Open Toronto. Each of the cottages are preserved as heritage sites.
* There are plaques with information about the campus’ history on each of the cottages.

**Stop 5: C Building – Faculty of Social and Community Services**

The C Building has classes and office space.  It is home to programs such as Child and Youth Worker, Social Service Worker and Police Foundations. The Driving and Conflict Resolution Simulation Labs can be found here as well.

**The Driving and Conflict Resolution Simulation Lab**

* Simulation Labs create life-like scenarios to train students in driving skills, conflict resolution and the use of force.
* Driving simulator challenges students in police pursuit driving, city, highway, snow and rain in a controlled environment.
* Conflict resolution simulator helps students build skills to deal professionally with people in crisis such as people who are uncooperative, have behavioural issues or mental health challenges.
* Students also learn to handle potentially violent reactions from a person in crisis as the scenarios change based on their approach – providing instant feedback.

**Additional Information**

* It is the first full 180-degree interfacing simulator in Canada.
* Labs will be used for all programs in the School of Social and Community Services.

*Exit the ‘C’ building and start walking toward the ‘F’ building.*

**Talking Points While Walking**

**D Building: FACULTY OF MEDIA & CREATIVE ARTS**

* Classroom and work space for music, theatre, comedy writing and creative writing students.
* Make reference to the Birmingham Art and Media Studio where most performing students are located.

**E Building**

* Consists of classrooms and office space.

*Stop on the path in between the ‘E’ building and the ‘F’ building*

**Stop 6: Annex – Humber Centre for Justice Leadership**

*Point over to the grey building.*

* Students from the School of Social and Community Services will study in this space.
* Features the latest technology-based learning crime scene and criminal investigation along with justice leadership and conflict resolution learning opportunities.
* Includes:  a crime scene simulation studio, forensic studio, interview rooms, and mock court rooms.

**Stop 7: F Building – FACULTY OF Media & CREATIVE ARTS**

* Faculty offices and classrooms for the media students.
* Five computer labs including three Mac labs, two PC labs and one open access lab.
* Downstairs there is a computer lab, couches and a fire place. There is also a multi-purpose chair that reclines with three computer monitors that students can use.
* Math and Writing Centre located on the second floor.

**Stop 7A: Math Centre**

* Appointment is not required; walk-in availability
* Free math help to Humber students in the following areas:
* Basic math;
* Remedial math;
* Statistics;
* Finance;
* Calculus; and
* Computer applications – Excel, MATLAB, etc.

**Stop 7B: Writing Centre**

Students can drop in, make an appointment or submit their documents online to receive help in the following areas:

* Thesis development;
* Essay structure;
* Research skills;
* Analytical reading; and
* Grammar

**Stop 7C: BuildingF**

Brings marketers and agencies together with students from virtually any program to produce strategic creative content.

* Students work with real clients on real accounts
* Opportunities for all programs but especially for students interested in the following areas:
* Advertising
* Public Relations
* Interactive media programs
* Media communications
* Graphic design

**Additional Information**

* For the math centre, students can refer to <http://www.humber.ca/liberalarts/math-centre> for more of the services available in the centre.
* The writing centre services can be found at <http://www.humber.ca/liberalarts/writing-centre>.
* BuildingF services can be found at <https://mediastudies.humber.ca/buildingf/about.html>

*Exit the ‘F’ building and walk to the ‘G’ building*

**Stop 8: G Building – The Centre for Entrepreneurship**

* The Centre for Entrepreneurship (CfE) was conceived by The Business School.
* The CfE works to improve entrepreneurship training, facilitate entrepreneurship opportunities for its students and graduates, and encourage research and innovation. As such, the G Building will be used for:
* Formal and informal group meetings;
* Private meetings with clients and mentors;
* Hosting events to further develop business relationships; and
* Consultation with faculty and staff.
* The main focus of the CfE will be to help students inexperienced in entrepreneurship with recognizing opportunities; developing, analyzing and refining ideas; creating plans; forming teams; and pitching their ideas. This will give students the skills to start their own business should they choose to do so.
* The newly-renovated space features:
* Multi-purpose event space;
* A state-of-the-art focus group room;
* A large boardroom with video conferencing facilities;
* A small production lab and media lab with green screens and recording hardware and software;
* Several flexible meeting rooms; and
* Various offices and a kitchen
* Venture Seed Fund
* Students can pitch a product/idea/service to a panel of judges
* If the students’ business plan is chosen, they could win up to $8,000 in prizes and mentoring from business professions to kick-start their new venture journey.

