

# Transportation Survey 2023

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## Start of Block: General Information

### San Francisco State Transportation Survey 2023

Please complete this survey about your commute and general travel to and from SF State's main campus at 1600 Holloway during the week of May 1, 2023. The survey takes less than 5 minutes to complete, and your response is greatly appreciated. The survey will close on May 12, 2023. Upon completing the survey, you will have an opportunity to enter for a chance to win a prize, including SF State swag, and gift certificates.

Thank you for your time and helping to provide information that will be used for future transportation program planning efforts. Thank you for completing the survey!

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q1

What is your primary affiliation with SF State?

- First year (1)
  - Other undergraduate (2)
  - Graduate student (3)
  - Staff (4)
  - Faculty (5)
  - Administrator (6)
  - Other (7) \_\_\_\_\_
- 

Page Break

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q2 On average, how many days a week do you come to the **SF State main campus at 1600 Holloway?**

▼ 0 (0) ... 7 (7)



q3

Where do you live?

On campus (1)

Off campus (2)

*Display This Question:*

*If Where do you live? = On campus*



q4a Specify dorm/apartment

▼ Mary Ward Hall (1) ... Village at Centennial Square (7)

*Display This Question:*

*If Where do you live? = Off campus*

q4b Specify zip code

\_\_\_\_\_

Q5 How did you travel to and from campus each day LAST WEEK?  
 please select all the options you used to commute if you switched between modes. For  
 example, select 'biked' and 'Muni' if you biked to transit and then rode transit to campus

	Monday (1)	Tuesday (2)	Wednesday (3)	Thursday (4)	Friday (5)
Drove Alone (1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bicycled (2)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walked (3)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Muni (4)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BART + Shuttle (5)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caltrain (7)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BART + Muni (8)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SamTrans (9)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carpooled (10)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Motorcycle/Moped (11)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E-scooter/E-bike (12)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi/Rideshare (13)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

AC Transit (14)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Golden Gate Transit (15)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other: (16)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
did not travel to campus (17)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6 If you drove to campus or carpooled, what type of vehicle was used:

- gasoline (1)
- electric (2)
- hybrid (3)
- diesel (4)
- Not Applicable (7)
- Other (8) \_\_\_\_\_

End of Block: General Information

Start of Block: EV Car

*Display This Question:*

*If If you drove to campus or carpooled, what type of vehicle was used: = gasoline*

*Or If you drove to campus or carpooled, what type of vehicle was used: = hybrid*

*Or If you drove to campus or carpooled, what type of vehicle was used: = diesel*

*Or If you drove to campus or carpooled, what type of vehicle was used: = Not Applicable*

*Or If you drove to campus or carpooled, what type of vehicle was used: = Other*

Q7 Do you currently own an electric vehicle?

- Yes (1)
- No (2)

Skip To: End of Block If Do you currently own an electric vehicle? = No

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Display This Question:

*If If you drove to campus or carpoled, what type of vehicle was used: = electric*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = hybrid*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = gasoline*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = Not Applicable*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = Other*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = diesel*  
*And Do you currently own an electric vehicle? = Yes*

Q8 Do you use electric or plug-in hybrid vehicles to commute to campus?

- Yes (1)
  - No (2)
  - Sometimes . How often? (4)
- 

Skip To: End of Block If Do you use electric or plug-in hybrid vehicles to commute to campus? = No

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Display This Question:

*If If you drove to campus or carpoled, what type of vehicle was used: = electric*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = gasoline*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = hybrid*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = diesel*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = Not Applicable*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = Other*  
*And Do you currently own an electric vehicle? = Yes*

Q9 If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?

- Parking Lot/Garage (4)
- On the Street (5)
- EV Charging Station (6)
- Other (7) \_\_\_\_\_

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*Display This Question:*

*If If you drove to campus or carpoled, what type of vehicle was used: = electric*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = gasoline*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = hybrid*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = diesel*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = Not Applicable*  
*Or If you drove to campus or carpoled, what type of vehicle was used: = Other*  
*And Do you currently own an electric vehicle? = Yes*

Q10 If you use your electric or plug-in hybrid vehicle to drive to work, would you be interested in having more charging stations available on campus? Suggested parking lot:

- Yes (4) \_\_\_\_\_
- No (5) \_\_\_\_\_

**End of Block: EV Car**

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**Start of Block: Block 12**

*Display This Question:*

*If Do you currently own an electric vehicle? = No*

Q13 If you currently do not own an electric vehicle, do you plan to purchase one in the next:

- 1-2 years (1)
- 3-5 years (2)
- Not Applicable (4)

End of Block: Block 12

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Start of Block: Parking Questions

*Display This Question:*

*If If you drove to campus or carpooled, what type of vehicle was used: = electric*

