

Telstra Business Mobile Plan – Application Form



To be eligible for a Business Mobile Plan you must have a 10 digit account number and an ACN/ABN/ARBN.
All information provided will be handled in accordance with our Privacy Policy, available at telstra.com.au/privacy/privacy-statement.

01 Account number

Account number

02 Account Holder details – to be completed by all applicants

Important – Do not sign this application unless you have received and read the Critical Information Summary for your selected Plan.

Account name/Account holder

Title	Surname	Given name
<input type="text"/>	<input type="text"/>	<input type="text"/>

Trading name (if applicable)	ACN/ABN/ARBN
<input type="text"/>	<input type="text"/>

Account Holder address	City/Suburb	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>

Phone number	Fax number
<input type="text"/>	<input type="text"/>

Email address	Is this service unlisted? <input type="checkbox"/> Yes <input type="checkbox"/> No
<input type="text"/>	

Previous address (if less than 12 months at current)	Suburb/State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>

Period at previous address	Phone number	Fax number
<input type="text"/> Years <input type="text"/> Months	<input type="text"/>	<input type="text"/>

Years of incorporation	Industry type
<input type="text"/>	<input type="text"/>

03 Additional details for Account Holder

a) Other Telstra services in Account Holder's name

<input type="text"/>	<input type="text"/>
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b) Account contact (if different from above)

Title	Surname	Given name
<input type="text"/>	<input type="text"/>	<input type="text"/>

Phone number	Fax number
<input type="text"/>	<input type="text"/>

Billing address (if different to customer address)	City/Suburb	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>

c) Billing method preference

<input type="checkbox"/> Email Bill	<input type="checkbox"/> Paper Bill – reason selected
Billing Email Address	<input type="checkbox"/> No email <input type="checkbox"/> Preference for Paper Bill
<input type="text"/>	<input type="checkbox"/> No change

d) Personal identification – sole trade, partnership and unincorporated accounts only

Date of birth (Note: do not enter credit card number if used as identification)

		Document type	Points	Doc/ Acc. no.	Date issued	Expiry date
Primary (at least one form)	1					
	2					
Secondary (at least one form)	1					
	2					
	3					
Total points (must be 100 minimum)						

04 Companies, incorporated associations and government departments

Verified ID of company representative (eg, employee card, corporate credit card)

Title	Surname	Given name

Type of ID	Expiry date
	DD/MM/YYYY

<input type="checkbox"/> Letter of authorisation or	<input type="checkbox"/> Purchase order no.	
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Directors, committee members or authorised government representatives
(if different from account holder details)

Surname	Given name	Phone number
		()
		()

05 Dealer authorisation

I am satisfied that the details provided on this form apply to the Account Holder and that the Account Holder/Authorised Signatory has shown me 100 points of current identification (in original form) to meet Telstra's ID requirements. I confirm that I have provided a copy of the applicable Plan Critical Information Summary to the Authorised Signatory or to the Account Holder. I confirm that I have explained to the Account Holder that they may incur an early termination charge if this application involves an upgrade or a recontract of their existing Telstra mobile service that is still within a minimum term.

NAC operator Authorisation number

Dealer Premise code : : :

Name of dealer/agent representative (please print)

Signature of dealer/agent representative _____ Date _____

06 Returned devices (Telstra New Phone Feeling®)

I am returning a device using Telstra New Phone Feeling ☐ Yes ☐ No

[illegible]

Telstra New Phone Feeling Code	
A	
B	
C	
D	
E	

If your device is damaged or not in good working order when returned, the recontracting fee and/or remaining payments for your returned device will not be waived.

07 Returned devices (Business Mobile Lease)

I am returning a device using Business Mobile Lease ☐ Yes ☐ No

Business Mobile Lease return	
A	<input type="text"/>
B	<input type="text"/>
C	<input type="text"/>
D	<input type="text"/>
E	<input type="text"/>

Business Mobile Lease return code	
A	
B	
C	
D	
E	

If your device is damaged, you'll have to pay a damage fee of \$229 for minor damage or up to \$499 for damage that is beyond repair.

08 Plan details

Details of the Business Mobile Plans are set out in the "Critical Information Summary" and Our Customer Terms. All amounts in this form include GST (if any).

Mobile service number												Mobile service user name												Business Mobile Plan (month-to-month)				SIM serial number							
																								S		M		L		XL					
																								\$50/mth		\$60/mth		\$80/mth		\$100/mth					
A	0	4																																	
B	0	4																																	
C	0	4																																	
D	0	4																																	
E	0	4																																	

Accessory Repayment Option (ARO) (approved customers only) The Accessory Repayment Amount selected is equal to or less than the total cost of accessories							International Direct Dial (IDD) 20 country pack	StayConnected Advanced™ for Business	White Pages online listing	Call Barring PIN (4 digits)										
12 mth Term ARO \$10 /mth		12 mth Term ARO \$20 /mth		12 mth Term ARO \$30 /mth		24 mth Term ARO \$5 /mth		24 mth Term ARO \$10 /mth		24 mth Term ARO \$15 /mth				Tick if required						
A																				
B																				
C																				
D																				
E																				

Device payment contract (DPC) (approved customers only) the Device Repayment Amount selected must be equal to the Device Price.																						
Device IMEI																						
Device RRP																						
Monthly Device Repayment																						
24 mth Term DPC																						
36 mth Term DPC																						
Minimum Monthly Charge (Plan and Device Repayment)																						
A																	\$		\$		\$	
B																	\$		\$		\$	
C																	\$		\$		\$	
D																	\$		\$		\$	
E																	\$		\$		\$	

09 Account holder acceptance

Important Information

Please read these terms and the Critical Information Summary documents we give you. The Critical Information Summary contains important information about your Plan.