**Additional Information**

* For further details, students are encouraged to contact cheryl.mitchell@humber.ca.

**Stop 9: H Building – FACULTY OF BUSINESS**

The Faculty of Business is located within H Building where many students taking business programs will be studying.

*After entering the front doors, stop to talk about the International Centre, Accounting Centre and Print Centre****.***

**Stop 9A: The International Centre**

* We have a large number of international students and we have an office dedicated to helping them with the transition to living in Canada.
* The International Centre assists international students with admissions and immigration and hosts events such as sporting events, CN Tower, trips to Montreal, etc.
* Most students at Humber have the opportunity to study/work abroad possibly
* *Summer Abroad Programs:*
* Translate to GNED credits for diploma/advanced diploma students, and lower level degree breadth elective credits for degree students.
* *Semester Abroad Programs:*
* For degree students, these translate into a combination of core credits and degree breadth elective credits.
* Students can also complete their mandatory internship/work placement abroad, with approval from their Program/Placement Coordinator.
* Eligible students can receive up to $2,500 in bursary assistance to support their travel.
* If there are no study abroad options available, there is the opportunity to use the experience towards enrollment in Humber’s free Global Citizenship Certificate program.
* If interested, students should connect with their academic school

**Extra Information**

* Some highly specialized programs like Police Foundations do not have GNED or breadth elective credits, and therefore the student would not apply transfer credits towards their program. However, they could use the experience towards enrollment in Humber’s free Global Citizenship Certificate program.

**Stop 9B: The Accounting Centre**

* Accounting Centre is available to all students enrolled in accounting and finance courses.
* Provides assistance with:
* Textbook concepts;
* Homework questions;
* And an overall understanding of course material.
* Tax Clinic – FREE workshops beginning in March on how to file taxes. There is also the opportunity to book individual appointments with trained student volunteers who will file taxes for students.
*

**Stop 9C: Xerox Print Centre**

* Knowledgeable and experienced staff will help students with a range of printing solutions including:
* Walk-in self-service printing;
* Digital black-and-white or colour printing;
* Laminating, transparencies or finishing;
* Specialty stock, posters and banners;
* Multimedia and graphics;
* Online electronic submissions of any document; and
* All services offered costs extra but at a discounted student rate

*Leave the ‘H’ building and start walking toward the ‘K’ building*

**Talking Points While Walking**

**I Building**

* Includes classrooms, tiered lecture rooms and faculty offices.

**J Building**

* Consists of classrooms, tiered lecture rooms and faculty offices.
* Acts as another home of Liberal Arts and Sciences (see Faculty of Liberal Arts & Sciences).
* Classes taught within this building include social sciences, humanities, English, and math courses. Taking classes outside of professionally-related courses helps create well rounded Humber students and graduates.

*Stop in front of the ‘K’ building to talk about Security*

**Stop 10: PUBLIC SAFETY**

* Public Safety is on campus 24 hours a day, seven days a week.
* **Campus Emergency Phones:**
* Emergency phones are located in the parking lots as well as the interior of the campus. These phones connect directly to front desk security and they will stay on the line with the student until someone is dispatched to his/her location.
* Students can contact Public Safety from these phones if they feel uncomfortable or need assistance.
* **Campus Walk Program:**
* Campus Walk provides a walking partner to students, faculty, or visitors who wish to be accompanied to their car, residence, the bus stop or to the perimeter of the Humber property.
* **H.E.A.R.T. Program:**
* The Humber Emergency Auto Response Team is designed to help anyone experiencing vehicle problems while on college property. This service is available 24/7. Public Safety can help you by:
1. Lending a gas can;
2. Re-inflating a flat tire; and
3. Providing phone numbers to arrange emergency assistance if the Humber security team cannot assist further.
* Download Public Safety’s free “Guardian” app for quick access to resources and to stay informed.
* Hosts free self-defense training workshops.

