

THOMAS CITY OF
WV3304709

Consumer Confidence Report - 2026
Covering Calendar Year - 2025

This brochure is a snapshot of the quality of the water that we provided last year. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We are committed to providing you with information because informed customers are our best allies. If you would like to observe the decision-making process that affects drinking water quality or if you have any questions, comments or suggestions, please attend any regularly scheduled water board meeting held on the 2nd Tuesday of each month at 6:00 PM at in the City Hall or call JODY FLANAGAN at 304-463-4360.

Your water comes from Surface water:

Source Name	Source Water Type
INTAKE - IMP UNNAMED TRIB N FK BLKWTR RI	Surface Water

Source Water Assessment and Protection

When required by West Virginia State law, THOMAS CITY OF maintains a comprehensive Source Water Protection Plan (SWPP) that is updated every three years and reviewed by the West Virginia Bureau for Public Health (WVBPH). For systems utilizing surface water or groundwater under the direct influence of surface water (GVWDI). SWPPs provide a detailed strategy for protecting intake areas and the surrounding Zone of Critical Concern.

Because these types of sources are open to the environment, they generally have a higher susceptibility to contamination. This susceptibility rating does not mean your water is contaminated; rather, it indicates that conditions exist which could impact the source water if a release occurred due to the sensitive nature of the intake area. A public version of our current Source Water Protection Plan (if applicable) or further information regarding our specific source susceptibility is available for review at our office during normal business hours or by contacting JODY FLANAGAN at 304-463-4360. A Source Water Assessment may previously have been completed to identify potential sources of contamination and the susceptibility of our water source. You can view these historical assessment reports online at the YWBPB website: <https://www.wvdhhr.org/oehs/eed/swap/search.cfm>.

For more information on source water protection and to learn how you can help protect drinking water sources, visit the EPA at <https://www.epa.gov/sourcewaterprotection/how-can-you-help-protect-source-water>.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) included rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in sources water before we treat it include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, livestock operations and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, which may come from a variety of sources such as storm water run-off, agriculture, and residential uses.

Radioactive contaminants, which can be naturally occurring or the result of mining activity.

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

In order to ensure that tap water is safe to drink, EPA prescribes regulation which limits the amount of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Our water system has an estimated population of 753 and is required to test a minimum of 1 sample(s) per month in accordance with the Total Coliform Rule for microbiological contaminants. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public.

Water Quality Data

The following tables list all of the drinking water contaminants which were detected during the 2025 calendar year. The presence of these contaminants does not necessarily indicate the water poses a health risk. Unless noted, the data presented in this table is from the testing done January 1- December 31, 2025. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Terms & Abbreviations

Maximum Contaminant Level Goal (MCLG): the “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): the “Maximum Allowed” MCL is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Secondary Maximum Contaminant Level (SMCL): recommended level for a contaminant that is not regulated and has no MCL

Action Level (AL): the concentration of a contaminant that, if exceeded, triggers treatment or other requirements.

Treatment Technique (TT): a required process intended to reduce levels of a contaminant in drinking water.

Maximum Residual Disinfectant Level (MRDL): the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Non-Detects (ND): lab analysis indicates that the contaminant is not present.

Parts per Million (ppm) or milligrams per liter (mg/L)

Parts per Billion (ppb) or micrograms per liter(µg/L)

Picocuries per Liter (pCi/L): a measure of the radioactivity in water.

Millirems per Year (mrem/yr): measure of radiation absorbed by the body.

Monitoring Period Average (MPA): An average of sample results obtained during a defined time frame, common examples of monitoring periods are monthly, quarterly and yearly.

Nephelometric Turbidity Unit (NTU): a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is not regulated for groundwater systems.

Running Annual Average (RAA): an average of sample results obtained over the most current 12 months and used to determine compliance with MCLs.

Locational Running Annual Average (LRAA): Average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.