General

- You are responsible for any use of your Telstra service, whether you authorise it or not.
- Telstra's Our Customer Terms (telstra.com.au/customer-terms) apply to the services relevant to your Plan.
- Only Authorised Representative or Secondary Representative can make changes to the Billing account. If you are not, you must keep existing billing preference.
- From time to time we may make changes to your plan, including price and inclusions, or we may move you to a new plan (which may cost more). With no lock-in, you can change your plan once a month or leave. If you leave, just pay out your device, accessories or services in full. If we change your plan or move you to a new plan:
 - a) We'll give you at least 30 days' notice before making changes or automatically moving you to the closest available plan.
 - b) If you don't like the changes or the new plan, you can choose a new plan (once a month) or cancel your plan. If you cancel your plan, you'll need to pay out the remaining cost of your devices, accessories or services in full.

Existing services on your account

If you have existing shareable services on your account, and you connect a new, or change an existing shareable service to a Telstra Business Mobile Plan, we will automatically:

- change your existing eligible shareable services to have no excess data charges in Australia. This means that when you exceed your included data allowance your speeds will be slowed; and
 - remove Business Demand Data from your existing eligible shareable services.
- See Our Customer Terms for a full list of eligible services.

Monthly Data Allowance and Monthly Call Allowance

- Unused Data Allowance expires each month.
- Your Monthly Call and Data Allowances can't be used overseas. Your Plan has an International Day Pass already activated which, for an additional charge per day, allows you to make and receive unlimited standard voice calls/SMS and includes 200MB data for use each day (AEST) when traveling in eligible countries. If you use more than your included data allowance on your International Day Pass, we'll automatically add extra data to your service in blocks of 500MB for \$10. Data usage overseas to ineligible countries or if you opt out of International Day Pass costs \$3/MB (charged per KB or part thereof). Call rates depend on the country you visit (see telstra.com/business/overseas). International Data allowances cannot be shared.
- After your included data allowance, data speeds are capped at 1.5Mbps (which is not suitable for HD video or high speed applications, and means that some webpages, social media content and large files may take longer to load) and may be slowed further during busy periods. For use in a smartphone only. FairPlay Policy applies. For use in Australia.
- Some usage is excluded from your Monthly Call, SMS and MMS allowance, such as calls/SMS/MMS to premium numbers (eg 19xx numbers), 1234, 12455 and 12456 numbers, Pivotel numbers, some satellite numbers, operator assisted and info calls (eg most 12xx numbers), Call Answer, Memo, PhonePage, bulk SMS sending services, content charges and use overseas. You need to pay us for this usage separately.
- You will be charged for any usage in excess of, or excluded from, your Monthly Call Allowance. We have tools to monitor your usage and we recommend you sign up for these.

- If you purchase goods, services or content from a third party via your Telstra bill, we will debit the charges for these items from your account. If you don't pay us when due, we may cancel or suspend your service.

IDD Country Pack

For use in Australia. Unlimited standard calls to standard international numbers in Eligible Destinations (see telstra.com.au/small-business/mobile-phones/mobile-applications-and-services/business-international-packs)

Early Termination Charges (ETCs)

There are no ETC's payable with this plan. If you cancel early or move to an ineligible plan, you will need to pay any remaining payments applicable to a Device Payment Contract or Accessory Repayment Option.

StayConnected Advanced™

You must subscribe to StayConnected Advanced™ at the time of purchasing a new mobile from a Telstra store or dealer on a repayment option or outright (and paid in full) on an eligible Telstra Business Plan. You may exchange, replace or repair your device twice in each 12 month period, subject to the payment of a service fee of up to \$190 each time, or a screen repair fee of \$99 for eligible handsets. An exchanged or replaced device is usually a refurbished device that is the same model as your current device or a similar device. If you have the right to a replacement under a warranty or consumer guarantee (excluding screen replacement), you won't be charged a service fee. You must return your existing device within 14 days of receiving your refurbished device, or pay a Device Non Return Fee. You may also be charged an Inoperable Device Fee if you return a locked or security-enabled device. If you purchase over the phone, a 15 day cooling off period will apply, however you will not be refunded any fees if you exchange or replace your device in this time.

You agree

- To the Our Customer Terms relevant to your Plan and any additional services.
- You have received the Critical Information Summary for your Plan and any additional services.
- All the information in this Application Form is correct.
- If you are not the Account Holder, you are authorised to sign this form on behalf of the Account Holder.
- That Telstra may also, subject to the Privacy Act 1988:
 - a) disclose information about you and this application (including information contained in any application for additional services and information about the conduct of my account) to a credit reporting body to obtain credit reporting information about you and to another credit provider or a debt collection agent to collect overdue payments relating to credit owed by you and to notify defaults by you; and
 - b) obtain and use information about your creditworthiness (including consumer credit reporting information or a commercial credit report) from a credit reporting body or other business that reports on creditworthiness or from a credit provider to assess any application for services or to collect any overdue payments.

Please read our "Privacy Statement" available at telstra.com.au/privacy/privacy-statement.

You acknowledge that you should read important information about credit reporting available on Telstra's website at telstra.com.au/privacy/important-information-about-credit. A copy of this information is also available from Telstra on request.

Account Holder OR the authorised signatory full name (please print)

Date

DD/MM/YYYY

Account Holder/Authorised Signatory