**Additional Information**

* Call 416.675.8500 or use the emergency phones to contact security.
* Refer to [www.humber.ca/publicsafety](http://www.humber.ca/publicsafety) for more information.

*Enter the ‘K’ building, walk down the corridor and stop in opening of the student’s free space*

**Stop 11: K Building – IGNITE**

* IGNITE is the official government for all full-time students at Humber.

**Services**

* Health and Dental Insurance Pan – students are automatically enrolled in a Balanced Plan. Students can enhance their plan (Enhanced Drug/Enhanced Dental) depending on their needs. Other fun facts:
* IGNITE is the first Canadian college student government to bring students a flexible health insurance plan;
* Students can only switch your plan at the start of your academic year and may only switch plans one time. Refer to the website under “Services” and “Health and Wellness” to see deadlines for when students can switch their plans;
* All full-time students are covered under the plan;
* Three plans available: balanced plan, enhanced dental plan, and enhanced drug plan;
* Part-time, continuing education and academic upgrading students must contact IGNITE to opt in and pay an additional fee; and
* Alumni do not have access to this insurance.
* Student LifeLine
* The Student Lifeline is a free 24/7 support service. All consultations are confidential.
* Student Life offers the following services:
* Financial Issues
* Personal and Relationship Counselling (face-to-face, by telephone or video conference);
* Note: Student LifeLine’s counselling is more short-term for crisis counselling, whereas Counselling Services is for ongoing, continued support.
* Other resources:
* Online Depression Centre;
* Understanding Stress tutorials;
* Eating Well program;
* Self-assessment tools;
* Quit Smoking tools;
* Childcare search services; and
* Career and job search advice.
* Bursaries – available for students with proven financial need.
* Financial Relief Program (FRP) – provides full-time students with short-term assistance who are in emergency situations (homeless, physical/health issues, child care issues, abuse) with financial aid.
* Volunteer opportunities – campus clean-up days, green initiatives and other events on campus.
* Sleep Lounge – students can book a 60-minute nap in one of IGNITE’s lounge chairs.
* Note: No appointments needed – just bring your student ID.

**Social Opportunities**

* IGNITE is always hosting on and off-campus events:
* Poster sales;
* Comic-Con;
* Exotic petting zoos;
* Frosh Week;
* Concerts; and
* Guest speakers.
* IGNITE offers more than 49 clubs and associations like the Anime Club, eSports Club, the People’s Ping Pong Party Club, etc. Students can also start their own clubs and apply for funding!

**Get Involved**

* Run in the elections to become the next student government.
* Apply for jobs in customer service, events and communications.

**Additional Information**

* IGNITE’s website is [www.ignitestudentlife.com](http://www.ignitestudentlife.com/) and contains all information regarding these services.
* Also, there is a campus dental office located at North Campus, so if any tour guests are interested, the website is [www.loveyourteeth.ca](http://www.loveyourteeth.ca/). IGNITE Dental Insurance can be used directly through this office (students pay any difference that is not covered by their insurance), but students can also go to their own dentist (pay upfront and be reimbursed in a couple of business days).

*Exit the ‘K’ building, turn right and go up the stairs to enter the ‘L’ building on the second floor and stop in front of the Cafeteria*

**Stop 12: Lakeshore Commons**

* Acts as a learning hub for students and includes classrooms, labs, student project space, student gallery and the Centre for Digital & Media Communications.

