

Exhibit A

UGL Services shall provide cleaning of the type, quality and frequency described below to the Facilities listed below:

1. Types of Facilities

Custodial services will be managed and provided to four distinct groups of facilities at Stevens:

1. All administrative facilities including the Howe Center, Jacobus Hall, Gate House, Griffith Building, and campus-wide Special Events occurring at various facilities
2. All academic buildings including classrooms, laboratories, offices, common areas and the Library
3. All athletic facilities
4. All residence halls and fraternity and sorority facilities¹

Individual buildings and specific requirements are identified.

2. Cleaning Standards for All Facilities:

A. Overall Cleaning Standards for All Facilities:

UGL Services shall adhere to the following cleaning standards and requirements in providing all services to all Facilities under this Agreement:

- Microfiber technology must be used in all housekeeping programs
- Green and Blue cleaning programs must be used i.e., ionized water cleaning and steam cleaning
- UGL Services shall use every effort to incorporate innovation and technology into the Custodial Services program and its communications with Stevens to ensure appropriate deployment of staff and prompt and responsive service
- All Facilities will be maintained as per APPA II standards including without limitation:
 - floor coverings clean
 - litter containers clean and liners changed daily
 - chalkboards and trays cleaned daily
 - daily dusting of all areas
 - all furniture put in order daily
 - all glass clean and sparkling
- UGL Services shall maintain its CIMS Green Building Certification and its Honors Certification and provide documentation of such status to Stevens each year or upon request
- Wherever possible, janitorial supplies and chemicals used in carrying out the Services must be approved by a recognized third-party as being environmentally green in nature.
- Restroom supplies should be purchased from Spruce Industries, Inc. who may be contacted directly for product specifications and availability. Pricing and distribution is the responsibility of the UGL Services. Spruce Industries can be reached at 1-800-332-7177 or 732-388-9091 ask

¹ Suggest adding locations