

KwiKom Communications

Additional Fees and Payment Terms Disclosure Statement

Effective date: May, 2018

All KwiKom Services may be subject to additional fees, in addition to any applicable government taxes or fees, including but not limited to the fees as set forth below:

General Fees

Fee	Time Period	Cost
Returned Check (Any Reason)	Per Incident	\$30.00
Returned eCheck (Any Reason)	Per Incident	\$15.00
Paper Statement Fee	Per Month	\$5.00
Late Fee	See "Payment Late Date" Below	1.5% or \$5.00, whichever is greater

General Terms

Billing Day	Day of First Service Activation on Account, or Day Specified by Customer. (If Billing Day is Changed, Active Services Will Have Prorated Charges)
Payment Due Date	15 Days After Invoice Date
Payment Late Date	7 Days After Due Date, and Once Per Month If Any Past Due Balance
Service Interruption Date	10 Days After Due Date
Official Disconnect (Equipment Pickup Scheduled)	30 Days After Due Date
Account Balance Submitted to Collections	60 Days After Due Date
Maximum Suspension When Moving Service	30 Days
Maximum Vacation Suspension	6 Monthly Billing Cycles

Wireless Internet Fees

Fee	Time Period	Cost
Standard Installation	At Time of Install	\$75.00

Reconnect Fee (If equipment was retrieved)	Upon Request for Reconnect	Standard Installation
Unreturned Equipment	At Time of Termination	CPE ODU - \$200.00/each Router - \$100.00/each POE - \$30.00/each
Disconnect Fee	At Time of Suspension	\$25.00

Voice Phone Fees

Fee	Time Period	Cost
Single-Line ATA Installation	At Time of Install	\$0.00
DID Inbound Port	At Time of DID Port Order	\$0.00
Directory Assistance (411) Calls	Per Call	\$1.50
Unreturned Equipment	At Time of Termination	Single-Line ATA - \$100.00/each

Fax Fees

Fee	Time Period	Cost
Fax ATA Installation	At Time of Install	\$50.00
DID Inbound Port	At Time of DID Port Order	\$0.00
Unreturned Equipment	At Time of Termination	Fax ATA - \$250.00/each

Satellite Internet Fees

Fee	Time Period	Cost
Standard Installation	At Time of Installation	\$100.00
Reconnect Fee (If equipment was retrieved)	Upon Request for Reconnect	Standard Installation
Unreturned Equipment	At Time of Termination	CPE-ODU - \$350.00/each CPE-IDU (Modem) - \$250.00/each
Disconnect Fee	At Time of Suspension	\$25.00