**The Cafeteria**

* This is the main cafeteria on the east side of campus. Options include:
* **BRB** – burgers and fries;
* **Booster Juice** – smoothie based drinks;
* **Pizza Pizza** – different kinds of Pizza;
* **Extreme Pita** – wraps;
* **Pasta Pit** – pasta made fresh;
* **Sushi bar;** and
* ‘**Grab-and-go**’ options like sandwiches, coffee, pop, vegetarian food, etc.
* Open until 4:30 p.m.
* Payment options include cash, debit or meal plan card.
* As part of the Humber Sustainability Plan – a priority for Humber is “purchasing and ethical sourcing”. Humber currently has one Fairtrade coffee option at all non-branded coffee retail locations across North and Lakeshore campuses
* Humber College (Lakeshore Campus only) earned the designation of Fair Trade Campus in summer 2017. This is an integral step in educating the Humber community about the important of conscious consumption.
* Food allergy/accommodations can be made on an individual basis by speaking to the chefs

*Take main stairs to the Learning Commons.*

**Main Level**

* The Learning Commons is open 24/7 and is a space dedicated to individual and collaborative learning.
* This is a popular study space for students with:
* One quiet room for individual study;
* 5 fully-equipped group study rooms where students have access to whiteboards and monitors to prepare for presentations;
* Computers that connect to printers so students can print notes/assignments; and
* One small Humber food-stop that serves bagels, coffee, muffins, etc.
* Students receive $25 worth of printing credit per semester, which is the equivalent of 500 black and white pages (5 cents/page). Unused print credits are not carried over to the next semester, but students do get print credits every semester.
* Library staff will be at the Help Desk to assist with IT, research questions, and reference assistance

*Go downstairs to first floor to show a classroom. Have guests sit down at a desk while you go over the following points.*

**Stop 13: Classroom (First Floor)**

* Humber has small classroom sizes to ensure students have the opportunity to work one-on-one with their professors and classmates – this is ideal for a hands-on learning environment.
* Students will have lectures to aid learning. At Humber we use a system called BlackBoard; if students miss a lecture or want to access notes they can log on to their BlackBoard account retrieve their teacher’s lecture slides and hand in assignments.
* **83%** of Humber graduates are employed six months after graduation – that is across 180 programs.
* Many of Humber’s professors are currently working in their field while teaching part-time, which means they’re always connected to industry.
* **90%** of Humber’s programs offer a work placement, clinical practice, internship or co-op, so our students gain practical industry experience before they leave Humber!
* Degree students: Humber’s degrees will equip you with both theoretical and practical skills, which will help set Humber graduates apart from other graduates in their field.
* Talk about your experience – if something exciting is coming up for you like your internship, an event, etc. tell them about it!
* Direct your guests to open their tour package and quickly outline what information we have provided them with – always highlight why this information is helpful!

*Exit the classroom and head out of the ‘L’ building from the main doors, turn right and head towards the pathway connecting the east and west sides of campus – cross over Colonel Samuel Smith Park Drive at the crosswalk*

**Talking Points While Walking**

**The Humber Fashion Institute**

*Point out the Fashion Institute at the corner of Lakeshore and Kipling as you walk along the path*

* The Bachelor of Commerce – Fashion Management studentshave a specialized learning space with a studio and classrooms to prepare them for their future in the fashion industry
* The Fashion Arts students from North campus create the front window displays

*Enter the A/B Building and stop in front of the cafeteria, off to the side.*

**Stop 14: A/B Building Cafeteria**

**The Lake Café**

* Main cafeteria for the west side of campus.
* Has extended hours for students living in Residence as it is located in the same building.
* This cafeteria has many different eating options to accommodate all students including:
* **Pizza Pizza;**
* **Mr. Sub** – assorted subs and sandwiches;
* **Culinary table** – offers different dishes on a daily basis;
* **Austin Grill** – breakfast, burgers, fries, burritos;
* Soup and salad bar; and
* Many grab and go options like sandwiches, coffee, pop, vegetarian food, etc.

*Point towards the Library and talk about it from the current location*

**Humber Library**

* Humber’s Library is open daily and stays open until 3 a.m. during exam time.
* The Library has two levels and offers many materials to support student research including books, eBooks, journals and videos available in print and online.
* Your student I.D. card is required to borrow books and reserve study rooms.
* The Library has wireless Internet access and contains computers, printers and a photocopier.
* There are five group study rooms in the Library that can be booked online.
* Music Room with six listening stations where students can listen to the Library’s music collection.

**Additional Information**

* library.humber.ca – for hours, contact information, to reserve study rooms and to search titles.
* Hours for the Library are different during the summer semester so make sure to acknowledge the difference in times of operation on your tour if applicable.
* Adaptive Technology Room to assist students with disabilities.