*And Do you use electric or plug-in hybrid vehicles to commute to campus? = No*

*Or If*

*If you drove to campus or carpooled, what type of vehicle was used: = gasoline*

*Or If you drove to campus or carpooled, what type of vehicle was used: = hybrid*

*Or If you drove to campus or carpooled, what type of vehicle was used: = diesel*

*Or If you drove to campus or carpooled, what type of vehicle was used: = Not Applicable*

*Or If you drove to campus or carpooled, what type of vehicle was used: = Other*

*And Do you currently own an electric vehicle? = No*

*Or Do you currently own an electric vehicle? = Yes*

*And If*

*Do you use electric or plug-in hybrid vehicles to commute to campus? = No*

*Or If*

*If you drove to campus or carpooled, what type of vehicle was used: != electric*

*And Do you currently own an electric vehicle? = No*



Q11 When you drive to campus, do you typically park on the street or in the campus parking lot / garage?

- Parking lot / garage (1)
- On the street (2)
- Other (3) \_\_\_\_\_
- Not Applicable (4)

End of Block: Parking Questions

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Start of Block: Parking Permit



*Display This Question:*

*If If you drove to campus or carpooled, what type of vehicle was used: = electric*

*And Do you use electric or plug-in hybrid vehicles to commute to campus? = Yes*

*Or Do you use electric or plug-in hybrid vehicles to commute to campus? = No*

*Or Do you use electric or plug-in hybrid vehicles to commute to campus? = Sometimes . How often?*

*And If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= Parking Lot/Garage*

*Or If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= On the Street*

*Or If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= EV Charging Station*

*Or If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= Other*

*And If you use your electric or plug-in hybrid vehicle to drive to work, would you be interested in h... =  
Yes*

*Or If you use your electric or plug-in hybrid vehicle to drive to work, would you be interested in h... =  
No*

*Or If*

*If you drove to campus or carpooled, what type of vehicle was used: = gasoline*

*Or If you drove to campus or carpooled, what type of vehicle was used: = hybrid*

*Or If you drove to campus or carpooled, what type of vehicle was used: = diesel*

*Or If you drove to campus or carpooled, what type of vehicle was used: = Not Applicable*

*Or If you drove to campus or carpooled, what type of vehicle was used: = Other*

*And Do you currently own an electric vehicle? = Yes*

*And Do you use electric or plug-in hybrid vehicles to commute to campus? = Yes*

*And If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= Parking Lot/Garage*

*Or If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= On the Street*

*Or If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= EV Charging Station*

*Or If you use your electric or plug-in hybrid vehicle to drive to campus, where do you currently park?  
= Other*

*And If you use your electric or plug-in hybrid vehicle to drive to work, would you be interested in h... =  
Yes*

*Or If you use your electric or plug-in hybrid vehicle to drive to work, would you be interested in h... =  
No*

*Or If*

*If you drove to campus or carpooled, what type of vehicle was used: != electric*

*And Do you currently own an electric vehicle? = No*

*And If you currently do not own an electric vehicle, do you plan to purchase one in the next: = 1-2 years*

*Or If you currently do not own an electric vehicle, do you plan to purchase one in the next: = 3-5 years*

*Or If you currently do not own an electric vehicle, do you plan to purchase one in the next: = Not Applicable*

*And When you drive to campus, do you typically park on the street or in the campus parking lot / garage? = Parking lot / garage*

*Or When you drive to campus, do you typically park on the street or in the campus parking lot / garage? = On the street*

*Or When you drive to campus, do you typically park on the street or in the campus parking lot / garage? = Other*

*Or When you drive to campus, do you typically park on the street or in the campus parking lot / garage? = Not Applicable*

Q12 If you park on campus, how do you purchase your parking permit?

- Purchase a Semester/Yearly Parking Permit (3)
- Daily Parking Parking Permit Machines (1)
- Daily Parking Permit App (2)
- Payroll Deduction (4)
- Not Applicable (5)

End of Block: Parking Permit

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Start of Block: Shuttle Question

Q14 Do you use the free shuttle service from Daly City BART station to campus?

- Yes (2)
- No (3)

End of Block: Shuttle Question

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Start of Block: Shuttle Follow Up Questions

*Display This Question:*

*If Do you use the free shuttle service from Daly City BART station to campus? = Yes*

Q15 If you use the free shuttle service from Daly City BART station to campus and back, what days do you normally use the shuttle? Choose all that apply.

- Monday (1)
- Tuesday (2)
- Wednesday (3)
- Thursday (4)
- Friday (5)

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*Display This Question:*

*If Do you use the free shuttle service from Daly City BART station to campus? = Yes*

Q16 What hours do you normally use the free shuttle from Daly City BART station to campus and back? Please check all that apply.