Testing Results for: THOMAS CITY OF								
Regulated Contaminants	Facility Name	Collection Date	Highest Value	Range (low/high)	Unit	MCL	MCLG	Typical Source
ARSENIC	Treatment Plant	8/6/2025	1.8	1.8	ppb	10	0	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
BARIUM	Treatment Plant	2/5/2025	0.0095	0.0095	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
NITRATE	Treatment Plant	5/7/2025	0.026	0.026	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
NITRATE-NITRITE	Treatment Plant	4/5/2022	0.05	0.05	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks; sewage; Erosion of natural deposits

Disinfection By-products	Sample Point	Collection Date	Highest LRAA Value	Range (low/high)	Unit	MCL	MCLG	Typical Source
Total Haloacetic Acids (HAA5)	WADE ZIRKS EUCLID AVENUE	2025	37	17-67	ppb	60	0	By-product of drinking water disinfection
TTHM	WADE ZIRKS EUCLID AVENUE	2025	35	14-66	ppb	80	0	By-product of drinking water chlorination

Lead & Copper - samples were collected from 10 area residences on August 22, 2019

Contaminant	90% of Test Levels were less than	Ideal Goal (MCLG)	EPA's Action Level	Number of Tests with Levels above EPA's action level	Typical Sources
Copper, Free	0.05 ppm	1.3 ppm	90% of homes less than 1.3 ppm	0 - out of 10	Corrosion of household plumbing
Lead	0.93 ppb	0 ppb	90% of homes less than 15 ppb	0 - out of 10	Corrosion of household plumbing

There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks.

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing.

THOMAS CITY OF is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect your self and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking,

cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact THOMAS CITY OF and JODY FLANAGAN at 304-463-4360. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

THOMAS CITY OF completed lead tap sampling and the results are available for review and can be accessed at <https://wvdwv.gecsws.com>.

THOMAS CITY OF has prepared a service line inventory identifying service line materials throughout the water distribution supply. The most up to date inventory is located at <https://wvdwv.gecsws.com>. By November 1, 2027, our water system must develop an updated initial inventory: known as the “baseline inventory” and it must include each service line and identified connector that is connected to the public water distribution system. Our water system identified **lead, and lead status unknown** service lines in our inventory. Due to this identification our water system must create a service line replacement plan by November 1, 2027.

If you have any questions about our inventory or if you would like information about our service line replacement plan, please contact JODY FLANAGAN at 304-463-4360.

Chlorine/Chloramines	MPA	MPA Units	RAA	RAA Units
10/1/2025 - 10/31/2025	1.00000	MG/L	1.00000	MG/L

AVAILABILITY OF MONITORING DATA FOR UNREGULATED CONTAMINANTS

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that do not yet have a drinking water standard set by the US Environmental Protection Agency (EPA). The purpose of monitoring for these contaminants is to help EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that this data is available.

If you are interested in examining the results, please contact: JODY FLANAGAN at 304-463-4360.

Unresolved Deficiency				
Date Identified	Facility	Comments		
2/19/2014	Storage Tank 3	The storage tank has widespread areas of severe oxidation and/or signs the exterior coating has exhausted its useful lifespan. (64CSR77-9.1 and 9.1.p) Due to areas of widespread oxidation and/or signs the exterior tank coating has exhausted its useful lifespan, please ensure the exterior of storage tank is properly re-coated. Reference: 3/2021 Pittsburg Tank Inspection Report		
7/28/2022	Intake-IMP unnamed trib N FK Blkwtr Ri	Intake is not adequately able to function at multiple depths, (64CSR77-5.2.d.1) Please ensure the intake is adequately functioning at multiple depths.		
8/14/2024	Booster Pump Station	Booster pump has inadequate capacity (64CSR77-8.6.c) Please provide adequate capacity at for booster pump.		
8/14/2024	Booster Pump Station	Booster pump is not properly designed/maintained. (64CSR77-8.6) Please provide proper design/maintenance for booster pump.		
8/14/2024	Treatment Plant	The system does not have an adequate average filter run time. (64CSR77-6.3.a.12) Please ensure the filters are having an adequate average filter run time.		
8/14/2024	Treatment Plant	The system has treatment units that are not in good physical condition. Please ensure all treatment units are in good physical condition & back-up filter media is available for change-out.		
8/14/2024	Water System	CFE and IFE turbidity requirements have been above the required limits during the prior 12 months. (40CFR141.550-141.564) Please provide water with CFE and IFE turbidities below the required limits.		
8/14/2024	Water System	Raw and Finished Iron and Manganese concentrations are not being properly recorded/reported on the optional EW-90 page 3 of the MOR. (64CSR3-12.2) Please ensure Fe and Mn concentrations are being properly recorded/reported on the MOR's.		
8/14/2024	Water System	Testing since the last sanitary survey has reflected at least one contaminate above a Primary MCL. (40CFR141.61-141.66) Please commence taking steps necessary to provide customers water with no contaminates above any Primary MCL.		
Analyte	Facility	Highest Value	Unit of Measure	Month Occurred
Turbidity	Treatment Plant	0.22	NTU	January

Turbidity

Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration.