*Walk through A building, heading towards the book store*

**Talking Points While Walking**

**FACULTY OF LIBERAL ARTS AND SCIENCES**

* All diploma and certificate students are required to take English communications courses (WRIT) because we have found that the ability to communicate tops the list of essential employability skills that employers require (source Conference Board of Canada).
* Humber students are also required to take subjects outside of their scope of practice called “electives” or General Education courses – GNEDs for short for diploma students and breadth electives for degree students*.*
* Areas of study include social sciences, humanities, environmental studies, mathematics and other disciplines.
* Professors for GNED/Breadth Electives can be found here.

**Additional Information**

Programs included within this office are:

* General Arts and Science – College Transfer
* General Arts and Science – University Transfer
* General Arts and Science – Science and Technology Transfer
* Teaching English as a Second Language (TESL)
* English for Academic Purposes (EAP)

**OTHER TALKING POINTS**

* A Building is mainly used for the Music students and Humber has a Recording Studio with state-of-the-art music equipment and studios.
* There is also an Information Technology Centre (IT) for any technical problems a student may encounter with their Humber account or can sign out A/V equipment for classroom projects.
* Make a quick note to the second Public Safety Office and the Auditorium.

**Stop 15: The Bookstore**

* Students can purchase the following:
* Textbooks;
* TTC tokens and monthly passes (does not sell for Brampton, York, Mississauga or GO Transit);
* Humber clothing;
* Stationary;
* Books and magazines; and
* Computer hardware and software.
* Textbooks can be purchased:
* Brand new;
* Used at a 25% reduced cost; or
* Rented for up to 80% off the cost (students need a credit card as collateral to rent textbooks).
* Students can sell textbooks back to the Bookstore and receive up to half of the original price depending on the demand for that particular text.

**Additional Information**

* Rent-A-Text: <http://content.efollett.com/rent_a_text_canada/index.html>

*Exit onto Lakeshore Blvd. and cross at the lights on Twenty Second St. and Lake Shore Blvd. W.****Pay attention to crossing signals and only cross when the walking signal is on.***

**Stop 16: FITNESS CENTRE**

*Walk up to front desk and tell Athletics staff that you are from Student Recruitment giving a campus tour. Enter main foyer and stand outside of glass enclosed weight room.*

* Students have access to all of the Humber Athletics programs and services, and their gym membership is included in their tuition.
* There is always staff on-hand to answer questions about using the equipment and for assistance when needed and are first aid and CPR certified.

**1ST FLOOR – Weight Room**

* Free weights;
* Strength equipment;
* Functional training location;
* Squat racks;
* Cardio warmup options;
* Change rooms/showers.

*Point out change rooms on first floor. Note: change rooms and bathrooms are located on each floor.*

* Change rooms include lockers, washrooms, and showers (only on first floor). It is day use lockers only so bring your own lock and take your belongings with you when you leave.

*Take stairs to second floor of the Fitness Centre and stand by tall seating stools and speak about 2nd and 3rd floor.*

**2nd FLOOR – Fitness Studios**

* Two fitness studios that host free fitness classes;
* Classes range from spinning, yoga, Pilates, core training, kickboxing, etc. The schedule changes every semester. When not in use, students can use this room for their own fitness routine.
* Multi-functional meeting space;
* Administrative offices.

**3rd FLOOR – Cardio Room**

* Cardio equipment;
* Strength equipment;
* Multi-purpose strength unit;
* Open functional space.