- 7AM to 11AM (1)
- 11AM to 3PM (2)
- 3PM to 7PM (3)
- 7PM to 10PM (4)

**End of Block: Shuttle Follow Up Questions**

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**Start of Block: Gator Pass Question**

Q18 Do you use the Gator Pass to commute to campus?

- Yes (1)
- No (2)
- Not Applicable (4)

End of Block: Gator Pass Question

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Start of Block: Gator Pass - Follow up Questions

*Display This Question:*

*If Do you use the Gator Pass to commute to campus? = Yes*

Q19 Has the Gator Pass changed the way you travel to/from campus?

- Yes, I ride BART more frequently now (1)
- Yes, I ride MUNI more frequently now (2)
- Yes, I ride SamTrans more frequently now (3)
- No, I haven't changed my commute (4)

*Display This Question:*

*If Do you use the Gator Pass to commute to campus? = Yes*

Q20 Please rate the extent to which the Gator Pass has improved your commute.

	Not at All (1) (1)	Not Really (2) (2)	Undecided (3) (3)	Somewhat (4) (4)	Very Much (5) (5)	Not Applicable (6) (6)
The Gator Pass has improved my commute (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Display This Question:*

*If Do you use the Gator Pass to commute to campus? = Yes*

Q21 If the University were able to offer additional travel benefits, what programs would appeal to you? Please select up to two options.

- Extending the 50% BART discount to apply to all rides to and from Balboa Park station (6)
  - Extending access to the citywide bike share program; Bay Wheels (2)
  - A larger transit benefit with SamTrans (San Mateo County transit system) (3)
  - A transit benefit with AC Transit (Alameda County transit system) (4)
  - Other - Please Specify (10)
- 

**End of Block: Gator Pass - Follow up Questions**

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**Start of Block: Programs and Services**

*Display This Question:*

*If Do you use the Gator Pass to commute to campus? = No*

*And Do you use the Gator Pass to commute to campus? = Not Applicable*

Q22 Do you use or participate in any of the following programs or services? (Choose all that apply.)

	I wasn't aware of this service (1)	I've heard of this service but never used it (2)	I occasionally (1-2 times a week) use this service (3)	I frequently (3-5 days a week) use this service (4)	Not Applicable (5)
<b>Commuter Check Pre-Tax Transit Benefit</b> (pre-tax purchase of transit passes for campus employees only) (1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Emergency Ride Home Program</b> (3)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Pre-Tax Parking Benefit</b> (pre-tax purchase of parking for campus employees only) (4)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Free roundtrip transfer on the Muni 28/58 from Daly City BART</b> (5)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Bike Racks</b> (6)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Free SF State Shuttle</b> (7)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>511 RideMatch Service</b> (8)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Zipcar (9)</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Electric Vehicle Charging Stations (10)</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Bike Cage (11)</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Bay Wheels bike share (12)</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

End of Block: Programs and Services

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Start of Block: Transportation Resources



Q23 Which of the following programs, if any, would encourage you to commute to campus via a mode of travel other than driving alone? (Choose all that apply.)

- Improved SFSU shuttle service from BART to the University (1)
  - Improved on-campus bicycle paths and bicycle parking (14)
  - Safer bike lanes on city streets (15)
  - Discounted Rideshare Carpool Program (16)
  - Bike/E-scooter share programs on campus and at BART stations (17)
  - Improved buses and trains to campus (less crowded, more frequent, and more reliable) (18)
  - If nearby free or on-street parking were to be eliminated (21)
  - None (23)
  - Other - Please Specify (24)
-



Q24 Which resources have you used to get transportation and commute information? (Please check all that apply.)

- SF State website home page (1)
  - Parking & Transportation website (2)
  - Word of mouth (Fellow student or Co-worker) (3)
  - My manager (5)
  - Human Resources (6)
  - Hiring Materials (7)
  - A distribution list that I signed up for (8)
  - Campus Memo (9)
  - Other - Please Specify (10)
- 

End of Block: Transportation Resources

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Start of Block: Sustainable Transit

Q25 I would commute more often by public transportation if it were possible to deal with these barriers (Please check all that apply):

- cost (1)
- convenience/flexibility (2)
- travel time (3)
- safety (4)
- personal obligations (5)
- location of transit stops/stations/routes (6)
- frequency of transit service (7)
- I already take transit often (8)
- Other (9) \_\_\_\_\_

**End of Block: Sustainable Transit**

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**Start of Block: If they don't own an EV**

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Q26 Please provide any additional comments about transportation issues that relate to SF State. Please provide your email address if you would like us to respond to your comment.

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Page Break

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Q27 If you would like to be entered for a chance to receive **SF State swag or a \$25 gift card**, please enter your email address. Email addresses will have no purpose other than notifying a participant who has won a prize.

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End of Block: If they don't own an EV

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