Percentage of samples in compliance with Std	Months Occurred	Violation	Highest Single Measurement	Month Occurred	Sources	Level Indicator
100.00	12	NO	0.22	January	Treatment Plant	Yes

Unregulated Contaminants	Collection Date	Highest Value	Range (low/high)	Unit	SMCL
SODIUM	2/5/2025	4.04	4.04	MG/L	20

During the 2025 calendar year, we had the below noted violation(s) of drinking water regulations.

Fed Rep ID	Compliance Period	Violation Type	Category	Rule	Explanation	Actions Taken by Water System
142269	1/1/2023-12/31/2025	Follow-up or routine tap M/R (LCR)	MON	Lead & Copper Rule	Failed to comply with follow-up or routine tap monitoring requirements related to lead and copper	Personnel will be more efficient in the future with samples and reporting.
142264	8/1/2024-8/31/2024	Public notice rule linked to violation	PN	Public Notice	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	Personnel will be more efficient in the future with samples and reporting.
142266	1/15/2025-7/1/2025	Public notice rule linked to violation	PN	Public Notice	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	Personnel will be more efficient in the future with samples and reporting.
142265	1/15/2025	Failure address deficiency (IESWTR)	TT	IESWTR	Failed to address a deficiency	Personnel will be more efficient in the future with samples and reporting.
142270	7/1/2025-9/30/2025	Monitoring Routine (DBP) Major	MON	Total Haloacetic Acids (HAA5)	Failed to monitor/report as required for chlorine or disinfection by-products	Personnel will be more efficient in the future with samples and reporting.
142273	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Simazine	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142271	7/1/2025-9/30/2025	Monitoring Routine Major	MON	PICLO-RAM	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142278	7/1/2025-9/30/2025	Monitoring Routine Major	MON	METH-OXY-CHLOR	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142283	7/1/2025-9/30/2025	Monitoring Routine Major	MON	LASSO	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142274	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Hexachlorocyclopentadiene	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142280	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Heptachlor epoxide	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142281	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Heptachlor	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142275	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Di(2-ethylhexyl) Phthalate	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142276	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Di(2-ethylhexyl) Adipate	No monitoring samples were taken or reported	Personnel will be more efficient in the future with samples and reporting.
142267	7/1/2025-6/2/2025	CCR Report	RPT	Consumer Confidence Rule	Failed to deliver Consumer Confidence Report to the state or consumers on time	Personnel will be more samples were taken efficient in the future with samples and reporting.
142279	7/1/2025-9/30/2025	Monitoring Routine Major	MON	BHC-GAMMA	No monitoring samples were taken or reported	Personnel will be more samples were taken efficient in the future with samples and reporting.
142277	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Benzo(A)pyrene	No monitoring samples were taken or reported	Personnel will be more samples were taken efficient in the future with samples and reporting.
142282	7/1/2025-9/30/2025	Monitoring Routine Major	MON	Atrazine	No monitoring samples were taken or reported	Personnel will be more samples were taken efficient in the future with samples and reporting.
142272	7/1/2025-9/30/2025	Monitoring Routine Major	MON	2,4-D	No monitoring samples were taken or reported	Personnel will be more samples were taken efficient in the future with samples and reporting.
142268	10/1/2025	CCR Adequacy/ Availability/ Content	RPT	Consumer Confidence Rule	Inadequate Consumer Confidence Report (CCR) or failure to deliver a CCR Certification form to the state on time	Personnel will be more samples were taken efficient in the future with samples and reporting.

Additional required Language: Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. This report will not be mailed. To receive a paper copy in the mail, please contact us at the phone number above.