**Programming**

* Personal training is offered for students. More info can be found on [www.humberathletics.ca](http://www.humberathletics.ca/)
* Humber offers Intramural, Extramural and Varsity sports:
Intramural: Full-time students can join an intramural team regardless of skill level or playing experience. These programs are designed to give participants an opportunity to learn and play various sports, earn campus recreation rewards and network with other participants.
* Extramural: These programs are designed to give full-time students the opportunity to participate in healthy competition in various sports, against students from other schools, usually outside the bounds of the campus. These activities are moderately competitive, and team representatives are selected from open tryouts. There is a minimal registration fee for participation.
* Varsity: Teams compete against other schools and represent the Humber Hawks. These teams are very competitive. These teams are only up at the North campus, but Lakeshore students are able to try out for them.
* Women’s Teams: Indoor & outdoor soccer, volleyball, rugby 7’s, basketball, softball, golf, cross country, badminton, and curling.
* Men’s Teams: Indoor & outdoor soccer, volleyball, basketball, baseball, golf, cross country, badminton, and curling.
* Open tryouts for Varsity occur at the beginning of the fall semester (sometimes as early as August). Open tryouts commonly act as the last round of tryouts so if you’re interested in playing on a Varsity team contact the coach early!
* Lakeshore students are always welcome to use the facilities at the North Campus as well.
* Note: Gymnasium is still available in A/B building.

*Mention that this is the end of the tour and ask if anyone has any questions. Take those that are interested in Residence on a Residence tour and direct those that are not to where they are parked.*

*Walk back towards A/B building and cross at the lights on Twenty Second St. and Lake Shore Blvd. W.  Again, be aware of crossing signals and follow them appropriately. Take tour guests to Residence front desk and mention you are from Student Recruitment and conducting a campus tour. Grab the access cards from Residence staff and enter residence.*

*See Residence Script on following page.*

**Residence Script**

*If you are asked a question that you are unsure of, tell the group you will stop at the Residence front desk and have a Residence representative answer their question(s).*

Using the Talking Points below, show guests the following:

1. Suite Room – Refer to Suite Room talking points
2. Lounge – refer to Common Areas talking points
3. Kitchen – refer to Common Areas talking points

**Suite Rooms**

* 427 roomsSuite room includes two private bedrooms, a kitchenette and a washroom.
* Rooms include: double bed, closet with shelves, and desk with chair.
* Kitchenette includes: full size fridge with freezer, microwave, single sink, cupboards and a kitchen table with two chairs.
* Washroom has a toilet, sink, shower, shelving and a mirror.
* There is in-room heating and air conditioning.
* Students should plan to pay for Internet separately. Rogers is on-site on move-in day offering student rates.
* Phones are not included in rooms
* If a student wishes to install cable in their room there is a cable TV connection but the student can set this up themselves with Rogers Cable during move-in day.
* In order to abide by fire regulations, only items with an automatic shut-off are allowed in each suite.  A stove and cooking spaces are available in the kitchen on the first floor.

**Additional Information**

* 221 suites with 427 residents; each suite has its own mailbox.
* Go to residence.humber.ca – click ‘Residents’ à ‘Moving In – What to Bring’ for detailed list
* Refer to residence.humber.ca for Guest Policy

**Common Areas**

* There is a community kitchen located on the first floor for students to prepare meals. They include an oven, stove, microwave, and fridge.  Pots, pans and utensils can be acquired through the front desk.
* Lounge on every floor (contains flat screen TVs with cable and furniture) – only accessible to residents living on that floor.
* Laundry facilities are located on the second floor and students can use them with a prepaid card.
* Study rooms on Floors 2, 3 and 4. Open access (all residents can use the study rooms).
* There is a 24-hour monitored entrance at Residence.  All guests must sign in at the front desk.
* There are also Residence Life Coordinators that live in Residence, staff and campus security for any emergencies that may occur.

**Additional Information**

* $500 deposit for Residence which is due immediately to confirm acceptance for a room.
* NOTE: If the $500 deposit is paid and a student decides they do not want to live in residence (before moving in, before the refund deadline) $500 is refunded.
* The application process has changed – students can only apply to Residence if they have accepted their offer to Humber. Once a student confirms a program offer, he/she is advised to apply immediately to Residence.
* The cost of Residence will depend on the size of the mandatory meal plan the student chooses.  Meal plans are mandatory due to the fire regulations not allowing students to cook in their rooms.  We always recommend that students purchase the smallest meal plan because money can be added as needed. Meal plans are refundable as long as the student has $25 or more left on card – refunds are returned to student by certified cheque.
* For all enquiries about Residence, students can contact the Residence front desk or call 416-675-6622 ext. 73001.