Page | 1 FACULTY STAFF SURVEY

Population: Black Hills State University (Number Responding = 309, 67% completion rate)

With which aspects of the experience are Black Hills State University faculty/staff most and least satisfied?

Population: Black Hills State University (Number Responding = 309)

Factors	<u>N</u> <u>Performance</u>			
Overall Perceptions (FACTOR 15)	304 5.54			
Campus Accessibility	17 6.51			
Personal Attitudes and Behaviors	303 6.46			
Individual Response to Sexual Assault	303 6.25			
Work Environment	305			
Institutional Response to Sexual Assault	304 5.88			
Campus Safety	302 5.85			
Perceptions of Students	297			
Perceptions of Staff	303 5.73			
Perceptions of Faculty	298			
Campus Environment	305 5.47			
Perceptions of Institution	305 5.30			
Administrative Policies	300 5.29			
Visibility	307			
Perceptions of Administration	303 4.74			
	1 2 3 4 5 6 7			
	Satisfied Satisfied			

= Your institution has a higher mean than the goal (5.5).

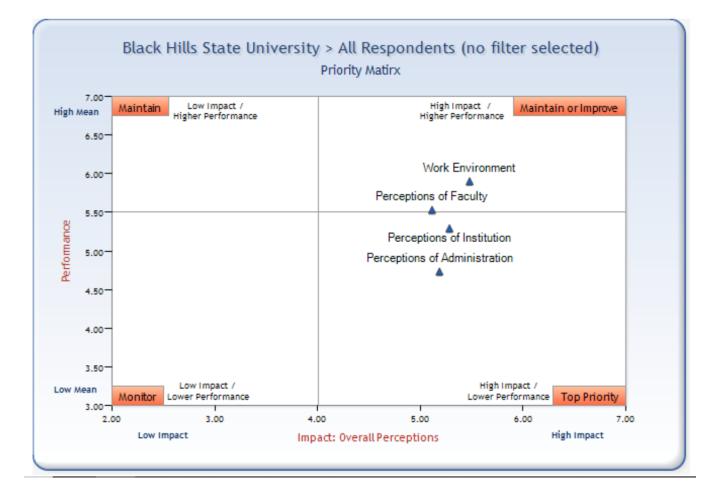
= Your institution is within .25 of the goal (5.5).

= Your institution has a lower mean than the goal (5.5) by more then .25

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Priority Matrix for Black Hills State University



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Where should Black Hills State University focus our attention?

Overall Perceptions Factors	Impact on Overall Perceptions	Contribution to the Total Impac		<u>Recommendation</u> <u>Category</u>
High Impact Factors				
Work Environment	1st Predictor	21.8%	Above Goal	Maintain or Improve
Perceptions of Institution	2nd Predictor	18.0%	Below Goal (5.30)	Top Priority
Perceptions of Administration	3rd Predictor	16.3%	Below Goal (4.74)	Top Priority
Perceptions of Faculty	4th Predictor	15.2%	Above Goal (5.53)	Maintain or Improve
🧑 No/Low Impact Factors				
Campus Environment	Non Predictor	0.0%	Below Goal (5.47)	Monitor
Visibility	Non Predictor	0.0%	Below Goal (4.84)	Monitor
Perceptions of Staff	Non Predictor	0.0%	Above Goal	Maintain
Perceptions of Students	Non Predictor	0.0%	Above Goal	Maintain
Administrative Policies	Non Predictor	0.0%	Below Goal (5.30)	Monitor
Campus Safety	Non Predictor	0.0%	Above Goal	Maintain
Individual Response to Sexual Assaul	t Non Predictor	0.0%	Above Goal	Maintain
Institutional Response to Sexual Assault	Non Predictor	0.0%	Above Goal	Maintain
Personal Attitudes and Behaviors	Non Predictor	0.0%	Above Goal	Maintain

Drivers of Overall Satisfaction: There are two crucial elements for identifying where to invest your time, energy and resources to improve Overall Satisfaction.

Level of Satisfaction: The lower the level of satisfaction the greater the opportunity to make improvements.
 Impact on Overall Satisfaction: The level of impact of a factor on Overall Satisfaction is the degree to which the factor, if improved, will improve Overall Satisfaction. High impact factors, if improved, will do the most to improve Overall Satisfaction.

How to Improve Overall Satisfaction: The most efficient and effective way to improve Overall Satisfaction id to focus on improving the factors with the greatest impact and the lowest performance. These factors are listed below in the Top Priority box. (NOTE: Improving an area with low satisfaction but little impact will do little to improve overall satisfaction. The greatest gains toward improving Overall Satisfaction are made by focusing on the factors that have high impact and low satisfaction).

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Statistical details of the composition of the Priority Matrix: IMPACT

	Regression Variables		Impact on Overall Perceptions		Performance of Factors	
Factor	R ²	ΔR ²	Value	Description	Mean	Description
Top Priority						
Factor 1. Perceptions of Institution	0.398	0.180	5.28	High Impact	5.30	Good
Factor 8. Perceptions of Administration	0.561	0.163	5.19	High Impact	4.74	Good
Maintain or Improve						
Factor 4. Work Environment	0.218	0.218	5.48	High Impact	5.91	Excellent
Factor 5. Perceptions of Faculty	0.713	0.152	5.11	High Impact	5.53	Good
Maintain						
Factor 6. Perceptions of Staff	0.000	0.000	0.00	No Impact	5.73	Excellent
Factor 7. Perceptions of Students	0.000	0.000	0.00	No Impact	5.75	Excellent
Factor 11. Campus Safety	0.000	0.000	0.00	No Impact	5.85	Excellent
Factor 12. Individual Response to Sexual	0.000	0.000	0.00	No Impact	6.25	Excellent
Assault						
Factor 13. Institutional Response to Sexual Assault	0.000	0.000	0.00	No Impact	5.88	Excellent
Factor 14. Personal Attitudes and Behaviors	0.000	0.000	0.00	No Impact	6.46	Excellent
Monitor						
Factor 2. Campus Environment	0.000	0.000	0.00	No Impact	5.47	Good
Factor 3. Visibility	0.000	0.000	0.00	No Impact	4.84	Good
Factor 9. Administrative Policies	0.000	0.000	0.00	No Impact	5.30	Good

Notes

<u>Hide</u>

The dependent variable in this regression is the factor Overall Perceptions. The factors above are categorized by predictor status and then sorted by Impact Value.

The **Top Priority** quadrant reflects those factors that are lower performing but have significant impact on Overall Perceptions.

The Maintain or Improve quadrant reflects factors that are high performing and have significant impact on Overall Perceptions.

The Maintain quadrant reflects factors that are high performing but have little if any impact on Overall Perceptions.

The Monitor quadrant reflects factors that are lower performing but have little if any impact on Overall Perceptions.

Impact on Overall Perceptions: Impact is a scaled value of the variance from a range of 0 (no impact on Overall Perceptions) to 7 (an extreme impact on Overall Perceptions).

Impact Description: Extreme: Impact > 6; High: Impact > 5; Moderate: Impact > 4; Slight: Impact > 3; Negligible: Impact > 2; No Impact: Impact = 0

Performance Description: Superior: Mean >= 6.7; Excellent: Mean >= 5.62; Good: Mean >= 4.54; Fair: Mean >= 3.46; Poor: Mean >= 2.38; Very Poor: Mean >= 1.3; Extremely Poor: Mean < 1.3